![Allegheny County Library Association — Connecting Communities](logo)

Allegheny County
Library
Association
CONNECTING COMMUNITIES

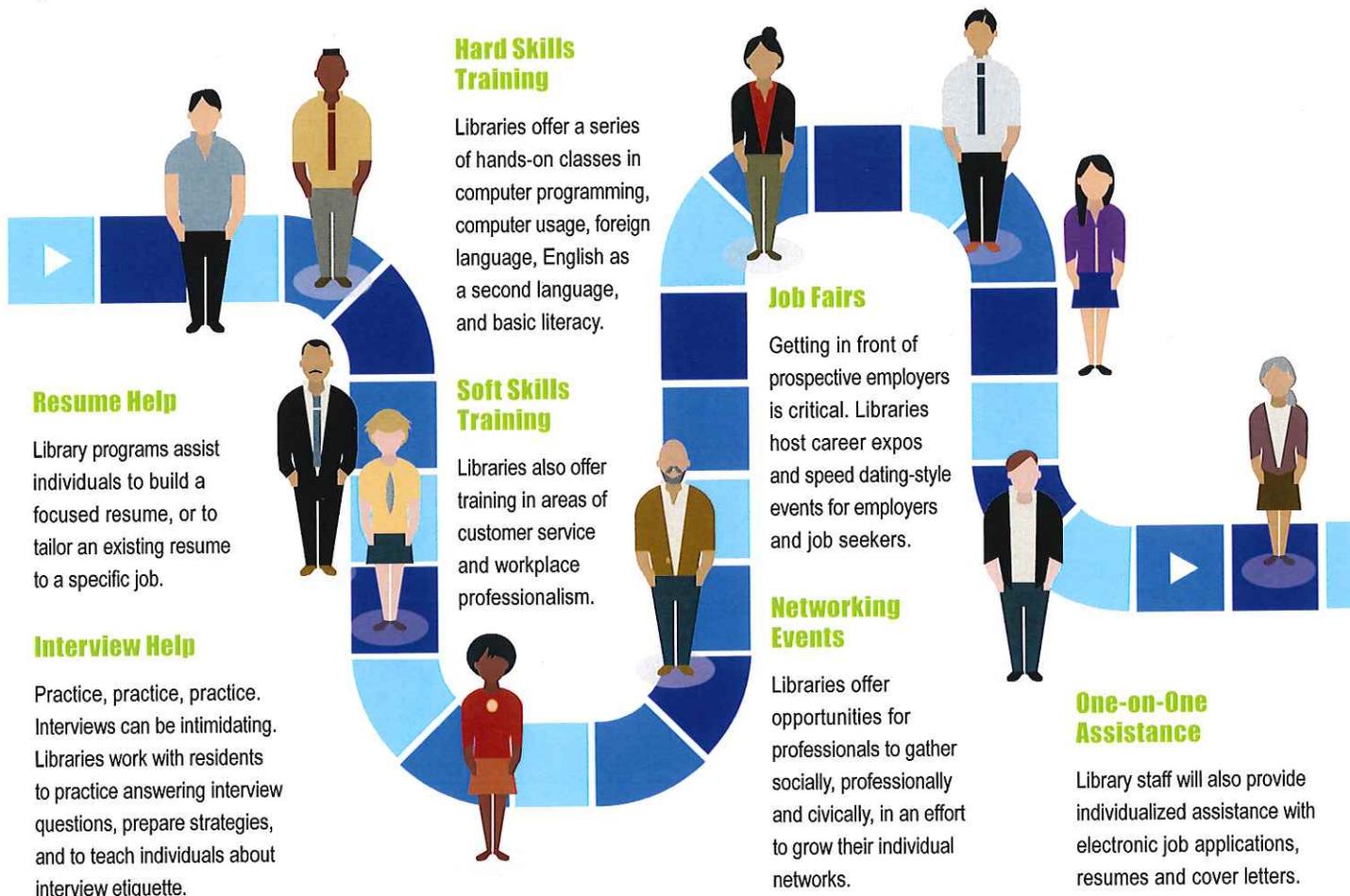# Libraries and Workforce Development

Over the last 25 years, public libraries in Allegheny County have transformed into more than quiet buildings that house books. Today libraries offer a vibrant learning environment and an array of invaluable resources and services through a linked network of **46 libraries** and **70+ locations**. The Allegheny County Library Association (ACLA) and its Member Libraries are fulfilling an ever-growing need for adults who benefit from a wide array of specialized workforce development programs.

In July 2014, the Workforce Innovation and Opportunity Act (WIOA) was instituted to enable the Commonwealth of Pennsylvania to align workforce priorities across multiple partners, including ACLA, to ensure a skilled workforce for today and the future.

Pennsylvania designed and implemented a workforce development system with three challenges in mind:

- Aligning the education and training to meet the needs of employers

- Developing an overall system to better serve employers, job seekers and incumbent workers

- Instituting a support structure to enable and encourage more employers to invest in their workers and create more high-paying jobs

ACLA serves as one of the many WIOA community organizations partnering across the Commonwealth in building a skilled workforce. Our libraries provide services and training available to all Allegheny County residents. This includes assistance to veterans and to the visually impaired. Below is a summary of workforce development programs available in ACLA libraries:

Hard Skills Training

Libraries offer a series of hands-on classes in computer programming, computer usage, foreign language, English as a second language, and basic literacy.

Resume Help

Library programs assist individuals to build a focused resume, or to tailor an existing resume to a specific job.

Interview Help

Practice, practice, practice. Interviews can be intimidating. Libraries work with residents to practice answering interview questions, prepare strategies, and to teach individuals about interview etiquette.

