

Pennsylvania Workers' Compensation and Workplace Safety

ANNUAL REPORT 2010



TOM CORBETT, GOVERNOR ■ JULIA K. HEARTHWAY, SECRETARY

This is a publication of the PA Department of Labor & Industry, Bureau of Workers' Compensation.
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Equal Opportunity Employer/Program*

MESSAGE FROM

Julia K. Hearthway
SECRETARY



The Workers' Compensation Act was enacted in 1915 to protect workers and outline the responsibilities of stakeholders in Pennsylvania's workers' compensation system. Today, nearly 100 years later, the Department of Labor & Industry's Bureau of Workers' Compensation and Office of Adjudication carry out the provisions of the Act with superior service, innovation and excellence. This report expands on our accomplishments, as well as goals for further improvement.

A primary aim of the worker's compensation system is to reduce workplace injuries. In this effort, more than 9,400 employers have developed state-certified workplace safety committees that represent 1.3 million employees in Pennsylvania, nearly one quarter of all Pennsylvania employees. The certified safety committees entitle employers to workers' compensation premium discounts, totaling more than \$414 million.

During 2010 lost-time work injury and illness cases reported to the Bureau of Workers' Compensation totaled in a 3.8 percent decrease from 2009. This was the third straight year of decreases in reported work injury and illness cases, down 26.1 percent from 2007.

These figures illustrate the Bureau of Workers' Compensation's commitment to ensuring workplace safety. Our efforts benefit employers and employees through cost savings and safer workplaces. We look forward to helping Pennsylvania companies be safer workplaces by establishing many more workplace safety committees in the coming years.

We continue to improve workplace safety and keep costs low for employers and businesses, which means more money can be reinvested in Pennsylvania's workforce. As our economy recovers, our future depends on how well we protect workers' health, safety and ability to earn.

Sincerely,

A handwritten signature in black ink, appearing to read "Julia K. Hearthway". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Julia K. Hearthway

MESSAGE FROM

Elizabeth Crum

DEPUTY SECRETARY FOR COMPENSATION AND INSURANCE



In 2010, the Pennsylvania workers' compensation system and the Workers' Compensation Office of Adjudication saw a year of tremendous productivity and improvements. This report outlines some of those achievements that have led to system enhancements to provide the best possible customer service to stakeholders.

The Office of Adjudication increased the number of judges providing mediation services by offering specialized training to 20 judges in 2010, with an additional 30 judges scheduled to attend in 2011. The total number of mediation sessions in 2010 increased by 19 percent over the 2009 total.

The statewide average time it takes to decide cases was below seven months for the second consecutive year. At 6.9 months, it rose slightly from 6.8 months in 2009, and has decreased every other year since 2002, down from 11.8 months in 1998.

The Bureau of Workers' Compensation improved its online services, offering more forms to file electronically, and more information available online with the development of new Web pages for the bureau's website.

The Pennsylvania Training for Health and Safety, or PATHS, an online training system, was updated in its framework, design and web documents. The PATHS system allows employers to access a single comprehensive website where they can view safety related training materials and PowerPoint presentations, register to participate in webinars and training sessions, and schedule training sessions for their employees. PATHS is just one example of the technological progress the bureau has undertaken to streamline processes and improve efficiency.

I congratulate and thank everyone who has helped us to provide services more efficiently. The Bureau of Workers' Compensation and the Office of Adjudication remain committed in our efforts to improve safety, reduce costs and ensure an efficient and fair workers' compensation system in the years to come.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Crum".

Elizabeth Crum

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Overview of the PA Workers' Compensation Program

A Brief History of Pennsylvania Workers' Compensation Law

In 1915, the Pennsylvania Legislature enacted the Pennsylvania Workmen's (Workers') Compensation Act (act). The statute charges the Department of Labor & Industry (department), Bureau of Workers' Compensation (bureau), with carrying out the administrative and appeal obligations defined in the act and specifies compensation for employees who are injured as a result of employment without regard to fault. Amendments eventually merged the compensation for injuries and occupational diseases into this act. The statute defines the benefits available to Pennsylvania workers, the conditions under which benefits are available and the procedures for obtaining them.

The workers' compensation system protects employees and employers. Employees receive medical treatment and are compensated for lost wages associated with work-related injuries and disease, and employers provide for the cost of such coverage while being protected from direct lawsuits by employees.

Workers' compensation coverage is mandatory for most employers under Pennsylvania law. Employers who do not have workers' compensation coverage may be subject to lawsuits by employees and to criminal prosecution by the commonwealth.

Some employers are exempted from workers' compensation coverage. Exemptions include: people covered under other workers' compensation acts, such as railroad workers, longshoremen and federal employees; domestic servants (coverage is optional); agricultural workers who work fewer than 30 days or earn less than \$1,200 in a calendar year from one employer; and employees who have requested, and been granted, exemption due to religious beliefs or their executive status in certain corporations.

In Pennsylvania, employers can obtain workers' compensation insurance through a licensed insurance carrier or the State Workers' Insurance Fund. In addition, employers can apply to the bureau to seek approval to self-insure their liability. Self-insurance is granted by the bureau based on criteria established by the act and the department.

Employees are covered for the entire period of their employment. Therefore, coverage begins the first day on the job. Injuries or diseases caused or aggravated by employment are covered

under workers' compensation, regardless of the employee's previous physical condition.

Mission Statement

The Pennsylvania workers' compensation program was established to reduce injuries and provide lost wages and medical benefits to Pennsylvania employees who become ill or injured through the course of their employment so they can heal and return to the workforce.

The bureau and the Office of Adjudication are responsible for carrying out the provisions of the act and related legislation, and for fulfilling the overall purpose of Pennsylvania's workers' compensation system. In carrying out the act's requirements, the bureau and Office of Adjudication have several primary roles:

1. Obtain, review and maintain records on certain loss-time work injuries and benefit documents.
2. Certify individual self-insured employers and self-insured employer pools, and determine their monetary security requirements.
3. Resolve areas of contention among the participants in the workers' compensation system.
4. Enforce the act's provisions.
5. Promote the health and safety of employees in accordance with the 1993 and 1996 amendments to the act.
6. Enforce the act's occupational disease provisions.

Basic Benefits

Replacement of Lost Wages

A portion of the worker's salary – up to a maximum amount provided by law – is paid for the time lost from work as a result of a work-related disability, if the disability lasts longer than seven calendar days. These payments are tax free. The maximum allowable weekly benefit for calendar year 2010 was \$845. Partial disability benefits consisting of two-thirds of the gross difference in wage loss for up to 500 weeks are paid to employees who suffer a partial disability resulting from a work-related injury or disease. Benefits can possibly be subject to other reductions or offsets.

Overview of the PA Workers' Compensation Program

Payment of Medical Expenses

Reasonable and necessary work-related medical expenses are paid regardless of the duration of required treatment and apply even though the employee may not have lost time from work.

Specific Loss Benefits

Benefits are payable if a work-related injury results in loss of vision, hearing and/or the use of limbs (including fingers and toes). Specific loss benefits are paid without regard to the amount of time lost from work. A separate healing period is also defined for each loss.

Disfigurement Benefits

Benefits are payable if there is a serious, permanent disfigurement of the head, face or neck.

Death Benefits

The employee's dependents may claim benefits if a work-related injury or disease results in the employee's death. Also, reasonable burial expenses are payable to a maximum amount set by law.

Subsequent Injuries

Additional compensation may be available through the Subsequent Injury Fund. This fund is administered by the commonwealth and pays workers who have had a specific loss of use for a hand, arm, foot, leg or eye and who incur total disability caused by loss of use of another hand, arm, foot, leg or eye. The commonwealth makes payments for the duration of the workers' total disability.

