

Pennsylvania Workers' Compensation and Workplace Safety

ANNUAL REPORT 2011



TOM CORBETT, GOVERNOR ■ JULIA K. HEARTHWAY, SECRETARY

This is a publication of the PA Department of Labor & Industry, Bureau of Workers' Compensation.
Questions or comments regarding this report should be forwarded to:

Bureau of Workers' Compensation
1171 S. Cameron St., Room 324
Harrisburg, PA 17104-2501
Telephone Number: 717-783-5421

Secretary of Labor & IndustryJulia K. Hearthway
Deputy Secretary for Compensation and InsuranceElizabeth A. Crum
Acting Director, Bureau of Workers' Compensation George Knehr
Director, Workers' Compensation Office of Adjudication MaryKay Rauenzahn
Chief, Claims Management Division Kathleen M. Dupin
StatisticianGerald L. Maffei

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MESSAGE FROM

Julia K. Hearthway

SECRETARY



The Workers' Compensation Act was enacted in 1915 to protect workers and outline the responsibilities of stakeholders in Pennsylvania's workers' compensation system. Today, nearly 100 years later, the Department of Labor & Industry's Bureau of Workers' Compensation and Office of Adjudication carry out the provisions of the act with superior service, innovation and excellence. This report expands on our accomplishments, as well as goals for further improvement.

A primary aim of the workers' compensation system is to reduce workplace injuries. In this effort, in 2011, more than 9,600 employers developed state-certified workplace safety committees that represent 1.3 million employees in Pennsylvania, nearly one quarter of all Pennsylvania employees. The cumulative number of approved workplace safety committee certification renewals totaled 51,447.

During 2011, 83,144 lost-time work injury and illness cases were reported to the Bureau of Workers' Compensation, a 2.8 percent decrease from 2010. The work injury and illness rate (the number of lost-time work injuries per 1,000 workers) was 14.6 in 2011, down from 15.2 in 2010.

These figures illustrate the Bureau of Workers' Compensation's commitment to ensuring workplace safety. Our efforts benefit employers and employees through cost savings and safer workplaces. We look forward to helping Pennsylvania companies be safer workplaces by establishing many more workplace safety committees in the coming years.

We continue to improve workplace safety and keep costs low for employers and businesses, which means more money can be reinvested in Pennsylvania's workforce. As our economy recovers, our future depends on how well we protect workers' health, safety and ability to earn.

Sincerely,

A handwritten signature in black ink, appearing to read "Julia K. Hearthway". The signature is fluid and cursive, with a long, sweeping underline.

Julia K. Hearthway

MESSAGE FROM

Elizabeth Crum

DEPUTY SECRETARY FOR COMPENSATION AND INSURANCE



In 2011, the Pennsylvania Bureau of Workers' Compensation, the Workers' Compensation Office of Adjudication and the Workers' Compensation Appeal Board saw a year of tremendous productivity and superior customer service. The 2011 annual report outlines the achievements workers' compensation has accomplished throughout the year.

The Workers' Compensation Office of Adjudication continued to expand availability of alternate dispute resolution services by increasing the number of judges providing mediation services and increasing the number of judges trained in alternative dispute resolution.

The total number of mediation sessions held in 2011 increased by 23 percent over the 2010 total. This is up 4 percent from the 19 percent increase in 2010 over 2009.

The statewide average time it takes to decide cases was below seven months for the third consecutive year. At 6.5 months, it is down from 6.9 months in 2010, from 6.8 months in 2009, and has decreased every other year since 2002, down from 11.8 months in 1998.

I congratulate and thank everyone who has helped workers' compensation to provide excellent customer service. Workers' compensation remains committed in our efforts to improve safety, reduce costs and ensure an efficient and fair system in the years to come.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Crum".

Elizabeth Crum

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Overview of the PA Workers' Compensation Program

A Brief History of Pennsylvania Workers' Compensation Law

In 1915, the Pennsylvania Legislature enacted the Pennsylvania Workmen's (Workers') Compensation Act (act). The statute charges the Department of Labor & Industry (department) and the Bureau of Workers' Compensation (bureau) with carrying out the administrative and appeal obligations defined in the act and specifies compensation for employees who are injured as a result of employment without regard to fault. Amendments eventually merged the compensation for injuries and occupational diseases into this act. The statute defines the benefits available to Pennsylvania workers, the conditions under which benefits are available and the procedures for obtaining them.

The workers' compensation system protects employees and employers. Employees receive medical treatment and are compensated for lost wages associated with work-related injuries and disease, and employers provide for the cost of such coverage while being protected from direct lawsuits by employees.

Workers' compensation coverage is mandatory for most employers under Pennsylvania law. Employers who do not have workers' compensation coverage may be subject to lawsuits by employees and to criminal prosecution by the commonwealth.

Some employers are exempted from workers' compensation coverage. Exemptions include: people covered under other workers' compensation acts, such as railroad workers, longshoremen and federal employees; domestic servants (coverage is optional); agricultural workers who work fewer than 30 days or earn less than \$1,200 in a calendar year from one employer; and employees who have requested, and been granted, exemption due to religious beliefs or their executive status in certain corporations.

In Pennsylvania, employers can obtain workers' compensation insurance through a licensed insurance carrier or the State Workers' Insurance Fund. In addition, employers can apply to the bureau to seek approval to self-insure their liability. Self-insurance is granted by the bureau based on criteria established by the act and the department.

Employees are covered for the entire period of their employment. Therefore, coverage begins the first day on the job. Injuries or diseases caused or aggravated by employment are covered

under workers' compensation, regardless of the employee's previous physical condition.

Mission Statement

The Pennsylvania workers' compensation program was established to reduce injuries and provide lost wages and medical benefits to Pennsylvania employees who become ill or injured through the course of their employment so they can heal and return to the workforce.

The bureau and the Office of Adjudication are responsible for carrying out the provisions of the act and related legislation, and for fulfilling the overall purpose of Pennsylvania's workers' compensation system. In carrying out the act's requirements, the bureau and Office of Adjudication have several primary roles:

- Obtain, review and maintain records on certain loss-time work injuries and benefit documents.
- Certify individual self-insured employers and self-insured employer pools, and determine their monetary security requirements.
- Resolve areas of contention among the participants in the workers' compensation system.
- Enforce the act's provisions.
- Promote the health and safety of employees in accordance with the 1993 and 1996 amendments to the act.
- Enforce the act's occupational disease provisions.

Basic Benefits

Replacement of Lost Wages

A portion of the worker's salary – up to a maximum amount provided by law – is paid for the time lost from work as a result of a work-related disability, if the disability lasts longer than seven calendar days. These payments are tax free. The maximum allowable weekly benefit for calendar year 2011 was \$858. Partial disability benefits consisting of two-thirds of the gross difference in wage loss for up to 500 weeks are paid to employees who suffer a partial disability resulting from a work-related injury or disease. Benefits can possibly be subject to other reductions or offsets.

Overview of the PA Workers' Compensation Program

Payment of Medical Expenses

Reasonable and necessary work-related medical expenses are paid regardless of the duration of required treatment and apply even though the employee may not have lost time from work.

Specific Loss Benefits

Benefits are payable if a work-related injury results in loss of vision, hearing and/or the use of limbs (including fingers and toes). Specific loss benefits are paid without regard to the amount of time lost from work. A separate healing period is also defined for each loss.

Disfigurement Benefits

Benefits are payable if there is a serious, permanent disfigurement of the head, face or neck.

Death Benefits

The employee's dependents may claim benefits if a work-related injury or disease results in the employee's death. Also, reasonable burial expenses are payable to a maximum amount set by law.

Subsequent Injuries

Additional compensation may be available through the Subsequent Injury Fund. This fund is administered by the commonwealth and pays workers who have had a specific loss of use for a hand, arm, foot, leg or eye and who incur total disability caused by loss of use of another hand, arm, foot, leg or eye. The commonwealth makes payments for the duration of the workers' total disability.

Benefits Paid, 2008-2011

Indemnity and Medical Breakdown

	Indemnity Compensation Paid	Medical Compensation Paid	Total Compensation Paid
2011			
Insurance Carriers	\$ 1,088,803,645	\$ 948,223,266	\$ 2,037,026,911 71.1%
SWIF*	\$ 133,346,188	\$ 84,576,702	\$ 217,922,890 7.6%
Individual Self-Insurers	\$ 301,381,200	\$ 240,467,642	\$ 541,848,842 18.9%
Group Self-Insurance Funds	\$ 33,316,617	\$ 33,629,289	\$ 66,945,906 2.3%
Total	\$ 1,556,847,650 54.4%	\$ 1,306,896,899 45.6%	\$ 2,863,744,549 100.0%
2010			
Insurance Carriers	\$ 1,100,549,131	\$ 918,850,767	\$ 2,019,399,898 70.1%
SWIF*	\$ 164,997,865	\$ 92,189,505	\$ 257,187,370 8.9%
Individual Self-Insurers	\$ 305,007,102	\$ 234,339,259	\$ 539,346,361 18.7%
Group Self-Insurance Funds	\$ 31,786,118	\$ 31,379,445	\$ 63,165,563 2.2%
Total	\$ 1,602,340,216 55.7%	\$ 1,276,758,976 44.3%	\$ 2,879,099,192 100.0%
2009			
Insurance Carriers	\$1,050,062,249	\$893,381,089	\$1,943,443,338 67.8%
SWIF*	\$179,631,841	\$130,223,066	\$309,854,907 10.8%
Individual Self-Insurers	\$297,061,327	\$253,083,673	\$550,145,000 19.2%
Group Self-Insurance Funds	\$31,706,554	\$31,800,326	\$63,506,880 2.2%
Total	\$1,558,461,971 54.4%	\$1,308,488,154 45.6%	\$2,866,950,125 100.0%
2008			
Insurance Carriers	\$1,009,903,757	\$876,147,539	\$1,886,051,296 66.1%
SWIF*	\$218,444,344	\$130,188,087	\$348,632,431 12.2%
Individual Self-Insurers	\$318,547,152	\$240,682,698	\$559,229,850 19.6%
Group Self-Insurance Funds	\$29,190,775	\$30,632,337	\$59,823,112 2.1%
Total	\$1,576,086,028 55.2%	\$1,277,650,661 44.8%	\$2,853,736,689 100.0%

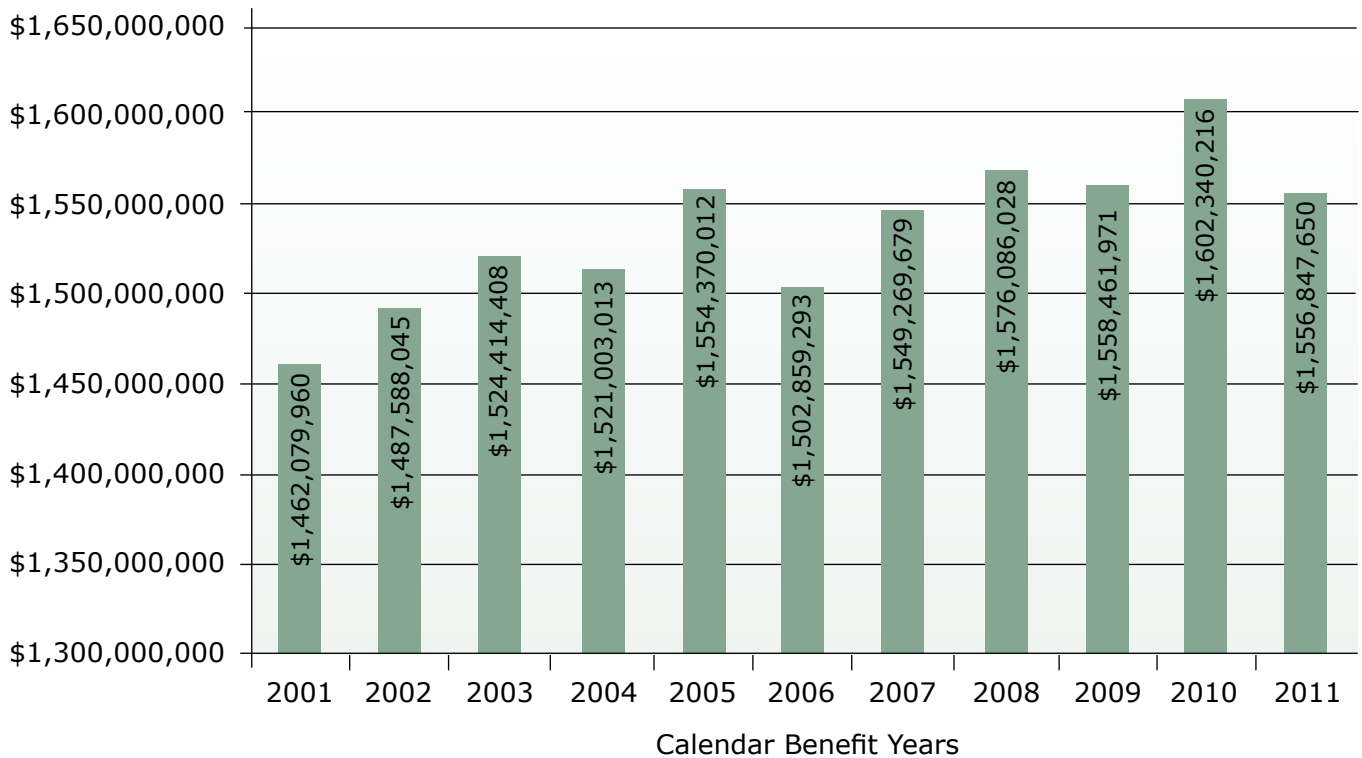
*SWIF: State Workers' Insurance Fund

Note: Percentages may not total to 100.0% due to rounding.

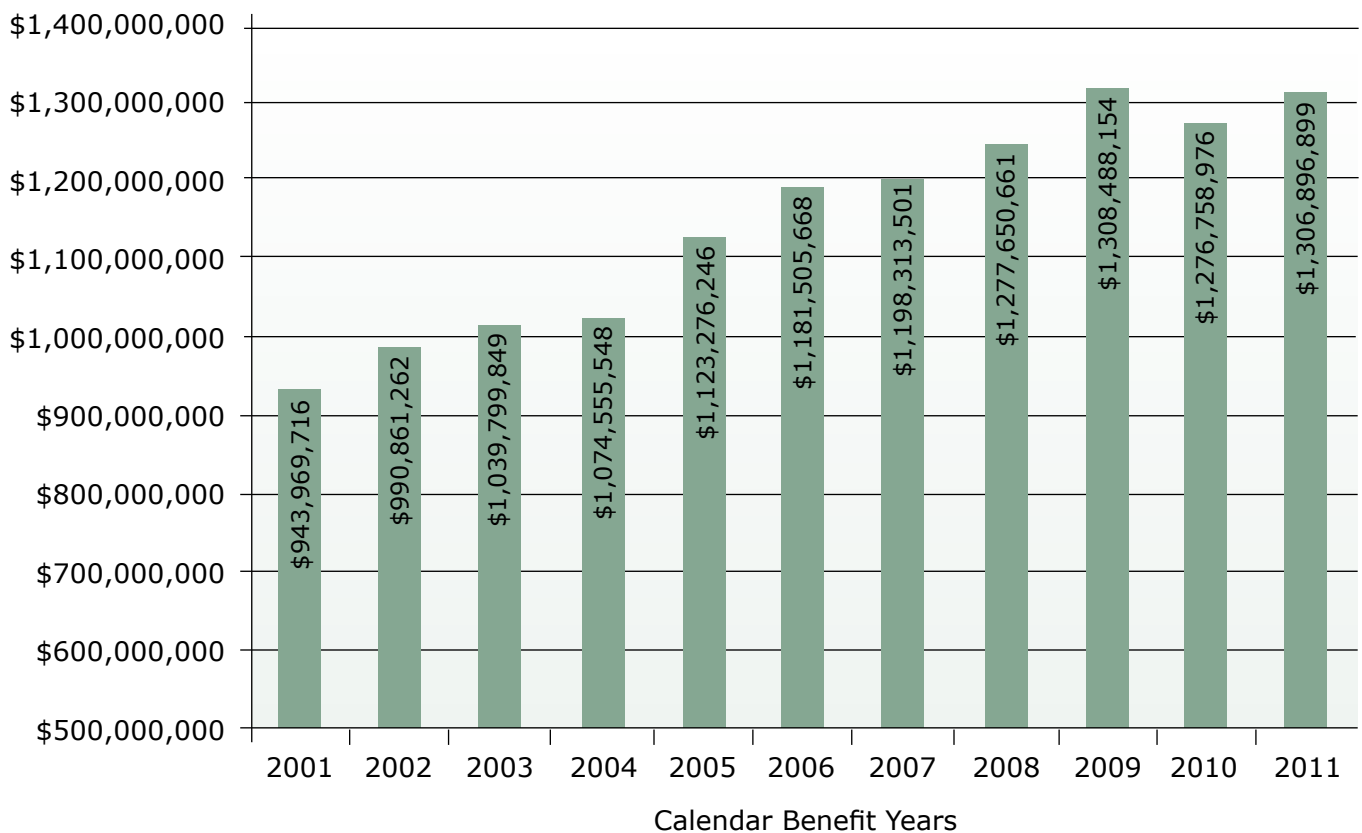
Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Total Workers' Compensation Paid (Medical and Indemnity), 2001-2011

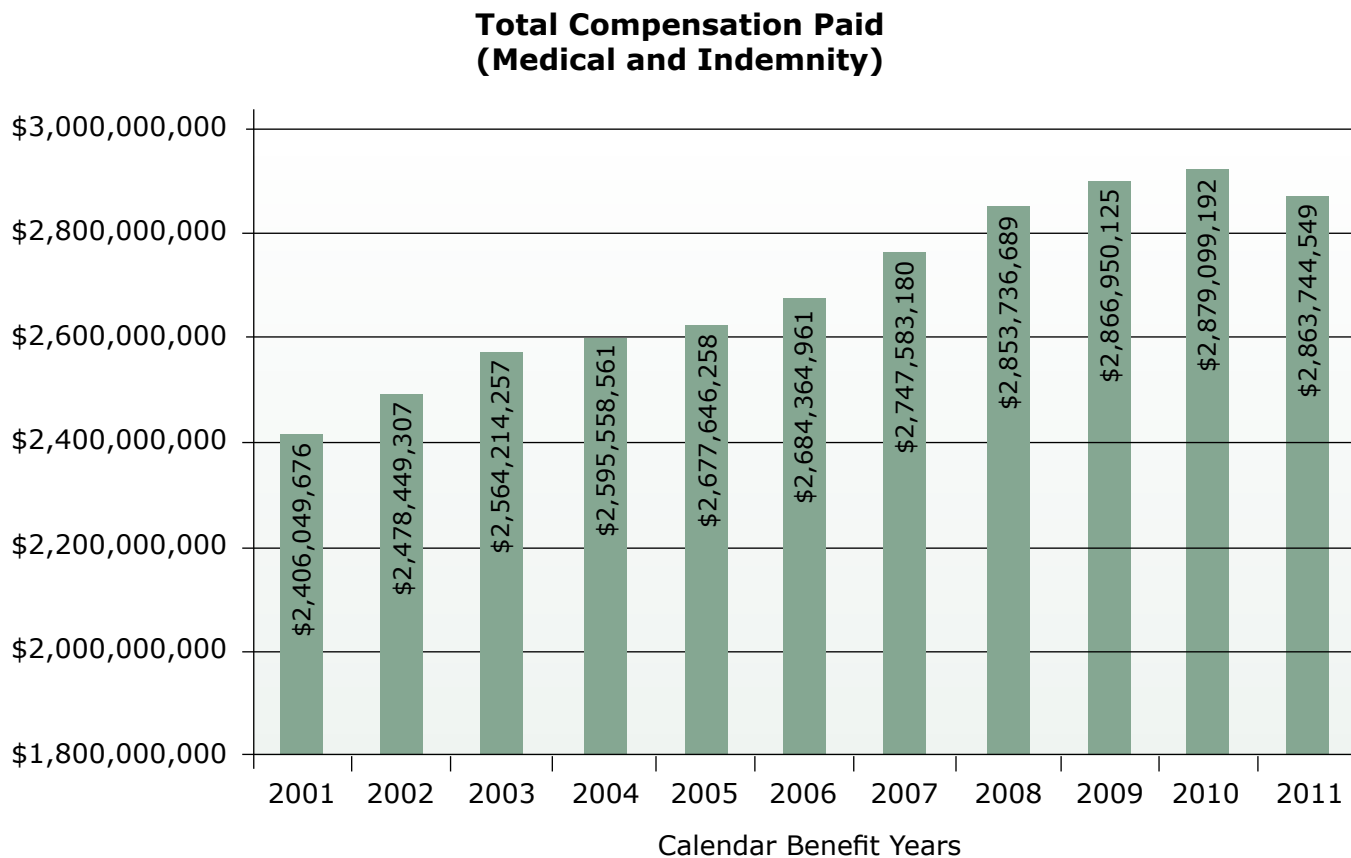
Indemnity Compensation Paid



Medical Compensation Paid

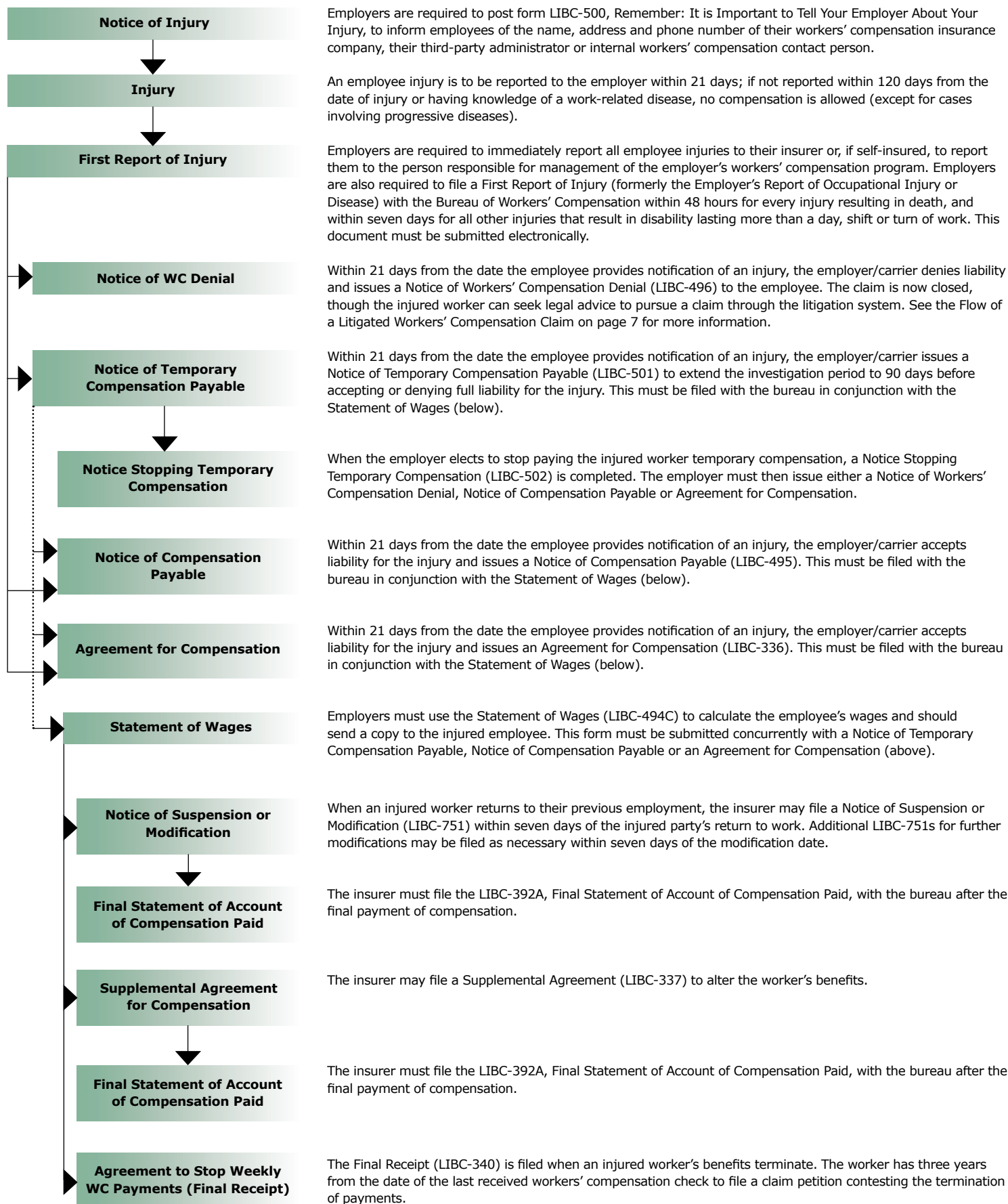


Total Workers' Compensation Paid (Medical and Indemnity), 2001-2011 - continued

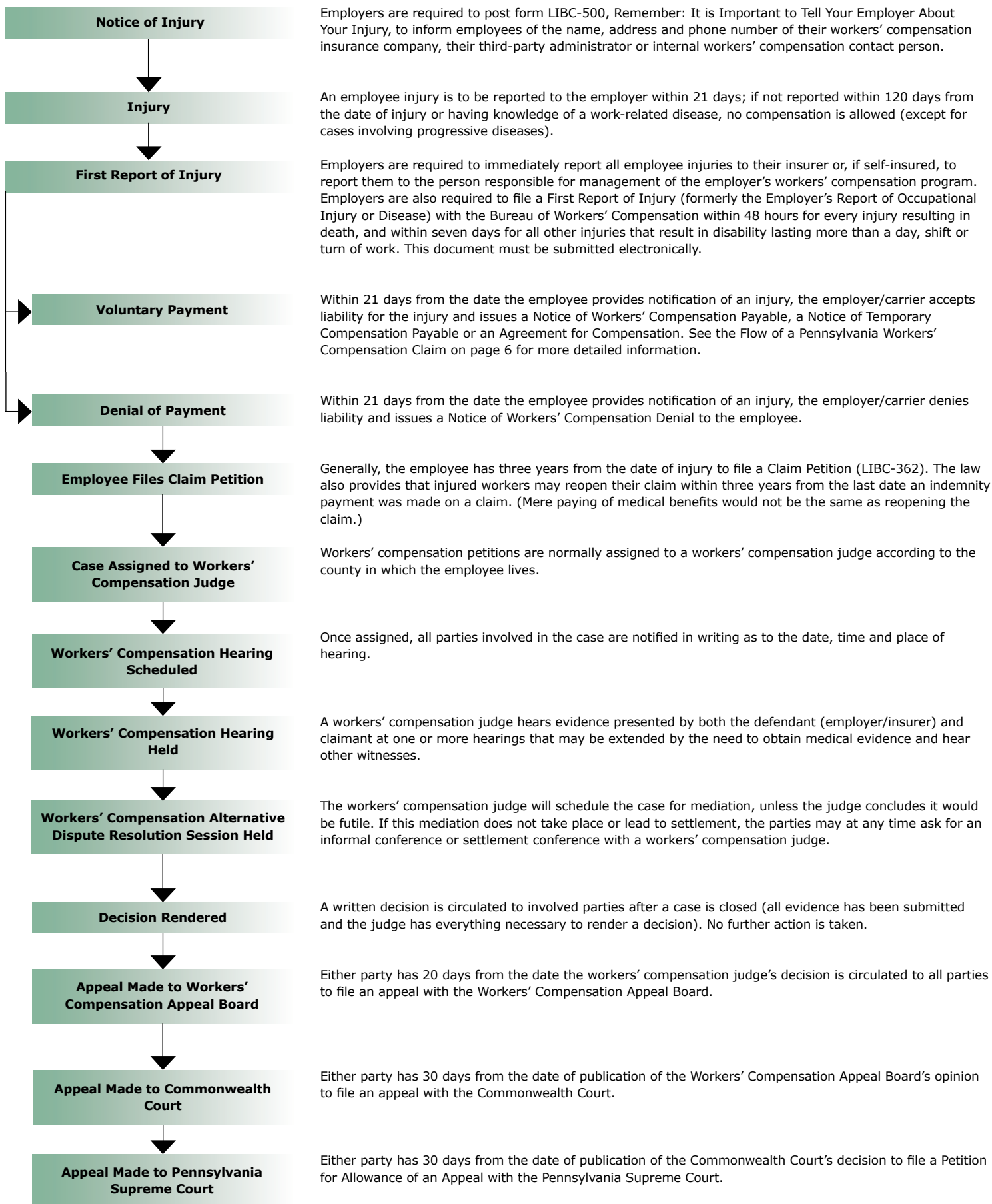


Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

The Flow of a Pennsylvania Workers' Compensation Claim



The Flow of a Pennsylvania Workers' Compensation Claim (Litigated)



Funding for Pennsylvania Workers' Compensation System

The administration of the Pennsylvania workers' compensation system is funded by a spending authorization appropriated by the state legislature and approved by the governor. The money for these expenditures comes from five special funds established through assessments:

The Workers' Compensation Administration Fund

Purpose: Provides funding for the administrative operations of the bureau, the Workers' Compensation Office of Adjudication and the Workers' Compensation Appeal Board.

Assessment Amount: For fiscal year 2010-11, the amount assessed totaled \$57,521,674 and represented 2.02 percent of compensation paid in calendar year 2009.