Soft Skills Training

Libraries also offer training in areas of customer service and workplace professionalism.

Job Fairs

Getting in front of prospective employers is critical. Libraries host career expos and speed dating-style events for employers and job seekers.

Networking Events

Libraries offer opportunities for professionals to gather socially, professionally and civically, in an effort to grow their individual networks.

One-on-One Assistance

Library staff will also provide individualized assistance with electronic job applications, resumes and cover letters.

To learn more about ACLA, its member libraries and the workforce development services we provide, visit our website at www.aclalibraries.org, or contact: Marilyn Jenkins, Executive Director, Allegheny County Library Association, 22 Wabash Street, Suite 202, Pittsburgh, PA 15220, 412.921.1123.

Allegheny County Libraries

Library	Contact	Phone Number	Email
Andrew Bayne Memorial Library	Ellen Goodman	412-766-7447	goodmane@einetwork.net
Andrew Carnegie Free Library	Diane Klinefelter	412-276-3456, x9	klinefelterd@einetwork.net
Avalon Public Library	Rania Sullivan	412-761-2288	sullivanr@einetwork.net
Baldwin Borough Public Library	Pam Calfo	412-885-2255	calfop@einetwork.net
Bethel Park Public Library	Christine McIntosh	412-835-2207	mcintoshc@einetwork.net
Braddock Carnegie Library	Mary Carey	412-351-5356	info@braddockcarnegielibrary.org
Brentwood Library	Dennis Luther	412.882.5694 x11	lutherd@einetwork.net
Bridgeville Public Library	Jessica Lamb	412-221-3737	lambj@einetwork.net
C.C. Mellor Memorial Library	Erin Pierce	412-731-0909	piercee@einetwork.net
Carnegie Free Library of Swissvale	Kate Grannemann	412-731-2300	grannemannk@einetwork.net
Carnegie Library of Homestead	Tina Zins	412-462-3444 x222	tzins@einetwork.net
Carnegie Library of McKeesport	Judi Gaydos	412-215-0641	gaydosj@einetwork.net
Carnegie Library of Pittsburgh	Wesley Roberts	412-622-3133	robertsw@carnegielibrary.org
Clairton Public Library	Odessa Ellis	412-233-7966	elliso@einetwork.net
Community Library of Allegheny Valley	Kathryn Myser	724-226-3491	myserk2@einetwork.net
Community Library of Castle Shannon	Heather Myrah	412-563-4552	myrahh@einetwork.net
Cooper-Siegel Community Library	Kathy Amrhein	412-781-0783	amrheink@einetwork.net
Coraopolis Memorial Library	Susan McClellan	412-264-3502	mcclellans@einetwork.net
Crafton Public Library	Kathy Robinson	412-922-6877	robinsonk@einetwork.net
Dormont Public Library	Cindy D'Agostino	412-531-8754	dagostinoc@einetwork.net
F.O.R. Sto-Rox Library	Victoria Konecny	412-771-1222	konecnyv2@einetwork.net
Green Tree Public Library	Masako Livingston	412-921-9292	livingstonm@einetwork.net
Hampton Community Library	Suzanna Krispli	412-684-1098	krisplis@einetwork.net
Jefferson Hills Public Library	Jane Milner	312-655-7741	milnerj@einetwork.net
Millvale Community Library	Max Chis	412-822-7081	millvalelibraryoutreach@gmail.com
Monroeville Public Library	Tracy Happe	412-372-0500	happet@einetwork.net
Moon Township Public Library	Heather Panella, Roxanne Cain	412-269-0334	panellah@einetwork.net & cainr@einetwork.net
Mt. Lebanon Public Library	Sharon Bruni	412-531-1912	brunis2@einetwork.net
North Versailles Public Library	Cindy Coles	412-823-2222	colesc@einetwork.net
Northern Tier Regional Library	Diane Illis	724-449-2665	illisd@einetwork.net
Northland Public Library	Alexis Rittenberger	412-366-8100 ext. 110	rittenbergera@einetwork.net
Oakmont Carnegie Library	Beth Mellor	4128289532 x2	mellorb1@einetwork.net
Penn Hills Library	Janet Wargo	412-795-3507, ext. 102	wargoj@einetwork.net
Pleasant Hills Public Library	Sharon Julian-Milas	412-655-2424	milass@einetwork.net
Plum Community Library	Marilyn Klingensmith	412-798-7323	klingensmithm@einetwork.net
Robinson Township Library	Leslie Paulovich	412-787-3906	paulovichl@einetwork.net
Scott Township Public Library	Adrianne Krings	412-429-5380	kringsa@einetwork.net
Sewickley Public Library	Lynne Schneider	412-741-6920	schneiderl@einetwork.net
Shaler North Hills Library	Sharon McRae	412 486 0211	Mcraes@einetwork.net
South Fayette Township Library	Jessica Lamb	412-221-3737	lambj@einetwork.net
South Park Township Library	Amanda DeKnight	412-833-5585	deknighta@einetwork.net
Springdale Free Public Library	Janet Tyree	724-274-9729	tyreej@einetwork.net
Upper St. Clair Township Library	Helen Palascak	412-835-5540, ext 247	palascakh@einetwork.net
Western Allegheny Community Library	Amanda Kirby	724-695-8150	kirbya@einetwork.net
Whitehall Public Library	Licia Slimon	412-882-6622	slimonl@einetwork.net
Wilkinsburg Public Library	Anna Newborg	412-244-2940	newborga@einetwork.net

All libraries in Allegheny County offer free computers, internet and wifi. Copying and printing is available for a fee.
Most libraries have meeting room space and one on one assistance available.