Benefits Paid, 2007-2010

Indemnity and Medical Breakdown

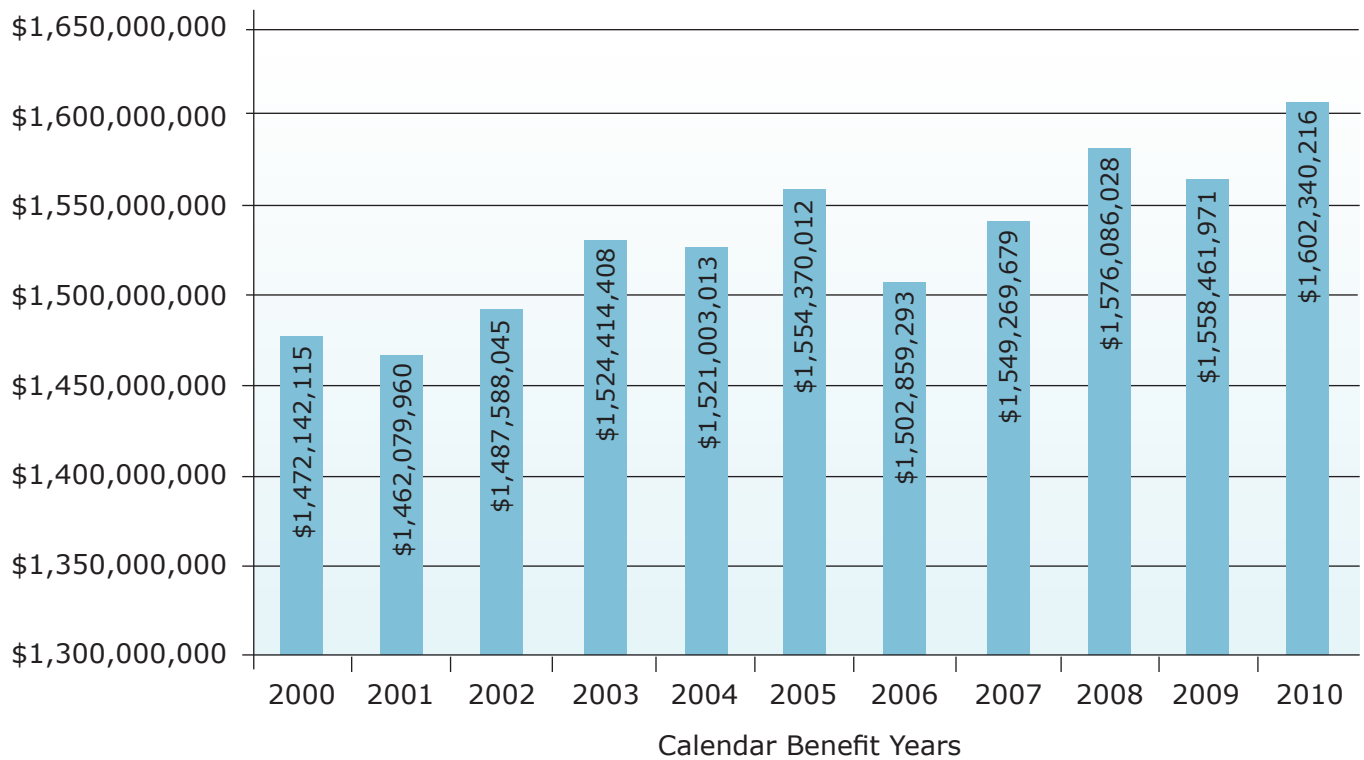
	Indemnity Compensation Paid	Medical Compensation Paid	Total Compensation Paid
2010			
Insurance Carriers	\$ 1,100,549,131	\$ 918,850,767	\$ 2,019,399,898 70%
SWIF*	\$ 164,997,865	\$ 92,189,505	\$ 257,187,370 9%
Individual Self-Insurers	\$ 305,007,102	\$ 234,339,259	\$ 539,346,361 2%
Group Self-Insurance Funds	\$ 31,786,118	\$ 31,379,445	\$ 63,165,563 19%
Total	\$ 1,602,340,216 55.65%	\$ 1,276,758,976 44.35%	\$ 2,879,099,192 100%
2009			
Insurance Carriers	\$ 1,050,062,249	\$ 893,381,089	\$ 1,943,443,338 67.8%
SWIF*	\$ 179,631,841	\$ 130,223,066	\$ 309,854,907 10.8%
Individual Self-Insurers	\$ 297,061,327	\$ 253,083,673	\$ 550,145,000 19.2%
Group Self-Insurance Funds	\$ 31,706,554	\$ 31,800,326	\$ 63,506,880 2.2%
Total	\$ 1,558,461,971 54.36%	\$ 1,308,488,154 45.64%	\$ 2,866,950,125 100%
2008			
Insurance Carriers	\$1,009,903,757	\$876,147,539	\$1,886,051,296 66.1%
SWIF*	\$218,444,344	\$130,188,087	\$348,632,431 12.2%
Individual Self-Insurers	\$318,547,152	\$240,682,698	\$559,229,850 19.6%
Group Self-Insurance Funds	\$29,190,775	\$30,632,337	\$59,823,112 2.1%
Total	\$1,576,086,028 55.23%	\$1,277,650,661 44.77%	\$2,853,736,689 100%
2007			
Insurance Carriers	\$992,862,837	\$800,729,087	\$1,793,591,924 65.3%
SWIF*	\$200,050,570	\$142,100,777	\$342,151,347 12.5%
Individual Self-Insurers	\$328,441,448	\$226,823,493	\$555,264,941 20.2%
Group Self-Insurance Funds	\$27,914,824	\$28,660,144	\$56,574,968 2.0%
Total	\$1,549,269,679 56.39%	\$1,198,313,501 43.61%	\$2,747,583,180 100%

*SWIF: State Workers' Insurance Fund

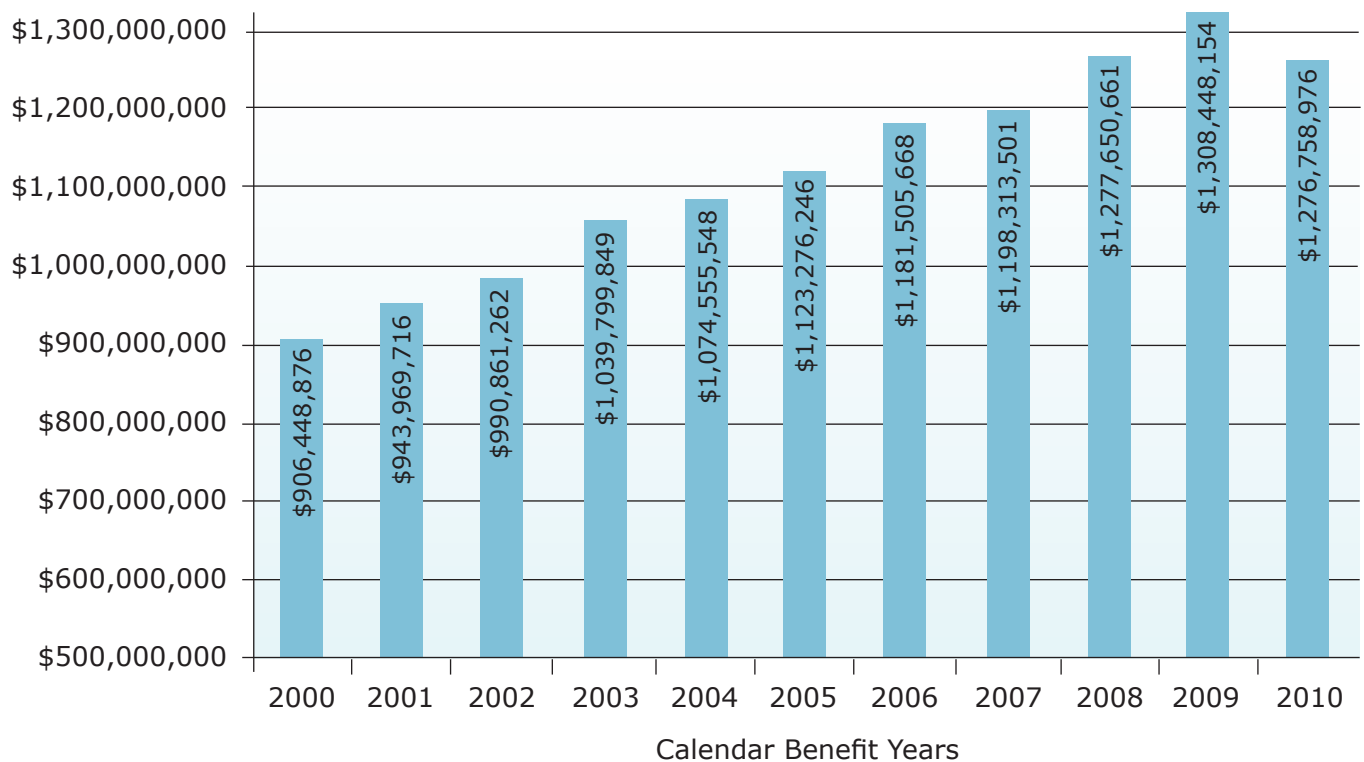
Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Total Workers' Compensation Paid (Medical and Indemnity), 2000-2010