The Supersedeas Fund

Purpose: To provide relief to employers/insurers for payments made during litigation of claims contesting whether compensation is payable. When an employer/insurer files a petition for termination, modification or suspension of benefits, a Supersedeas hearing can also be requested. At this hearing, the workers' compensation judge can deny the request or grant a temporary order of partial or total suspension of benefits. If the request is denied, but the final decision of the judge is that compensation was not payable, the employer/insurer may apply to be reimbursed from the Supersedeas Fund for "overpayments" made following the initial denial.

Assessment Amount: For fiscal year 2010-11, the amount assessed was \$15,019,638 and represented 0.50 percent of compensation paid in calendar year 2009.

The Subsequent Injury Fund

Purpose: To compensate workers who experience certain losses (for example: arm, hand, leg, foot, eye) subsequent to a prior loss.

Assessment Amount: The total amount of the fund equals the amount expended from the fund in the preceding year. Law requires the fund to have a minimum funding of \$100,000. For the 2010-11 fiscal year, the amount assessed totaled \$203,221 and represented 0.007 percent of compensation paid in calendar year 2009.

The Self-Insurance Guaranty Fund

Purpose: To make payments to any eligible claimant or dependent upon the default of the self-insurer liable to pay compensation or associated costs due under the Pennsylvania Workers' Compensation Act and the Pennsylvania Occupational Disease Act. This fund is used when the securities posted by defaulting companies are exhausted, but can only be used for injuries occurring after the 1993 amendments. With the passage of Act 53 of 2000, the General Assembly created a restricted account within the Guaranty Fund called the Prefund Account. The purpose of the Prefund Account is to provide for the continuation of benefits to workers who were injured prior to 1993 and whose self-insured employers have gone bankrupt. The financing of the Prefund Account is a budget item of the Administration Fund.

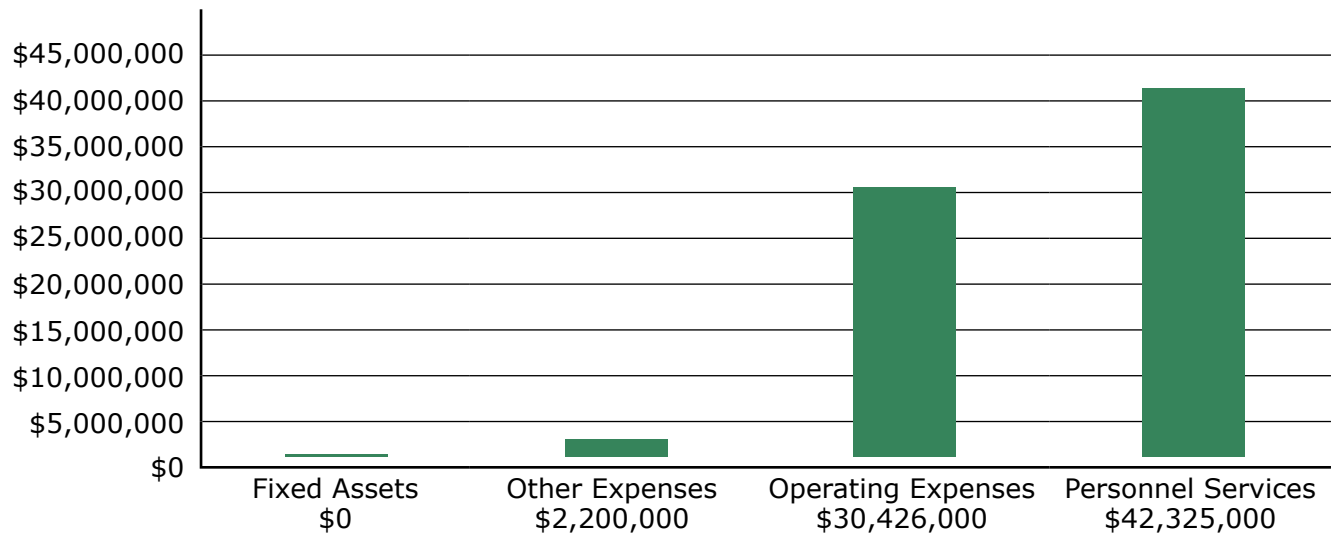
Assessment Determination/Amount: For new self-insurers starting self-insurance after Oct. 30, 1993, the assessment is 0.5 percent of their modified premium for the 12 months immediately preceding the start of self-insurance. Existing and former self-insurers with runoff claims may be assessed on an as-needed basis at the rate of up to 1 percent of compensation paid annually. For fiscal year 2010-11, the amount assessed was \$62,824 and represented 0.5 percent of the annual modified premium of employers starting self-insurance.

Uninsured Employers Guaranty Fund

Purpose: To extend workers' compensation benefits to injured workers whose employers fail to insure, or be approved to self-insure, their liability for work-related injuries. Initial money for the fund was transferred from the Administration Fund, with subsequent funding made from assessments to insurers and self-insured employers.

Assessment Amount: Assessments have been made annually since 2007. This fund assessed \$2,855,724 during 2010-11.

Workers' Compensation Administration Fund Budget Fiscal Year 2010-11



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Workers' Compensation Updates

Workers' Compensation Automation and Integration System

The Pennsylvania Department of Labor & Industry is developing an online Workers' Compensation Automation and Integration System, or WCAIS, that will improve workers' compensation business processes by replacing the existing computer system with a modern one that better meets staff and stakeholder needs.

WCAIS is a Web-based system that will enable electronic communication, online filing, document management and around-the-clock access to information. Release 1 included services for the Workers' Compensation Appeal Board and Bureau of Workers' Compensation Helpline, and went live in the fall of 2012. Release 2, scheduled for implementation in the fall of 2013, will bring the Bureau of Workers' Compensation and the Workers' Compensation Office of Adjudication on board.

During the course of this project, information about the WCAIS project, electronic data interchange, or EDI, and frequently asked questions will be available on the department's website. For information, visit www.dli.state.pa.us/wcais.

Your ideas and feedback are crucial to developing a successful tool — one that's helpful for you and for our customers. You are encouraged to share any thoughts, questions or concerns as we move forward, directly to the project resource account at RA-LI-PA-WCAIS-UP@state.pa.us.

The Workers' Compensation Rules Committee

In 2011, the committee met on several occasions to discuss revisions to the Special Rules of Administrative Practice and Procedure Before the Workers' Compensation Appeal Board and Workers' Compensation Judges (chapters 113 and 131). During that time, the committee considered revision to the rules pertaining to, among other things, service, subpoenas, attorney fees and the interplay between the rules and electronic filing. The committee also devoted a substantial amount of time discussing rules for the handling of claims involving the Uninsured Employers Guaranty Fund, or UEGF. The committee felt that, because of the unique nature of UEGF claims, it would be advisable to adopt specific rules for the handling of these claims.

The Rules Committee hopes to be in a position to publish its proposed changes for review and

comment by the various stakeholders before submitting them for final approval. The committee is optimistic that final approval of the proposed revisions can be accomplished by the beginning of 2013.

The committee is comprised of 18 members made up of the chair of the Senate Labor & Industry Committee, the chair of the House Labor Relations Committee (renamed House Labor & Industry Committee), the director of the Office of Adjudication, the bureau's deputy chief counsel, the deputy secretary for compensation & insurance, two Workers' Compensation Appeal Board representatives, four workers' compensation judges, and eight attorneys representing both employers and employees. The Workers' Compensation Rules Committee's purpose is to improve the administration of workers' compensation proceedings.

In 2011, Commissioner McDermott resigned her seat on the committee, and was replaced by Chairman Frioni. Director of the Office of Adjudication, MaryKay Rauen Zahn, also resigned her seat from the committee. That seat remains open pending the appointment of a new director. The committee wishes to thank both Commissioner McDermott and former Director Rauen Zahn for their valuable contributions to the committee.

Any interested party who wishes, may submit a suggestion or recommendation for consideration by the committee. These suggestions or recommendations should be submitted to John W. McTiernan, esquire, chair of the committee. McTiernan can be reached at 800-222-8816 or by email at jmctiernan@cbmclaw.com.

Workers' Compensation Advisory Council

The Workers' Compensation Advisory Council was created under Section 447 of the Workers' Compensation Act. The council is composed of eight members, and the secretary of Labor & Industry is the ex officio member. Members are appointed as follows: one employee and employer representative by the president pro tempore of the Senate, one employee and employer representative by the speaker of the House of Representatives, one employee and employer representative by the minority leader of the Senate and one employee and employer representative by the minority leader of the House of Representatives. Members serve a term of two years or until their successors have been appointed.

Workers' Compensation Updates

The council reviews requests for workers' compensation funding by the department and any assessments against employers or insurers related thereto, makes recommendations regarding certification of utilization review organizations and preferred provider organizations, reviews proposed legislation and regulations and reviews the annual medical accessibility study. The findings are reported to the governor, the department secretary and the legislature.

Two co-chairs, representing labor and management, and the rest of the council hold public meetings to discuss various issues of the department, bureau and legislature.

Kids' Chance of Pennsylvania Inc.

Hope, opportunity and scholarships for kids of injured workers

The hardships created by the death or serious disability of a parent often create financial challenges, making it difficult for deserving young people to pursue their educational dreams. To meet this need, Kids' Chance of Pennsylvania Inc. provides scholarships for college and vocational education to children of Pennsylvania workers who have been killed or seriously injured in a work-related accident resulting in financial need.

Kids' Chance of Pennsylvania awarded 46 scholarships totaling \$107,500 for the 2011-2012 academic year. These scholarships were made possible due to the generous contributions made by scholar sponsors, corporate and community partners, kids' advisors and individual and organization donors. We are extremely grateful to those who help us help students.

Kids' Chance of Pennsylvania raises scholarship funds through various events throughout the year. In 2011, Kids' Chance held its 6th annual golf outing and recognition dinner at the Hershey Country Club. This event not only raised needed funds for scholarships, but also provided us with the opportunity to recognize our generous donors. Scholarship recipients joined us for the evening and shared their experiences on how Kids' Chance has affected their lives. Kids' Chance hosted its annual 5/10k fun run/walk events in October 2011 in Harrisburg, Philadelphia and Pittsburgh.

Through the scholarship program, Kids' Chance of Pennsylvania is making a significant difference in the lives of all children affected by a workplace injury by helping them pursue and achieve their educational goals.

One student shares, "Your gift not only financially assists me, but honestly helps make my dreams come true. To this I want to offer my deepest thanks. I cannot put into words how grateful I am, but I want you to know that you have made a significant impact on my life and every part of my future."

For more information about Kids' Chance of Pennsylvania, visit www.kidschanceofpa.org.

21-Day Compliance

The Pennsylvania Workers' Compensation Act, Section 406.1(a)(c), requires insurers and self-insured employers to either make a first payment or deny a claim no later than 21 days after the employer has notice or knowledge of the claimant's disability. Additionally, the rules and regulations require a form to accept or deny a claim be sent to the claimant, or the claimant's dependent, and the bureau no later than 21 days after the same.

Since 1999, the bureau has been monitoring the 21-day compliance rate of insurers and self-insured employers. The bureau's formula for calculating 21-day compliance is to compare the file date of the Notice of Compensation Payable, Agreement for Compensation, Denial or Temporary Notice of Compensation Payable against the Employer Notified Date or Date Disability Began from the First Report of Injury, using the later of the two dates (to account for delayed disability situations). The bureau then selects one random quarter per year, as a sampling, to complete this comparison and determine an insurer/self-insured employer's compliance rating.

The 2011 report was drawn from the reporting period July 1, 2011 – September 30, 2011. It identified each insurer and self-insured employer by name, bureau code, number of claims filed in the reporting period and the percentage of compliance. The statewide industry average for the period was 72 percent.

Workers' Compensation Updates

Total Disability Weekly Workers' Compensation Rates

The following table illustrates the weekly workers' compensation rates used to calculate benefits payable to an injured employee.

The compensation rate is 66.66 percent of the employee's average weekly wage. If 66.66 percent of the employee's average weekly wage is greater than the maximum, the rate of compensation payable is equal to the maximum. If the benefit calculated is less than 50 percent of the statewide

average weekly wage, then the compensation rate shall be the lower of 50 percent of the statewide average weekly wage or 90 percent of the employee's average weekly wage. There is no absolute minimum.

The maximum compensation rate payable is calculated annually and is effective Jan. 1 of each year. The calculation of the average weekly wage is defined by the act. Corresponding figures for years prior to 2002 are maintained by the bureau. For partial disability, other calculations and definitions apply.

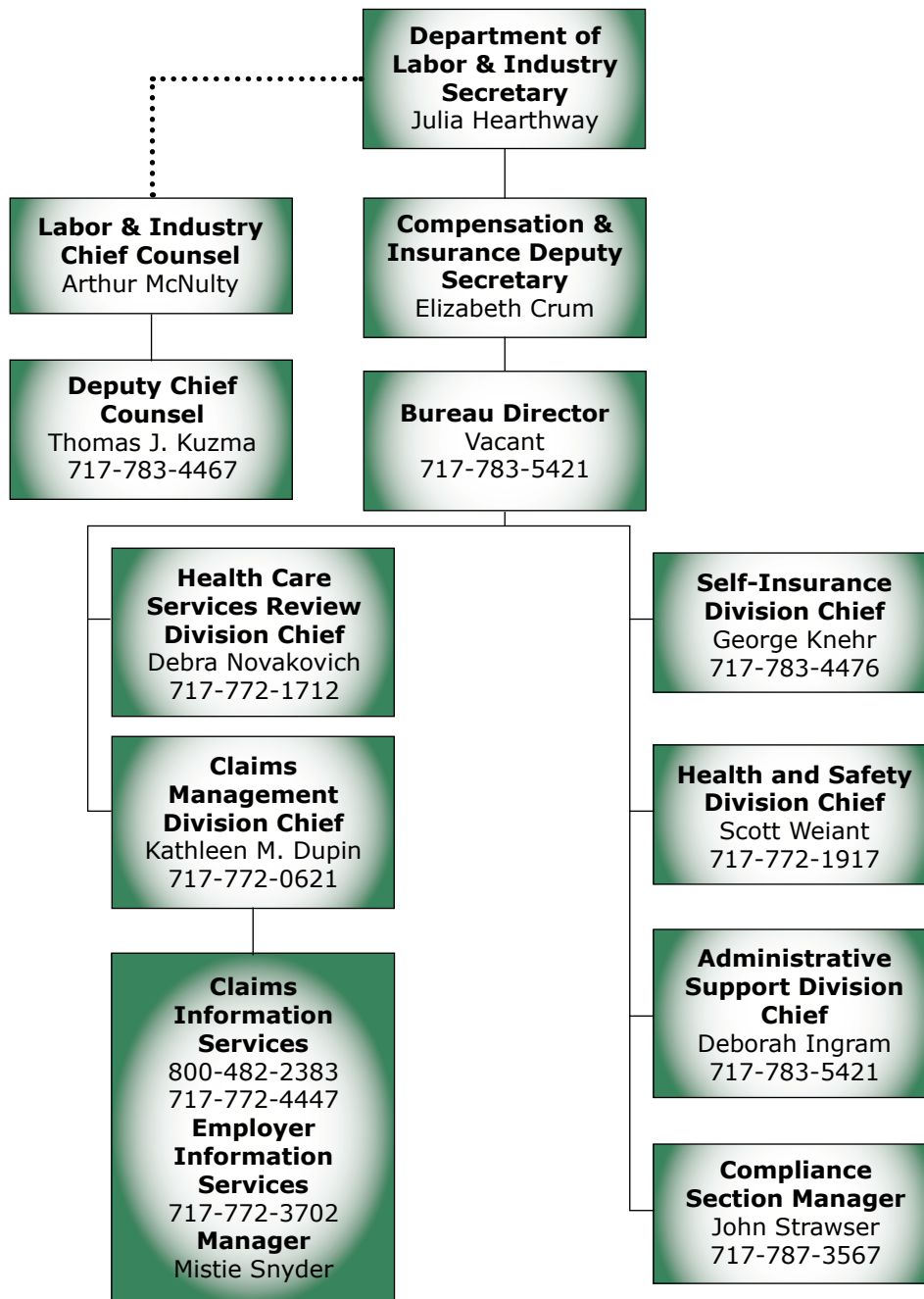
Statewide Average Weekly Wage/Maximum Compensation Rate Payable		50 Percent of Statewide Average Weekly Wage/50 Percent of Maximum Compensation Rate Payable	
2002	\$662.00	2002	\$331.00
2003	\$675.00	2003	\$337.50
2004	\$690.00	2004	\$345.00
2005	\$716.00	2005	\$358.00
2006	\$745.00	2006	\$372.50
2007	\$779.00	2007	\$389.50
2008	\$807.00	2008	\$403.50
2009	\$836.00	2009	\$418.00
2010	\$845.00	2010	\$422.50
2011*	\$858.00	2011*	\$429.00

*For purposes of calculating the update to payments for medical treatment rendered on and after Jan. 1, 2011, the percentage increase in the statewide average weekly wage was 1.5 percent.

Bureau Personnel

Organization Chart

As of Dec. 31, 2011



Bureau Divisions

Director's Office Compliance Section



John Strawser

Primary Functions

Ensure compliance with the Workers' Compensation Act, regulations enacted pursuant to the act and orders issued by workers' compensation judges. These functions are accomplished through:

Educating employers regarding the requirement to insure their workers' compensation liability.

Investigating reports of employers' alleged failure to insure their liability and prosecuting cases of noncompliance in accordance with the criminal provisions provided by the act.

Referring allegations of employee fraud to the appropriate insurance carrier and prosecuting authority and allegations of employer, insurer or medical provider fraud to the proper prosecuting authority.

Reviewing all work-related injuries suffered by minors to determine if potential child labor law violations existed, referring said violations to the Bureau of Labor Law Compliance for determination and collection of any additional compensation due to injured minors.

Notifying dependents of their survivor rights under the act when work-related fatalities occur.

Reviewing and investigating allegations of insurer, self-insurer or third-party administrator violations of the act to determine if further action is warranted.

Processing statutorily permissible exceptions, exemptions and elections for inclusion under the act.

2011 Accomplishments

Mailed the Employer Information pamphlet to 21,828 new or modified businesses to better educate employers about their workers' compensation responsibilities, along with certificates of insurance to secure information assuring their compliance; 10,953 businesses failed to respond, resulting in a second mailing.

Instituted 2,276 new investigations of potential employer failure to insure workers' compensation liability and referred 34 cases to the bureau's Legal Division for prosecution.

Referred 5 complaints of employee fraud to the proper insurance carrier for investigation.

Processed 1,668 corporate executive officer exceptions and 1,262 religious exemptions for exclusion under the act as well as 2,538 domestic elections for inclusion under the act.

Investigated 330 potential child labor law violations that could result in the collection of a 50 percent additional compensation penalty.

Notified 535 insurers of their requirement to pay a fee review determination that has not been appealed.

Director's Office Information Writer

Primary Functions

Provide employees, employers, the public, workers' compensation professionals, health care providers and government agencies. with accurate and comprehensive workers' compensation information.

With department press office approval, provide

the media with accurate and timely workers' compensation information.

Support the department secretary, the bureau director, the director of adjudication and the bureau staff in their missions.

2011 Accomplishments

Mailed 88,607 *Workers' Compensation and the Injured Worker* pamphlets to workers for whom the

Bureau Divisions

bureau received a First Report of Injury indicating loss of more than a day, shift or turn of work as a result of an alleged work-related injury.

Published the bureau's quarterly newsletter, News & Notes. This publication provides an overview of workers' compensation policies, programs and updates. It is distributed to approximately 12,000 employers, insurers, third-party administrators,

union representatives, attorneys, health care professionals and the public.

Published a monthly electronic employee newsletter.

Submitted articles for inclusion in the Pennsylvania Self-Insurer's Association and County Commissioners Association of Pennsylvania newsletter.

Administrative Support Division



Deborah
Ingram

Primary Functions

Prepare yearly budget request for the Administration Fund. Project, analyze and report on the Administration Fund expenditures (which include the bureau, the Office of Adjudication, the Workers' Compensation Appeal Board, the Office of Chief Counsel, the Office of Information Technology and Labor & Industry bureaus that charge the Fund for services).

Issue, collect and record assessments to replenish the Administration Fund, Supersedeas Fund, Subsequent Injury Fund, Self-Insurance Guaranty Fund and the Small Business Advocate Fund.

Process supply, equipment and furniture requests and procure items for bureau offices, the Office of Adjudication and the Workers' Compensation Appeal Board.

Provide administrative support to all divisions and field offices within the bureau.

Provide personnel advice and services to bureau employees and managers.

Provide mailroom and optical character recognition, or OCR, services to the bureau.

Coordinate bureau training.

2011 Accomplishments

Budgeted, monitored and adjusted the Administration Fund as necessary.

Assisted the Claims Management Division in processing petition assignments within five days (mailroom and OCR).

Improved the processing of all paper documents into the electronic system to within five days.

Provided timely status information on collection of assessments and bureau conference deposits. The amounts assessed for the 2010-11 fiscal year are as follows:

Administration Fund	\$57,521,674
Supersedeas Fund	\$15,019,638
Subsequent Injury Fund	\$203,221
Self-Insurance Guaranty Fund	\$62,824
Uninsured Employers Guaranty Fund	\$2,855,724

Processed personnel actions within seven working days of request.

Bureau Divisions

Claims Management Division



Kathleen
Dupin

Primary Functions

Serve as a repository for workers' compensation records.

Process, record and review documents received for claims.

Provide records to claimants, attorneys, insurers and others.

Collect and assemble statistics for workers' compensation injuries.

Evaluate carrier and employer compliance with the reporting requirements of the act.

Serve as conservator of the Supersedeas Reimbursement and Second Injury funds.

Pay claims where the bureau has liability under 305.1(WCOD), 306(h), Occupational Disease, Subsequent Injury Fund and the Supersedeas Fund.

Communicate with the insurer community to monitor compliance with the act and to expeditiously and accurately process claims.

Continue commitment to improving filing efforts by the insurer community to aid claim development, provide continued educational efforts to alleviate processing deficiencies and improve our ability to communicate and support the rights and entitlements of all injured workers.

Coordinate the annual workers' compensation conference.

2011 Accomplishments

Received and processed 414,785 documents.

Processed 33,710 requests for records while maintaining an average processing time of 10 days or less from receipt.

Promoted and increased electronic submission of five bureau forms available online through the department's website from 35 percent in 2010 to 44 percent in 2011.

Processed 824 claims and distributed payments of more than \$18.7 million from the Supersedeas Reimbursement Fund during the 2010-2011 fiscal year.

Continued external training on forms submission and processing to insurers and third-party administrators.

Updated the following forms to meet the needs of the industry and to deliver improved service and support to workers' compensation stakeholders:

- Notice of Workers' Compensation Denial (LIBC-496)
- Notice to Employee (LIBC-758)
- Claim Petition for Benefits from the Uninsured Employer and the Uninsured Employers Guaranty Fund (LIBC-551)
- Defendant's Answer to Claim Petition Under Pennsylvania Workers' Compensation Act (LIBC-374)
- Answer to Petition To/For (LIBC-377)
- Petition To/For (LIBC-378)

Provided injury statistics categorized by type of injury, part of body injured and cause of injury within major industry divisions for the 2010 edition of the Pennsylvania Work Injuries and Illnesses Report.

Issued the fourth Annual Claims Status Report to insurers and self-insured employers and received feedback on 10,456 claims, equaling 94 percent of claims on the report. This feedback resulted in status verification or correction of claim records for (a) claims initiated in calendar years 2004 and 2007 and (b) no filing activity to the bureau for calendar year 2010.

Responded to more than 50,000 workers' compensation inquiries. These included 48,790 telephone calls and 1,618 email questions from employers, employees, providers, lawyers and others involved in the Pennsylvania workers' compensation system.

Bureau Divisions

Assisted 347 non-English-speaking callers and visitors with Language Services, a language interpretation service.

Researched and responded to 466 inquiries regarding the workers' compensation insurance coverage of employers through the Pennsylvania Compensation Rating Bureau database.

Assisted 35 walk-in visitors with their workers' compensation questions and issues.

Responded to more than 1,700 written workers' compensation inquiries received from the workers' compensation community.

Developed, planned and coordinated the June 2011 bureau conference. Approximately 1,373 employers, insurers, health care providers, attorneys and

others from the workers' compensation community attended the two-day event, which offered sessions on subjects including the popular "As the Claim Turns," basics on workers' compensation, the interplay between workers' compensation and other programs and litigation issues.

Monitored individual insurers'/self-insured employers' 21-day compliance rates and published a 21-day compliance report card whose figures were drawn from the reporting period Oct. 1, 2010, through Dec. 31, 2010. The report, which was published alphabetically for comparison purposes on our website, listed a statewide industry average of 72 percent. Training was made available on the bureau's calculation to insurers, self-insured employers, claims organizations and third-party administrators to assist in raising their compliance rates.

Health and Safety Division



Scott Weiant

Primary Functions

Evaluate employer applications to determine certification of employer workplace safety committees to determine eligibility for workers' compensation insurance premium discounts as allowed under Article X of the act. Provide assistance and guidance to employers in establishing safety committees, interpreting requirements for certification and correcting application deficiencies prior to submission.

Provide safety committee certification renewal forms for certified employers and evaluate submitted forms to determine eligibility for continuing premium discounts.

Review annual reports of accident and illness prevention services and programs from Pennsylvania licensed workers' compensation

carriers, self-insured employers and group self-insurance funds. Formulate recommendations of program or service adequacy for consideration in continuance of licensure or self-insurance status.

Determine the necessity for, and conduct, on-site audits of accident- and illness- prevention services and programs and certified safety committees. Configure and monitor deficiency-correction programs as necessary to resolve program or service inadequacies.

Develop and disseminate health and safety-related information to members of the regulated community and the general public concerning: workplace safety committee certification/recertification procedures and requirements; mandatory accident and illness prevention program and service elements; safety-related training; and annual reporting requirements.

Administer the process to review credentials in the health and safety field for recognition by the department as acceptable qualifications for accident and illness prevention service providers. Review individual qualifications for acceptability as recognized safety committee instructors.

Manage the process to nominate, select and recommend employers for the Governor's Award for Safety Excellence.

Provide Pennsylvania employers with coordinated safety and health training resources, through easy access and affordability. Services provided

Bureau Divisions

by Pennsylvania Training for Health and Safety, or PATHS, will enable participants in the workers' compensation system to achieve greater efficiencies in the implementation of their workers' compensation cost-containment efforts by creating a safe, accident-free workplace.

2011 Accomplishments

Granted initial certification to a cumulative total of 9,631 workplace safety committees covering more than 1,314,309 employees as of December 2011. The cumulative number of approved workplace safety committee certification renewals totaled 51,447.

Received and processed a total of 628 workplace safety committee initial applications and 6,194 workplace safety committee renewal applications.

Continued to update email databases for various client groups to provide an electronic means of communicating with the workers' compensation safety clients.

Released all necessary self-insured, group fund and insurer-required filing reports within required time frames.

Evaluated the acceptability of accident and illness prevention programs and services of 1,436 insurers and self-insured employers through annual required reports.

Conducted 227 on-site audits of licensed workers'

compensation insurer and self-insured employer accident and illness prevention programs and services and certified workplace safety committees.

Participated in the process to select and award the Governor's Award for Safety Excellence to seven Pennsylvania companies, which included conducting on-site visits and review of 80 award applications.

Completed the framework, design and web documents for the Pennsylvania Training for Health and Safety, or PATHS, resource. PATHS is a training resource consisting of on-site safety and health training, Web-based safety training applications including webinars, PowerPoint presentations, sample safety programs, safety talk materials, posters and more. The PATHS website will include a schedule of health and safety-related training and information available to all Pennsylvania stakeholders. The knowledgeable and experienced trainers will be available to provide training and information sessions upon request to employers, employees and stakeholder groups.

Conducted a cumulative total of 2,436 on-site audits of accident and illness prevention programs and services of self-insured employers and licensed workers' compensation insurers and employers with state-certified workplace safety committees.

Division personnel participated in health and safety training and information sessions for more than 2,818 representatives of employers, insurers and self-insured employers.

Health Care Services Review Division



Debra
Novakovich

Primary Functions

Administer the fee review process for health care providers who are disputing the timeliness or

amount of payment received for medical services provided to injured Pennsylvania workers.

Manage and monitor chargemaster fee schedule data. Under amendments to the act in 1993, medical reimbursement was capped based on 1994 Medicare rates that are adjusted annually.

Authorize utilization review organizations, or UROs, to review the reasonableness and necessity of medical treatment when requested by the employer/insurer or injured worker. The division also trains, audits and monitors UROs for compliance with regulatory requirements.

Promulgate a list of physicians qualified to perform impairment rating examinations, or IREs, and designate initial IRE physician when requested by employers/self-insured employers.

Bureau Divisions

Provide certification of coordinated care organizations.

Act as a liaison to independent consultants performing medical access studies.

Provide education and training to employers, insurers and health care providers as requested.

Act as a resource for all involved parties.

2011 Accomplishments

Issued 35,799 fee review decisions and determinations.

Continued to update the courtesy copy of the fee schedule quarterly on the department's website.

Ensured timely and accurate quarterly updates for insurers and self-insured employers.

Added Out Patient End-Stage Renal Dialysis (Table G) to the fee schedule to ensure proper reimbursement for end-stage renal dialysis providers per the fee schedule.