Indemnity Compensation Paid

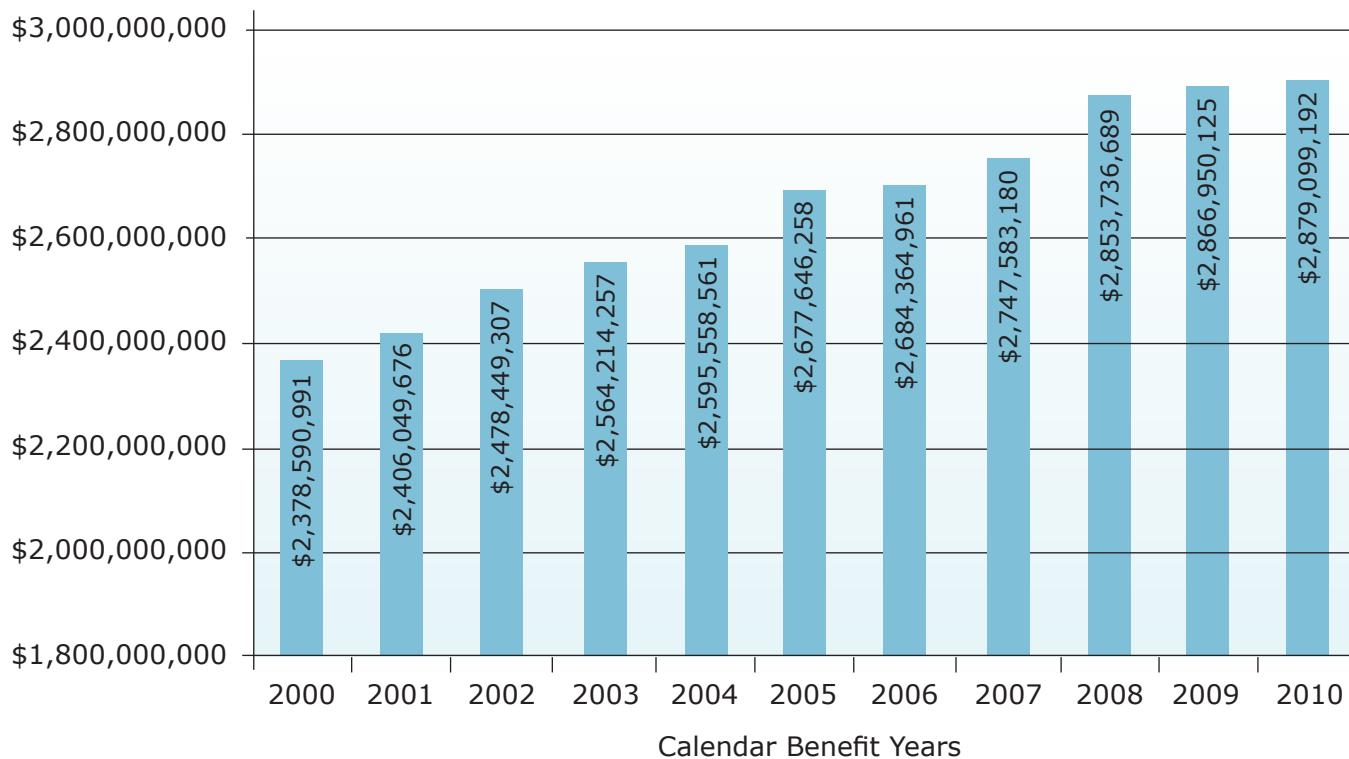


Medical Compensation Paid



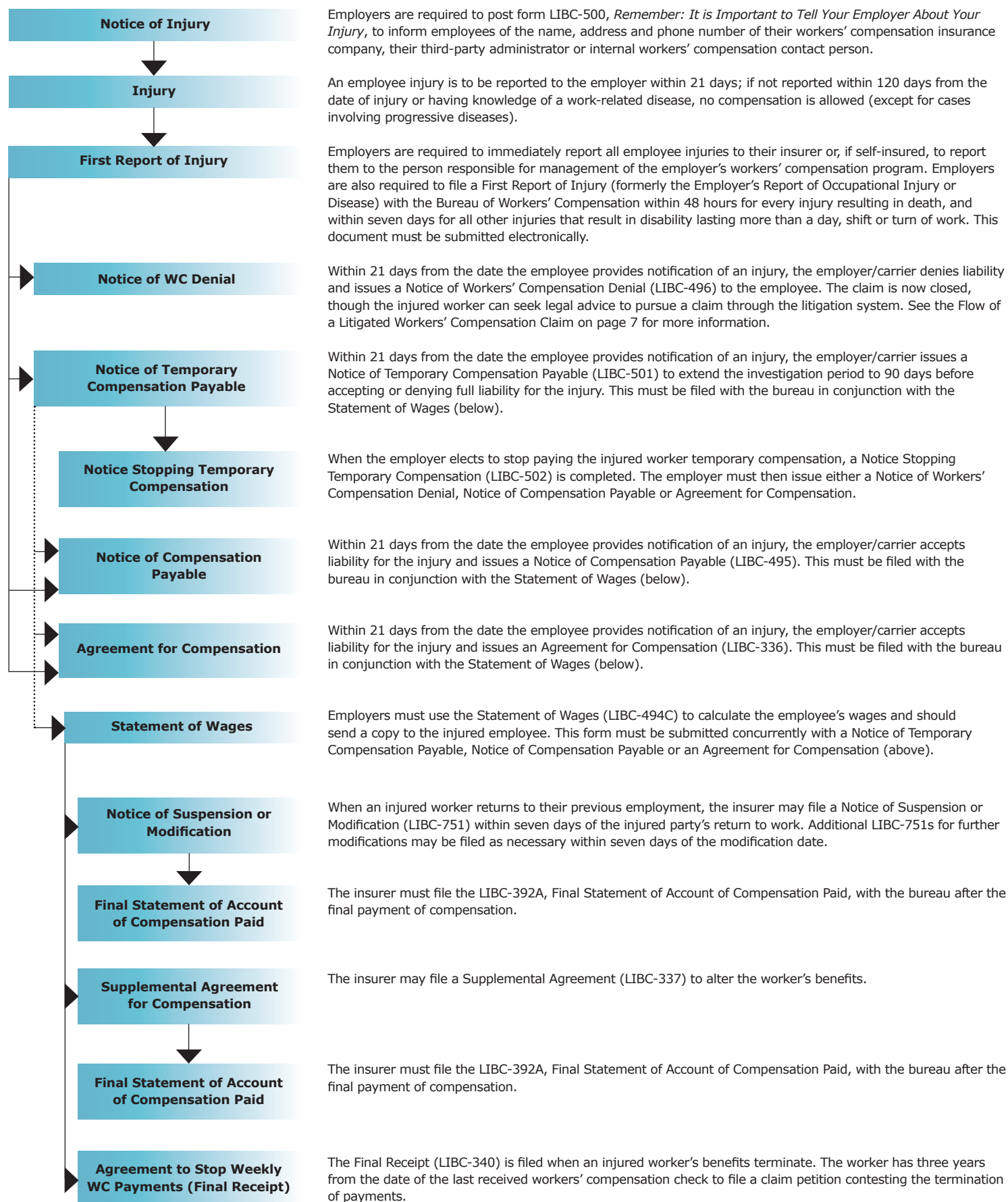
Total Workers' Compensation Paid (Medical and Indemnity), 2000-2010 - continued

Total Compensation Paid (Medical and Indemnity)