Provided specialized training for health care providers to assist in their understanding of the workers' compensation billing and payment process as well as the fee review process. This year's training was offered via WebEx and 169 representatives from the provider community participated.

Provided specialized training on the appropriate and optimal application of the workers' compensation fee schedule via WebEx to insurers and repricers. A total of 95 companies participated from across the country.

Received, reviewed and approved six URO/PRO reauthorization applications.

Received 4,529 utilization/peer review determinations and reviewer reports.

Processed 5,887 utilization/peer review determinations and reviewer reports.

Received and reviewed 13 URO/PRO reauthorization applications.

Received and reviewed two new URO/PRO authorization applications.

Conducted biannual URO/PRO meetings as necessary.

Received and processed 3,128 IRE requests for designation.

Conducted 24 URO/PRO on-site audits and evaluations.

Received and processed 3,083 IRE requests for designation, of which 267 were redesignated.

Maintained a list of 88 IRE physicians in 198 geographic locations who may be designated to perform impairment rating evaluations under the new Sixth Edition of the AMA Guides to the Evaluation of Permanent Impairment. This list is also available on the department's website and includes the physicians' specialties. The list also includes 13 physicians who accept designations out of state.

Received and reviewed the 2010 medical access study. This year's study indicates 82.5 percent of respondents expressed overall satisfaction with the medical care received. It also indicates that injured workers with provider panel lists have a high satisfaction level, return to work earlier (73.4 vs. 54.0 days) and continue to treat with the panel providers after the initial 90 days. The education of employers and injured workers is still needed. The study also continues to report that delayed and improperly-reduced payments continue to be a source of concern for health care providers. However, the 2010 responses indicate some improvement, particularly with regard to the timelines of payment.

Fee review information packets were provided to affected and interested parties via email and USPS.

Eliminated the fee review backlog of pending files.

Maintained the resource account for easier email access to the bureau for questions regarding fee review and utilization review.

Continued to offer the process of fee review investigation with the Compliance Division for providers who have received a positive response to fee review and have not received reimbursement 30 days after the determination has been received.

Bureau Divisions

Self-Insurance Division



George Knehr

Primary Functions

Process and decide applications of individual employers for self-insurance status under Section 305 of the Workers' Compensation Act and Section 305 of the Pennsylvania Occupational Disease Act; set conditions for self-insurance and monitor self-insured employers' compliance with these conditions. As of Dec. 31, 2011, there were 735 employers authorized to self-insure their liability.

Process and decide applications of groups of employers to operate as group self-insurance funds under Article VIII of the act; regulate and monitor the financial conditions of the group funds, including the setting of rates, the maintenance of surplus and the distribution of dividends to members. As of Dec. 31, 2011, 18 group self-insurance funds were operating covering 826 employers in the commonwealth.

Collect and tabulate information needed to issue assessments against insurers and self-insured employers to maintain special funds established under the act.

Monitor the claims payments and outstanding liabilities of former self-insurers to ensure that they maintain adequate security or assets to cover their

self-insurance claims. As of Dec. 31, 2011, there were 353 individual employers and one group fund in runoff status.

Administer the Self-Insurance Guaranty Fund and the use of financial security to remedy defaults of self-insured employers. The guaranty fund and its special prefund account, which applies to claimants injured before 1993, provide benefits to approximately 255 claimants, with total reserves of \$21 million. The division also monitors the payments, balances and administration of 21 default situations being satisfied by private securing entities, such as sureties, corporate trustees or guarantors, involving 268 claims and \$27 million in liabilities.

2011 Accomplishments

Processed 730 renewal applications and six new applications for individual self-insurance status, 334 claims status reports of runoff self-insured employers, 37 group annual reports and rate requests and 62 semiannual reports monitoring the status of self-insurance defaults.

Calculated and issued five assessments to finance the operation of special funds under the act.

Implemented changes to computerized operations, documentation and procedures required by amendments to the individual self-insurance regulations. The revised regulations improve clarity, provide more objective standards for qualifying for and maintaining self-insurance status and improve the bureau's ability to monitor and regulate individual self-insurance in Pennsylvania.

Designed work flow changes and participated in general system design activities for the self-insurance, assessment and common function components of the Workers' Compensation Automation and Integration System, which is scheduled to go online in the fall of 2013.

Bureau Divisions

Legal Division



Thomas
Kuzma

Primary Functions

The Department of Labor & Industry's Office of Chief Counsel and the governor's Office of General Counsel coordinate all legal services provided to the bureau. Attorneys representing the bureau and Office of Adjudication, through the Legal Division and its support staff, are responsible for providing legal advice to bureau and adjudication personnel and defending legal challenges to the implementation of the workers' compensation system.

The division is responsible for advising, defending and monitoring the defense of claims filed against the Uninsured Employers Guaranty Fund (UEGF). Created in 2007, the UEGF provides workers' compensation benefits to injured workers whose employers failed to insure or self-insure their workers' compensation liability at the time of the injury. Last year, 255 claims for benefits were filed by workers who alleged injuries suffered in the course and scope of employment with uninsured employers.

The division guides the bureau in administering claims brought against other statutorily-created funds and provides legal counsel in the defense of such claims. For example, division attorneys represent the commonwealth in claims against the Supersedeas Fund as well as the Subsequent Injury Fund and claims under the Occupational Disease Act.

The division is responsible for preparing and coordinating criminal prosecutions of employers who fail to maintain workers' compensation coverage for workers.

The division advises department personnel regarding the impact of statutes and regulations (federal and state) that address workers' compensation concerns. In addition, the division drafts bills, regulations and statements of policy at the behest of the client to either correct deficiencies or make enhancements to the system.

The division routinely answers inquiries from the public, both directly and on behalf of clients within the department.

2011 Accomplishments

Crozer Chester Med. Ctr. v. Department of Labor & Indus., No. 59 MAP 2008 (Pa., May 25, 2011) – The Supreme Court of Pennsylvania affirmed the department's position that an insurer's issuance of a Notice of Compensation Payable does not automatically vest a medical provider with access to the department's fee review application process where the insurer denies liability for the provider's medical treatment. Instead, such legal determinations are the exclusive ambit of workers' compensation judges.

Wilson v. Bachman, No. 70 MAP 2010 (Pa. 2011) – On Aug. 25, 2011, the Pennsylvania Supreme Court, in a per curiam order, agreed with the department that a workers' compensation claimant's assertion that the department's workers' compensation judges were biased against the claimant were without merit and moot. The lawsuit is the culmination of four separate actions instituted by claimant's counsel in various forums against the commonwealth.

GMS Mine Repair & Maint. Inc. v. Workers' Comp. Appeal Bd. (Way), No. 92 CD 2011 (Pa. Cmwlth. Ct., Oct. 7, 2011) – In this supersedeas fund reimbursement appeal, the Commonwealth Court agreed with the department that supersedeas fund reimbursement was not available to reimburse an insurer for payments that were more properly the responsibility of another insurer/employer. The Court reaffirmed the principle that the supersedeas fund "does not assume financial responsibility for injury caused by a third party." *GMS Mine Repair*, Slip. Op. at 5.

Galardo v. Workers' Comp. Appeal Bd. (Cesario), No. 1619 CD 2010 (Pa. Cmwlth. Ct., April 14, 2011) – In an opinion and order dated April 14, 2011, the Commonwealth Court agreed with the department that both Joseph and Elizabeth Galardo operated a business that employed a worker who was injured and received ongoing benefits from the UEGF. As a result of the court's order, the UEGF may continue to seek repayment from both defendants.

Commonwealth, Dep't of Labor & Indus., Bureau of Workers' Comp. v. Samuel Grossi & Sons Inc., (Docket No. 2010-11692; Bucks County C.C.P.) – The department successfully maintained a civil collection action against defendant Samuel Grossi & Sons Inc., a former self-insurer, of its workers' compensation

Bureau Divisions

liability. The defendant had not paid its 2009 workers' compensation administration fund assessment totaling approximately \$37,000.

During 2011, the Legal Division assisted in the following successful prosecutions of employers who failed to maintain workers' compensation insurance coverage as required by Section 305 of the Workers' Compensation Act:

Commonwealth v. Mark Adjety/Kevin Carter/Zullinger Meats Inc. – On Jan. 3, 2011, the individual defendants were admitted into the Franklin County ARD program upon payment of \$10,000 in restitution to the UEGF and the injured worker.

Commonwealth v. Kevin Barthan d/b/a Four Star Pizza – On Oct. 31, 2011, Kevin Barthan was sentenced to six years' probation and was ordered to pay \$35,782.85 in restitution to the UEGF. The defendant was also ordered to pay fines totaling \$600.

Commonwealth v. Christopher M. Biknius d/b/a Done Right Roofing – On May 18, 2011, the defendant pleaded guilty to 22 misdemeanor counts of failing to maintain workers' compensation insurance. He was sentenced to seven years of probation and ordered to pay restitution amounting to \$124,365.93.

Commonwealth v. James R. & Joyce A. Blystone d/b/a Blystone Tree Service – On Feb. 15, 2011, the defendants each pleaded guilty to 18 misdemeanor counts of failing to maintain workers' compensation insurance. They were sentenced to 18 years of probation, during which time they are to pay restitution to the UEGF totaling \$282,786.84 as well as the costs of prosecution.

Commonwealth v. Andrew E. Cohen d/b/a Performance Logistics – On June 6, 2011, the individual defendant pleaded guilty to five misdemeanor counts and was sentenced to five years' probation and ordered to pay \$310,833.16 in restitution to the UEGF during a five-year period of probation.

Commonwealth v. Roger Davis/Roger Davis Trucking Inc. – On March 9, 2011, the defendant Roger Davis was charged with 18 misdemeanor counts and was ordered to pay the UEGF \$34,189.10 in restitution, fined \$828 and accepted into the ARD program for six years.

Commonwealth v. George Economou/Dan & George Inc. d/b/a Stacey's Pizza – On June 9, 2011, the defendant George Economou was placed into the ARD

program with court-ordered probation for two years and restitution to the injured worker totaling \$30,000. Stacey's Pizza pleaded guilty to one felony count of failure to maintain workers' compensation insurance and was sentenced to probation for three years and ordered to pay restitution to the injured worker totaling \$30,000.

Commonwealth v. John P. Fitzpatrick/Jack Fitzpatrick d/b/a Scissorwiz – On Aug. 22, 2011, the defendant entered a guilty plea for four misdemeanor counts of failure to maintain workers' compensation insurance and was sentenced to four years' probation and ordered to pay restitution of \$16,766.48 to the UEGF.

Commonwealth v. G. Dhaliwal Inc./First Option Direct Mortgage Co./Gurpreet Singh – On March 14, 2011, defendant Gurpreet Singh pleaded guilty to five misdemeanor counts of failure to maintain workers' compensation insurance and was sentenced to a period of five years' probation, ordered to pay restitution to the UEGF in the amount of \$149,031.12 plus the costs of prosecution. If he does not pay the restitution within the five-year period, his probation will be extended indefinitely until restitution is made.

Commonwealth v. William N. Goodman, CPA/Goodman & Company Certified Public Accountants – On Oct. 3, 2011, the defendant pleaded guilty to one misdemeanor count of failing to maintain insurance and was sentenced to probation of one year, and ordered to pay restitution of \$7,923.25 at the rate of \$738.42 per month.

Commonwealth v. Femi's Pizza Inc./Ali Gorgulugil – On April 25, 2011, the defendant Ali Gorgulugil was sentenced to the ARD program for 12 months and agreed to perform 16 hours of community service and pay \$10,012.67 to the UEGF for restitution.

Commonwealth v. John A. Hope/Hope X-Ray Products Inc. – On April 21, 2011, the individual defendant entered into an ARD program for one year, was ordered to pay a \$31,162.63 fine and to reimburse the bureau \$254 for its costs. The charges against the corporate defendant were dismissed nolle prosequi.

Commonwealth v. Antoinette T. Kester/Front Street Motors Inc. – On March 14, 2011, the defendant Antoinette T. Kester pleaded guilty to six misdemeanor counts of failure to maintain workers' compensation insurance. Kester was ordered to serve six years' probation, pay prosecution costs, \$1,200 in fines and \$83,463.39 in restitution to the UEGF.

Commonwealth v. Michel E. Lautensack d/b/a MVL Reality Holdings – On Jan. 14, 2011, the defendant

Bureau Divisions

pleaded guilty to five misdemeanor counts of failure to maintain workers' compensation insurance and was placed on five years' probation and ordered to pay restitution to the UEGF of \$187,185.64.

Commonwealth v. Thomas & Jennifer Lentz d/b/a Lentz Constr. – On March 3, 2011, the defendants were placed into the ARD program for a period of two years and ordered to perform 20 hours of community service. They were also ordered to pay the costs of prosecution as well as restitution to the injured employee in the amount of \$40,597.21.

Commonwealth v. Wei Jian Lin aka Wi Jian/King Trading Inc. – On Jan. 21, 2011, Wei Jian Lin was placed into the ARD program and was ordered to serve 12 months probation. The defendant was also ordered to pay the cost of prosecution and a fine of \$2,500.

Commonwealth v. Joseph & Pamela A. Locke/A+ Family Movers Inc. – On July 11, 2011, the defendants each pleaded guilty to three misdemeanor counts of violating Section 305 of the act and were placed on probation for one year. Pamela Locke was placed into the ARD program for a term of two years. The defendants paid restitution of \$30,000 upon entering a plea and agreed to pay an additional \$4,978.49 over the course of probation.

Commonwealth v. Jerome Lutz d/b/a Top of the Line Roofing – On Oct. 18, 2011, the defendant was admitted into the ARD program for a period of four years on the following conditions: he is to perform 100 hours of community service, maintain workers' compensation insurance on the business; make payment of restitution in the amount of \$177,208.57, with a payment of \$1,000 to be made by Nov. 7 and monthly payments of at least \$500 during the course of the program.

Commonwealth v. Jeffrey Martindill/Glen Miller II/M&M Constr. Co./Miller & Martindill Constr. – On June 22, 2011, Martindill pleaded guilty to two misdemeanor counts of failure to maintain workers' compensation insurance and was sentenced to two years' probation and ordered to pay restitution in the amount of \$26,167 to the UEGF.

Commonwealth v. James M. McKnight d/b/a McKnight Trucking/James M. McKnight Trucking;
Commonwealth v. Douglas Pifer d/b/a Douglas Pifer Trucking; Commonwealth v. Frank Dennis Letterine

d/b/a Denny's Trucking – In each of these cases, the defendants, who were contracted to provide trucking services for the United States Postal Service (USPS), received funds from the USPS for purposes of purchasing workers' compensation insurance coverage. The defendants did not purchase such insurance coverage, and as such were found to be in violation of Section 305 of the act. The defendants were ordered to pay fines and restitution and were placed on probation for terms of two to five years.

Commonwealth v. Raul Rodriguez d/b/a Rodriguez Gen. Contractors – On April 7, 2011, the defendant was sentenced to one year of probation and was ordered to pay \$74,892.22 to the UEGF in \$500 monthly installments, plus the costs of prosecution.

Commonwealth v. Rosenberg & AMMA Intermodal Inc. – On Jan. 27, 2011, the defendants pleaded guilty to four felony counts of failure to maintain workers' compensation insurance and were each sentenced to 18 months of probation and ordered to pay \$85,000 in restitution to the injured worker.

Commonwealth v. Rosa Schianodicolo/R-L Dicola Inc. d/b/a Dicola's Pizzeria – On May 24, 2011, the defendant Rosa Schianodicola was charged with 12 misdemeanor counts but was accepted into the ARD program for six months and was ordered to pay court and ARD fees as well as restitution to the UEGF in the amount \$24,922.69.

Commonwealth v. Brian Taddei d/b/a Taddei Masonry – On Jan. 5, 2011, the defendant pleaded guilty to 18 misdemeanor counts of failure to maintain workers' compensation insurance. He was sentenced to 10 years' probation and ordered to pay \$109,940 in restitution to the UEGF.

Commonwealth v. CAS Home Health Care Inc. – On Nov. 8, 2011, the corporate defendant pleaded guilty to five misdemeanor counts of failure to maintain workers' compensation insurance and was sentenced to five years' probation and ordered to pay \$71,397.43 in restitution to the UEGF, including a \$10,000 "up-front" payment.

Commonwealth v. Robert Yoder d/b/a R. B. Yoder Transportation, LLC – On May 5, 2011, the defendant pleaded guilty to one felony count of failure to maintain workers' compensation insurance and was placed on probation for six months and ordered to pay a \$455 fine and costs of prosecution.

Work Injuries and Illnesses, Pennsylvania 2011

Scope

The information provided in this publication is based on reports of injuries and illnesses that occurred during 2011 to workers employed by businesses covered by the Pennsylvania Workers' Compensation Act. These reports are filed with the Bureau of Workers' Compensation, Department of Labor & Industry. This publication reflects data reported to the bureau as of January 20, 2012.

Pursuant to the provisions of the act, all work injuries and illnesses resulting in death, permanent impairment or loss of time beyond a day or shift of occurrence are required to be reported to the bureau.

Federal employees, maritime workers and railroad workers in interstate commerce are covered under their respective federal workers' compensation programs. Injuries and illnesses of these workers are not included in statistics in this publication.

During 2011, 83,144 lost-time work injury and illness cases were reported to the Bureau of Workers' Compensation. This year's total of 83,144 is 2.8 percent lower than the 85,560 reported in 2010.

Fatalities increased to 110 in 2011 from 111 reported in the previous year.

The work injury and illness rate (the number of lost-time work injuries per 1,000 workers)¹ was 14.6 in 2011. In 2010, the rate was 15.3.

About 67.6 percent (56,212) of the 83,144 injury and illness cases occurred in Manufacturing, Educational & Health Services, Professional & Business Services and Trade, Transportation & Utilities. There were 18,773 cases from Trade, Transportation & Utilities for 22.6 percent, 18,473 cases from Educational & Health Services for 22.2 percent and 10,887 cases from Manufacturing for 13.1 percent and 8,079 cases in Professional & Business Services for 9.7 percent. Of the 110 fatal cases in 2011, 70% came from Professional & Business Services, Trade, Transportation & Utilities and Construction and Manufacturing. Almost 21 percent (20.9) of the fatal cases came from Professional & Business Services. Trade, Transportation & Utilities had 10 percent of all fatal cases and Construction had 17.3 percent of all fatal cases. Fatalities in Construction decreased from

25 to 19, while fatalities in Professional & Business Services rose from 11 to 23. Construction had the highest injury and illness rate among the major industry divisions in 2011 at 28.0. The previous year's high rate was 41.3, also in Natural Resources and Mining. Of the 12 major industry divisions, eight showed a decrease in injuries in 2011, while four divisions showed increases.

Agriculture, Forestry, Hunting & Fishing: 654 Injuries

- Most frequent type of injury: sprains and strains: 238 injuries, 36.4 percent
- Body part affected most often: upper extremities: 213 injuries, 32.6 percent
- Most frequent cause of injury: overexertion: 146 injuries, 23.3 percent
- Median age of injured workers: 35.1
- County with the most injured workers: Chester

Natural Resources & Mining: 835 Injuries

- Most frequent type of injury: sprains and strains: 318 injuries, 38.1 percent
- Body part affected most often: upper extremities: 279 injuries, 33.4 percent
- Most frequent cause of injury: overexertion: 218 injuries, 26.1 percent
- Median age of injured workers: 38.4
- County with the most injured workers: Indiana

Construction: 6,247 Injuries

- Most frequent type of injury: sprains and strains: 2,525 injuries, 40.4 percent
- Body part affected most often: upper extremities: 2,082 injuries, 33.3 percent
- Most frequent cause of injury: overexertion: 1,630 injuries, 26.1 percent
- Median age of injured workers: 40.1
- County with the most injured workers: Allegheny

Manufacturing: 10,887 Injuries

- Most frequent type of injury: sprains and strains: 4,383 injuries, 40.3 percent
- Body part affected most often: upper extremities: 4,623 injuries, 42.5 percent
- Most frequent cause of injury: overexertion: 3,663 injuries, 33.6 percent
- Median age of injured workers: 45.72
- County with the most injured workers: Philadelphia

Work Injuries and Illnesses, Pennsylvania 2011

Trade, Transportation & Utilities: 18,773 Injuries

- Most frequent type of injury: sprains and strains: 9,061 injuries, 48.3 percent
- Body part affected most often: upper extremities: 5,846 injuries, 31.1 percent
- Most frequent cause of injury: overexertion: 6,417 injuries, 34.2 percent
- Median age of injured workers: 41.0
- County with the most injured workers: Philadelphia

Information: 995 Injuries

- Most frequent type of injury: sprains and strains: 492 injuries, 49.4 percent
- Body part affected most often: lower extremities: 307 injuries, 30.9 percent
- Most frequent cause of injury: overexertion: 320 injuries, 32.2 percent
- Median age of injured workers: 45.2
- County with the most injured workers: Allegheny

Financial Activities: 2,439 Injuries

- Most frequent type of injury: sprains and strains: 1,035 injuries, 42.4 percent
- Body part affected most often: upper extremities: 776 injuries, 31.8 percent
- Most frequent cause of injury: overexertion: 694 injuries, 28.5 percent
- Median age of injured workers: 45.1
- County with the most injured workers: Allegheny

Professional & Business Services: 8,079 Injuries

- Most frequent type of injury: sprains and strains: 3,506 injuries, 43.4 percent
- Body part affected most often: upper extremities: 2,647 injuries, 32.8 percent
- Most frequent cause of injury: overexertion: 2,337 injuries, 28.9 percent
- Median age of injured workers: 35.9
- County with the most injured workers: Philadelphia

Educational & Health Services: 18,473 Injuries

- Most frequent type of injury: sprains and

- strains: 9,064 injuries, 49.1 percent
- Body part affected most often: upper extremities: 5,267 injuries, 28.5 percent
- Most frequent cause of injury: overexertion: 5,652 injuries, 30.6 percent
- Median age of injured workers: 45.1
- County with the most injured workers: Philadelphia

Leisure & Hospitality Services: 5,437 Injuries

- Most frequent type of injury: sprains and strains: 1,877 injuries, 34.5 percent
- Body part affected most often: upper extremities: 2,134 injuries, 39.2 percent
- Most frequent cause of injury: overexertion: 1,052 injuries, 19.3 percent
- Median age of injured workers: 30.8
- County with the most injured workers: Philadelphia

Other Services (except Public Administration): 2,403 Injuries

- Most frequent type of injury: sprains and strains: 969 injuries, 40.3 percent
- Body part affected most often: upper extremities: 770 injuries, 32.0 percent
- Most frequent cause of injury: overexertion: 638 injuries, 26.6 percent
- Median age of injured workers: 40.7
- County with the most injured workers: Philadelphia

Public Administration: 7,513 Injuries

- Most frequent type of injury: sprains and strains: 3,797 injuries, 50.57 percent
- Body part affected most often: upper extremities: 2,275 injuries, 30.3 percent
- Most frequent cause of injury: overexertion: 2,042 injuries, 27.2 percent
- Median age of injured workers: 41.0
- County with the most injured workers: Philadelphia

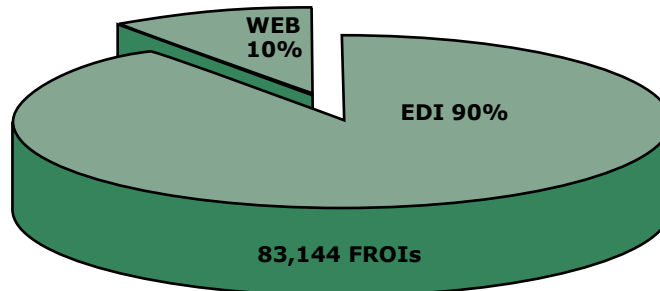
¹ See Table 2 on page 33 for work injury and illness rates in selected industries.

Work Injuries and Illnesses, Pennsylvania 2011

Collection Process of First Reports of Injury

A total of 83,144 First Reports of Injury were received by the bureau for injuries sustained in

2011. Of the reports received, 90 percent were collected via electronic data interchange, or EDI, and 10 percent were collected via the department's website.



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Table 1. Work Injuries and Illnesses by Major Industry, Pennsylvania 2011

INDUSTRY		2011	2010	% Change 2010 to 2011
All Industries	Total Fatal	83,144 110	85,560 111	-2.8% *
Agriculture, Forestry, Fishing & Hunting	Total Fatal	654 1	656 0	-0.3% *
Natural Resources & Mining	Total Fatal	835 2	921 4	-9.3% *
Construction	Total Fatal	6,247 19	6,979 25	-10.5% *
Manufacturing	Total Fatal	10,887 14	11,282 11	-3.5% *
Trade, Transportation & Utilities	Total Fatal	18,773 21	19,608 25	-4.3% *
Information	Total Fatal	995 1	1,033 1	-3.7% *
Financial Activities	Total Fatal	2,439 7	2,411 2	1.2% *
Professional & Business Services	Total Fatal	8,079 23	8,034 11	0.6% *
Educational & Health Services	Total Fatal	18,473 4	18,876 7	-2.1% *
Leisure & Hospitality Services	Total Fatal	5,437 2	5,344 5	1.7% *
Other Services (Except Public Administration)	Total Fatal	2,403 4	2,309 4	4.1% *
Public Administration	Total Fatal	7,513 12	7,740 16	-2.9% *
Industry Not Stated	Total Fatal	409 0	367 0	-11.4% *

*Percent change not calculated for fatal cases.

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2011

Historical Series - Work Injuries and Illnesses, Pennsylvania 2011

Year	Total	Fatal	Non Fatal
1916	255,616	2,670	252,946
1917	227,980	3,072	224,908
1918	184,844	3,403	181,441
1919	152,544	2,569	149,975
1920	174,979	2,528	172,451
1921	140,197	1,924	138,273
1922	146,255	1,890	144,365
1923	200,435	2,412	198,023
1924	177,539	2,209	175,330
1925	176,379	2,009	174,370
1926	180,400	2,116	178,284
1927	160,743	2,053	158,690
1928	152,498	2,065	150,433
1929	165,657	2,000	163,657
1930	144,669	1,752	142,917
1931	111,458	1,482	109,976
1932	85,099	1,063	84,036
1933	85,642	1,029	84,613
1934	93,024	1,122	91,902
1935	90,022	1,103	88,919
1936	108,036	1,133	106,903
1937	131,147	1,246	129,901
1938	99,024	1,100	97,924
1939	103,607	1,204	102,403
1940	109,475	1,278	108,197
1941	130,403	1,338	129,065
1942	139,565	1,554	138,011
1943	135,491	1,423	134,068
1944	128,934	1,316	127,618
1945	118,682	1,197	117,485
1946	117,356	1,136	116,220
1947	124,883	1,193	123,690

Year	Total	Fatal	Non Fatal
1948	117,742	1,084	116,658
1949	94,514	891	93,623
1950	96,372	909	95,463
1951	102,181	941	101,240
1952	95,001	819	94,182
1953	92,635	862	91,773
1954	79,168	773	78,395
1955	83,884	723	83,161
1956	86,839	744	86,095
1957	82,444	770	81,674
1958	69,904	639	69,265
1959	80,039	659	79,380
1960	78,947	701	78,246
1961	75,986	672	75,314
1962	79,549	671	78,878
1963	80,891	599	80,292
1964	87,972	673	87,299
1965	90,138	649	89,489
1966	94,275	659	93,616
1967	92,173	666	91,507
1968	96,512	626	95,886
1969	98,879	672	98,207
1970	99,182	630	98,552
1971	94,000	583	93,417
1972	114,221	564	113,657
1973	134,866	495	134,371
1974	133,450	405	133,045
1975	128,010	390	127,620
1976	141,729	397	141,332
1977	152,646	407	152,239
1978	157,849	367	157,482
1979	169,768	406	169,362

Year	Total	Fatal	Non Fatal
1980	147,466	364	147,102
1981	141,266	272	140,994
1982	128,031	262	127,769
1983	121,880	276	121,604
1984	135,972	278	135,694
1985	135,258	277	134,981
1986	138,168	265	137,903
1987	139,706	291	139,415
1988	146,461	267	146,194
1989	148,445	237	148,208
1990	158,030	235	157,795
1991	145,667	183	145,484
1992	143,268	208	143,060
1993	136,769	202	136,567
1994	130,093	206	129,887
1995	118,313	167	118,146
1996	102,132	145	101,987
1997	88,451	137	88,314
1998	85,783	96	85,687
1999	82,676	121	82,555
2000	80,133	114	80,019
2001	90,405	134	90,271
2002	95,206	146	95,060
2003	99,161	140	99,021
2004	93,566	130	93,436
2005	102,259	122	102,137
2006	110,657	133	110,524
2007	115,845	148	115,697
2008	104,275	154	104,121
2009	88,973	100	88,873
2010	85,560	111	85,449
2011	83,144	110	83,034

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

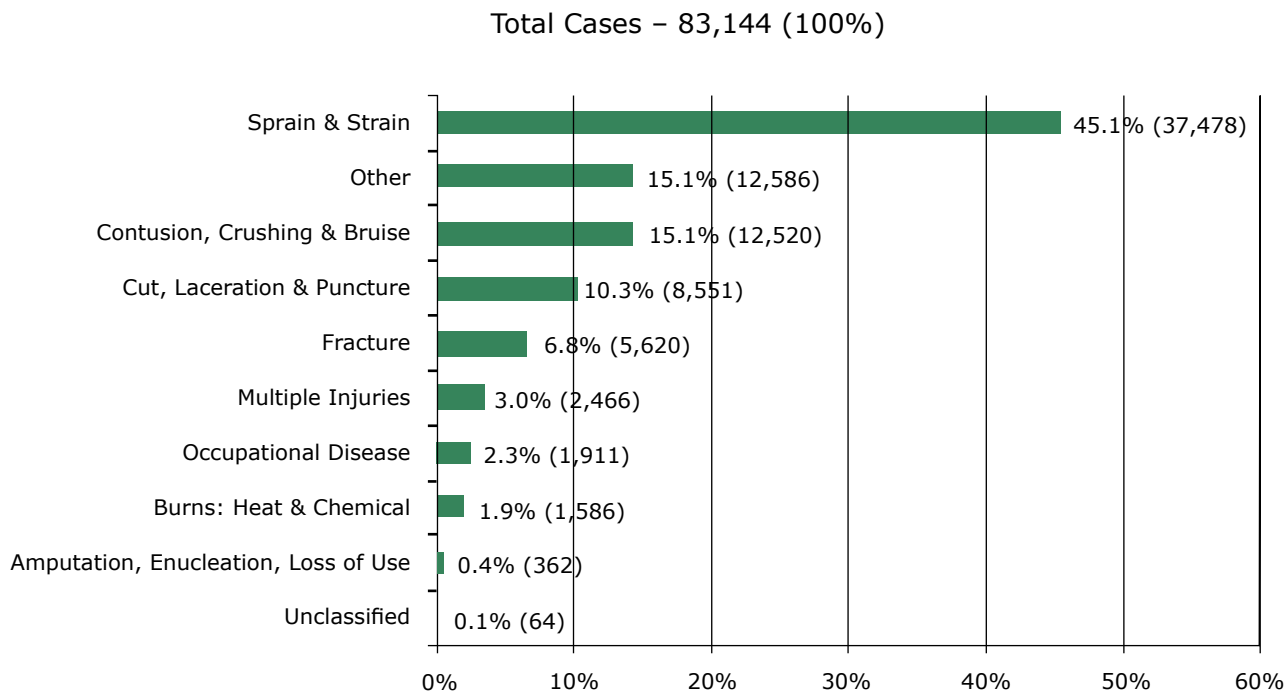
Work Injuries and Illnesses, Pennsylvania 2011

Type of Injury or Illness

Sprain, strain injuries (37,478 cases) accounted for 45.1 percent of the total cases reported in 2011. Contusions, crushes, bruises (12,520 cases, 15.1 percent) and cuts, lacerations, punctures (8,551 cases, 10.3 percent) accounted for 25.4 percent (see Figure 1 and Table 3). The greatest number

of the sprain, strain cases (14,002 cases, 37.3 percent) affected the trunk area. Most of the cuts, lacerations, punctures (6,072 cases, 71.0 percent) occurred to the upper extremities, and the greatest number of contusions, crushes, bruises (4,143 cases, 33.1 percent) involved the lower extremities (see Table 6).

Figure 1. Percentage Distribution by Type of Injury or Illness, Pennsylvania 2011



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

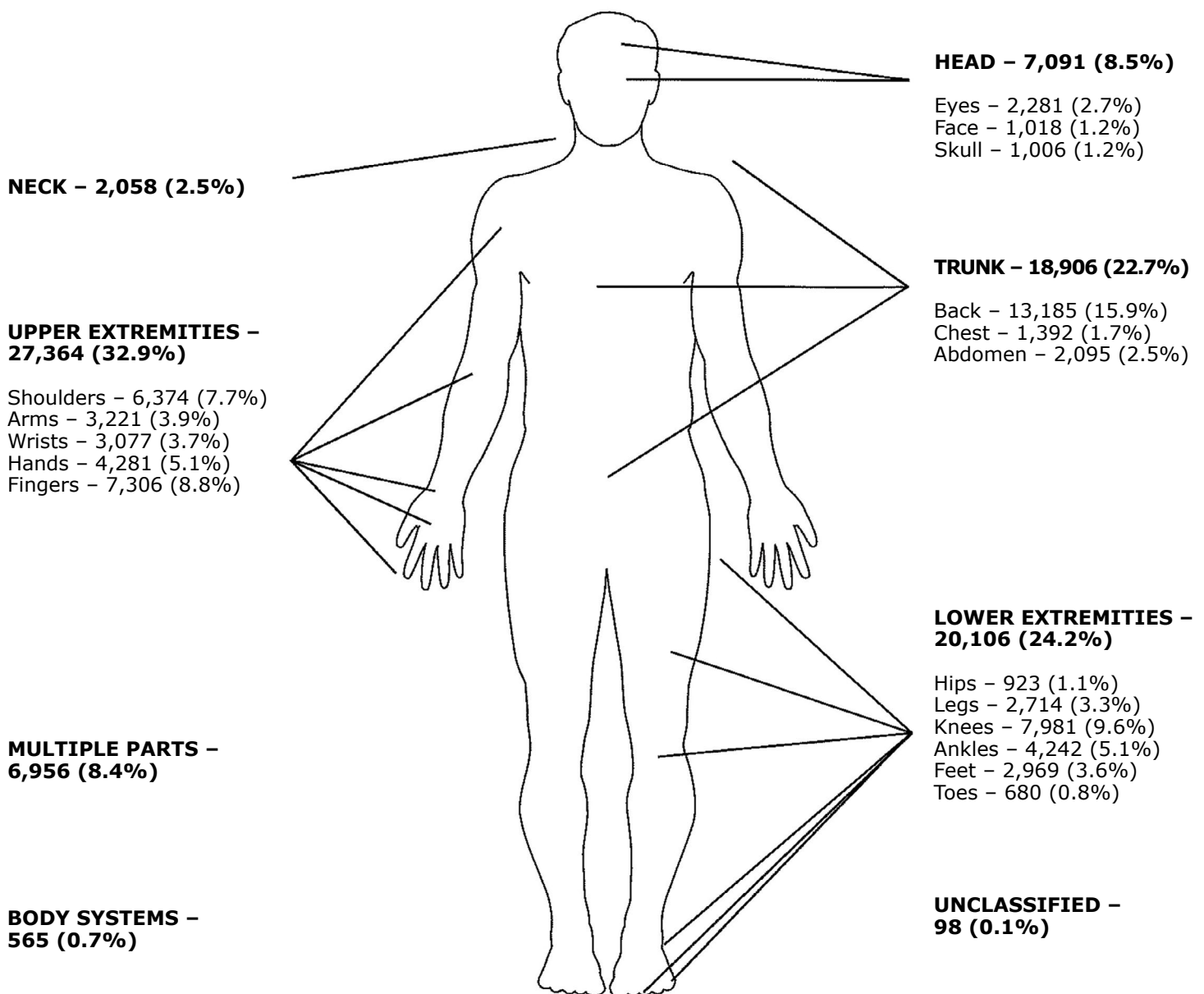
Work Injuries and Illnesses, Pennsylvania 2011

Part of Body Affected

Injuries to the upper extremities (arms, wrists, hands, fingers, shoulders) accounted for about 32.9 percent (27,364) of the total cases reported in 2011. Back injuries alone (13,185) represented 15.9 percent of the annual total. The trunk (back, chest, abdomen) was injured in 22.70 percent (18,906) of the cases and the lower extremities

(hips, legs, knees, ankles, feet, toes) in 24.2 percent (20,106) of the cases (see Figure 2 and Table 4). Most of the trunk area injuries (14,002, 74.0 percent) were sprains and strains. Of the upper extremity injuries, 37.3 percent (10,045) were sprains and strains and 22.1 percent (6,072) were cuts, lacerations and punctures. Sprains and strains accounted for 50.0 percent (10,058) of the lower extremity injuries (see Table 6).

Figure 2. Percentage Distribution by Part of Body Affected, Pennsylvania 2011



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

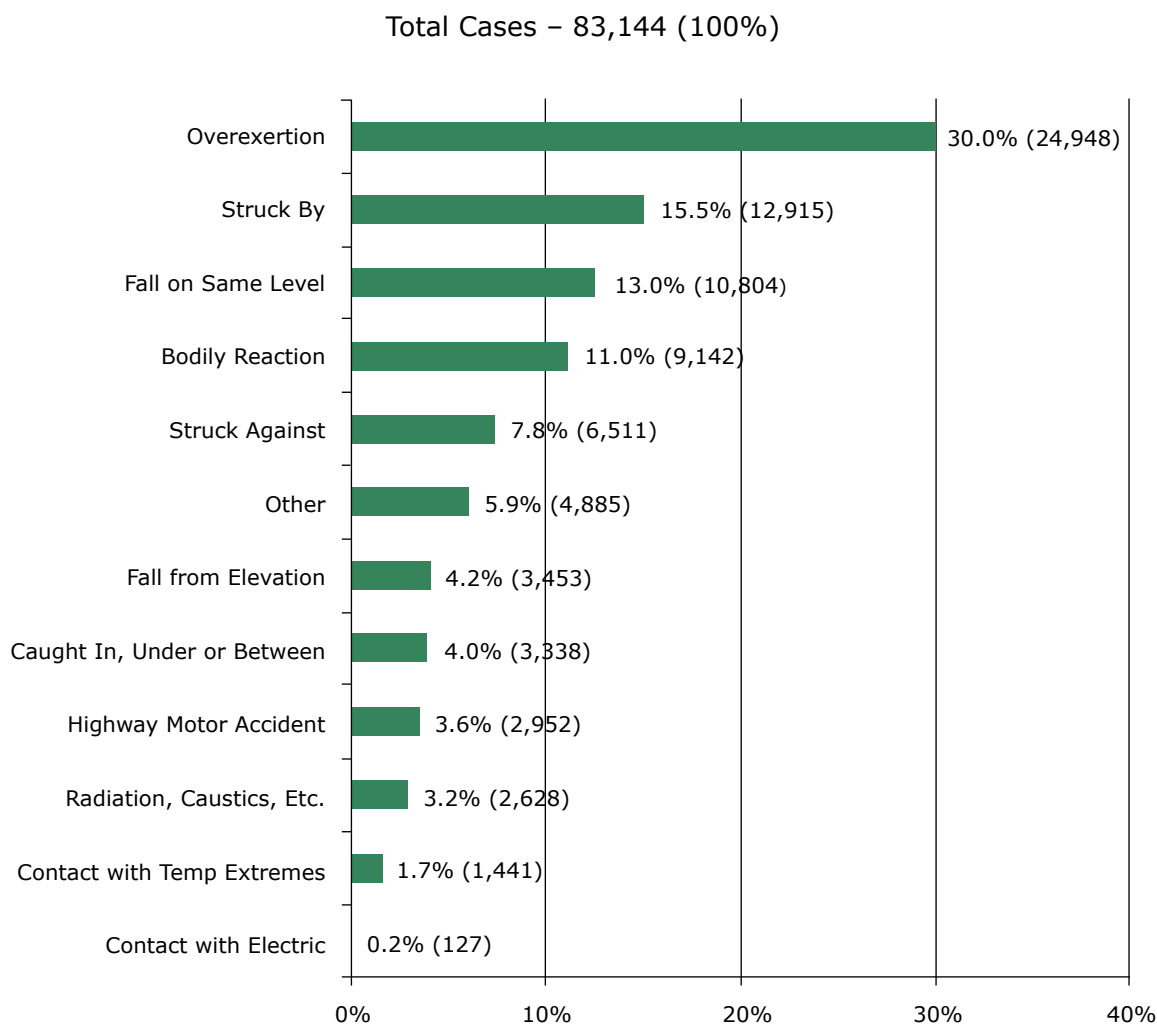
Work Injuries and Illnesses, Pennsylvania 2011

Cause of Injury

Overexertion (lifting, pulling, pushing, etc.) was the leading cause of injury in 2011. There were 24,948 cases of this accident type, which represented 30.0 percent of the total number reported. Being struck by objects (falling, flying, etc.) was the next leading cause of injury with 12,915 cases reported (15.5

percent), followed by falls on same level (10,804, 13.0 percent) (see Figure 3 and Table 5). Most of the overexertion cases (20,767, 55.4 percent) resulted in sprains or strains. The largest number of struck-by accidents (3,864, 30.9 percent) produced contusions, crushing and bruising. More than 60.0 percent (9,142) of the injuries resulting from bodily reactions caused sprains or strains (see Table 7).

Figure 3. Percentage Distribution by Cause of Injury, Pennsylvania 2011



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2011

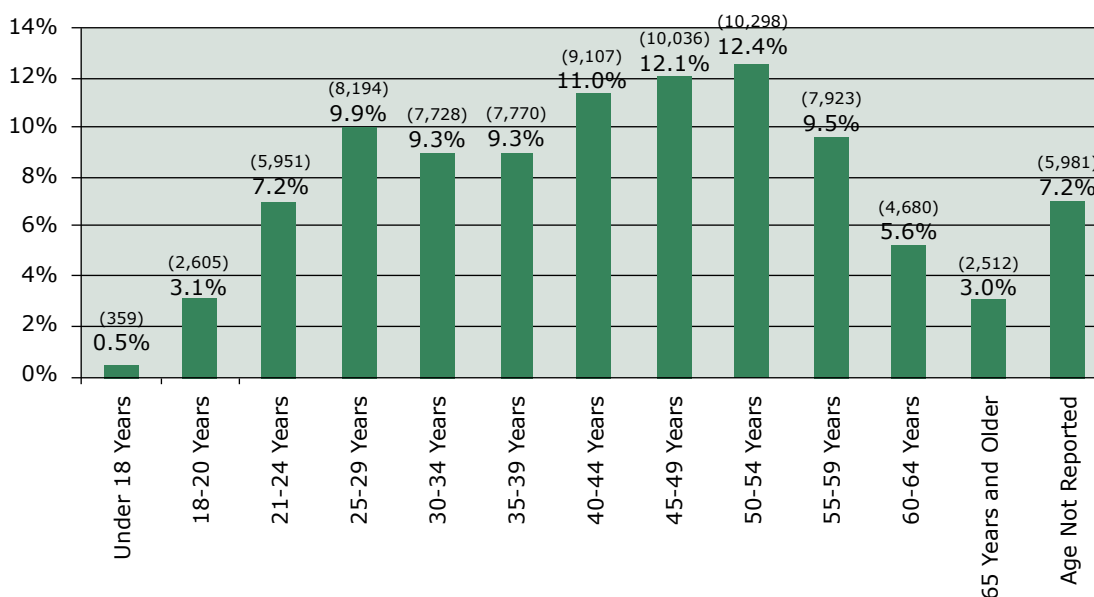
Age of Injured Worker

Workers in the 50-54 age group sustained the greatest number of injuries in 2011. This age group had 10,298 cases that represented 12.4 percent of the total reported. The median age of injured work-

ers in 2011 was 40.7. By industry, the median age of injured workers ranged from 34.1 in Other Services to 45.7 in Manufacturing. The largest number of fatalities (19) was reported in the 50-54 age group (see Figure 4 and Tables 8 and 9).

Figure 4. Percentage Distribution by Age Group, Pennsylvania 2011

Total Cases – 83,144 (100%)



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

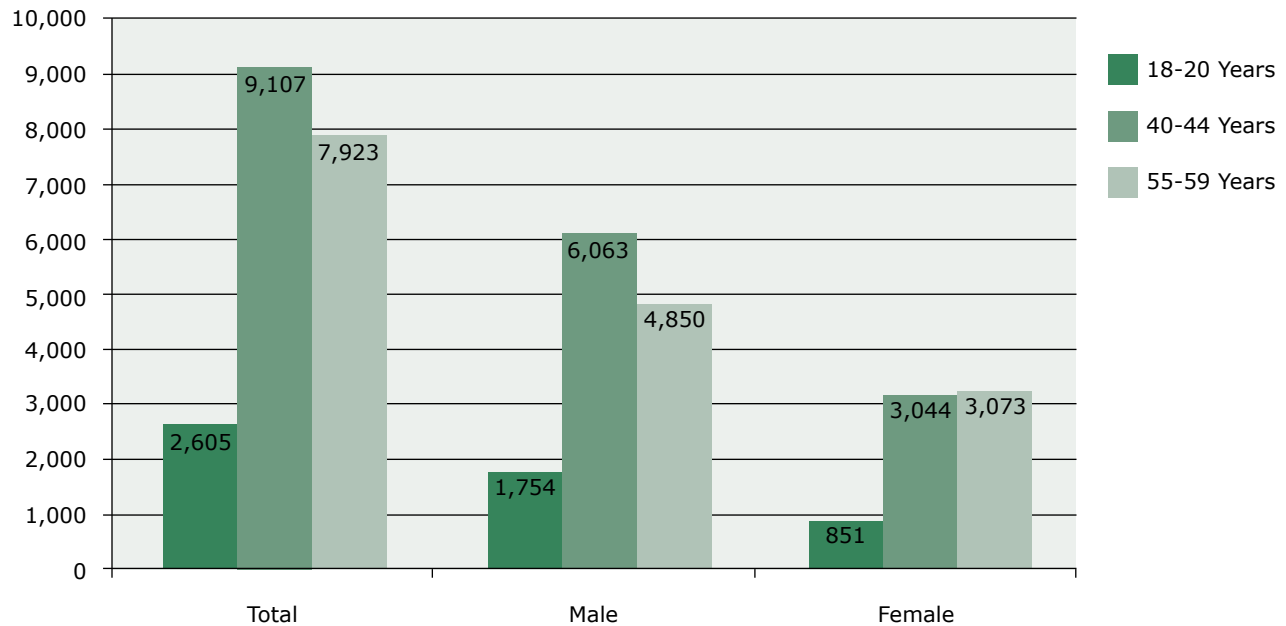
Work Injuries and Illnesses, Pennsylvania 2011

Gender of Injured Worker

Of the 83,144 injury and illness cases reported in 2011, 55,906, or 67.2 percent, were male workers.

Of the 110 fatalities reported this year, 16 were female workers. The median age of injured male workers in 2011 was 42.5 and for female workers it was 41.1 (see Table 9).

Figure 5. Age by Gender, Pennsylvania 2011



County Where Injury or Illness Occurred

More than half (38,355) of the 83,144 cases reported in 2011 came from 10 of the commonwealth's 67 counties. The largest number of cases (10,440, 12.6 percent) came from

Philadelphia, followed by Allegheny (6,660, 8.0 percent), Montgomery (3,815, 4.6 percent), Lancaster (3,556, 4.3 percent), Bucks (3,387, 4.1 percent), Berks (3,022, 3.6 percent), Delaware (2,996, 3.6 percent), Luzerne (2,993, 3.5 percent), York (2,554, 3.1 percent) and Westmoreland (2,402, 2.9 percent) (see Table 10).

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2011

Table 2. Injury and Illness Rates in Selected Industries, Pennsylvania 2011

INDUSTRY	Injuries and Illnesses		Rate per 1,000 Workers	
	2011	2010	2011	2010
Total	83,144	85,560	14.6	15.3
Agriculture, Forestry, Fishing & Hunting	654	656	N/A	N/A
Natural Resources & Mining	835	921	24.7	41.3
Mining	462	895	13.9	41.2
Coal mining	281	318	33.1	41.8
Construction	6,247	6,979	28.0	31.4
Construction of buildings	1,294	1,591	26.2	31.3
Heavy & civil engineering construction	898	1,305	25.0	41.0
Specialty trade contractors	4,055	4,083	29.5	29.2
Manufacturing	10,887	11,282	19.3	19.8
Food manufacturing	1,685	1,797	25.3	26.9
Wood product manufacturing	502	543	26.8	27.2
Printing & related support activities	432	415	16.0	14.0
Chemical manufacturing	509	484	12.1	11.2
Pharmaceutical & medicine manufacturing	208	157	10.3	7.2
Plastics & rubber products manufacturing	628	637	17.8	18.3
Nonmetallic mineral product manufacturing	471	530	22.9	23.7
Primary metal manufacturing	911	1,144	23.7	32.4
Iron & steel mills & ferroalloy mfg.	192	307	14.4	24.8
Fabricated metal product manufacturing	1,969	1,805	24.5	23.0
Machinery manufacturing	726	670	15.4	14.3
Computer & electronic product manufacturing	360	353	11.2	10.7
Electrical equipment & appliance mfg.	293	280	11.3	11.4
Transportation equipment manufacturing	660	845	17.6	22.1
Furniture & related product manufacturing	307	358	20.3	22.7
Miscellaneous manufacturing	334	334	12.7	15.2
Trade, Transportation & Utilities	18,773	19,608	17.2	18.2
Trade	12,255	12,911	14.3	12.0
Merchant wholesalers, durable goods	1,829	1,903	16.3	17.0
Merchant wholesalers, nondurable goods	1,589	1,424	24.8	22.0
Electronic markets, agents & brokers	648	720	12.8	15.0
Motor vehicle & parts dealers	1,207	1,279	17.0	18.8
Furniture & home furnishings stores	286	327	17.7	19.9
Electronics & appliance stores	103	125	5.8	7.9
Building material & garden supply stores	925	787	20.0	17.1
Food & beverage stores	2,116	2,613	15.1	18.4
Health & personal care stores	372	384	8.2	8.4
Gasoline stations	398	376	10.6	10.3
Clothing & clothing accessories stores	352	286	6.0	5.0
Sporting goods, hobby, book & music stores	192	191	8.1	7.9
General merchandise stores	1,392	1,708	12.4	15.3
Miscellaneous store retailers	478	457	14.2	13.3
Nonstore retailers	3,681	331	13.7	12.5
Transportation	5,994	6,141	27.8	29.5
Air transportation	529	978	43.7	77.0
Truck transportation	2,333	2,327	38.6	8.5
Transit & ground passenger transportation	1,673	1,374	48.4	17.2
Couriers & messengers	644	585	27.4	43.0
Warehousing & storage	410	481	7.0	7.0
Utilities	524	556	23.5	25.6
Information	995	1,033	10.9	10.4
Publishing industries, except Internet	434	397	14.7	12.6
Telecommunications	190	429	6.4	12.5
ISPs, search portals & data processing	50	47	N/A	N/A

Work Injuries and Illnesses, Pennsylvania 2011

INDUSTRY	Injuries and Illnesses		Rate per 1,000 Workers	
	2011	2010	2011	2010
Financial Activities	2,439	2,411	7.9	7.6
Finance & insurance	1,422	1,354	5.7	5.3
Credit intermediation & related activities	444	313	4.5	3.1
Securities, commodity contracts, investments	47	48	1.7	1.7
Insurance carriers & related activities	685	570	6.2	5.0
Real estate, rental & leasing	1,017	1,057	17.5	17.5
Real estate	670	687	17.4	17.3
Professional & Business Services	8,079	8,034	11.3	11.9
Professional & technical services	1,356	1,402	4.4	4.6
Management of companies & enterprises	972	1,198	7.8	10.4
Administrative & waste services	5,751	5,434	20.3	21.4
Administrative & support services	5,298	4,970	19.8	20.8
Educational & Health Services	18,473	18,876	16.0	16.8
Educational services	6,030	6,151	25.4	26.7
Health care & social assistance	12,443	12,725	13.6	14.3
Ambulatory health care services	2,335	2,586	8.2	9.5
Hospitals	4,218	3,784	15.8	14.1
Nursing & residential care facilities	4,244	4,364	21.3	22.4
Social assistance	1,646	1,991	10.1	13.0
Leisure & Hospitality Services	5,437	5,344	10.7	10.8
Arts, entertainment & recreation	1,289	1,082	14.0	12.5
Amusements, gambling & recreation	627	704	9.1	11.1
Accommodation & food services	4,148	4,262	9.9	10.5
Accommodation	837	837	16.2	16.8
Food services & drinking places	3,311	3,425	9.0	9.6
Other Services (except Public Administration)	2,403	2,309	9.5	9.2
Repair & maintenance	973	856	19.5	17.8
Personal & laundry services	598	532	10.0	9.0
Membership associations & organizations	818	908	5.7	6.4
Public Administration	7,513	7,740	10.1	10.2
Unclassified	409	367	N/A	N/A

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry.

Work Injuries and Illnesses, Pennsylvania 2011

Table 3. Industry by Type of Injury or Illness, Pennsylvania 2011

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Total	83,144	362	1,586	12,520	8,551	5,620	37,478	2,466	1,911	12,586	64
Agriculture, Forestry, Fishing & Hunting	654	6	5	111	93	58	238	30	10	103	0
Crop production	443	4	3	76	62	33	165	18	8	74	0
Animal production	140	2	2	24	15	16	52	7	2	20	0
Forestry	1	0	0	0	0	0	1	0	0	0	0
Fishing, hunting & trapping	5	0	0	1	0	0	3	0	0	1	0
Agriculture & forestry support activities	65	0	0	10	16	9	17	5	0	8	0
Natural Resources & Mining	835	9	22	104	58	145	318	24	8	147	0
Logging	29	0	0	6	4	5	5	2	1	6	0
Mining	806	7	7	54	34	88	186	15	4	67	0
Oil & gas extraction	79	1	1	8	9	14	27	2	0	17	0
Mining, except oil & gas	383	6	6	46	25	74	159	13	4	50	0
Coal mining	281	4	3	32	14	61	116	7	4	40	0
Metal ore mining	1	0	0	0	0	1	0	0	0	0	0
Nonmetallic mineral mining & quarrying	101	2	3	14	11	12	43	6	0	10	0
Support activities for mining	344	2	15	44	20	52	127	7	3	74	0
Construction	6,247	37	112	636	923	582	2,525	245	62	1,124	1
Construction of buildings	1,294	9	22	123	219	157	477	55	17	215	0
Residential building construction	746	5	7	50	139	89	268	38	8	142	0
Nonresidential building construction	548	4	15	73	80	68	209	17	9	73	0
Heavy & civil engineering construction	898	13	25	112	99	83	377	31	14	144	0
Utility system construction	396	4	12	45	42	35	164	11	6	77	0
Land subdivision	32	0	0	2	4	1	13	2	7	3	0
Highway, street & bridge construction	433	7	12	57	51	43	187	16	1	59	0
Other heavy construction	37	2	1	8	2	4	13	2	0	5	0
Specialty trade contractors	4,055	15	65	401	605	342	1,671	159	31	765	1
Building foundation & exterior contractors	939	8	11	82	146	87	390	33	7	175	0
Building equipment contractors	1,730	3	30	171	244	131	740	64	13	334	0
Building finishing contractors	636	1	5	57	120	45	247	17	6	138	0
Other specialty trade contractors	750	3	19	91	95	79	294	45	5	118	1
Manufacturing	10,887	125	273	1,414	1,412	736	4,383	257	318	1,967	2
Food manufacturing	1,685	18	37	303	153	97	766	41	36	234	0
Animal food manufacturing	89	1	1	9	7	10	40	0	4	17	0
Grain & oilseed milling	18	1	0	2	0	4	9	1	0	1	0
Sugar & confectionery product manufacturing	108	1	2	16	7	9	52	2	3	16	0
Fruit & vegetable preserving & specialty	144	5	4	16	14	11	66	4	5	19	0
Dairy product manufacturing	193	2	6	35	10	4	103	3	2	28	0
Animal slaughtering & processing	273	0	11	45	30	13	118	5	4	47	0
Seafood product preparation & packaging	5	0	0	0	1	0	3	1	0	0	0
Bakeries & tortilla manufacturing	572	7	6	119	64	30	259	14	10	63	0
Other food manufacturing	283	1	7	61	20	16	116	11	8	43	0
Beverage & tobacco product manufacturing	345	2	8	27	24	14	137	7	7	119	0
Beverage manufacturing	271	2	6	17	12	10	108	6	1	109	0
Tobacco manufacturing	74	0	2	10	12	4	29	1	6	10	0
Textile mills	78	1	3	7	11	8	29	6	3	10	0
Fiber, yarn & thread mills	5	0	0	2	0	1	1	0	0	1	0
Fabric mills	52	1	1	4	9	4	19	5	2	7	0
Textile & fabric finishing mills	21	0	2	1	2	3	9	1	1	2	0