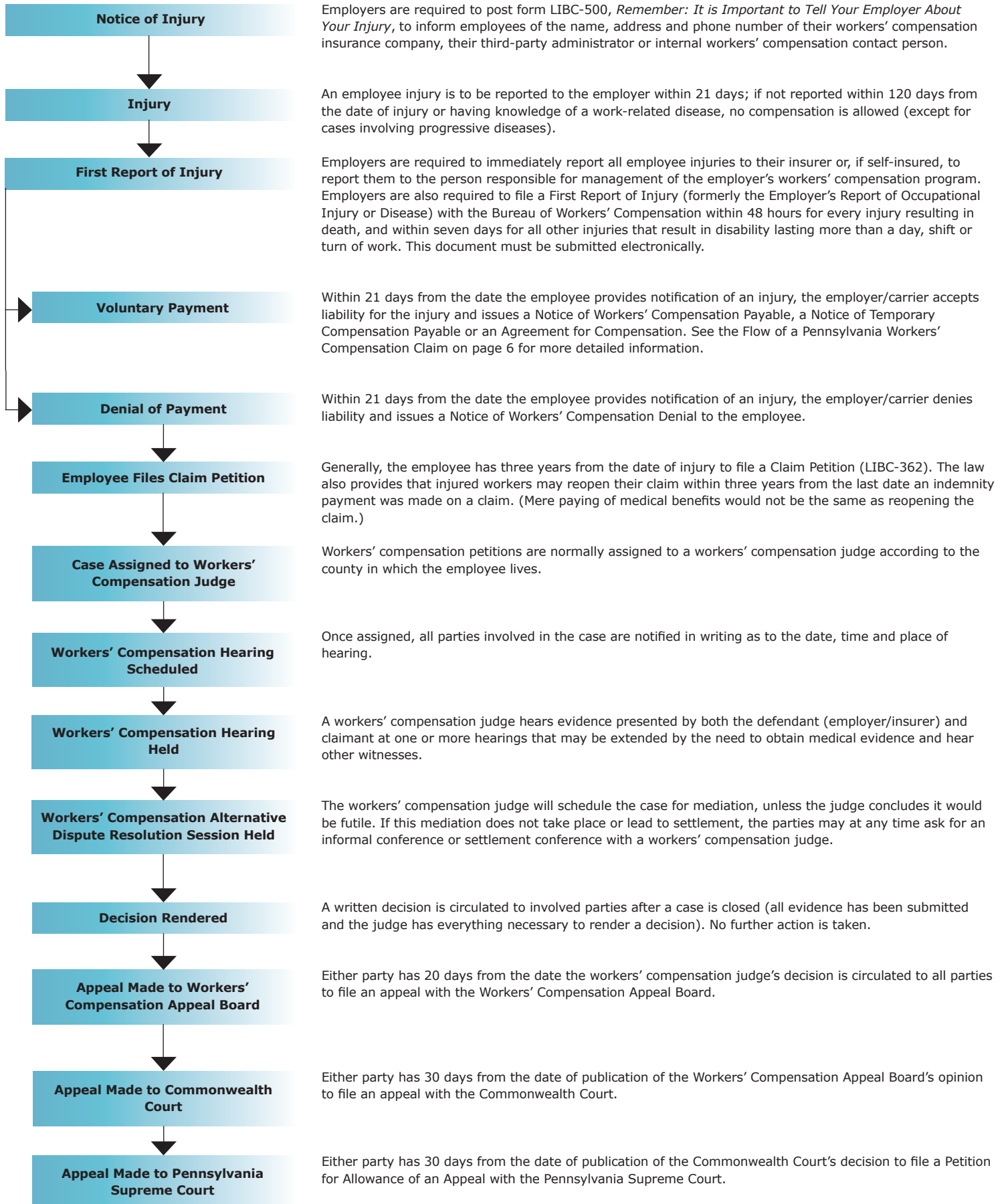


Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

The Flow of a Pennsylvania Workers' Compensation Claim



The Flow of a Pennsylvania Workers' Compensation Claim (Litigated)



Funding for Pennsylvania Workers' Compensation System

The administration of the Pennsylvania workers' compensation system is funded by a spending authorization appropriated by the state legislature and approved by the governor. The money for these expenditures comes from five special funds established through assessments:

The Workers' Compensation Administration Fund

Purpose: Provides funding for the administrative operations of the bureau, the Workers' Compensation Office of Adjudication and the Workers' Compensation Appeal Board.

Assessment Amount: For fiscal year 2009-10, the amount assessed totaled \$72,218,000 and represented 2.54 percent of compensation paid in calendar year 2008.

The Supersedeas Fund

Purpose: To provide relief to employers/insurers for payments made during litigation of claims contesting whether compensation is payable. When an employer/insurer files a petition for termination, modification or suspension of benefits, a supersedeas hearing can also be requested. At this hearing, the workers' compensation judge can deny the request or grant a temporary order of partial or total suspension of benefits. If the request is denied, but the final decision of the judge is that compensation was not payable, the employer/insurer may apply to be reimbursed from the Supersedeas Fund for "overpayments" made following the initial denial.

Assessment Amount: For fiscal year 2009-10, the amount assessed was \$14,491,141 and represented 0.50 percent of compensation paid in calendar year 2008.

The Subsequent Injury Fund

Purpose: To compensate workers who experience certain losses (for example: arm, hand, leg, foot, eye) subsequent to a prior loss.

Assessment Amount: The total amount of the fund equals the amount expended from the fund in the preceding year. Law requires the fund to have a minimum funding of \$100,000. For the 2009-10 fiscal year, the amount assessed totaled \$217,893 and represented 0.008 percent of compensation paid in calendar year 2008.

The Self-Insurance Guaranty Fund

Purpose: To make payments to any eligible claimant or dependent upon the default of the self-insurer liable to pay compensation or associated costs due under the Pennsylvania Workers' Compensation Act and the Pennsylvania Occupational Disease Act. This fund is used when the securities posted by defaulting companies are exhausted, but can only be used for injuries occurring after the 1993 amendments. With the passage of Act 53 of 2000, the General Assembly created a restricted account within the Guaranty Fund called the Prefund Account. The purpose of the Prefund Account is to provide for the continuation of benefits to workers who were injured prior to 1993 and whose self-insured employers have gone bankrupt. The financing of the Prefund Account is a budget item of the Administration Fund.

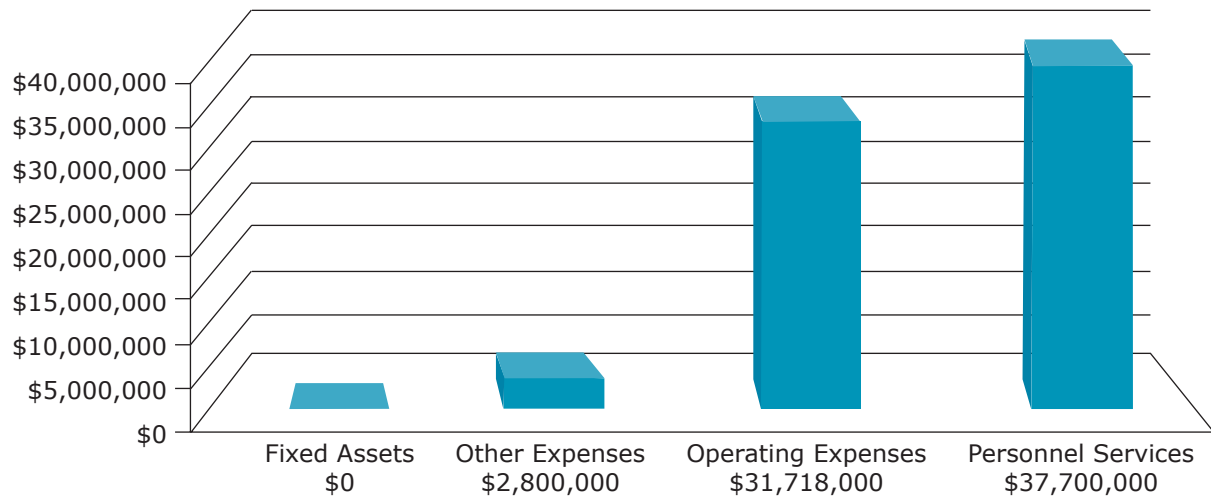
Assessment Determination/Amount: For new self-insurers starting self-insurance after Oct. 30, 1993, the assessment is 0.5 percent of their modified premium for the 12 months immediately preceding the start of self-insurance. Existing and former self-insurers with runoff claims may be assessed on an as-needed basis at the rate of up to 1 percent of compensation paid annually. For fiscal year 2009-10, the amount assessed was \$20,786 and represented 0.5 percent of the annual modified premium of employers starting self-insurance.