Work Injuries and Illnesses, Pennsylvania 2011

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Manufacturing continued											
Textile product mills	81	0	2	10	8	11	30	1	1	18	0
Textile furnishings mills	42	0	0	5	3	6	17	1	1	9	0
Other textile product mills	39	0	2	5	5	5	13	0	0	9	0
Apparel manufacturing	72	0	2	11	15	6	17	2	1	18	0
Apparel knitting mills	5	0	0	2	2	0	1	0	0	0	0
Cut & sew apparel manufacturing	56	0	2	8	10	5	14	2	1	14	0
Accessories & other apparel manufacturing	11	0	0	1	3	1	2	0	0	4	0
Leather & allied product manufacturing	66	0	1	6	9	5	28	2	3	12	0
Leather & hide tanning & finishing	3	0	0	0	1	0	2	0	0	0	0
Footwear manufacturing	16	0	1	1	1	4	7	1	1	0	0
Other leather product manufacturing	47	0	0	5	7	1	19	1	2	12	0
Wood product manufacturing	502	11	1	69	101	31	189	16	13	71	0
Sawmills & wood preservation	120	5	0	22	22	9	38	4	1	19	0
Plywood & engineered wood product mfg.	54	0	0	9	6	3	27	1	0	8	0
Other wood product manufacturing	328	6	1	38	73	19	124	11	12	44	0
Paper manufacturing	339	4	8	51	48	25	137	6	9	51	0
Pulp, paper & paperboard mills	34	1	1	4	4	5	12	0	0	7	0
Converted paper product manufacturing	305	3	7	47	44	20	125	6	9	44	0
Printing & related support activities	432	9	3	56	54	28	174	7	8	93	0
Petroleum & coal products mfg.	119	0	7	16	6	11	64	4	0	11	0
Chemical manufacturing	509	5	15	43	48	38	208	11	27	114	0
Basic chemical manufacturing	82	0	0	6	10	6	31	1	4	24	0
Resin, rubber & artificial fibers manufacturing	39	0	1	4	6	2	16	3	3	4	0
Agricultural chemical manufacturing	19	0	0	1	0	1	7	1	4	5	0
Pharmaceutical & medicine manufacturing	208	3	2	19	15	19	89	4	8	49	0
Paint, coating & adhesive manufacturing	71	0	5	5	9	2	34	1	4	11	0
Soap, cleaning compound & toiletry mfg.	47	1	5	5	4	3	16	0	2	11	0
Other chemical product & preparation mfg.	43	1	2	2	4	4	13	1	2	9	0
Plastics & rubber products manufacturing	628	6	23	87	93	40	229	13	22	114	1
Plastics product manufacturing	580	6	22	83	88	37	206	13	19	105	1
Rubber product manufacturing	48	0	1	4	5	3	23	0	3	9	0
Nonmetallic mineral product manufacturing	471	6	9	60	67	41	206	13	8	61	0
Clay product & refractory manufacturing	44	0	0	1	6	4	27	0	0	6	0
Glass & glass product manufacturing	81	1	4	12	15	5	28	1	2	13	0
Cement & concrete product manufacturing	264	5	1	38	36	28	117	10	3	268	0
Lime & gypsum product manufacturing	8	0	2	0	0	1	3	1	0	1	0
Other nonmetallic mineral products	74	0	2	9	10	3	31	1	3	15	0
Primary metal manufacturing	911	8	53	94	71	88	376	15	17	189	0
Iron & steel mills & ferroalloy mfg.	192	4	13	21	12	28	78	3	3	30	0
Steel product mfg. from purchased steel	129	0	5	19	13	15	53	1	3	20	0
Alumina & aluminum production	28	0	0	5	2	4	8	0	0	9	0
Other nonferrous metal production	143	2	7	13	12	16	67	3	2	21	0
Foundries	419	2	28	36	32	25	170	8	9	109	0
Fabricated metal product manufacturing	1,969	25	53	265	336	116	678	55	47	394	0
Forging & stamping	202	2	2	32	35	5	77	6	5	38	0
Cutlery & hand tool manufacturing	37	0	1	4	4	5	15	0	3	5	0
Architectural & structural metals mfg.	640	8	17	93	89	35	213	12	20	153	0
Boiler, tank & shipping container mfg.	144	3	3	18	25	9	51	5	3	27	0
Hardware manufacturing	14	0	0	4	4	0	4	0	1	1	0

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INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Manufacturing continued											
Spring & wire product manufacturing	47	1	0	6	4	6	16	3	4	7	0
Machine shops & threaded product mfg.	433	5	12	46	104	29	134	14	6	83	0
Coating, engraving & heat treating metals	142	3	7	24	21	10	55	2	1	19	0
Other fabricated metal product manufacturing	310	3	11	38	50	17	113	13	4	61	0
Machinery manufacturing	726	10	17	75	132	62	238	16	22	154	0
Ag., construction & mining machinery mfg.	144	4	2	14	19	12	51	3	2	37	0
Industrial machinery manufacturing	68	0	2	12	16	3	17	1	4	13	0
Commercial & service industry machinery	50	1	1	7	4	6	19	0	1	11	0
HVAC & commercial refrigeration equipment	80	0	1	4	16	10	31	3	1	14	0
Metalworking machinery manufacturing	149	3	4	6	43	13	34	5	7	34	0
Turbine & power transmission equipment mfg.	34	1	0	4	1	5	13	0	0	10	0
Other general purpose machinery mfg.	201	1	7	28	33	13	73	4	7	35	0
Computer & electronic product manufacturing	360	3	6	39	35	17	165	6	18	71	0
Computer & peripheral equipment mfg.	10	0	0	1	1	0	5	0	0	3	0
Communications equipment manufacturing	41	0	0	6	3	2	21	1	3	5	0
Audio & video equipment manufacturing	1	0	0	0	0	1	0	0	0	0	0
Semiconductor & electronic component mfg.	132	2	3	15	17	6	54	3	9	23	0
Electronic instrument manufacturing	174	1	3	16	14	8	84	2	6	40	0
Magnetic media manufacturing & reproducing	2	0	0	1	0	0	1	0	0	0	0
Electrical equipment & appliance mfg.	293	3	5	43	37	16	119	7	13	50	0
Electric lighting equipment manufacturing	25	0	2	5	4	1	10	0	0	3	0
Household appliance manufacturing	4	1	0	0	0	0	3	0	0	0	0
Electrical equipment manufacturing	94	0	1	8	11	10	35	2	4	23	0
Other electrical equipment & component mfg.	170	2	2	30	22	5	71	5	9	24	0
Transportation equipment manufacturing	660	3	14	87	67	41	315	11	22	100	0
Motor vehicle manufacturing	59	0	0	5	5	2	29	3	2	13	0
Motor vehicle body & trailer manufacturing	89	2	3	11	17	6	27	1	6	16	0
Motor vehicle parts manufacturing	166	1	1	24	15	9	81	4	4	27	0
Aerospace product & parts manufacturing	98	0	2	13	15	4	45	1	4	14	0
Railroad rolling stock manufacturing	89	0	1	14	9	9	40	1	2	13	0
Ship & boat building	68	0	6	8	4	9	32	0	0	9	0
Other transportation equipment manufacturing	91	0	1	12	2	2	61	1	4	8	0
Furniture & related product manufacturing	307	8	0	33	60	18	120	11	16	41	0
Household & institutional furniture mfg.	170	4	0	16	39	11	58	10	9	23	0
Office furniture & fixtures manufacturing	107	4	0	14	15	7	47	1	6	13	0
Other furniture-related product manufacturing	30	0	0	3	6	0	15	0	1	5	0
Miscellaneous manufacturing	334	3	6	32	37	23	158	7	25	42	1
Medical equipment & supplies manufacturing	140	0	0	13	12	9	69	6	11	20	0
Other miscellaneous manufacturing	194	3	6	19	25	14	89	1	14	22	1
Trade, Transportation & Utilities	18,773	71	194	2,708	1,769	1,236	9,061	490	329	2,905	10
Trade	12,255	52	138	1,727	1,359	823	5,741	325	194	1,890	6
Merchant wholesalers, durable goods	1,829	11	29	247	214	142	775	67	37	305	2
Merchant wholesalers, nondurable goods	1,589	5	13	243	118	114	816	32	21	227	0
Electronic markets & agents & brokers	648	5	10	81	56	59	302	4	13	118	0
Motor vehicle & parts dealers	1,207	4	14	162	136	93	518	61	6	213	0
Furniture & home furnishings stores	286	0	0	34	27	25	145	5	2	48	0
Electronics & appliance stores	103	0	0	2	10	7	52	5	5	22	0
Building material & garden supply stores	925	5	2	122	110	59	457	17	8	145	0
Food & beverage stores	2,116	15	34	309	347	91	986	39	30	263	2

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INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Trade, Transportation & Utilities continued											
Health & personal care stores	372	0	0	45	24	34	178	10	11	70	0
Gasoline stations	398	1	14	58	50	28	172	25	9	40	1
Clothing & clothing accessories stores	352	1	2	51	37	31	136	11	20	62	1
Sporting goods, hobby, book & music stores	192	0	3	32	20	18	88	2	1	28	0
General merchandise stores	1,392	1	7	222	108	76	714	23	20	221	0
Miscellaneous store retailers	478	2	1	68	74	30	219	9	4	71	0
Nonstore retailers	368	2	9	51	28	16	183	15	7	57	0
Transportation	5,994	16	41	907	370	385	3,046	157	116	953	3
Air transportation	529	0	2	86	14	34	319	9	24	41	0
Water transportation	3	0	0	1	0	0	1	0	0	1	0
Truck transportation	2,333	5	16	314	138	188	1,203	85	15	367	2
Transit & ground passenger transportation	1,673	6	14	310	125	66	807	26	56	262	1
Pipeline transportation	12	0	0	1	2	0	3	0	0	6	0
Scenic & sightseeing transportation	19	0	0	2	0	3	7	1	1	5	0
Support activities for transportation	371	0	6	65	23	29	181	11	7	49	0
Couriers & messengers	644	2	0	77	44	35	307	16	7	156	0
Warehousing & storage	410	3	3	51	24	30	218	9	6	66	0
Utilities	524	3	15	74	40	28	274	8	19	62	1
Information	995	1	8	146	78	70	492	27	18	155	0
Publishing industries, except Internet	434	0	1	82	35	30	203	15	7	61	0
Motion picture & sound recording industries	43	0	4	4	7	5	15	0	1	7	0
Broadcasting, except Internet	239	0	0	27	17	14	145	2	5	29	0
Internet publishing & broadcasting	3	0	0	0	0	0	3	0	0	0	0
Telecommunications	190	1	1	13	9	15	92	7	5	47	0
ISPs, search portals & data processing	50	0	2	11	7	2	18	3	0	7	0
Other information services	36	0	0	9	3	4	16	0	0	4	0
Financial Activities	2,439	7	24	320	220	196	1,035	71	133	429	4
Finance & insurance	1,422	5	11	225	123	99	581	38	113	223	4
Monetary authorities - central bank	6	0	0	2	0	0	2	0	0	2	0
Credit intermediation & related activities	444	1	2	82	22	28	161	11	59	78	0
Securities, commodity contracts, investments	47	0	0	3	7	3	13	2	2	17	0
Insurance carriers & related activities	685	3	5	98	63	45	293	23	46	105	4
Funds, trusts & other financial vehicles	240	1	4	40	31	23	112	2	6	21	0
Real estate & rental & leasing	1,017	2	13	95	97	97	454	33	20	206	0
Real estate	670	0	11	59	68	69	293	20	20	130	0
Rental & leasing services	340	2	2	35	29	27	157	13	0	75	0
Lessors of nonfinancial intangible assets	7	0	0	1	0	1	4	0	0	1	0
Professional & Business Services	8,079	48	116	1,083	939	582	3,506	264	173	1,362	6
Professional & technical services	1,356	3	20	154	188	124	553	55	29	230	0
Management of companies & enterprises	972	4	23	139	89	65	418	36	44	152	2
Administrative & waste services	5,751	41	73	790	662	393	2,535	173	100	980	4
Administrative & support services	5,298	35	64	739	626	352	2,353	154	94	877	4
Waste management & remediation services	453	6	9	51	36	41	182	19	6	103	0
Educational & Health Services	18,473	21	233	3,249	1,393	972	9,064	657	566	2,285	33
Educational services	6,030	12	105	1,228	464	338	2,622	258	148	840	15
Health care & social assistance	12,443	9	128	2,021	929	634	6,442	399	418	1,445	18
Ambulatory health care services	2,335	0	11	302	162	137	1,309	67	55	286	6
Hospitals	4,218	4	56	748	416	193	2,042	113	166	478	2
Nursing & residential care facilities	4,244	2	50	717	237	199	2,247	140	170	477	5
Social assistance	1,646	3	11	254	114	105	844	79	27	204	5

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INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Leisure & Hospitality Services	5,437	16	433	808	928	369	1,877	148	73	782	3
Arts, entertainment & recreation	1,289	3	27	204	153	93	510	47	19	233	0
Performing arts & spectator sports	540	1	6	98	42	39	222	21	7	104	0
Museums, historical sites, zoos & parks	122	1	0	20	27	6	43	5	3	17	0
Amusements, gambling & recreation	627	1	21	86	84	48	245	21	9	112	0
Accommodation & food services	4,148	13	406	604	775	276	1,367	101	54	549	3
Accommodation	837	3	29	118	68	60	389	32	14	123	1
Food services & drinking places	3,311	10	377	486	707	216	978	69	40	426	2
Other Services (except Public Administration)	2,403	11	59	314	281	214	969	81	42	428	4
Repair & maintenance	973	8	30	123	118	83	351	25	12	222	1
Personal & laundry services	598	3	11	90	71	50	261	22	13	76	1
Membership associations & organizations	818	0	17	99	92	81	350	32	17	128	2
Private Households	14	0	1	2	0	0	7	2	0	2	0
Public Administration	7,513	8	97	1,574	422	427	3,797	163	177	847	1
Executive, legislative & general government	5,990	8	93	1,087	320	362	3,139	150	154	676	1
Justice, public order & safety activities	1,104	0	1	391	55	48	472	9	10	118	0
Administration of human resource programs	8	0	0	3	1	0	3	1	0	0	0
Administration of environmental programs	152	0	1	40	13	3	64	0	3	28	0
Community & housing program administration	224	0	2	51	32	11	100	2	10	16	0
Administration of economic programs	30	0	0	2	0	3	17	1	0	7	0
Space research & technology	0	0	0	0	0	0	0	0	0	0	0
National security & international affairs	5	0	0	0	1	0	2	0	0	2	0
Unclassified	409	2	10	53	35	33	213	9	2	52	0

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2011

Table 4. Industry by Part of Body Affected, Pennsylvania 2011

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Total	83,144	7,091	2,058	27,364	18,906	20,106	6,956	565	98
Agriculture, Forestry, Fishing & Hunting	654	63	7	213	127	174	64	6	0
Crop production	443	40	4	139	100	111	43	6	0
Animal production	140	14	2	51	12	44	17	0	0
Forestry	1	0	0	0	1	0	0	0	0
Fishing, hunting & trapping	5	1	0	1	1	1	1	0	0
Agriculture & forestry support activities	65	8	1	22	13	18	3	0	0
Natural Resources & Mining	835	62	12	279	198	218	60	5	1
Logging	29	2	0	8	3	12	4	0	0
Mining	806	60	12	271	195	206	56	5	1
Oil & gas extraction	79	4	0	29	19	23	4	0	0
Mining, except oil & gas	383	24	7	130	92	101	26	2	1
Coal mining	281	17	7	99	67	73	17	1	0
Metal ore mining	1	0	0	1	0	0	0	0	0
Nonmetallic mineral mining & quarrying	101	7	0	30	25	28	9	1	1
Support activities for mining	344	32	5	112	84	82	26	3	0
Construction	6,247	564	124	2,082	1,305	1,579	543	46	4
Construction of buildings	1,294	89	32	445	275	341	106	5	1
Residential building construction	746	59	17	242	158	191	77	2	0
Nonresidential building construction	548	30	15	203	117	150	29	3	1
Heavy & civil engineering construction	898	78	28	272	193	246	67	13	1
Utility system construction	396	31	18	126	80	110	27	3	1
Land subdivision	32	7	1	5	7	7	5	0	0
Highway, street & bridge construction	433	34	8	131	98	121	31	10	0
Other heavy construction	37	6	1	10	8	8	4	0	0
Specialty trade contractors	4,055	397	64	1,365	837	992	370	28	2
Building foundation & exterior contractors	939	91	15	301	200	239	84	8	1
Building equipment contractors	1,730	176	31	577	379	395	160	12	0
Building finishing contractors	636	53	13	264	116	131	52	6	1
Other specialty trade contractors	750	77	5	223	142	227	74	2	0
Manufacturing	10,887	1,042	198	4,623	2,289	2,115	551	63	6
Food manufacturing	1,685	135	28	635	363	416	95	12	1
Animal food manufacturing	89	12	1	25	24	19	7	1	0
Grain & oilseed milling	18	0	0	5	4	8	1	0	0
Sugar & confectionery product manufacturing	108	4	4	42	24	29	4	1	0
Fruit & vegetable preserving & specialty	144	9	1	62	33	29	8	2	0
Dairy product manufacturing	193	18	2	55	47	64	6	0	1
Animal slaughtering & processing	273	18	8	122	65	46	12	2	0
Seafood product preparation & packaging	5	0	0	2	1	2	0	0	0
Bakeries & tortilla manufacturing	572	49	8	223	110	147	32	3	0
Other food manufacturing	283	25	4	99	55	72	25	3	0
Beverage & tobacco product manufacturing	345	9	4	131	91	83	25	2	0
Beverage manufacturing	271	6	4	88	82	68	21	2	0
Tobacco manufacturing	74	3	0	43	9	15	4	0	0
Textile mills	78	5	1	35	14	16	5	2	0
Fiber, yarn & thread mills	5	1	0	2	1	1	0	0	0
Fabric mills	52	3	1	23	7	13	5	0	0
Textile & fabric finishing mills	21	1	0	10	6	2	0	2	0

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INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Manufacturing continued									
Textile product mills	81	5	2	41	16	16	17	0	0
Textile furnishings mills	42	3	2	19	10	7	1	0	0
Other textile product mills	39	2	0	22	6	9	0	0	0
Apparel manufacturing	72	8	2	28	12	14	8	0	0
Apparel knitting mills	5	1	0	1	1	2	0	0	0
Cut & sew apparel manufacturing	56	7	2	22	8	10	7	0	0
Accessories & other apparel manufacturing	11	0	0	5	3	2	1	0	0
Leather & allied product manufacturing	66	7	1	29	17	11	1	0	0
Leather & hide tanning & finishing	3	0	0	2	1	0	0	0	0
Footwear manufacturing	16	2	0	9	3	2	0	0	0
Other leather product manufacturing	47	5	1	18	13	9	1	0	0
Wood product manufacturing	502	28	16	227	103	101	26	1	0
Sawmills & wood preservation	120	8	0	55	23	30	4	0	0
Plywood & engineered wood product mfg.	54	5	2	16	16	13	2	0	0
Other wood product manufacturing	328	15	14	156	64	58	20	1	0
Paper manufacturing	339	30	15	144	66	66	16	2	0
Pulp, paper & paperboard mills	34	2	2	19	4	6	1	0	0
Converted paper product manufacturing	305	28	13	125	62	60	15	2	0
Printing & related support activities	432	21	4	210	88	89	18	2	0
Petroleum & coal products manufacturing	119	12	5	33	33	32	3	0	1
Chemical manufacturing	509	57	15	187	125	87	32	5	1
Basic chemical manufacturing	82	13	2	30	18	13	5	1	0
Resin, rubber & artificial fibers mfg.	39	5	0	11	12	9	2	0	0
Agricultural chemical manufacturing	19	3	1	3	5	6	1	0	0
Pharmaceutical & medicine manufacturing	208	22	6	81	51	36	10	1	1
Paint, coating & adhesive manufacturing	71	7	3	28	19	12	2	0	0
Soap, cleaning compound & toiletry mfg.	47	5	2	18	11	4	5	2	0
Other chemical product & preparation mfg.	43	2	1	16	9	7	7	1	0
Plastics & rubber products manufacturing	628	60	12	271	138	107	34	6	0
Plastics product manufacturing	580	56	10	248	126	102	33	5	0
Rubber product manufacturing	48	4	2	23	12	5	1	1	0
Nonmetallic mineral product manufacturing	471	36	6	188	106	107	26	2	0
Clay product & refractory manufacturing	44	1	1	21	15	6	0	0	0
Glass & glass product manufacturing	81	3	1	40	14	19	3	1	0
Cement & concrete product manufacturing	264	24	4	98	54	68	15	1	0
Lime & gypsum product manufacturing	8	1	0	0	1	2	4	0	0
Other nonmetallic mineral products	74	7	0	29	22	12	4	0	0
Primary metal manufacturing	911	100	12	400	179	186	30	4	0
Iron & steel mills & ferroalloy mfg.	192	10	0	90	26	58	6	2	0
Steel product mfg. from purchased steel	129	11	4	57	25	27	5	0	0
Alumina & aluminum production	28	5	0	15	3	4	0	1	0
Other nonferrous metal production	143	6	2	63	33	33	5	1	0
Foundries	419	68	6	175	92	64	14	0	0
Fabricated metal product manufacturing	1,969	280	28	863	366	322	97	11	2
Forging & stamping	202	29	0	91	42	28	11	0	1
Cutlery & hand tool manufacturing	37	2	3	23	5	4	0	0	0
Architectural & structural metals mfg.	640	104	9	269	114	109	31	3	1
Boiler, tank & shipping container mfg.	144	25	2	50	29	32	5	1	0
Hardware manufacturing	14	0	1	8	1	1	3	0	0

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INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Manufacturing continued									
Spring & wire product manufacturing	47	3	0	23	10	9	2	0	0
Machine shops & threaded product mfg.	433	63	7	201	81	57	20	4	0
Coating, engraving & heat treating metals	142	13	2	59	28	30	9	1	0
Other fabricated metal product manufacturing	310	41	4	139	56	52	16	2	0
Machinery manufacturing	726	92	12	324	142	124	30	2	0
Ag., construction & mining machinery mfg.	144	13	1	50	41	34	5	0	0
Industrial machinery manufacturing	68	9	1	29	11	12	6	0	0
Commercial & service industry machinery	50	4	2	22	9	12	1	0	0
HVAC & commercial refrigeration equipment	80	8	0	37	19	11	5	0	0
Metalworking machinery manufacturing	149	24	2	79	20	18	6	0	0
Turbine & power transmission equipment mfg.	34	4	2	16	8	4	0	0	0
Other general purpose machinery manufacturing	201	30	4	91	34	33	7	2	0
Computer & electronic product manufacturing	360	38	3	149	88	62	19	1	0
Computer & peripheral equipment mfg.	10	1	0	1	4	3	1	0	0
Communications equipment manufacturing	41	3	0	12	14	10	2	0	0
Audio & video equipment manufacturing	1	0	0	1	0	0	0	0	0
Semiconductor & electronic component mfg.	132	19	2	56	31	19	5	0	0
Electronic instrument manufacturing	174	15	1	79	39	29	10	1	0
Magnetic media manufacturing & reproducing	2	0	0	0	0	1	1	0	0
Electrical equipment & appliance mfg.	293	23	2	154	53	45	13	3	0
Electric lighting equipment manufacturing	25	2	1	14	4	3	1	0	0
Household appliance manufacturing	4	0	0	2	0	1	1	0	0
Electrical equipment manufacturing	94	10	0	47	23	6	7	1	0
Other electrical equipment & component mfg.	170	11	1	91	26	35	4	2	0
Transportation equipment manufacturing	660	64	12	262	142	146	28	6	0
Motor vehicle manufacturing	59	3	1	20	15	19	1	0	0
Motor vehicle body & trailer manufacturing	89	12	2	31	18	22	4	0	0
Motor vehicle parts manufacturing	166	9	3	65	48	30	9	2	0
Aerospace product & parts manufacturing	98	14	2	39	12	23	5	3	0
Railroad rolling stock manufacturing	89	5	2	44	17	17	4	0	0
Ship & boat building	68	10	0	26	18	13	0	1	0
Other transportation equipment manufacturing	91	11	2	37	14	22	5	0	0
Furniture & related product manufacturing	307	10	4	166	78	35	14	0	0
Household & institutional furniture mfg.	170	5	3	102	39	13	8	0	0
Office furniture & fixtures manufacturing	107	3	0	52	29	19	4	0	0
Other furniture-related product manufacturing	30	2	1	12	10	3	2	0	0
Miscellaneous manufacturing	334	22	14	146	69	50	30	2	1
Medical equipment & supplies manufacturing	140	12	8	58	24	21	16	1	0
Other miscellaneous manufacturing	194	10	6	88	45	29	14	1	1
Trade, Transportation & Utilities	18,773	1,453	467	5,846	4,825	4,661	1,413	91	17
Trade	12,255	932	239	3,956	3,121	3,026	904	71	6
Merchant wholesalers, durable goods	1,829	156	40	578	458	459	135	3	0
Merchant wholesalers, nondurable goods	1,589	89	42	450	478	435	90	5	0
Electronic markets & agents & brokers	648	44	22	235	138	156	49	4	0
Motor vehicle & parts dealers	1,207	152	15	406	268	263	95	7	1
Furniture & home furnishings stores	286	12	7	88	72	96	11	0	0
Electronics & appliance stores	103	9	1	23	32	19	19	0	0
Building material & garden supply stores	925	62	22	268	304	224	42	3	0
Food & beverage stores	2,116	97	31	857	518	453	144	14	2

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INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Trade, Transportation & Utilities continued									
Health & personal care stores	372	23	6	112	88	97	43	2	1
Gasoline stations	398	25	7	127	90	106	38	5	0
Clothing & clothing accessories stores	352	45	7	82	85	101	26	4	2
Sporting goods, hobby, book & music stores	192	17	2	66	47	45	15	0	0
General merchandise stores	1,392	133	24	399	340	357	124	15	0
Miscellaneous store retailers	478	44	9	156	105	117	41	6	0
Nonstore retailers	368	24	4	109	98	98	32	3	0
Transportation	5,994	484	217	1,731	1,580	1,500	457	15	10
Air transportation	529	27	25	136	122	137	81	1	0
Water transportation	3	1	0	0	0	2	0	0	0
Truck transportation	2,333	158	77	685	638	571	189	8	7
Transit and ground passenger transportation	1,673	199	90	496	408	379	93	5	3
Pipeline transportation	12	3	0	1	1	4	3	0	0
Scenic & sightseeing transportation	19	2	1	3	2	3	8	0	0
Support activities for transportation	371	34	5	105	79	118	30	0	0
Couriers & messengers	644	41	13	182	188	190	30	0	0
Warehousing & storage	410	19	6	123	142	96	23	1	0
Utilities	524	37	11	159	124	135	52	5	1
Information	995	83	26	307	264	247	66	2	0
Publishing industries, except Internet	434	34	9	158	102	103	28	0	0
Motion picture & sound recording industries	43	6	1	16	8	11	1	0	0
Broadcasting, except Internet	239	24	10	59	75	60	11	0	0
Internet publishing & broadcasting	3	0	0	0	2	0	1	0	0
Telecommunications	190	12	4	46	55	50	21	2	0
ISPs, search portals & data processing	50	4	1	14	17	11	3	0	0
Other information services	36	3	1	14	5	12	1	0	0
Financial Activities	2,439	197	58	776	500	583	292	29	4
Finance & insurance	1,422	116	28	463	278	339	177	18	3
Monetary authorities - central bank	6	1	0	2	1	2	0	0	0
Credit intermediation & related activities	444	38	10	120	78	116	72	8	2
Securities, commodity contracts, investments	47	5	1	14	7	11	8	1	0
Insurance carriers & related activities	685	50	12	233	150	140	90	9	1
Funds, trusts & other financial vehicles	240	22	5	94	42	70	7	0	0
Real estate & rental & leasing	1,017	81	30	313	222	244	115	11	1
Real estate	670	58	20	208	147	152	75	9	1
Rental & leasing services	340	22	10	102	73	92	39	2	0
Lessors of nonfinancial intangible assets	7	1	0	3	2	0	1	0	0
Professional & Business Services	8,079	685	188	2,647	1,830	1,891	732	93	13
Professional & technical services	1,356	128	40	470	272	289	140	14	3
Management of companies & enterprises	972	77	18	327	199	222	116	9	4
Administrative & waste services	5,751	480	130	1,850	1,359	1,380	476	70	6
Administrative & support services	5,298	446	114	1,710	1,248	1,277	437	60	6
Waste management & remediation services	453	34	16	140	111	103	39	10	0
Educational & Health Services	18,473	1,621	590	5,267	4,482	4,413	1,949	133	18
Educational services	6,030	613	138	1,744	1,156	1,659	664	50	6
Health care & social assistance	12,443	1,008	452	3,523	3,326	2,754	1,285	83	12
Ambulatory health care services	2,335	158	82	633	677	526	230	25	4
Hospitals	4,218	376	141	1,317	1,052	870	435	24	3
Nursing & residential care facilities	4,244	328	166	1,187	1,181	932	425	22	3
Social assistance	1,646	146	63	386	416	426	195	12	2

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INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Leisure & Hospitality Services	5,437	449	80	2,134	919	1,386	438	26	5
Arts, entertainment & recreation	1,289	144	23	366	230	393	128	5	0
Performing arts & spectator sports	540	66	9	145	88	174	58	0	0
Museums, historical sites, zoos & parks	122	14	3	39	18	31	14	3	0
Amusements, gambling & recreation	627	64	11	182	124	188	56	2	0
Accommodation & food services	4,148	305	57	1,768	689	993	310	21	5
Accommodation	837	67	16	246	194	240	70	4	0
Food services & drinking places	3,311	238	41	1,522	495	753	240	17	5
Other Services (except Public Administration)	2,403	285	46	770	457	588	241	11	5
Repair & maintenance	973	158	14	345	188	192	71	2	3
Personal & laundry services	598	47	14	218	109	148	58	3	1
Membership associations & organizations	818	80	17	204	155	247	109	5	1
Private households	14	0	1	3	5	1	3	1	0
Public Administration	7,513	570	253	2,275	1,610	2,147	580	60	18
Executive, legislative & general government	5,990	416	174	1,724	1,367	1,722	521	50	16
Justice, public order & safety activities	1,104	111	65	422	143	327	30	5	1
Administration of human resource programs	8	1	0	1	3	1	2	0	0
Administration of environmental programs	152	13	8	55	33	40	1	2	0
Community & housing program administration	224	28	3	64	55	49	24	1	0
Administration of economic programs	30	0	3	9	9	5	2	2	0
Space research & technology	0	0	0	0	0	0	0	0	0
National security & international affairs	5	1	0	0	0	3	0	0	1
Unclassified	409	17	9	145	100	104	27	0	7

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2011

Table 5. Industry by Cause of Injury, Pennsylvania 2011

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Total	83,144	6,511	12,915	3,453	10,804	3,338	9,142	24,948	127	1,441	2,628	2,952	4,885
Agriculture, Forestry, Fishing & Hunting	654	57	117	59	69	45	82	146	1	5	27	15	31
Crop production	443	39	57	45	51	34	54	105	0	3	21	10	24
Animal production	140	10	40	10	14	6	21	25	0	2	5	2	5
Forestry	1	0	0	0	0	0	0	1	0	0	0	0	0
Fishing, hunting & trapping	5	0	0	0	0	0	3	1	0	0	0	1	0
Agriculture & forestry support activities	65	8	20	4	4	5	4	14	1	0	1	2	2
Natural Resources & Mining	835	39	173	49	75	76	94	218	2	13	20	38	38
Logging	29	0	13	0	2	5	4	4	0	0	0	1	0
Mining	806	32	100	26	38	43	53	129	0	7	4	14	16
Oil & gas extraction	79	3	12	6	8	17	7	19	0	1	0	2	4
Mining, except oil & gas	383	29	88	20	30	26	46	110	0	6	4	12	12
Coal mining	281	17	68	11	23	23	33	86	0	3	3	6	8
Metal ore mining	1	0	0	1	0	0	0	0	0	0	0	0	0
Nonmetallic mineral mining & quarrying	101	12	20	8	7	3	13	24	0	3	1	6	4
Support activities for mining	344	7	60	23	35	28	37	85	2	6	16	23	22
Construction	6,247	565	1,020	700	482	277	620	1,630	26	88	245	233	361
Construction of buildings	1,294	115	246	198	112	49	112	321	2	20	36	20	63
Residential building construction	746	60	155	139	62	14	63	169	2	5	29	12	36
Nonresidential building construction	548	55	91	59	50	35	49	152	0	15	7	8	27
Heavy & civil engineering construction	898	58	156	70	79	53	88	231	5	27	33	42	56
Utility system construction	396	24	78	25	39	19	37	99	4	11	17	13	30
Land subdivision	32	3	2	2	2	1	3	9	0	0	6	2	2
Highway, street & bridge construction	433	30	68	37	36	30	47	112	1	15	9	26	22
Other heavy construction	37	1	8	6	2	3	1	11	0	1	1	1	2
Specialty trade contractors	4,055	392	618	432	291	175	420	1,078	19	41	176	171	242
Building foundation & exterior contractors	939	85	150	121	62	47	94	251	0	11	42	28	48
Building equipment contractors	1,730	183	214	167	139	68	174	488	16	15	79	81	106
Building finishing contractors	636	70	105	70	37	22	62	174	2	1	29	15	49
Other specialty trade contractors	750	54	149	74	53	38	90	165	1	14	26	47	39
Manufacturing	10,887	1,040	1,633	343	904	800	1,006	3,663	20	206	564	138	570
Food manufacturing	1,685	145	209	56	248	106	176	546	3	32	52	34	78
Animal food manufacturing	89	7	13	3	9	5	6	36	0	1	5	1	3
Grain & oilseed milling	18	2	4	1	2	0	1	6	0	0	0	1	1
Sugar & confectionery product mfg.	108	9	9	5	17	4	6	46	0	1	3	1	7
Fruit & vegetable preserving & specialty	144	12	18	9	34	9	13	33	0	6	3	3	4
Dairy product manufacturing	193	15	17	8	14	12	18	84	0	4	9	3	9
Animal slaughtering & processing	273	23	29	9	43	15	30	86	1	10	12	1	14
Seafood product preparation & packaging	5	0	1	0	3	0	0	1	0	0	0	0	0
Bakeries & tortilla manufacturing	572	48	76	13	89	48	68	179	0	6	13	9	23
Other food manufacturing	283	29	42	8	37	13	34	75	2	4	7	15	17
Beverage & tobacco product manufacturing	345	34	30	7	30	17	35	160	3	6	6	8	9
Beverage manufacturing	271	20	24	6	22	9	25	146	0	4	2	5	8
Tobacco manufacturing	74	14	6	1	8	8	10	14	3	2	4	3	1
Textile mills	78	10	9	4	10	5	6	27	0	1	3	1	2
Fiber, yarn & thread mills	5	0	0	1	0	1	1	1	0	0	0	0	1
Fabric mills	52	9	7	1	7	4	4	17	0	1	0	1	1
Textile & fabric finishing mills	21	1	2	2	3	0	1	9	0	0	3	0	0

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INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Manufacturing continued													
Textile product mills	81	4	12	1	12	5	6	33	0	2	2	0	4
Textile furnishings mills	42	2	6	0	6	2	1	20	0	0	2	0	3
Other textile product mills	39	2	6	1	6	3	5	13	0	2	0	0	1
Apparel manufacturing	72	9	12	3	12	1	5	19	0	1	3	0	7
Apparel knitting mills	5	1	2	1	0	0	0	1	0	0	0	0	0
Cut & sew apparel manufacturing	56	7	7	2	11	1	5	15	0	1	3	0	4
Accessories & other apparel manufacturing	11	1	3	0	1	0	0	3	0	0	0	0	3
Leather & allied product manufacturing	66	6	11	2	6	4	4	24	0	1	1	0	7
Leather & hide tanning & finishing	3	0	2	0	0	0	0	1	0	0	0	0	0
Footwear manufacturing	16	1	3	2	1	1	0	7	0	1	0	0	0
Other leather product manufacturing	47	5	6	0	5	3	4	16	0	0	1	0	7
Wood product manufacturing	502	58	127	22	34	37	58	136	1	1	15	1	12
Sawmills & wood preservation	120	17	23	1	12	21	16	25	1	0	3	1	0
Plywood & engineered wood product mfg.	54	7	10	1	3	4	6	20	0	0	3	0	0
Other wood product manufacturing	328	34	94	20	19	12	36	91	0	1	9	0	12
Paper manufacturing	339	29	51	11	31	40	29	111	0	7	8	4	18
Pulp, paper & paperboard mills	34	4	3	1	4	6	2	7	0	1	1	1	4
Converted paper product manufacturing	305	25	48	10	27	34	27	104	0	6	7	3	14
Printing & related support activities	432	31	51	7	50	51	45	157	0	2	10	7	21
Petroleum & coal products manufacturing	119	3	19	6	11	9	16	42	0	5	3	3	2
Chemical manufacturing	509	35	54	14	31	20	40	173	1	8	38	17	78
Basic chemical manufacturing	82	6	11	2	2	3	8	31	0	1	4	3	11
Resin, rubber & artificial fibers mfg.	39	3	7	2	6	1	2	12	0	2	2	0	2
Agricultural chemical manufacturing	19	0	0	0	3	0	1	4	0	0	6	0	5
Pharmaceutical & medicine mfg.	208	13	16	6	17	8	11	69	1	0	8	11	48
Paint, coating & adhesive manufacturing	71	7	8	3	1	5	5	26	0	2	7	2	5
Soap, cleaning compound & toiletry mfg.	47	1	7	1	2	1	8	14	0	3	5	0	5
Other chemical product & preparation mfg.	43	5	5	0	0	2	5	17	0	0	6	1	2
Plastics & rubber products manufacturing	628	45	106	20	49	53	51	216	1	22	25	4	36
Plastics product manufacturing	580	42	97	20	48	51	46	191	1	22	23	3	36
Rubber product manufacturing	48	3	9	0	1	2	5	25	0	0	2	1	0
Nonmetallic mineral product manufacturing	471	53	65	35	36	36	49	158	0	6	14	7	15
Clay product & refractory manufacturing	44	3	5	0	4	3	6	22	0	0	0	0	1
Glass & glass product manufacturing	81	18	9	3	5	2	6	29	0	3	2	0	4
Cement & concrete product manufacturing	264	25	41	29	20	27	24	80	0	1	8	4	5
Lime & gypsum product manufacturing	8	0	0	1	1	0	1	2	0	1	1	1	0
Other nonmetallic mineral products	74	7	10	2	6	4	9	25	0	1	3	2	5
Primary metal manufacturing	911	66	119	22	61	84	80	329	2	44	63	3	38
Iron & steel mills & ferroalloy mfg.	192	14	25	5	17	25	22	59	1	9	3	1	11
Steel product mfg. from purchased steel	129	16	17	4	8	11	11	55	0	4	1	0	2
Alumina & aluminum production	28	2	5	0	3	2	1	8	0	1	3	0	3
Other nonferrous metal production	143	7	15	3	20	16	16	53	1	4	5	1	2
Foundries	419	27	57	10	13	30	30	154	0	26	51	1	20
Fabricated metal product manufacturing	1,969	249	362	55	82	155	176	575	3	37	182	15	78
Forging & stamping	202	20	29	3	6	20	28	65	1	2	23	0	5
Cutlery & hand tool manufacturing	37	6	3	1	4	3	2	14	0	1	2	0	1
Architectural & structural metals mfg.	640	72	116	22	19	54	50	186	1	12	81	8	19
Boiler, tank & shipping container mfg.	144	18	28	4	8	6	15	38	1	2	15	1	8
Hardware manufacturing	14	2	3	0	0	1	3	4	0	0	0	0	1

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INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Manufacturing continued													
Spring & wire product manufacturing	47	5	5	1	3	6	2	22	0	1	0	0	2
Machine shops & threaded product mfg.	433	79	88	11	20	33	30	105	0	7	32	5	23
Coating, engraving & heat treating metals	142	21	22	5	6	10	14	46	0	4	11	0	3
Other fabricated metal product mfg.	310	26	68	8	16	22	32	95	0	8	18	1	16
Machinery manufacturing	726	93	128	27	47	54	49	221	3	6	50	8	40
Ag., construction & mining machinery mfg.	144	15	22	6	14	11	4	48	0	0	7	3	14
Industrial machinery manufacturing	68	6	15	2	3	6	4	16	0	1	12	0	3
Commercial & service industry machinery	50	4	5	3	5	3	4	20	1	0	1	2	2
HVAC & commercial refrigeration equipment	80	15	14	5	4	3	5	28	0	1	4	0	1
Metalworking machinery manufacturing	149	23	33	2	8	15	13	31	1	1	10	3	9
Turbine & power transmission equipment mfg.	34	3	7	1	2	3	1	14	0	1	2	0	0
Other general purpose machinery mfg.	201	27	32	8	11	13	18	64	1	2	14	0	11
Computer & electronic product manufacturing	360	28	38	7	40	11	33	148	0	6	16	5	28
Computer & peripheral equipment mfg.	10	1	0	0	3	0	1	2	0	0	2	0	1
Communications equipment manufacturing	41	1	7	0	8	0	5	14	0	0	1	1	4
Audio & video equipment manufacturing	1	0	0	0	0	0	0	0	0	0	0	1	0
Semiconductor & electronic component mfg.	132	13	19	2	10	5	12	52	0	3	5	1	10
Electronic instrument manufacturing	174	13	12	5	17	6	15	80	0	3	8	2	13
Magnetic media manufacturing & reproducing	2	0	0	0	2	0	0	0	0	0	0	0	0
Electrical equipment & appliance mfg.	293	23	42	6	14	37	26	101	0	7	18	4	15
Electric lighting equipment manufacturing	25	2	3	0	2	4	3	7	0	3	0	0	1
Household appliance manufacturing	4	1	0	0	0	0	1	1	0	0	0	1	0
Electrical equipment manufacturing	94	7	16	2	2	10	7	29	0	2	11	1	7
Other electrical equipment & component mfg.	170	13	23	4	10	23	15	64	0	2	7	2	7
Transportation equipment manufacturing	660	63	90	19	55	33	65	241	0	5	32	7	50
Motor vehicle manufacturing	59	4	9	4	2	3	7	23	0	0	1	1	5
Motor vehicle body & trailer manufacturing	89	12	17	3	6	4	4	29	0	2	6	1	5
Motor vehicle parts manufacturing	166	15	16	3	17	9	8	64	0	1	7	3	23
Aerospace product & parts manufacturing	98	17	9	4	8	2	13	32	0	1	2	1	9
Railroad rolling stock manufacturing	89	7	16	3	4	7	7	40	0	0	3	1	1
Ship & boat building	68	2	16	1	5	5	8	21	0	0	10	0	0
Other transportation equipment mfg.	91	6	7	1	13	3	18	32	0	1	3	0	7
Furniture & related product manufacturing	307	36	57	10	14	23	18	122	0	4	6	4	13
Household & institutional furniture mfg.	170	19	39	8	8	12	10	64	0	1	2	3	4
Office furniture & fixtures manufacturing	107	10	14	1	5	10	7	48	0	2	4	0	6
Other furniture related product mfg.	30	7	4	1	1	1	1	10	0	1	0	1	3
Miscellaneous manufacturing	334	20	41	9	31	19	42	124	3	3	17	6	19
Medical equipment & supplies mfg.	140	7	16	5	12	8	27	43	0	0	8	4	10
Other miscellaneous manufacturing	194	13	25	4	19	11	15	81	3	3	9	2	9
Trade, Transportation & Utilities	18,773	1,466	2,626	823	2,144	724	1,938	6,417	31	200	495	919	990
Trade	12,255	1,013	1,866	493	1,380	504	1,205	4,365	13	137	268	338	673
Merchant wholesalers, durable goods	1,829	168	301	79	157	97	156	596	4	21	60	91	99
Merchant wholesalers, nondurable goods	1,589	112	196	89	185	69	176	624	1	8	22	48	59
Electronic markets & agents & brokers	648	53	69	24	75	32	80	220	0	10	14	28	43
Motor vehicle & parts dealers	1,207	103	189	35	136	56	132	352	2	10	68	77	47
Furniture & home furnishings stores	286	22	45	19	35	8	19	121	0	0	4	4	9
Electronics & appliance stores	103	11	7	3	13	1	7	44	0	0	1	3	13
Building material & garden supply stores	925	85	133	46	74	33	68	419	0	5	13	12	37
Food & beverage stores	2,116	149	420	42	267	87	203	765	1	35	13	11	123

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INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Trade, Transportation & Utilities continued													
Health & personal care stores	372	21	39	14	42	5	53	148	0	1	4	17	28
Gasoline stations	398	36	61	10	74	9	43	99	0	25	14	10	17
Clothing & clothing accessories stores	352	41	59	26	41	12	36	90	0	2	5	6	34
Sporting goods, hobby, book & music stores	192	9	37	10	20	10	12	78	0	3	3	1	9
General merchandise stores	1,392	117	198	47	152	57	142	514	1	6	27	7	124
Miscellaneous store retailers	478	64	73	27	53	13	44	157	2	2	9	14	20
Nonstore retailers	368	22	39	22	56	15	34	138	2	9	11	9	11
Transportation	5,994	416	705	297	690	200	665	1,892	14	52	197	567	299
Air transportation	529	70	40	18	53	30	66	182	1	5	29	20	15
Water transportation	3	1	0	0	0	0	1	0	0	0	1	0	0
Truck transportation	2,333	151	237	185	254	66	253	818	1	12	41	228	87
Transit & ground passenger transport.	1,673	108	236	43	257	44	189	281	11	14	104	279	107
Pipeline transportation	12	0	1	1	0	0	3	3	0	0	2	1	1
Scenic & sightseeing transportation	19	1	4	2	1	1	1	5	0	0	1	1	2
Support activities for transportation	371	24	47	25	46	21	32	117	0	2	11	15	31
Couriers & messengers	644	35	91	16	50	18	80	285	0	11	3	13	42
Warehousing & storage	410	26	49	7	29	20	40	201	1	8	5	10	14
Utilities	524	37	55	33	74	20	68	160	4	11	30	14	18
Information	995	73	87	52	162	36	130	320	3	11	17	67	37
Publishing industries, except Internet	434	37	37	12	76	28	51	149	0	2	6	17	19
Motion picture & sound recording industries	43	4	7	2	7	0	6	8	0	5	0	2	2
Broadcasting, except Internet	239	14	22	18	39	3	28	77	1	1	6	24	6
Internet publishing & broadcasting	3	0	0	0	1	0	0	0	0	0	0	2	0
Telecommunications	190	11	12	15	21	2	36	64	1	1	1	18	8
ISPs, search portals & data processing	50	3	5	4	11	2	5	12	0	2	3	3	0
Other information services	36	4	4	1	7	1	4	10	1	0	1	1	2
Financial Activities	2,439	180	247	119	419	78	292	694	6	22	67	103	212
Finance & insurance	1,422	97	120	44	272	47	183	388	3	13	44	64	147
Monetary authorities - central bank	6	2	1	1	0	0	2	0	0	0	0	0	0
Credit intermediation & related activities	444	25	15	16	97	20	71	98	0	3	16	28	55
Securities, commodity contracts, investments	47	6	4	3	9	0	6	9	0	0	2	2	6
Insurance carriers & related activities	685	39	80	19	107	15	79	213	3	7	17	27	79
Funds, trusts & other financial vehicles	240	25	20	5	59	12	25	68	0	3	9	7	7
Real estate & rental & leasing	1,017	83	127	75	147	31	109	306	3	9	23	39	65
Real estate	670	50	81	49	103	18	73	202	3	7	22	16	46
Rental & leasing services	340	31	46	26	43	13	35	103	0	2	1	22	18
Lessors of nonfinancial intangible assets	7	2	0	0	1	0	1	1	0	0	0	1	1
Professional & Business Services	8,079	690	1,288	306	1,034	373	878	2,337	9	99	267	280	518
Professional & technical services	1,356	103	229	63	228	23	155	349	2	16	35	78	75
Management of companies & enterprises	972	71	181	24	110	38	126	280	1	20	34	25	62
Administrative & waste services	5,751	516	878	219	696	312	597	1,708	6	63	198	177	381
Administrative & support services	5,298	486	820	193	657	284	542	1,572	6	54	186	151	347
Waste management & remediation services	453	30	58	26	39	28	55	136	0	9	12	26	34
Educational & Health Services	18,473	1,119	3,228	397	3,064	439	2,247	5,652	14	242	504	553	1,014
Educational services	6,030	432	1,156	189	1,133	180	861	1,463	10	92	145	99	270
Health care & social assistance	12,443	687	2,072	208	1,931	259	1,386	4,189	4	150	359	454	744
Ambulatory health care services	2,335	114	335	46	360	35	281	842	2	13	36	156	115
Hospitals	4,218	257	712	57	587	101	391	1,489	0	74	221	59	270
Nursing & residential care facilities	4,244	233	777	63	677	105	442	1,410	2	50	81	134	280
Social assistance	1,646	93	248	42	307	18	272	448	0	13	21	105	79

Work Injuries and Illnesses, Pennsylvania 2011

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Leisure & Hospitality Services	5,437	645	962	153	930	146	628	1,052	9	405	106	75	326
Arts, entertainment & recreation	1,289	144	272	34	134	45	181	303	2	25	26	14	109
Performing arts & spectator sports	540	55	137	6	37	17	76	144	0	5	4	3	56
Museums, historical sites, zoos & parks	122	16	28	4	20	5	17	21	0	2	2	1	6
Amusements, gambling & recreation	627	73	107	24	77	23	88	138	2	18	20	10	47
Accommodation & food services	4,148	501	690	119	796	101	447	749	7	380	80	61	217
Accommodation	837	64	93	35	171	22	106	232	2	26	26	10	50
Food services & drinking places	3,311	437	597	84	625	79	341	517	5	354	54	51	167
Other Services (except Public Administration)	2,403	184	383	107	315	77	291	638	1	43	123	110	131
Repair & maintenance	973	103	147	46	81	49	92	257	0	18	94	38	48
Personal & laundry services	598	39	96	17	86	18	66	170	1	10	12	37	46
Membership associations & organizations	818	42	139	43	146	10	132	205	0	14	16	35	36
Private households	14	0	1	1	2	0	1	6	0	1	1	0	1
Public Administration	7,513	425	1,110	323	1,154	248	877	2,042	5	99	188	402	640
Executive, legislative & general government	5,990	320	809	266	885	182	794	1,738	5	94	124	247	526
Justice, public order & safety activities	1,104	70	238	37	213	56	51	173	0	2	29	132	103
Administration of human resource programs	8	0	1	0	2	0	1	3	0	0	0	1	0
Administration of environmental programs	152	20	17	9	15	6	4	54	0	2	17	6	2
Community & housing program administration	224	15	39	9	33	3	24	63	0	1	18	13	6
Administration of economic programs	30	0	4	2	5	1	3	10	0	0	0	3	2
Space research & technology	0	0	0	0	0	0	0	0	0	0	0	0	0
National security & international affairs	5	0	2	0	1	0	0	1	0	0	0	0	1
Unclassified	409	28	41	22	52	19	59	139	0	8	5	19	17

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2011

Table 6. Type of Injury or Illness by Body Part Affected, Pennsylvania 2011

INJURY OR ILLNESS	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Total	83,144	7,091	2,058	27,364	18,906	20,106	6,956	565	98
Amputation, Enucleation, Loss of Use	362	37	0	300	1	21	3	0	0
Burns: Heat & Chemical	1,586	247	28	826	63	268	148	6	0
Contusion, Crushing, Bruise	12,520	1,799	146	3,748	1,446	4,143	1,206	20	12
Cut, Laceration, Puncture	8,551	1,178	34	6,072	92	1,024	147	1	3
Fracture	5,620	254	32	2,397	412	2,348	168	5	4
Sprain, Strain	37,478	104	1,571	10,045	14,002	10,058	1,646	41	11
Multiple Injuries	2,466	174	33	322	141	258	1,493	38	7
Occupational Disease	1,911	191	17	741	309	34	467	138	14
Other	12,586	3,095	194	2,905	2,430	1,942	1,672	316	32
Unclassified	64	12	3	8	10	10	6	0	15

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Table 7. Type of Injury or Illness by Cause of Injury, Pennsylvania 2011

INJURY OR ILLNESS	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Total	83,144	6,511	12,915	3,453	10,804	3,338	9,142	24,948	127	1,441	2,628	2,952	4,885
Amputation, Enucleation, Loss of Use	362	56	91	0	6	162	6	13	0	0	21	2	5
Burns: Heat & Chemical	1,568	8	30	0	12	6	7	6	22	1,181	291	7	16
Contusion, Crushing, Bruise	12,520	1,394	3,864	673	2,799	1,349	1,270	338	0	18	11	450	354
Cut, Laceration, Puncture	8,551	3,314	3,685	100	282	577	175	111	4	20	47	75	161
Fracture	5,620	277	1,197	748	1,432	538	871	218	1	6	2	197	133
Sprain, Strain	37,478	725	1,774	1,331	4,627	377	5,486	20,767	0	28	13	1,369	981
Multiple Injuries	2,466	100	433	237	526	82	328	184	6	17	37	373	143
Occupational Disease	1,911	37	84	1	10	4	81	416	1	12	565	11	689
Other	12,586	599	1,745	360	1,101	242	914	2,887	93	159	1,640	461	2,385
Unclassified	64	1	12	3	9	1	4	8	0	0	1	7	18

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2011

Table 8. Age by Industry Division, Pennsylvania 2011

AGE	TOTAL	AGRICULTURE, FORESTRY & FISHING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION & PUBLIC UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY SERVICES	OTHER SERVICES (EXCEPT PUBLIC ADMINISTRATION)	PUBLIC ADMINISTRATION	UNCLASSIFIED
Total	83,144	654	835	6,247	10,887	18,773	995	2,439	8,079	18,473	5,437	2,403	7,513	409
Under 18 years	359	7	0	15	11	64	3	3	18	42	153	21	17	5
18 thru 20 years	2,605	29	23	195	261	666	12	42	380	308	467	114	86	22
21 thru 24 years	5,951	77	76	482	684	1,391	37	144	828	1,005	751	191	253	32
25 thru 29 years	8,194	80	106	752	895	1,747	73	218	1,033	1,615	749	206	676	44
30 thru 34 years	7,728	84	104	781	974	1,551	96	219	927	1,489	550	215	698	40
35 thru 39 years	7,770	53	86	651	1,048	1,728	101	217	823	1,526	432	201	858	46
40 thru 44 years	9,107	62	88	741	1,311	2,062	135	274	874	1,845	439	239	995	42
45 thru 49 years	10,036	55	95	784	1,452	2,439	124	310	883	2,150	472	263	963	46
50 thru 54 years	10,298	53	90	734	1,570	2,469	148	332	837	2,330	469	271	945	50
55 thru 59 years	7,923	38	59	448	1,282	1,870	129	274	583	1,990	301	242	668	39
60 thru 64 years	4,680	22	38	230	715	1,118	67	183	355	1,296	197	133	303	23
65 years & older	2,512	16	17	81	236	737	31	102	213	624	160	113	173	9
Age Not Reported	5,981	78	53	353	448	931	39	121	325	2,253	297	194	878	11
Median Age	43.3	36.1	39.8	45.5	45.1	44.3	45.9	45.7	39.2	45.7	34.1	43.3	43.7	41.2

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Table 9. Age by Gender, Pennsylvania 2011

AGE	TOTALS		MALE		FEMALE	
	TOTAL	FATAL	TOTAL	FATAL	TOTAL	FATAL
Total	83,144	110	55,906	94	27,238	16
Under 18 years	359	0	240	0	119	0
18 thru 20 years	2,605	3	1,754	3	851	0
21 thru 24 years	5,951	6	4,019	2	1,932	4
25 thru 29 years	8,194	1	5,482	1	2,712	0
30 thru 34 years	7,728	13	5,277	10	2,451	3
35 thru 39 years	7,770	7	5,265	6	2,505	1
40 thru 44 years	9,107	7	6,063	5	3,044	2
45 thru 49 years	10,036	14	6,420	13	3,616	1
50 thru 54 years	10,298	19	6,413	18	3,885	1
55 thru 59 years	7,923	13	4,850	12	3,073	1
60 thru 64 years	4,680	11	2,818	10	1,862	1
65 years & older	2,512	14	1,497	12	1,015	2
Age not reported	5,981	2	5,808	2	173	0
Median Age	40.7	50.3	42.5	50.1	41.1	40.7

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2011

Table 10. County by Industry Division, Pennsylvania 2011

COUNTY	TOTAL	AGRICULTURE, FORESTRY, FISHING & HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION & UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY	OTHER SERVICES (EXCEPT PUBLIC ADMINISTRATION)	PUBLIC ADMINISTRATION	UNCLASSIFIED
TOTAL	83,144	654	835	6,247	10,887	18,773	995	2,439	8,079	18,473	5,437	2,403	7,513	409
Adams	661	40	1	67	143	121	5	14	61	117	38	21	30	3
Allegheny	6,660	6	17	510	428	1,393	133	265	669	1,682	613	231	696	17
Armstrong	466	1	38	41	82	92	3	9	39	92	24	26	17	2
Beaver	1,233	0	5	88	171	305	17	24	144	283	80	33	81	2
Bedford	292	5	1	26	38	94	2	1	21	49	18	11	25	2
Berks	3,022	79	4	225	618	561	31	70	338	692	118	104	176	6
Blair	857	4	2	59	107	182	4	14	51	253	59	26	95	1
Bradford	348	4	25	28	61	72	1	8	37	75	9	4	20	4
Bucks	3,387	14	5	305	361	846	40	138	316	926	184	110	123	19
Butler	1,103	4	6	94	159	244	25	33	125	224	78	41	69	1
Cambria	948	5	33	89	142	164	5	28	77	210	30	31	128	6
Cameron	52	0	3	3	35	0	0	0	2	4	0	1	4	0
Carbon	607	1	4	39	90	142	14	14	44	135	33	15	72	4
Centre	520	1	3	41	52	102	6	11	41	108	61	19	69	6
Chester	2,166	160	2	186	230	515	26	67	192	468	149	70	89	12
Clarion	311	1	14	24	51	57	0	8	28	87	17	6	17	1
Clearfield	519	3	24	29	65	155	7	11	38	88	16	16	56	11
Clinton	220	1	8	30	42	34	0	1	15	42	14	5	27	1
Columbia	443	4	2	33	106	73	2	20	71	70	23	5	31	3
Crawford	553	4	8	35	158	71	2	10	41	122	28	18	53	3
Cumberland	1,357	4	1	91	128	329	20	44	142	396	70	31	96	5
Dauphin	1,721	2	2	92	124	378	21	76	234	451	154	53	133	1
Delaware	2,996	4	3	197	193	764	48	120	223	996	151	78	208	11
Elk	237	0	4	13	97	32	3	9	17	34	3	2	13	10
Erie	1,672	38	5	87	360	288	16	45	204	393	130	39	62	5
Fayette	1,029	7	44	107	181	231	18	27	59	179	70	48	54	4
Forest	52	0	2	3	8	4	0	1	11	10	6	0	7	0
Franklin	901	18	2	76	149	202	3	13	125	173	39	21	76	4
Fulton	90	4	0	9	23	14	0	4	10	14	2	2	8	0
Greene	284	0	44	34	23	49	1	7	13	65	12	15	20	1
Huntingdon	289	2	3	34	61	38	2	2	33	63	9	7	32	3
Indiana	532	11	58	55	59	92	6	18	37	116	26	19	34	1
Jefferson	326	0	22	24	65	71	2	1	31	64	16	7	19	4
Juniata	130	2	0	29	29	28	0	3	11	14	4	1	7	2
Lackawanna	1,757	2	7	95	213	362	23	55	150	498	94	31	221	6
Lancaster	3,556	31	7	450	602	854	61	97	351	569	298	90	124	22
Lawrence	656	3	8	43	122	148	5	30	69	106	23	17	82	0
Lebanon	945	11	2	74	165	221	9	30	101	185	70	26	47	4
Lehigh	2,390	6	1	154	248	738	26	75	339	397	162	114	121	9
Luzerne	2,933	6	15	174	421	651	10	58	312	509	240	62	438	37
Lycoming	955	5	25	65	158	198	6	17	76	278	43	24	56	4
McKean	253	0	20	12	75	27	1	7	29	42	12	8	19	1
Mercer	654	4	11	41	111	115	7	21	59	165	46	9	63	2
Mifflin	290	1	2	24	79	56	0	3	15	49	17	7	30	7
Monroe	1,071	2	1	58	82	257	12	25	85	262	171	44	67	5

Work Injuries and Illnesses, Pennsylvania 2011

COUNTY	TOTAL	AGRICULTURE, FORESTRY, FISHING & HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION & UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY	OTHER SERVICES (EXCEPT PUBLIC ADMINISTRATION)	PUBLIC ADMINISTRATION	UNCLASSIFIED
Montgomery	3,815	9	6	335	495	893	58	146	369	915	235	108	204	42
Montour	99	1	0	6	13	15	2	3	18	19	3	5	14	0
Northampton	2,106	1	3	139	298	521	26	70	238	390	140	80	197	3
Northumberland	689	4	8	52	139	174	5	19	61	115	28	15	67	2
Perry	343	5	0	33	50	97	3	9	26	59	17	8	34	2
Philadelphia	10,440	2	0	376	630	2,202	114	264	862	2,797	670	248	2,243	32
Pike	278	0	1	15	13	43	4	8	9	65	72	25	22	1
Potter	101	0	8	8	30	16	4	1	11	11	7	2	3	0
Schuylkill	1,092	19	20	97	222	285	4	14	77	180	37	25	104	8
Snyder	231	5	1	27	60	49	0	4	12	27	7	3	33	3
Somerset	485	4	23	46	67	94	4	11	37	101	33	12	53	0
Sullivan	34	0	1	1	2	6	0	1	3	16	2	0	1	1
Susquehanna	186	4	12	12	22	41	3	7	10	38	13	5	17	2
Tioga	423	0	15	20	128	51	2	5	126	50	12	5	9	0
Union	227	3	2	18	34	47	2	5	18	58	15	6	15	4
Venango	372	0	6	10	81	62	3	10	18	82	10	5	83	2
Warren	311	2	12	13	67	66	4	11	35	39	10	7	44	1
Washington	1,329	4	34	162	168	276	19	38	132	286	72	33	94	11
Wayne	300	0	5	27	21	53	4	7	24	81	41	19	16	2
Westmoreland	2,402	10	11	205	411	566	33	61	235	434	164	78	185	9
Wyoming	199	1	4	22	24	43	1	4	22	41	7	4	17	9
York	2,554	23	2	233	597	615	18	78	269	409	112	74	111	13
Out of State	3,684	57	167	397	400	1,188	59	129	381	505	270	88	32	11

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Appendix

Methodology

Injuries and illnesses are reported to the bureau by electronic data interchange, or EDI, or through the department's website. The narrative description of the accident or exposure is coded for type of injury, part of body affected and cause of injury. These characteristics are classified according to the National Council on Compensation Insurance Coding System as it refers to work-related injuries. The nature of business is classified according to the North American Industry Classification System. In Tables 3, 4 and 5 of this publication, Natural Resources, Mining, Construction and Manufacturing industries are classified at the four-digit level. All other industries are classified at the three-digit level. Tables 1, 8 and 10 are at the division level. Age and gender are obtained directly from the electronic report.