Uninsured Employers Guaranty Fund

Purpose: To extend workers' compensation benefits to injured workers whose employers fail to insure, or be approved to self-insure, their liability for work-related injuries. Initial money for the fund was transferred from the Administration Fund, with subsequent funding made from assessments to insurers and self-insured employers.

Assessment Amount: Assessments have been made annually since 2007. This fund assessed \$2,854,473 during 2009-10.

Workers' Compensation Administration Fund Budget Fiscal Year 2009-2010



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Workers' Compensation Updates

The Workers' Compensation Rules Committee

On Oct. 17, 2009, the Pennsylvania Bulletin published the most recent amendments to chapters 113 and 131 (relating to the Special Rules of Administrative Practice and Procedure before the Workers' Compensation Appeal Board and Special Rules of Administrative Practice and Procedure before Workers' Compensation Judges). These amendments were the result of the work of the committee, which had begun in November 2006.

Since that time, the committee has continued to receive requests to consider amendments to the existing rules or, in the alternative, consider additional rules pertaining to the practice of workers' compensation.

The Rules Committee recently reconvened for the purpose of considering the suggested changes. The committee will also consider the effectiveness of the most recent amendments and whether additional changes are in order. [Since October 2009, there have been no significant amendments to the Workers' Compensation Act.] There have been, however, some decisions by the appellate courts that might impact the rules. Additionally, electronic advances may necessitate further rule changes.

The committee is comprised of 19 members, which is made up of the chair of the Senate Labor & Industry Committee, the chair of the House Labor Relations Committee (renamed House Labor & Industry Committee), the director of the Office of Adjudication, the bureau's deputy chief counsel, the deputy secretary for compensation & insurance, two Workers' Compensation Appeal Board representatives, four workers' compensation judges and eight attorneys representing both employers and employees. The Workers' Compensation Rules Committee's purpose is to improve the administration of workers' compensation proceedings. Any interested party who wishes may submit a suggestion or recommendation for consideration by the committee. These suggestions or recommendations should be submitted to John W. McTiernan, Esquire, current chair of the committee. McTiernan can be reached at 800-222-8816 or by email at jmctiernan@cbmclaw.com.

Workers' Compensation Advisory Council

The Workers' Compensation Advisory Council was created under Section 447 of the Workers' Compensation Act. The council is composed of eight members, and the secretary of Labor &

Industry is the ex officio member. Members are appointed as follows: one employee and employer representative by the president pro tempore of the Senate, one employee and employer representative by the speaker of the House of Representatives, one employee and employer representative by the minority leader of the Senate and one employee and employer representative by the minority leader of the House of Representatives. Members serve a term of two years or until their successors have been appointed.

The council reviews requests for workers' compensation funding by the department and any assessments against employers or insurers related thereto, makes recommendations regarding certification of utilization review organizations and preferred provider organizations, reviews proposed legislation and regulations and reviews the annual medical accessibility study. The findings are reported to the governor, the department secretary and the legislature.

Two co-chairs, representing labor and management, and the rest of the council hold public meetings to discuss various issues of the department, bureau and legislature.

Kids' Chance of Pennsylvania Inc. – An Investment with Positive Returns

The mission of Kids' Chance of Pennsylvania Inc. is to provide scholarships for college and vocational education to children of Pennsylvania workers who have been killed or seriously injured in a work-related accident resulting in financial need. The hardships created by the death or serious disability of a parent often include financial trouble, making it difficult for deserving young people to pursue their educational dreams.

Kids' Chance of Pennsylvania awarded 48 scholarships totaling \$121,000 for the 2010-2011 academic year. These scholarships were made possible thanks to the generous contributions made by Scholars Program Sponsors, Corporate and Community Partners, Kids' Advisors and individual donors.

Inspired by the determination and accomplishments of the students helped, Kids' Chance of Pennsylvania is more committed than ever to its mission. One student writes, "Kids' Chance is unlike any other scholarship program and because of the help and generosity of Kids' Chance and the ACE Charitable Foundation, I am able to attend the school of my dreams." Making dreams a reality ...

Workers' Compensation Updates

it is all part of investing in the future. Through the scholarship program, Kids' Chance of Pennsylvania is making a significant difference in the lives of all children affected by a workplace injury by helping them pursue and achieve their educational goals.

For more information about Kids' Chance of Pennsylvania, visit www.kidschanceofpa.org.

21-Day Compliance

The Pennsylvania Workers' Compensation Act requires insurers and self-insured employers to either accept or deny a claim within 21 days of notice or knowledge of an employee's disability. Additionally, the rules and regulations require that a form to accept or deny a claim be sent to the claimant and filed with the bureau within 21 days. The bureau continues to monitor the 21-day compliance rate of insurers and self-insured employers.

For 2009, the bureau provided individual reports for the reporting period of Jan. 1, 2009, through March 31, 2009, with a 45-day reconsideration period to allow the opportunity for challenges prior to publication of the results on the department's website. The statewide industry average for that period was 72 percent. The details for the published report are available on our website.

The 2009 report identified each insurer and self-insured employer by name and bureau code, the

total number of claims filed in the reporting period, total number of passed and failed claims, the length of the reporting period and the failed percentage.

Total Disability Weekly Workers' Compensation Rates

The following table illustrates the weekly workers' compensation rates used to calculate benefits payable to an injured employee.

The compensation rate is 66.66 percent of the employee's average weekly wage. If 66.66 percent of the employee's average weekly wage is greater than the maximum, the rate of compensation payable is equal to the maximum. If the benefit calculated is less than 50 percent of the statewide average weekly wage, then the compensation rate shall be the lower of 50 percent of the statewide average weekly wage or 90 percent of the employee's average weekly wage. There is no absolute minimum.

The maximum compensation rate payable is calculated annually and is effective Jan. 1 of each year. The calculation of the average weekly wage is defined by the act. Corresponding figures for years prior to 2001 are maintained by the bureau. For partial disability, other calculations and definitions apply.

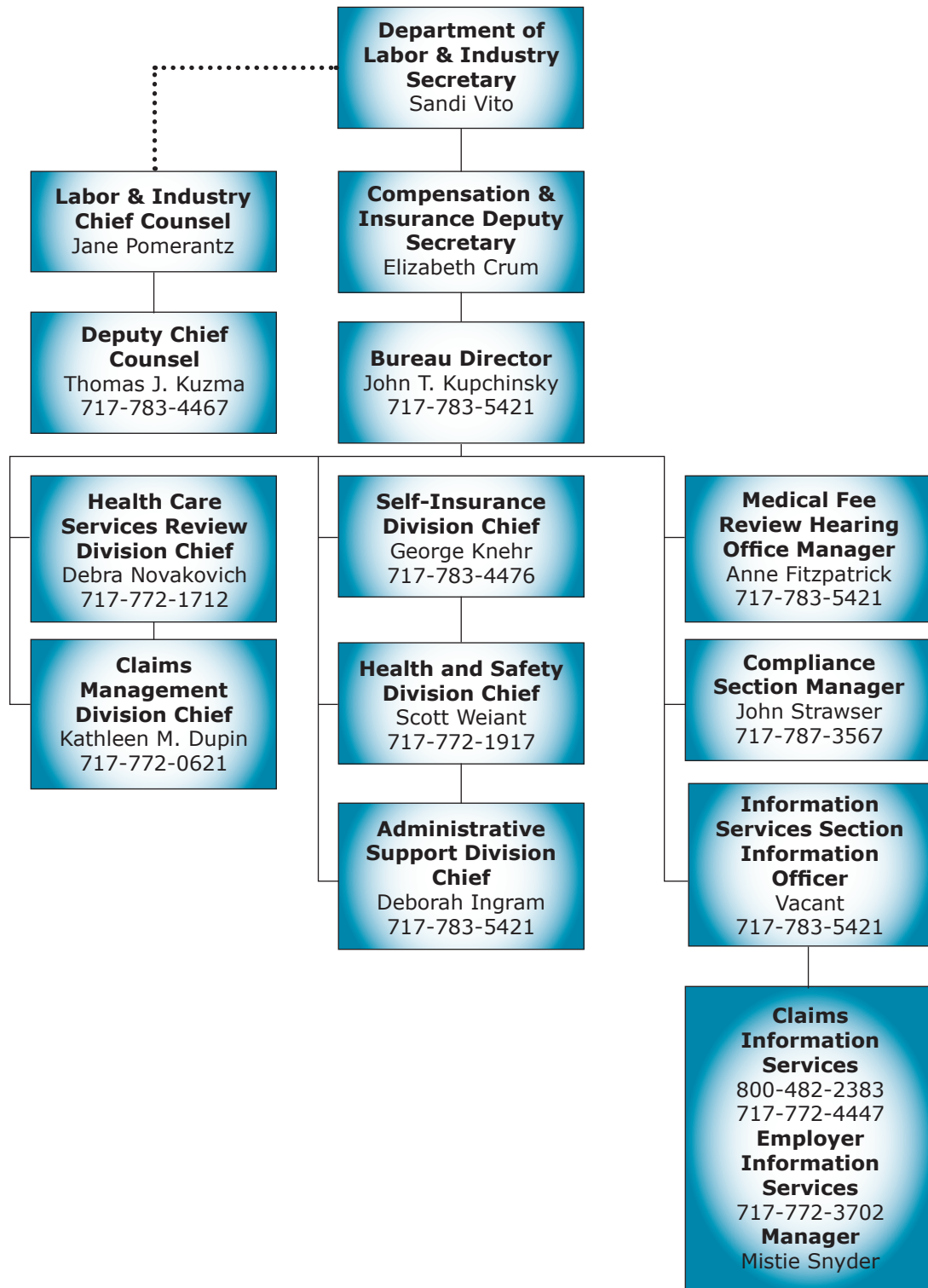
Statewide Average Weekly Wage/Maximum Compensation Rate Payable		50 Percent of Statewide Average Weekly Wage/50 Percent of Maximum Compensation Rate Payable	
2001	\$644.00	2001	\$322.00
2002	\$662.00	2002	\$331.00
2003	\$675.00	2003	\$337.50
2004	\$690.00	2004	\$345.00
2005	\$716.00	2005	\$358.00
2006	\$745.00	2006	\$372.50
2007	\$779.00	2007	\$389.50
2008	\$807.00	2008	\$403.50
2009	\$836.00	2009	\$418.00
2010*	\$845.00	2010*	\$422.50