The data tabulated refers to the years in which the injury or illness was reported.

Glossary

North American Industry Classification System (NAICS)

A classification system developed by the Office of Statistical Standards, Executive Office of the President/Office of Management and Budget, for use in classifying firms by type of activity in which they are engaged. Each firm is assigned an industry code for its major activity, which is determined by the product or group of products produced or services rendered.

Cause of Injury

Description of the event that directly resulted in the injury, i.e., struck by or against; fall; caught in, under or between; overexertion; etc.

Type of Injury

Result of the injury or illness, i.e., cut, bruise, fracture, amputation, sprain, etc.

Part of Body Affected

The part of the worker's body directly affected by the injury or illness.

Work Injury and Illness Rate

Injury and illness rates for selected industries are obtained by dividing the number of injuries or illnesses reported during the year by the estimated average preliminary employment for 12 months, times 1,000.

Age and Gender

Obtained directly from the First Report of Injury at time of injury.

Electronic Data Interchange (EDI)

Process of submitting a First Report of Injury electronically.

Web

Process of submitting a First Report of Injury via the Internet.

Overview of the Office of Adjudication

Primary Function

The Office of Adjudication is responsible for the resolution of disputed workers' compensation matters. There are 89 workers' compensation judges, four judge managers, four administrative officers and 24 field offices that comprise the Office of Adjudication. The workers' compensation judges conduct hearings in disputed matters and render reasoned decisions in a timely manner. Judges also provide alternative dispute resolution services in contested matters.

2011 Accomplishments

Kept the statewide average time to hear and decide workers' compensation cases below 7 months for the third consecutive year. At 6.5 months, it is down from 6.9 months in 2010, 6.8 months in 2009, 7.1 months in 2008, 7.3 months in 2007, 7.8 months in 2006, 8.3 months in 2005, 8.4 months in 2004, 8.7 months in 2003, 9.3 months in 2002.

Reduced the number of pending petitions by 4 percent from 25,893 in 2010 to 24,953 at the end of 2011.

Reduced the number of cases pending for greater than 18 months to 808 or 5 percent of all cases pending, down from 985 in 2010 and 1,118 in 2009.

Ended the year with only 19 total petitions having been closed for more than 90 days prior to decision. This is down from 32 in 2010.

Increased the total number of mediation sessions held in 2011 by 23 percent over the 2010 total. This is up 4 percent from the 19 percent increase in 2010 over 2009.

Continued to expand the availability of alternative dispute resolution services to the parties by increasing the number of judges providing mediation services, increasing the number of judges trained in alternative dispute resolution and improving the delivery of the services through the hearing offices.

Continued to provide new and expanded opportunities for the judges to meet the training requirements of the act, including specially designed courses in ethics and mediation as well as through the 2011 Workers' Compensation Judges' Conference.

Continued to work with the judges and district safety committees to identify and address safety

concerns. Implemented a security screening program to screen all individuals attending hearings and mediations in our 24 field offices and all remote hearing sites.

Continued to support employee training and certification in CPR, AED and first aid as well as monitor and update AED equipment as necessary.

Encouraged participation by the judges as speakers at educational events, such as the bureau conference, bar association presentations and other industry gatherings.

Continued to update and refine training materials for new judges to ensure that newly-hired judges received the most comprehensive training possible.

Continued to educate parties on the department's limited-English-proficiency policy and the procedure for requesting language interpretation services at hearings and mediations.

Continued to provide enhanced online services for Pennsylvania workers' compensation system users. WCOA and BWC staff jointly developed new Web forms for the submission of information and continued to develop the WCAIS system in partnership with the Workers' Compensation Appeal Board.

Mission Statement

To address workers' compensation disputes by affording timely and impartial adjudication of workers' compensation matters, and to encourage cooperation among parties to workers' compensation claims by providing alternative dispute resolution services.

Judge Managers

In addition to managing their own caseloads, the judge managers supervise the judges in the Office of Adjudication field offices in their respective regions and the four administrative officers.



Susan
Caravaggio



David
Cicola



Joseph
Hagan



Karen
Wertheimer

Overview of the Office of Adjudication

Among other duties, judge managers are responsible for balancing workloads among judges; reassigning petitions among judges; assigning judges to handle informal conferences; performing or assigning other judges to perform hearing duties for judges who are absent; training and evaluating new judges; interfacing with stakeholders and evaluating the impact of proposed policy and legislative changes.

Administrative Officers

The four administrative officers manage the Office of Adjudication field office facilities and clerical staff,

supporting the judges in their respective districts. They develop enhancements of the adjudication processes in the field and provide innovative technology, necessary equipment and appropriate training for field office staff. The administrative officers are the Office of Adjudication's liaisons with the various divisions of the bureau and the department. They provide support to field offices that helps judges render timely decisions.

The Administrative Officers are:
Saundra Parker – Southeastern District
Linda Bivens – Eastern District
Gloria Gallagher – Central District
Diane Dayton-Crawford – Western District

Office of Adjudication Updates

Compromise and Release Agreements

The parties may settle matters in dispute under the act by entering into a Compromise and Release Agreement. The agreement must contain detailed information about the settlement and be presented to the judge on form LIBC-755, Compromise and Release Agreement.

A workers' compensation judge must conduct a hearing and circulate a written decision before the agreement can be effective. The judge may not approve the agreement unless the injured worker understands its full legal significance. During calendar year 2011, workers' compensation judges approved 14,392 Compromise and Release Agreements resulting in payments to injured workers totaling \$888,616,721.00. Of the approved Compromise and Release Agreements, 84 percent were "full" settlements resolving both the indemnity and medical aspects of the claim.

Alternative Dispute Resolution Services

The Office of Adjudication is pleased to offer mandatory mediation services, voluntary mediation

services and informal conferences under the act. Under this system, the decision is placed in the hands of the parties through a process of self-determination to reach an amicable agreement. The judge's role is to facilitate the parties' discussion, provide guidance through the process in identifying each party's interests and to assist the parties in determining creative solutions for possible settlements.

Parties retain control over the outcome. There is no cost when a workers' compensation judge serves as the neutral party. Other potential benefits of this system include:

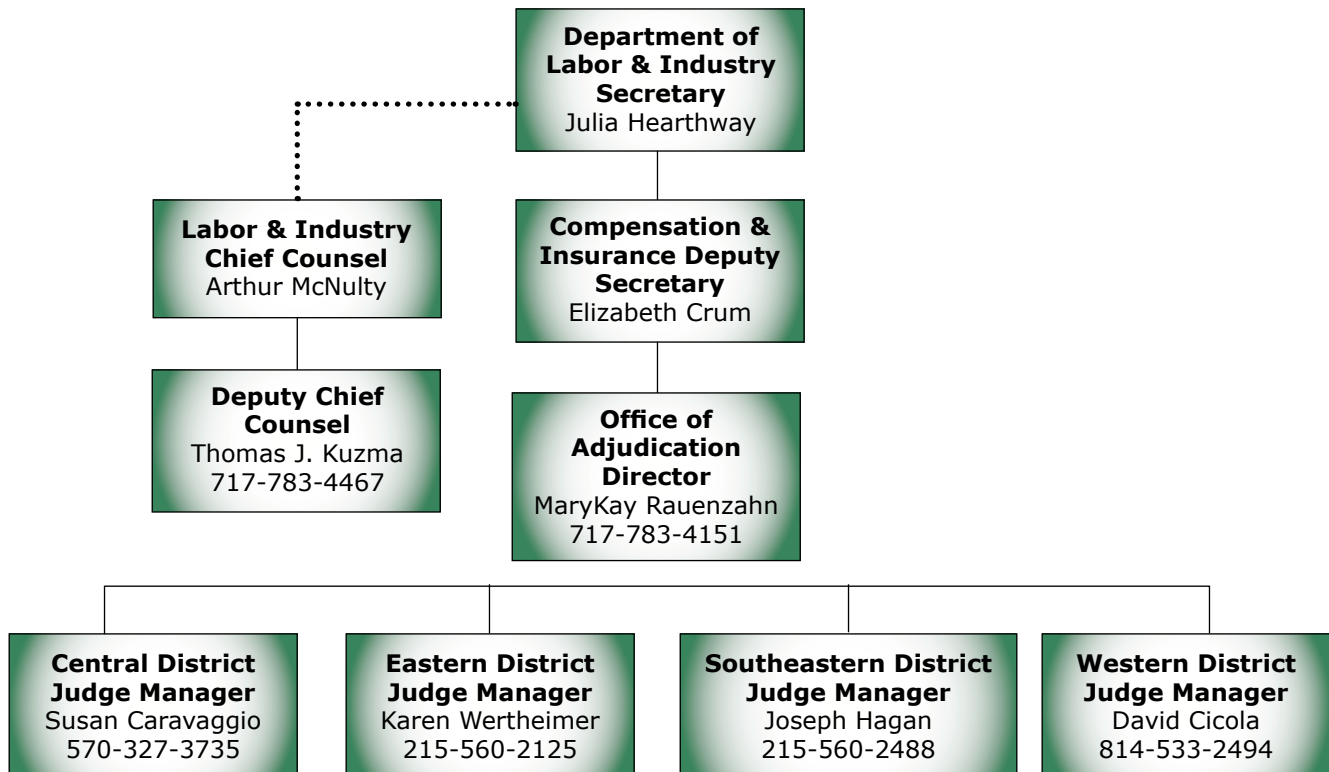
- Informal sessions
- Open communication between the parties
- Expedition of the claims process

The Office of Adjudication schedules mandatory mediation sessions as required by the act, as well as voluntary mediation sessions upon request of the parties. In 2011, the Office of Adjudication conducted mediations in 9,068 cases resulting in resolution of 4,040 claims.

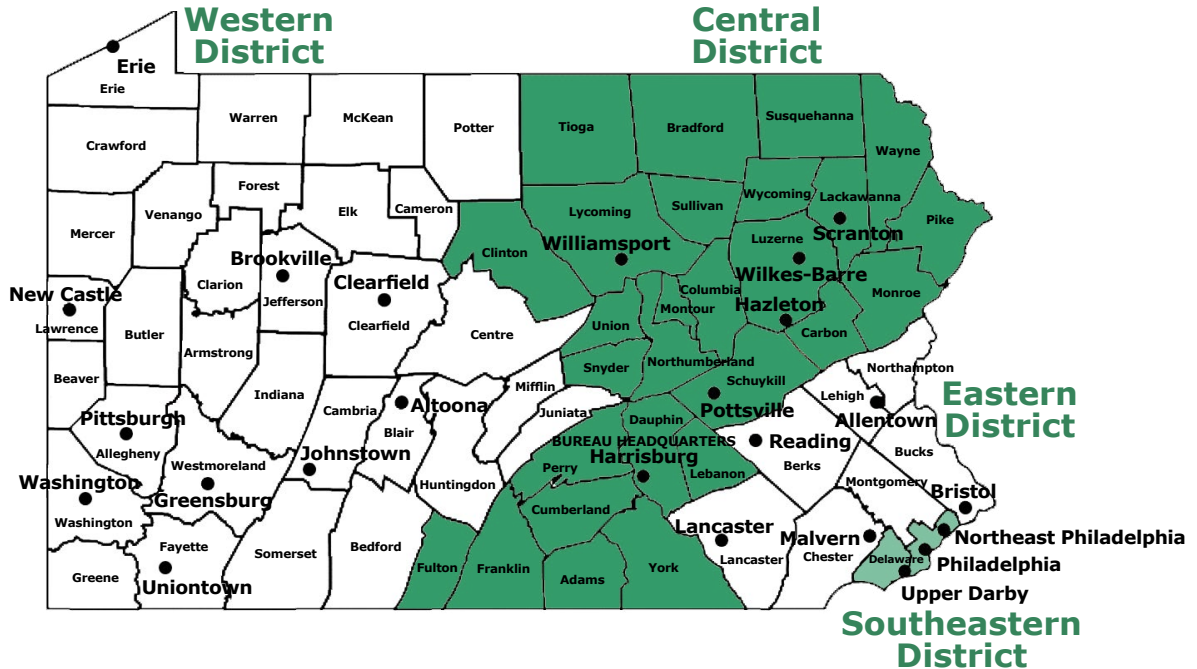
Office of Adjudication Personnel

Organization Chart

As of Dec. 31, 2011



Office of Adjudication District Offices



See telephone directory on page 73 for names, telephone numbers and office locations of workers' compensation judges.

Western District

Altoona
615 Howard Ave., Suite 202
Altoona, PA 16601-4813
814-946-7355

Brookville
18 Western Ave., Suite F
Brookville, PA 15825-1540
814-849-5382

Clearfield
241 E. Market St.
Clearfield, PA 16830-2424
814-765-6398

Erie
3400 Lovell Place
13th & Holland streets
Erie, PA 16503-2621
814-871-4632

Greensburg
144 N. Main St., Suite 1A
Greensburg, PA 15601-2404
724-832-5310

Johnstown
607 Main St., Suite 100
Johnstown, PA 15901-2119
814-533-2494

New Castle
Cascade Galleria
100 S. Jefferson St., Suite 146
New Castle, PA 16101-3900
724-656-3084

Pittsburgh
411 7th Ave., Room 310
Pittsburgh, PA 15219-1944
412-565-5277

Uniontown
108 N. Beeson Blvd., Suite 200
Uniontown, PA 15401-7401
724-439-7420

Washington
Millcraft Center, Suite 120 LL
90 W. Chestnut St.
Washington, PA 15301-4528
724-223-4595

Central District

Director's Office
East Gate Center
1010 N. 7th St., Room 318
Harrisburg, PA 17102-1400
717-783-4151

Harrisburg
East Gate Center
1010 N. 7th St., Room 319
Harrisburg, PA 17102-1400
717-783-4419

Hazleton
1201A N. Church St., Suite 203
Hazle Township, PA 18202-1455
570-459-3840

Pottsville
112 S. Claude A. Lord Blvd.
Pottsville, PA 17901-3602
570-621-3146

Scranton
400 Spruce St., Suite 500
Scranton, PA 18503-1814
570-963-4580

Wilkes-Barre
101-105 N. Main St.
2nd Floor Rear
Wilkes-Barre, PA 18701-2097
570-826-2577

Williamsport
208 W. Third St., Rear
Suite 202
Williamsport, PA 17701-6450
570-327-3735

Eastern District

Allentown
160 Hamilton St., Suite 200
Allentown, PA 18101-1918
610-821-6554

Bristol
1242 Veterans Highway
Bristol, PA 19007-2512
215-781-3274

Lancaster
315 W. James St., Suite 206
Lancaster, PA 17603-2979
717-299-7591

Malvern
72 Lancaster Ave., 2nd Floor
Malvern, PA 19355-2142
610-251-2878

Reading
Reading State Office Bldg.
625 Cherry St.
Reading, PA 19602-1151
610-621-2370

Southeastern District

Northeast Philadelphia
Grant Plaza Business Park
2901 Grant Ave., Suite 900
Philadelphia, PA 19114-1000
215-560-2125

Philadelphia
110 N. 8th St., Suite 401
Philadelphia, PA 19107-2413
215-560-2488

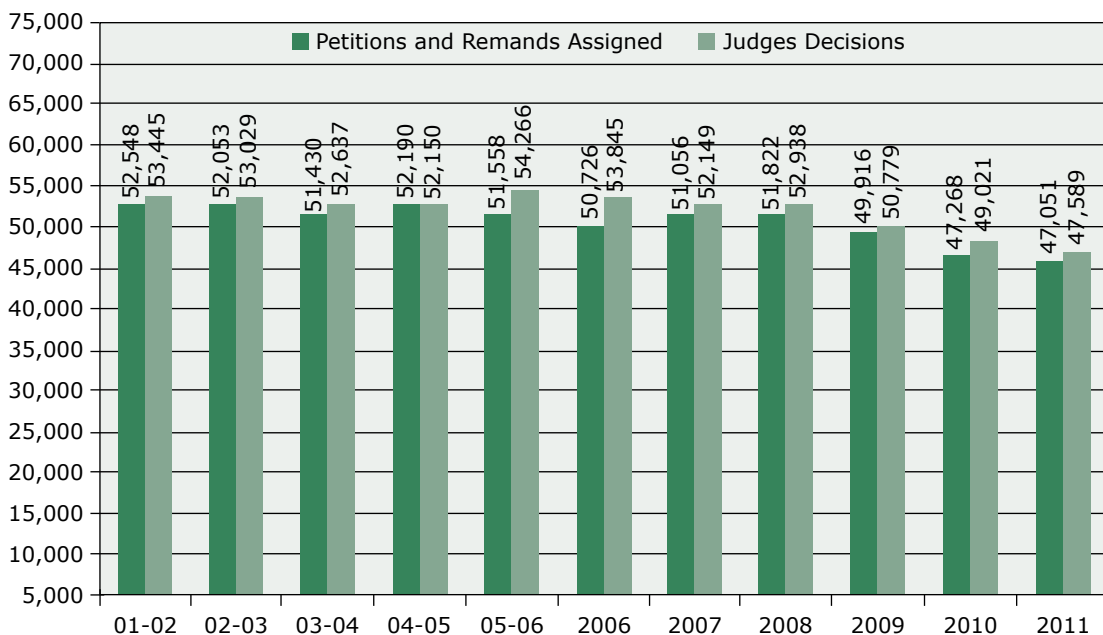
Upper Darby
Barclay Square Center, 2nd Floor
1500 Garrett Road
Upper Darby, PA 19082-4519
610-284-6913

Office of Adjudication Statistical Review

Petitions Assigned to Judges (not remands) Calendar Year 2006 through Calendar Year 2011

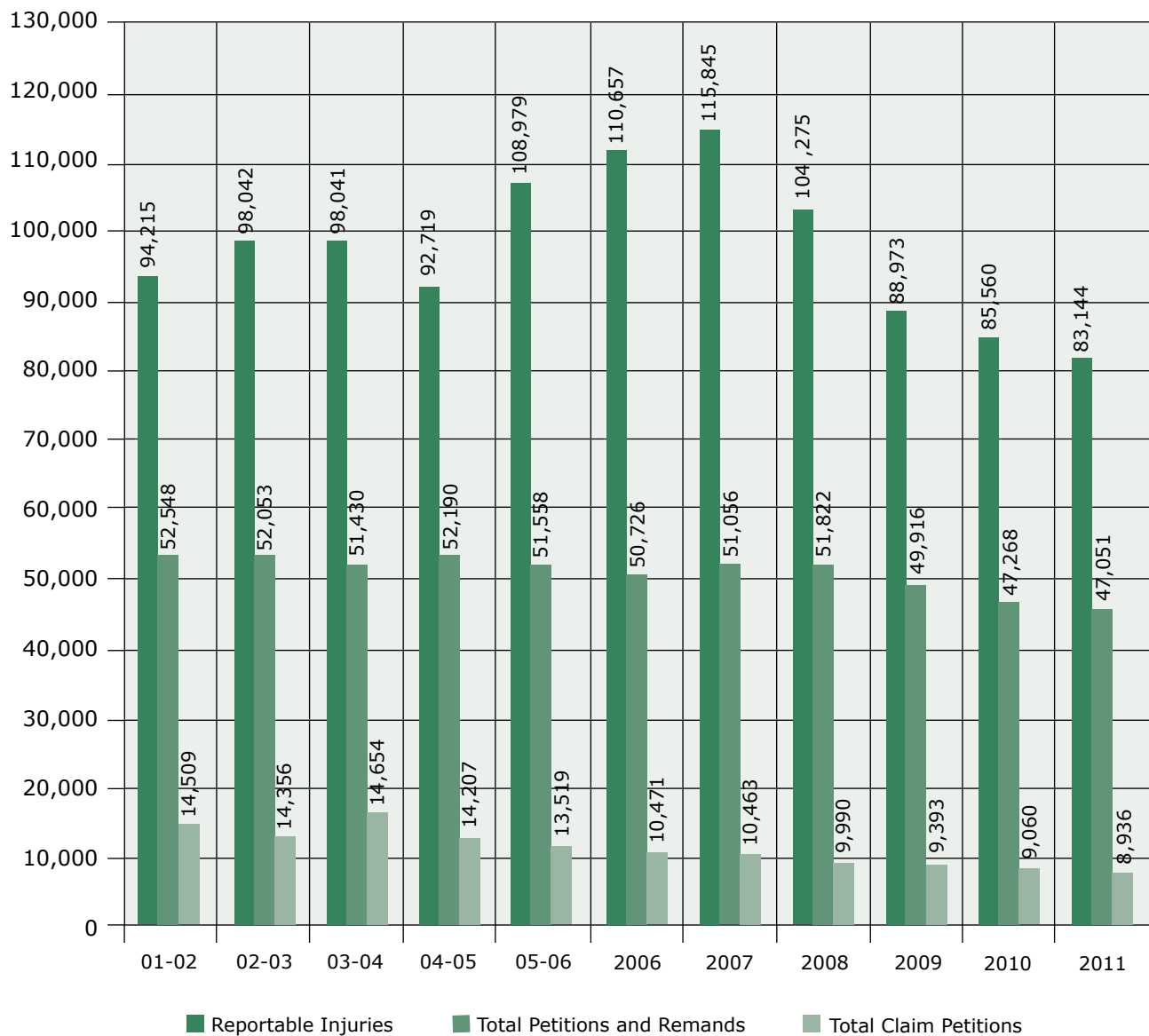
TYPE OF PETITION	2006	2007	2008	2009	2010	2011
Claim Petition	10,471	10,463	9,990	9,393	9,060	8,936
Commutation Petition	4	2	4	1	1	0
Employee Challenge	819	832	794	790	784	785
Fatal Basic OD Petition	12	5	4	5	4	2
Fatal Claim Petition	77	80	78	81	76	76
Fatal Other OD Petition	5	6	11	3	5	3
Interview Petition	390	375	327	301	259	243
Joinder Petition	421	369	323	367	326	272
OD 301(i) Petition	16	20	21	19	13	14
Penalty Petition	6,747	6,842	6,967	6,594	6,308	6,040
Petition to Modify Compensation	3,201	3,388	3,174	3,038	2,917	2,758
Petition to Reinstate Compensation Benefits	2,515	2,381	2,522	2,650	2,489	2,315
Petition to Review Benefit Offset	N/A	293	331	334	292	307
Petition to Review Compensation Benefits	4,308	4,009	4,249	4,278	4,177	4,212
Petition to Review Medical Treatment	1,079	1,033	1,059	1,067	997	1,009
Petition to Seek Approval of C&R	6,618	6,642	6,688	6,647	6,106	5,650
Petition to Set Aside Final Receipt	35	28	34	29	25	22
Petition to Suspend Compensation	4,414	4,562	4,776	4,181	3,790	3,717
Petition to Terminate Compensation Based on Physician's Affidavit	923	848	908	865	734	685
Petition to Terminate Compensation Benefits	3,927	4,103	4,575	4,404	4,461	4,426
Physical Exam Petition	2,137	2,217	2,127	2,024	1,862	1,719
SFR Petition	97	68	75	70	49	59
Subsequent Injury Fund Petition	N/A	2	N/A	7	2	1
UEGF Claim Petition	N/A	94	227	293	262	255
UR Petition	1,751	1,741	1,920	1,986	1,917	1,842
Total	49,967	50,401	51,184	49,427	46,916	45,348

Petitions and Remands Assigned vs. Judges' Decisions Fiscal Year 2001-02 through Calendar Year 2011



Office of Adjudication Statistical Review

Reportable Injuries* vs. Total Petitions and Remands vs. Total Claim Petitions** Fiscal Year 2001-02 through Calendar Year 2011



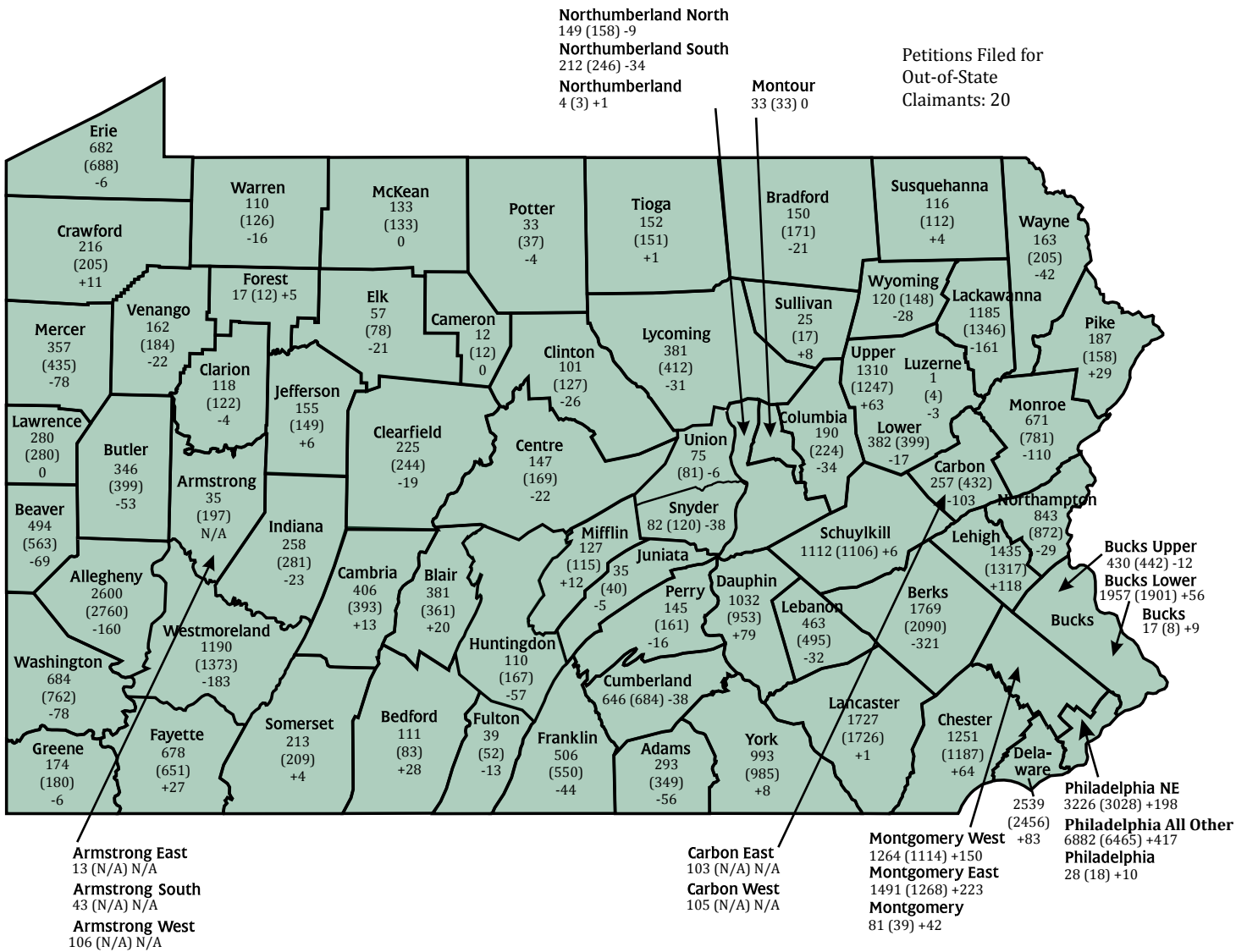
* Missed more than one day, shift or turn of work due to injury

** Claim petitions include: claim, reinstatement, fatal, set aside final receipt, 301(i) and OD fatal.

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Office of Adjudication Statistical Review

Petitions Assigned by County 2010 Calendar Year* vs. 2011 Calendar Year



* 2010 numbers appear in (), followed by increase or decrease.

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Workplace Safety

Governor's Occupational Safety and Health Conference

This two-day conference brings together individuals with special interest in the field of workplace health and safety to share ideas and to meet innovators in safety program design and technology.

Using labor-management cooperation, the conference goal is to create a safer workplace and a healthier workforce, and to increase awareness of safety issues in the workplace, the home and throughout local communities.

Featuring nationally-known speakers, the conference highlights one-on-one interaction during two days of workshops. Many of the workshops are created based on needs expressed by attendees at the previous year's conference. In addition, workshops with the most interest from attendees are repeated in the second session of the day to ensure that all participants have the opportunity to participate in the workshops of their interest.

Governor's Award for Safety Excellence

Providing a safe work environment for Pennsylvania's workers requires complete commitment by employers and employees. This safety initiative provides Pennsylvania employers and employees with the information and technical assistance needed to develop comprehensive safety practices in the workplace. It also recognizes the successful employer-employee joint safety programs, which result in the achievement of safety excellence.

The Governor's Award for Safety Excellence is a competitive award, as evidenced by the high number of nominations received annually. The

information gained from these nominations provides valuable best practices that are shared across the state.

Any Pennsylvania employer is eligible for the Governor's Award for Safety Excellence; nominations for the award are voluntary. Information and criteria used to determine finalists include any established joint safety committee; level of labor and management cooperation in prevention efforts; a comprehensive safety plan with a commitment of resources and training; trends experienced in workplace injuries/illnesses over the past five years; number, frequency and severity of workplace injuries/illnesses vs. industry standards; and innovation and strategic development of safety policy and approaches.

Initial review of all nominations is conducted by the Governor's Award for Safety Excellence Review Committee. Semi-finalists are then contacted for an on-site visit conducted by a member(s) of the department's safety team to review the nominee's comprehensive safety program. Site visit reports are written and distributed to the Governor's Award for Safety Excellence Review Committee for the determination of finalists. Recommendations are then forwarded to the secretary of Labor & Industry, who makes the final determination.

Award winners are recognized at the Annual Governor's Occupational Safety and Health Conference in Hershey, Pa., and award presentations are conducted at the award winner's workplace.

For a copy of the award application, visit www.dli.state.pa.us; click on "Workers' Compensation," then "Health & Safety Division," then "Governor's Award for Safety Excellence."

2011 Governor's Award for Safety Excellence Winners

Dallastown Area School District York County

The Dallastown Area School District, located in York County, has 5,865 students and 1,309 employees of which 444 are members of the Dallastown Area Education Association. Dallastown Area School District has reduced their workers' compensation costs from \$283,012 in the 2008-09 school year to \$8,886 in the 2010-11 school year. Monthly evacuation drills are conducted, including drills with doorways blocked to simulate a real-time event, and stay-in-place procedures are communicated to all employees. The school district conducts an annual facility walk through with local EMS, fire department personnel and law enforcement. These drills provide local responders with information relating to building access, power supply shut off sources, security systems and building hazards.



R.A. Glancy & Sons Inc. Allegheny County

R.A. Glancy & Sons Inc. is a family-owned general contracting business with 24 employees located in Gibsonia. Each employee is given a "safety bible" that is updated and distributed annually. In addition, all employees have taken the 10-hour OSHA training course. There have been no injuries since 2008 and the employer's experience modification was reduced from 1.272 to .729. Weekly toolbox talks, safety director walkthroughs and safety meetings with the project manager are conducted. The certified safety committee is a significant contributor to the success of R.A. Glancy & Sons' safety program.



Lancaster Safety Consulting Inc. Allegheny County

Lancaster Safety Consulting, located in Mars, is a family-owned business with 13 employees that provides occupational safety and health management services nationwide. Lancaster Safety Consulting developed a philosophy of making safety its top priority and established a goal to constantly strive to improve their safety program. Since its inception in 2006, the company has experienced zero reportable accidents and illnesses. Nine of Lancaster Safety Consulting's safety programs have been highlighted as OSHA Best Practices for 2011. The company's commitment to safety has earned them the OSHA VPP Star award. Lancaster Safety Consulting's development of unique PPE go-kits to assist with having correct equipment at the job site has contributed to their no-incident safety record. Lancaster Safety Consulting has maintained a certified safety committee since 2007.



2011 Governor's Award for Safety Excellence Winners

L.J. Aviation Westmoreland County

Repeatedly listed by Professional Pilot magazine as one of the best charter services in the United States, L.J. Aviation is regarded as an industry leader by its peers and clients alike. L.J. Aviation, located in Latrobe, with 100 employees, has been owned and operated by the Kilkeary family for 31 years. Quality and safety are integrated throughout the company including the flight department, maintenance, line service and scheduling. Safety is a part of everyday operations. L.J. Aviation has implemented a safety management system to reduce potential risks associated with aviation that could contribute to an incident or accident. L.J. Aviation attributes the success of their safety efforts to their certified safety committee, which has been effective in generating employee participation in the safety risk management process and maintaining injury rates well below industry standards.



Ziamatic Corporation Bucks County

Ziamatic Corporation, located in Yardley, with 34 employees, was founded in 1958 with the intention of providing men and women in the fire-services industry products that make their profession safer and easier. The company specializes in manufacturing firefighting tools as well as devices used in emergency services. Ziamatic employees have worked more than 205,000 hours without a lost-time injury/illness. In order to maintain investigation skills, the safety committee recently participated in a mock accident investigation with a scripted scenario that simulated injured workers. The certified safety committee is an integral part of the company's safety efforts. The president of the company attends committee meetings on a regular basis. Through the safety committee's efforts, raised hand carts were provided to every employee transporting heavy parts/materials. This eliminated a historic cause factor that resulted in sprain/strain injuries from material handling.



2011 Governor's Award for Safety Excellence Winners

Roll Forming Corporation (Sharon) Mercer County

Roll Forming Corporation (Sharon) is a 100,000 square-foot facility located in Farrell, with 40 employees. The facility produces custom-rolled forms and welded shapes for, among other things, the furniture, aerospace and transportation industries. The company's experience modification factor was reduced from 1.4 in 2006 to .695 in 2010, which is the lowest for their standard industry code classification in the state of Pennsylvania. As of Dec. 31, 2010, employees worked 470,517 hours, or five years, without a lost-time injury. The certified safety committee members complete monthly safety inspections. Roll Forming Corporation's safety objective is that all employees go home to their families every day - safe and uninjured. All employees are required to wear safety glasses, gloves, hearing protection, long sleeve pants and shirts and steel-toed shoes. Due to the high-heat production process, sports drinks are supplied year round to keep employees hydrated.



Gilbreth Packaging - A Cenvo Company Bucks County



Gilbreth Packaging, located in Croydon, has 67 employees. Gilbreth prints shrink sleeve labels using rotogravure printing. Two safety teams are used. The Safety Action Team deals predominantly with accident investigations and near-miss incidents while the Safety Steering Team performs the certified safety committee functions. Each and every employee works hard to meet the workplace mission statement: "At the end of the day, everyone leaves in the same condition they came in." There have been no lost-time injuries within the past nine years. Safety is truly a way of life for employees and management alike. Every area in the workplace, including the restrooms, has information visible, in one form or another, regarding safety.

More Information

On the Web

Check us out on the Web at www.dli.state.pa.us; click on "Workers' Compensation." Use the left navigation bar to find more exciting and innovative workers' compensation features, including:

Health and Safety

Find descriptions about a variety of safety-related programs including: safety committee certification, return-to-work, the Governor's Award for Safety Excellence and drug-free workplaces. You'll also learn about HandS, the health and safety online filing system, and the Pennsylvania Training for Health and Safety, or PATHS, resource. Self-insured employers and insurers can file annual reports online. Employers who want to certify their safety committees or renew existing certification can do so on the Web. Health and Safety Web pages provide instructions on how to use the HandS system and how to establish a user account.

Medical Treatment Information

The Health Care Services Review Division is pleased to offer online tutorials to assist providers with the completion of the Application for Fee Review (LIBC-507) and Medical Report Form (LIBC-9). The division also provides an online courtesy copy of the workers' compensation fee schedule.

Claims Information

The bureau has been working to make electronic filing of official bureau forms and petitions available to the workers' compensation community. On the website, you'll find links to assist in obtaining a User ID and password and for instructions on how to file the forms and petitions via the Internet. Also provided is a tutorial to explain when the forms and petitions are used and how to complete them.

Be green! File these forms electronically:

- First Report of Injury
- Notice of Temporary Compensation Payable (LIBC-501)
- Notice Stopping Temporary Compensation (LIBC-502)
- Notice of Compensation Payable (LIBC-495)
- Notice of Workers' Compensation Denial (LIBC-496)
- Claim Petition (LIBC-362)
- Defendant's Answer to Claim Petition Under PA WC Act (LIBC-374)

- Petition To/For (LIBC-378)
- Subpoena (LIBC-480)
- Statement of Wages (LIBC-494)

Other Useful Information

Use the Web to access other information such as the Workers' Compensation Act, bureau publications, information on obtaining workers' compensation hearing transcripts, alternative dispute resolution, Kids' Chance of Pennsylvania Inc. and more.

Publications Available from the Bureau of Workers' Compensation

Workers' Compensation Act

The bureau makes the Pennsylvania Workers' Compensation Act available online at www.dli.state.pa.us; click on "Workers' Compensation," then "Publications," then "WC Act." Hard copies of the act are available for purchase from the State Bookstore of Pennsylvania's website, www.pabookstore.com.

Employer Information

- Employer's Guide to Self-Insuring Workers' Compensation (LIBC-300) – Information on how to self-insure your workers' compensation coverage.
- Employer Information (LIBC-200) – Includes key aspects of the act that relate specifically to employers.

Injured Worker Information

- Workers' Compensation & the Injured Worker (LIBC-100) – General information on the rights and responsibilities of injured workers under the law. This publication is also available in Spanish.

Medical Cost Containment Information

- Medical Cost Containment Regulations Reference – workers' compensation medical cost containment regulation highlights.

Health and Safety Materials

- Health and Safety Regulations published in the Pennsylvania Bulletin, Vol. 31, no. 28, July 14, 2001

More Information

- State-Certified Workplace Safety Committee Program (LIBC-733)
- Application for Certification of Workplace Safety Committee Completion Guide (LIBC-372)
- Renewal Application for Safety Committee Certification Completion Guide (LIBC-372R)
- Commonwealth of Pennsylvania Insurer's Initial Report of Accident & Illness Prevention Services (LIBC-211I)
- Insurer's Annual Report of Accident & Illness Prevention Services (LIBC-210I)
- Commonwealth of Pennsylvania Self-Insured Employer's Initial Report of Accident & Illness Prevention Program (LIBC-221E)
- Accident & Illness Prevention Program Status by Individual Self-Insured Employers (LIBC-220E)
- Governor's Award for Safety Excellence application
- By email
ra-li-bwc-helpline@pa.gov
- By phone
Claims Information Services
Inside PA toll-free 800-482-2383
Local and outside PA 717-772-4447
Employer Information Services
717-772-3702
TTY for hearing and speech impaired
Inside PA toll-free 800-362-4228
Local and outside PA 717-772-4991
- By mail
Bureau of Workers' Compensation
Information Services Section
1171 S. Cameron St., Room 324
Harrisburg, PA 17104-2501

Miscellaneous

- News & Notes – Bureau newsletter on policies, procedures and updates on the law.
- Section 305 Prosecutions – A guide to aid Pennsylvania's district attorneys in prosecuting employers who fail to carry the required workers' compensation insurance coverage as outlined in Section 305 of the act.

To obtain copies of the publications listed above or for information regarding workers' compensation in Pennsylvania, contact the bureau:

Certified Employer Network

For referrals to employers who have volunteered to provide assistance in establishing workplace safety committees, call 717-772-1917.

Join our Mailing List

To be added to our electronic mailing list, email your name, the county in which you work or reside and your affiliation (claimant attorney, defense attorney, employer, government, health care industry, insurance industry, labor, third-party administrator or other) to RA-LI-BWC-Helpline@pa.gov and ask to be added to our mailing list.

Workers' Compensation Offices of Adjudication Directory

Allentown 160 Hamilton St., Suite 200 Allentown, PA 18101-1918	610-821-6554	New Castle Cascade Galleria 100 S. Jefferson St., Suite 146 New Castle, PA 16101-3900	724-656-3084
Altoona 615 Howard Ave., Suite 202 Altoona, PA 16601-4813	814-946-7355	Northeast Philadelphia Grant Plaza Business Park 2901 Grant Ave., Suite 900 Philadelphia, PA 19114-1000	215-560-2125
Bristol 1242 Veterans Highway Bristol, PA 19007-2512	215-781-3274	Philadelphia 110 N. 8th St., Suite 401 Philadelphia, PA 19107-2413	215-560-2488
Brookville 18 Western Ave., Suite F Brookville, PA 15825-1540	814-849-5382	Pittsburgh 411 7th Ave., Room 310 Pittsburgh, PA 15219-1944	412-565-5277
Clearfield 241 E. Market St. Clearfield, PA 16830-2424	814-765-6398	Pottsville 112 S. Claude A. Lord Blvd. Pottsville, PA 17901-3602	570-621-3146
Director's Office East Gate Center 1010 N. 7th St., Room 318 Harrisburg, PA 17102-1400	717-783-4151	Reading Reading State Office Bldg. 625 Cherry St. Reading, PA 19602-1151	610-621-2370
Erie 3400 Lovell Place 13th & Holland streets Erie, PA 16503-2621	814-871-4632	Scranton 400 Spruce St., Suite 500 Scranton, PA 18503-1814	570-963-4580
Greensburg 144 N. Main St., Suite 1A Greensburg, PA 15601-2404	724-832-5310	Uniontown 108 N. Beeson Blvd., Suite 200 Uniontown, PA 15401-7401	724-439-7420
Harrisburg Judges' Office East Gate Center 1010 N. 7th St., Room 319 Harrisburg, PA 17102-1400	717-783-4419	Upper Darby Barclay Square Center, 2nd Floor 1500 Garrett Rd. Upper Darby, PA 19082-4519	610-284-6913
Hazleton 1201A N. Church St., Suite 203 Hazle Township, PA 18202-1455	570-459-3840	Washington Millcraft Center, Suite 120 LL 90 W. Chestnut St. Washington, PA 15301-4528	724-223-4595
Johnstown 607 Main St., Suite 100 Johnstown, PA 15901-2119	814-533-2494	Wilkes-Barre 101-105 N. Main St. 2nd Floor Rear Wilkes-Barre, PA 18701-2097	570-826-2577
Lancaster 315 W. James St., Suite 206 Lancaster, PA 17603-2979	717-299-7591	Williamsport 208 W. Third St., Rear Suite 202 Williamsport, PA 17701-6450	570-327-3735
Malvern 72 Lancaster Ave., 2nd Floor Malvern, PA 19355-2142	610-251-2878		

Bureau of Workers' Compensation Directory

Administrative Support Division	717-783-5421
Claims Management Division	717-772-0621
Email: ra-cmdClaimsOps@pa.gov	
Compensable Documents Unit	717-772-0619
Subsequent Documents	717-772-1905
Calculation Review Unit	717-772-0618
Petitions Unit	717-787-3274
Records Unit	717-787-3361
Information Services Helpline	717-783-5421
Email: ra-li-bwc-helpline@pa.gov	
Claims Information Services	
Inside PA toll-free	800-482-2383
Local and outside PA	717-772-4447
Employer Information Services	717-772-3702
TTY for hearing and speech impaired	
Inside PA toll-free	800-362-4228
Local and outside PA	717-772-4991
Statistical Information Section	717-886-9182
Email: ra-cmdStatistical@pa.gov	
for first reports of injury, annual claims	
status reports and electronic data	
interchange-	
Regulatory Adherence & Educational Outreach	
Email: ra-cmdRegAd&EdOutrch@pa.gov	
for training, 21-day compliance and	
general questions-	
SFR/Medical Payments	717-787-3457
Director's Office	717-783-5421
Compliance Section	717-783-5421
Health and Safety Division	717-772-1917
Email: ra-li-bwc-safety@pa.gov or	
ra-li-bwc-paths@pa.gov	
Audit/Report Processing	717-772-1636
Certification/Education	717-772-1635
Health Care Services Review Division	717-787-3486
Email: ra-li-bwc-hcsrd@pa.gov	
Fee Review	717-772-1900
Utilization Review	717-772-1914
Legal Division	717-783-4467
Email: gc-li-cameronstoffice@pa.gov	
Self-Insurance Division	717-783-4476

Bureau of Workers' Compensation and Office of Adjudication Contact Information

Personnel	Location	Title	Telephone No.
Adams, Stacey	Harrisburg HQ	Applications Manager, Self-Insurance.....	717-783-4476
Bachman, Patricia	NE Philadelphia DO	Workers' Compensation Judge	215-560-2125
Baker, Paul	Harrisburg DO	Workers' Compensation Judge	717-783-4419
Baldys, Karl.....	Williamsport DO.....	Workers' Compensation Judge	570-327-3735
Beach, Audrey	Allentown DO	Workers' Compensation Judge	610-821-6554
Benedict, Alfred	New Castle DO	Workers' Compensation Judge	724-656-3084
Benischek, Robert.....	Bristol DO	Workers' Compensation Judge	215-781-3274
Bloom, Irving	Greensburg DO.....	Workers' Compensation Judge	724-832-5310
Bowers, Debra.....	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Boyer, Andy	Harrisburg HQ	Supervisor, Subsequent Docs. – Claims Mgmt. .	717-772-1905
Briston, Pamela	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Bulman, Timothy	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Burman, Martin	Malvern DO.....	Workers' Compensation Judge	610-251-2878
Callahan, Bonnie.....	Malvern DO.....	Workers' Compensation Judge	610-251-2878
Caravaggio, Susan	Williamsport DO.....	Workers' Compensation Judge Manager	570-327-3735
Cercone, Susan	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Cicola, David	Johnstown DO	Workers' Compensation Judge Manager	814-533-2494
Clark, Charles.....	Harrisburg DO	Workers' Compensation Judge	717-783-4419
Cohen, Nathan	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Coholan, Anne	Uniontown DO	Workers' Compensation Judge	724-439-7420
Costelnock, Paul	Greensburg DO.....	Workers' Compensation Judge	724-832-5310
Craig, Sandra	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Cummings, Patrick	Scranton DO	Workers' Compensation Judge	570-963-4580
Crum, Elizabeth	Harrisburg	Deputy Secretary for Comp. & Insurance	717-787-5082
Dayton-Crawford, Diane ...	Uniontown DO	Administrative Officer.....	724-439-7420
Dietrich, Wayne	Harrisburg DO	Workers' Compensation Judge	717-783-4419
DiLorenzo, Kathleen	Upper Darby DO	Workers' Compensation Judge	610-284-6913
Dlin, Geoffrey.....	Allentown DO	Workers' Compensation Judge	610-821-6554
Doman, Bruce	Allentown DO	Workers' Compensation Judge	610-821-6554
Doneker, Beverly.....	Allentown DO	Workers' Compensation Judge	610-821-6554
Dupin, Kathleen	Harrisburg HQ	Chief, Claims Management	717-772-0621
Eader, Brian	Harrisburg DO	Workers' Compensation Judge	717-783-4419
Evans, Darrel	Harrisburg HQ	Supervisor, Mailroom – Admin.	717-783-5421
Fegley, Wayne	Pottsville DO	Workers' Compensation Judge	570-621-3146
Getty, Charles	Johnstown DO	Workers' Compensation Judge	814-533-2494
Goduto, Robert.....	Lancaster DO	Workers' Compensation Judge	717-299-7591

Bureau of Workers' Compensation and Office of Adjudication Contact Information

Personnel	Location	Title	Telephone No.
Goodwin, Nancy.....	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Grady, Joseph.....	Scranton DO	Workers' Compensation Judge	570-963-4580
Guyton, Ada.....	Greensburg DO.....	Workers' Compensation Judge	724-832-5310
Hagan, Joseph.....	Philadelphia DO	Workers' Compensation Judge Manager	215-560-2488
Hakun, Joseph.....	Malvern DO	Workers' Compensation Judge	610-251-2878
Harlen, Stephen.....	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Harris, Alan.....	Wilkes-Barre DO	Workers' Compensation Judge	570-826-2577
Harrison, Marc.....	NE Philadelphia DO..	Workers' Compensation Judge	215-560-2125
Hemak, Brian	Wilkes-Barre DO	Workers' Compensation Judge	570-826-2577
Henry, David	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Hetrick, Michael	Lancaster DO	Workers' Compensation Judge	717-299-7591
Hines, Thomas.....	Malvern DO	Workers' Compensation Judge	610-251-2878
Ignasiak, Cheryl	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Ingram, Deborah	Harrisburg HQ	Chief, Administrative Support	717-783-5421
Jefferson, Michael	Harrisburg HQ	Property & Casualty Insurance Actuary	717-783-4476
Jones, Eric	Washington DO	Workers' Compensation Judge	724-223-4595
Jones, Perry	New Castle DO	Workers' Compensation Judge	724-656-3084
Keefer, William	Harrisburg HQ	Manager, Health & Safety	717-772-1636
Kelley, Susan.....	Malvern DO	Workers' Compensation Judge	610-251-2878
Kilgore, Leandra	Harrisburg HQ	Manager, Reg. Adh. & Outreach – Claims	717-772-0621
Knehr, George	Harrisburg HQ	Chief, Self-Insurance.....	717-783-4476
Knox, Terry	Reading DO.....	Workers' Compensation Judge	610-621-2370
Koll, Michael.....	Clearfield DO.....	Workers' Compensation Judge	814-765-6398
Krass, Denise	NE Philadelphia DO	Workers' Compensation Judge	215-560-2125
Kutz, Thomas	Pottsville DO	Workers' Compensation Judge	570-621-3146
Kuzma, Thomas.....	Harrisburg HQ	Deputy Chief Counsel – Legal Div.....	717-783-4467
Laughman, Tammy.....	Harrisburg HQ	Manager, Calc. Rev. & Comp. Doc. – Claims....	717-772-0618
Lawton, Charles.....	Washington DO.....	Workers' Compensation Judge	724-223-4595
Longson, Lac.....	Harrisburg HQ	Property & Casualty Insurance Actuary	717-783-4476
Lincicome, Francine.....	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Lorine, Carl	Upper Darby DO	Workers' Compensation Judge	610-284-6913
Lowman, William	Uniontown DO	Workers' Compensation Judge	724-439-7420
Lugo, Carmen.....	Erie DO	Workers' Compensation Judge	814-871-4632
Magee, Melissa	Harrisburg HQ	Manager, Claims Operation Sec. – Claims.....	717-787-3274
Makin, Sarah.....	Upper Darby DO	Workers' Compensation Judge	610-284-6913
Marderness, Denise.....	Harrisburg HQ	Supervisor, OCR Staff – Admin.	717-783-5421

Bureau of Workers' Compensation and Office of Adjudication Contact Information

Personnel	Location	Title	Telephone No.
McCormick, Andrea	Philadelphia DO	Workers' Compensation Judge	215-560-2488
McManus, Joseph	Bristol DO	Workers' Compensation Judge	215-781-3274
Melcher, Kelly	Reading DO.....	Workers' Compensation Judge	610-621-2370
Miller, Amanda.....	WCOA Dir. Office....	Administrative Officer.....	717-783-4151
Minckler, Pam	Harrisburg HQ	Manager, Fee Review – HCSR	717-772-1900
Minnich, Steven	Johnstown DO	Workers' Compensation Judge	814-533-2494
Mulligan, Angela	Harrisburg HQ	Supervisor, Clerical Staff – Admin.	717-783-5421
Novakovich, Debra	Harrisburg HQ	Chief, Health Care Services Rev.	717-772-1900
O'Donnell, Robert.....	Lancaster DO	Workers' Compensation Judge	717-299-7591
Olin, Scott	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Parker, Rosalia	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Parker, Sandra	Philadelphia DO	Administrative Officer.....	215-560-2488
Peckmann, Karl.....	Harrisburg DO	Workers' Compensation Judge	717-783-4419
Peleak, Mark	Wilkes-Barre DO	Workers' Compensation Judge	570-826-2577
Pierce, Robert.....	Harrisburg HQ	Manager, Health & Safety	717-772-1635
Pletcher, Eric	Wilkes-Barre DO	Workers' Compensation Judge	570-826-2577
Polin, Larry	Harrisburg HQ	Property & Casualty Insurance Actuary	717-783-4476
Poorman, Donald	Malvern DO.....	Workers' Compensation Judge	610-251-2878
Puhala, Brian.....	Reading DO.....	Workers' Compensation Judge	610-621-2370
Rabold, William.....	Harrisburg HQ	Manager, Audits – Admin.	717-783-5421
Rago, Tina	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Rapkin, Wayne	Hazleton DO.....	Workers' Compensation Judge	570-459-3840
Robinson, Patricia	Harrisburg HQ	Manager, Medical Treatment Rev. – HCSR....	717-772-1914
Rosen, Michael	Bristol DO	Workers' Compensation Judge	215-781-3274
Santoro, Pam	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Scott, Beverly.....	Harrisburg HQ	Manager, Petitions & Records – Claims.....	717-787-3274
Seacrist, Geoffrey	Brookville DO	Workers' Compensation Judge	814-849-5382
Sebastianelli, Joseph	Wilkes-Barre DO	Workers' Compensation Judge	570-826-2577
Seelig, Todd	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Shaffer, Dan	Harrisburg HQ	Analyst, Self-Insurance	717-783-4476
Slom, David	NE Philadelphia DO ..	Workers' Compensation Judge	215-560-2125
Snyder, Mistie.....	Harrisburg HQ	Manager, Helpline – Director's Office	717-783-5421
Spizer, Howard	Scranton DO	Workers' Compensation Judge	570-963-4580
Sprout, Bonita	Harrisburg HQ	Supervisor, Petitions – Claims.....	717-787-3274
Stapleton, James	Reading DO.....	Workers' Compensation Judge	610-621-2370
Steiner, Robert	New Castle DO	Workers' Compensation Judge	724-656-3084

Bureau of Workers' Compensation and Office of Adjudication Contact Information

Personnel	Location	Title	Telephone No.
Stokes, Joseph	Upper Darby DO	Workers' Compensation Judge	610-284-6913
Strawser, John	Harrisburg HQ	Manager, Compliance – Director's Office.....	717-787-3567
Tobin, Linda	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Torrey, David.....	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Vallely, Kathleen	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Vonada, Robert.....	Altoona DO	Workers' Compensation Judge	814-946-7355
Vuxta, Amy	Harrisburg HQ	Management Technician, Self-Insurance.....	717-783-4476
Walfred, Valerie	Harrisburg HQ	Supervisor, Comp. Doc. – Claims	717-772-0619
Walsh, Kenneth	Williamsport DO.....	Workers' Compensation Judge	570-327-3735
Weiant, Scott	Harrisburg HQ	Chief, Health & Safety	717-772-1917
Wertheimer, Karen	NE Philadelphia DO .	Workers' Compensation Judge Manager	215-560-2125
Weyl, David.....	Harrisburg DO	Workers' Compensation Judge	717-783-4419
Wright, Jean.....	Erie DO	Workers' Compensation Judge	814-871-4632
Zacks, Amy	Harrisburg HQ	Assistant to Chief, Health & Safety	717-772-1917

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DEPARTMENT OF LABOR & INDUSTRY

Commonwealth of Pennsylvania
Department of Labor & Industry
Bureau of Workers' Compensation
1171 S. Cameron Street, Room 324
Harrisburg, PA 17104-2501

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