*For purposes of calculating the update to payments for medical treatment rendered on and after Jan. 1, 2010, the percentage increase in the statewide average weekly wage was 1.1 percent.

Bureau Personnel

Department/Bureau Organization Chart

As of Dec. 31, 2010



Bureau Divisions

Director's Office Compliance Section



John Strawser

Primary Functions

Ensure compliance with the Workers' Compensation Act, regulations enacted pursuant to the act and orders issued by workers' compensation judges. These functions are accomplished through:

Educating employers regarding the requirement to insure their workers' compensation liability.

Investigating reports of employers' alleged failure to insure their liability and prosecuting cases of noncompliance in accordance with the criminal provisions provided by the act.

Referring allegations of employee fraud to the appropriate insurance carrier and prosecuting authority and allegations of employer, insurer or medical provider fraud to the proper prosecuting authority.

Reviewing all work-related injuries suffered by minors to determine if potential child labor law violations existed, referring said violations to the Bureau of Labor Law Compliance for determination and collection of any additional compensation due to injured minors.

Notifying dependents of their survivor rights under the act when work-related fatalities occur.

Reviewing and investigating allegations of insurer, self-insurer or third-party administrator violations of the act to determine if further action is warranted.

Processing statutorily permissible exceptions, exemptions and elections for inclusion under the act.

2010 Accomplishments

Mailed the Employer Information pamphlet to 21,678 new or modified businesses to better educate employers about their workers' compensation responsibilities, along with certificates of insurance to secure information assuring their compliance; 11,160 businesses failed to respond, resulting in a second mailing.

Instituted 2,168 new investigations of potential employer failure to insure workers' compensation liability and referred 47 cases to the bureau's Legal Division for prosecution.

Referred 15 complaints of employee fraud to the proper insurance carrier for investigation.

Processed 1,416 corporate executive officer exceptions and 1,262 religious exemptions for exclusion under the act as well as 2,432 domestic elections for inclusion under the act.

Investigated 191 potential child labor law violations that could result in the collection of a 50 percent additional compensation penalty.

Notified 694 insurers of their requirement to pay a fee review determination that has not been appealed.

Director's Office Information Services Section

Primary Functions

Provide employees, employers, the public, workers' compensation professionals, health care providers, government agencies, etc. with accurate and comprehensive workers' compensation information.

With department press office approval, provide the media with accurate and timely workers'

compensation information.

Support the department secretary, the bureau director, the director of adjudication and the bureau staff in their missions.

2010 Accomplishments

Mailed 91,230 Workers' Compensation and the Injured Worker pamphlets to workers for whom the bureau received a First Report of Injury indicating loss of more than a day, shift or turn of work as a result of an alleged work-related injury.

Bureau Divisions

Responded to more than 54,000 workers' compensation inquiries. These included 52,716 telephone calls and 1,563 email questions from employers, employees, providers, lawyers and others involved in the Pennsylvania workers' compensation system.

Assisted 224 non-English-speaking callers and visitors with Language Services, a language interpretation service.

Researched and responded to 554 inquiries regarding the workers' compensation insurance coverage of employers through the Pennsylvania Compensation Rating Bureau database.

Assisted 37 walk-in visitors with their workers' compensation questions and issues.

Responded to more than 1,791 written workers' compensation inquiries received from the workers' compensation community.

Published the bureau's quarterly newsletter, News & Notes. This publication provides an overview of workers' compensation policies, programs and updates. It is distributed to approximately 12,000 employers, insurers, third-party administrators, union representatives, attorneys, health care professionals and the public.

Published a monthly electronic employee newsletter.

Submitted articles for inclusion in the Pennsylvania Self-Insurer's Association and County Commissioners Association of Pennsylvania newsletters.

Updated the bureau's website to keep the workers' compensation community apprised of issues pertaining to professional employer organizations, lists of authorized workers' compensation insurance companies, updates to the medical fee schedule and Section 305 prosecutions.

Developed new Web pages for the bureau's website.

Promoted the nonprofit program "Kids' Chance of Pennsylvania Inc." through newsletter articles and the department's website.

Researched workers' compensation coverage status of employers who cancelled or failed to renew their policy with the State Workers' Insurance Fund to ensure compliance under the act. Forwarded information on employers found to not have the required coverage to the Compliance Section for further investigation and action.

Prepared and submitted press releases to the Labor & Industry Press Office to report on successful Section 305 prosecutions, to announce bureau initiatives and to advertise conferences.

Director's Office Medical Fee Hearing Office



Anne Fitzpatrick

Primary Functions

Management and administration of the bureau's medical fee dispute hearing program, which includes the following:

Review and process all medical fee review hearing requests filed by insurance carriers, self-

insured employers and/or health care providers pursuant to workers' compensation medical cost containment regulatory authority at 34 Pa. Code §127.257 in contest of an administrative decision by the bureau (Health Care Services Review Division) on an application for fee review. An application for fee review may be filed by a health care provider pursuant to Section 306(f.1) (5) of the act in dispute of an insurer/employer's payment for medical treatment/services furnished to an injured worker.

Issuance of written notice of bureau acceptance or rejection of submitted hearing requests.

Assignment to a hearing officer and scheduling of hearing dates with issuance of written notice of assignment and scheduled hearing to all parties and counsel.

Responding to routine pre-hearing and post-hearing inquiries/correspondence from parties and counsel as appropriate.

Bureau Divisions

Maintenance/tracking of hearing case files and hearing office case activity.

Tracking final case disposition including appellate review.

Case-specific review and adjudication by the assigned hearing officer inclusive of the following: consideration and ruling on pre-hearing requests and/or motions concerning legal issues in pending hearing matters, conduct of de novo administrative

hearings, consideration and ruling on documentary and/or testimonial evidence presented by the parties/counsel and written adjudication subsequent to close of the record.

2010 Accomplishments

Received 739 medical fee review hearing requests and resolved 458 of those cases. Nine fee review decisions were appealed to Commonwealth Court; one proceeded to Supreme Court.

Administrative Support Division



Deborah Ingram

Primary Functions

Prepare yearly budget request for the Administration Fund. Project, analyze and report on the Administration Fund expenditures (which include the bureau, the Office of Adjudication, the Workers' Compensation Appeal Board, the Office of Chief Counsel, the Office of Information Technology and Labor & Industry bureaus that charge the Fund for services).

Issue, collect and record assessments to replenish the Administration Fund, Supersedeas Fund, Subsequent Injury Fund, Self-Insurance Guaranty Fund and the Small Business Advocate Fund.

Process supply, equipment and furniture requests and procure items for bureau offices, the Office of Adjudication and the Workers' Compensation Appeal Board.

Provide administrative support to all divisions and field offices within the bureau.

Provide personnel advice and services to bureau employees and managers.

Provide mailroom and optical character recognition, or OCR, services to the bureau.

Coordinate bureau training.

2010 Accomplishments

Budgeted, monitored and adjusted the Administration Fund as necessary.

Assisted the Claims Management Division in processing petition assignments within five days (mailroom and OCR). The mailroom processed 348,211 forms and additional miscellaneous mail.

Improved the processing of all paper documents into the electronic system to within five days. The OCR unit processed 271,454 forms.

Provided timely status information on collection of assessments and bureau conference deposits. The amounts assessed for the 2009-2010 fiscal year are as follows:

Administration Fund	\$72,218,000
Supersedeas Fund	\$14,491,141
Subsequent Injury Fund	\$217,893
Self-Insurance Guaranty Fund	\$20,786
Uninsured Employers Guaranty Fund	\$2,854,473

Processed personnel actions within seven working days of request.

Bureau Divisions

Claims Management Division



Kathleen Dupin

Primary Functions

Serve as a repository for workers' compensation records.

Process, record and review documents received for claims.

Assign petitions to workers' compensation judges.

Provide records to claimants, attorneys, workers' compensation judges and others.

Collect and assemble statistics for workers' compensation injuries.

Evaluate carrier and employer compliance with the reporting requirements of the act.

Serve as conservator of the Supersedeas Reimbursement and Second Injury funds.

Pay claims where the bureau has liability under 305.1(WCOD), 306(h), Occupational Disease, Subsequent Injury Fund and the Supersedeas Fund.

Communicate with the insurer community to monitor compliance with the act and to expeditiously and accurately process claims.

Continue commitment to improving filing efforts by the insurer community to aid claim development, provide continued educational efforts to alleviate processing deficiencies and improve our ability to communicate and support the rights and entitlements of all injured workers.

Coordinate the annual workers' compensation conference.

2010 Accomplishments

Received and processed 457,857 documents.

Of the documents received, 43,051 were petitions, which were assigned to workers' compensation judges within three days of receipt. Because the "Petition To:" (LIBC-378) form can be used to file multiple petitions on the same document, there were actually 47,268 separate petitions assigned.

Processed 23,922 requests for records while maintaining an average processing time of 10 days or less from receipt.

Prepared and sent 2,604 records for appeals to workers' compensation judges' decisions to the Workers' Compensation Appeal Board.

Promoted and increased electronic submission of the three Web-based petition forms through the department's website from 58 percent in 2009 to 63 percent in 2010.

Instituted online filing of the Defendant's Answer to Claim Petition Under the Pennsylvania Workers' Compensation Act (LIBC-374). Promoted and increased electronic submission of five bureau forms available online through the department's website from 18 percent in 2009 to 35 percent in 2010.

Monitored individual insurers'/self-insurers' 21-day compliance rates and offered review assistance and counseling to all who had claims reported during the period Jan. 1, 2009, through March 31, 2009. Industry-wide compliance for the period was 72 percent. Training was made available on the bureau's calculation to insurers, self-insured employers, claims organizations and third-party administrators to assist in raising their compliance rates. The 21-day compliance report card was published alphabetically on the department's website.

Processed 706 claims and distributed payments of more than \$16.9 million from the Supersedeas Reimbursement Fund during the 2009-2010 fiscal year.

Continued external training on forms submission and processing to insurers and third-party administrators.

Updated the following forms to meet the needs of

Bureau Divisions

the industry and to deliver improved service and support to workers' compensation stakeholders:

Occupational Disease Claim Petition (LIBC-396)

Supplemental Agreement for Compensation for Disability or Permanent Injury (LIBC-337)

Claim Petition for Additional Compensation From the Subsequent Injury Fund (LIBC-375)

Provided injury statistics categorized by type of injury, part of body injured and cause of injury within major industry divisions for the 2009 edition of the Pennsylvania Work Injuries and Illnesses Report.

Issued the third annual Claims Status Report to insurers and self-insured employers and received feedback on 11,169 claims, equaling 94 percent of claims on the report. This feedback resulted in status verification or correction of claim records for

(a) claims initiated in calendar years 2004 and 2006 and (b) no filing activity to the bureau for calendar year 2009.

Developed, planned and coordinated the June 2010 bureau conference. Approximately 1,352 employers, insurers, health care providers, attorneys and others from the workers' compensation community attended the two-day event, which offered sessions on subjects including the popular "As the Claim Turns," basics on workers' compensation, the interplay between workers' compensation and other programs and litigation issues.

Assisted with the developing, planning, advertising and coordinating the October 2010 Governor's Occupational Safety and Health conference. Approximately 936 people participated in the two-day event, which offered sessions on subjects including rigging requirements, responding to emergencies and driver-related safety training.

Health and Safety Division



Scott Weiant

Primary Functions

Evaluate employer applications to determine certification of employer workplace safety committees to determine eligibility for workers' compensation insurance premium discounts as allowed under Article X of the act. Provide assistance and guidance to employers in establishing safety committees, interpreting requirements for certification and correcting application deficiencies prior to submission.

Provide safety committee certification renewal forms for certified employers and evaluate submitted forms to determine eligibility for continuing premium discounts.

Review annual reports of accident and illness prevention services and programs from

Pennsylvania licensed workers' compensation carriers, self-insured employers and group self-insurance funds. Formulate recommendations of program or service adequacy for consideration in continuance of licensure or self-insurance status.

Determine the necessity for, and conduct of on-site audits of accident- and illness- prevention services and programs and certified safety committees. Configure and monitor deficiency-correction programs as necessary to resolve program or service inadequacies.

Develop and disseminate health and safety-related information to members of the regulated community and the general public concerning: workplace safety committee certification/recertification procedures and requirements; mandatory accident and illness prevention program and service elements; safety-related training; and annual reporting requirements.

Administer the process to review credentials in the health and safety field for recognition by the department as acceptable qualifications for accident and illness prevention service providers. Review individual qualifications for acceptability as recognized safety committee instructors.

Manage the process to nominate, select and recommend employers for the Governor's Award for Safety Excellence.

Provide Pennsylvania employers with coordinated

Bureau Divisions

safety and health training resources, through easy access and affordability. Services provided by Pennsylvania Training for Health and Safety, or PATHS, will enable participants in the workers' compensation system to achieve greater efficiencies in the implementation of their workers' compensation cost-containment efforts by creating a safe, accident-free workplace.

2010 Accomplishments

Granted initial certification to a cumulative total of 9,142 workplace safety committees covering more than 1,259,480 employees as of December 2010. The cumulative number of approved workplace safety committee certification renewals totaled 46,112.

Received and processed a total of 739 workplace safety committee initial applications and 5,118 workplace safety committee renewal applications.

Continued to update email databases for various client groups to provide an electronic means of communicating with the workers' compensation safety clients.

Released all necessary self-insured, group fund and insurer-required filing reports within required time frames.

Evaluated the acceptability of accident and illness prevention programs and services of 1,425 insurers and self-insured employers through annual required reports.

Conducted 202 on-site audits of licensed workers' compensation insurer and self-insured employer accident and illness prevention programs and services and certified workplace safety committees.

Participated in the process to select and award the Governor's Award for Safety Excellence to seven Pennsylvania companies, which included conducting on-site visits.

Updated the framework, design and web documents for the Pennsylvania Training for Health and Safety, or PATHS, resource. PATHS is a training resource consisting of on-site safety and health training, Web-based safety training applications including webinars, PowerPoint presentations, sample safety programs, safety talk materials, posters and more. The PATHS website will include a schedule of health and safety-related training and information available to all Pennsylvania stakeholders. The knowledgeable and experienced trainers will be available to provide training and information sessions upon request to employers, employees and stakeholder groups.

Conducted a cumulative total of 2,208 on-site audits of accident and illness prevention programs and services of self-insured employers and licensed workers' compensation insurers and employers with state-certified workplace safety committees.

Division personnel participated in health and safety training and information sessions for more than 1,523 representatives of employers, insurers and self-insured employers.

Health Care Services Review Division



Debra Novakovich

Primary Functions

Administer the fee review process for health care providers who are disputing the timeliness or

amount of payment received for medical services provided to injured Pennsylvania workers.

Manage and monitor chargemaster fee schedule data. Under amendments to the act in 1993, medical reimbursement was capped based on 1994 Medicare rates that are adjusted annually.

Authorize utilization review organizations, or UROs, to review the reasonableness and necessity of medical treatment when requested by the employer/insurer or injured worker. The division also trains, audits and monitors UROs for compliance with regulatory requirements.

Promulgate a list of physicians qualified to perform impairment rating examinations, or IREs, and designate initial IRE physician when requested by employers/self-insured employers.

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Provide certification of coordinated care organizations.

Act as a liaison to independent consultants performing medical access studies.

Provide education and training to employers, insurers and health care providers as requested.

Act as a resource for all involved parties.

2010 Accomplishments

Issued 37,799 fee review decisions and determinations.

Continued to update the courtesy copy of the fee schedule quarterly on the department's website.

Ensured timely and accurate quarterly updates for insurers and self-insured employers.

Added Table J to the fee schedule to ensure proper reimbursement for out-of-state RCC providers per the fee schedule.

Adopted a usual and customary database when resolving applications for fee review under 34 Pa. Code § 127.256 to determine "the usual and customary charge" as defined in 34 Pa. Code § 127.3.

Provided specialized training for health care providers to assist in their understanding of the workers' compensation billing and payment process as well as the fee review process. This year's training was offered via WebEx and 100 representatives from the provider community participated.

Provided specialized training on the appropriate and optimal application of the workers' compensation fee schedule via WebEx to insurers and reprecers. A total of 54 companies participated from across the country.

Received, reviewed and approved six URO/PRO reauthorization applications.

Received 4,969 utilization/peer review determinations and reviewer reports.

Received and reviewed 13 URO/PRO reauthorization applications.

Received and reviewed two new URO/PRO authorization applications.

Conducted biannual URO/PRO meetings as necessary.

Processed 6,451 utilization review requests.

Received and processed 3,128 IRE requests for designation.

Conducted 19 URO/PRO on-site audits and evaluations.

Maintained a list of 89 IRE physicians in 172 geographic locations who may be designated to perform impairment rating evaluations under the new Sixth Edition of the AMA Guides to the Evaluation of Permanent Impairment. This list is also available on the department's website and includes the physicians' specialties. The list also includes 10 physicians who accept designations out of state.

Received and processed 2,570 IRE requests for designation.

Received and reviewed the 2009 medical access study. The study continues to indicate that high levels of injured workers are satisfied with their medical treatment. It also indicates that injured workers with provider panel lists have a high satisfaction level, return to work more than 30 percent sooner and continue to treat with the panel providers after the initial 90 days. The education of employers and injured workers is still needed. The study also continues to report PPO discounts and late payments as the health care providers' main concerns.

Provided fee review information packets to affected and interested parties via email and USPS.

Reduced the fee review backlog of pending files from 23,000 to approximately 4,900.

Maintained the resource account for easier email access to the bureau for questions regarding fee review and utilization review.

Created a new process of fee review investigation with the Compliance Division for providers who have received a positive response to fee review and have not received reimbursement 30 days after the determination has been received.

Bureau Divisions

Self-Insurance Division



George Knehr

Primary Functions

Process and decide applications of individual employers for self-insurance status under Section 305 of the Workers' Compensation Act and Section 305 of the Pennsylvania Occupational Disease Act; set conditions for self-insurance and monitor self-insured employers' compliance with these conditions. As of Dec. 31, 2010, there were 758 employers authorized to self-insure their liability.

Process and decide applications of groups of employers to operate as group self-insurance funds under Article VIII of the act; regulate and monitor the financial conditions of the group funds, including the setting of rate, the maintenance of surplus and the distribution of dividends to members. As of Dec. 31, 2010, 18 group self-insurance funds were operating covering 834 employers in the commonwealth.

Collect and tabulate information needed to issue assessments against insurers and self-insured employers to maintain special funds established under the act.

Monitor the claims payments and outstanding liabilities of former self-insurers to ensure that they maintain adequate security or assets to cover their self-insurance claims. As of Dec. 31, 2010, there were 362 individual employers and one group fund in runoff status.

Administer the Self-Insurance Guaranty Fund and the use of financial security to remedy defaults of self-insured employers. The guaranty fund and its special prefund account, which applies to claimants injured before 1993, provide benefits to approximately 211 claimants, with total reserves of \$11 million. The division also monitors the payments, balances and administration of 26 default situations being satisfied by private securing entities, such as sureties, corporate trustees or guarantors, involving 368 claims and \$40 million in liabilities.

2010 Accomplishments

Processed 760 renewal applications and 23 new applications for individual self-insurance status, 327 claims status reports of runoff self-insured employers, 37 group annual reports and rate requests and 58 semiannual reports monitoring the status of self-insurance defaults.

Calculated and issued five assessments to finance the operation of special funds under the act.

Published final-form amendments to the individual self-insurance regulations and implemented changes to computerized operations, documentation and procedures required by the amendments. The revised regulations improve clarity, provide more objective standards for qualifying for and maintaining self-insurance status and improve the bureau's ability to monitor and regulate individual self-insurance in Pennsylvania.

Revised the process for posting letters of credit as security by streamlining procedures and eliminating unnecessary documentation.

Revised and clarified the process and documents for posting government securities held under trust arrangement for self-insurance security.

Bureau Divisions

Legal Division



Thomas Kuzma

Primary Functions

The Department of Labor & Industry's Office of Chief Counsel and the governor's Office of General Counsel coordinate all legal services provided to the bureau. Attorneys representing the bureau and Office of Adjudication, through the Legal Division and its support staff, are responsible for providing legal advice to bureau and adjudication personnel and defending legal challenges to the implementation of the workers' compensation system.

The division is responsible for advising, defending and monitoring the defense of claims filed against the Uninsured Employers Guaranty Fund (UEGF). Created in 2007, the UEGF provides workers' compensation benefits to injured workers whose employers failed to insure or self-insure their workers' compensation liability at the time of the injury. Last year, 255 claims for benefits were filed by workers who alleged injuries suffered in the course and scope of employment with uninsured employers.

The division guides the bureau in administering claims brought against other statutorily-created funds and provides legal counsel in the defense of such claims. For example, division attorneys represent the commonwealth in claims against the Supersedeas Fund as well as the Subsequent Injury Fund and claims under the Occupational Disease Act.

The division is responsible for preparing and coordinating criminal prosecutions of employers who fail to maintain workers' compensation coverage for workers.

The division advises department personnel regarding the impact of statutes and regulations (federal and state) that address workers' compensation concerns. In addition, the division drafts bills, regulations and statements of policy at the behest of the client to either correct deficiencies or make enhancements to the system.

The division routinely answers inquiries from the public, both directly and on behalf of clients within the department.

2010 Accomplishments

Final-form rulemaking, Department of Labor & Industry, Workers' Compensation, Chapter 125 Self-Insurance – The Legal Division assisted the Self-Insurance Division in the successful publication of final-form self-insurance regulations. These regulations, which were published in the Pennsylvania Bulletin on Sept. 11, 2010, amended 34 Pa. Code Chapter 125, Subchapter A, to increase clarity and consistency through the introduction of new standard terms and objective standards for qualifying for and maintaining self-insurance status. The regulations further improve and strengthen the department's ability to efficiently and effectively monitor and regulate workers' compensation self-insurance in Pennsylvania.

Scranton School Dist. v. WCAB (James Carden), 994 A.2d 1162 (Pa. Cmwlth. 2010) –The Legal Division successfully argued this matter before the Commonwealth Court, which, on March 12, 2010, upheld the validity of the department's regulations at 34 Pa. Code § 127.208(e) (relating to time for payment of medical bills).

Fidelity & Guaranty Ins. Co. v. Bureau of Workers' Comp. (Comm. Med. Ctr.), 2010 Pa. Commw. LEXIS 720 (Pa Cmwlth., Oct. 29, 2010) – On Oct. 29, 2010, the Commonwealth Court held, as argued by the bureau, that time limits for filing a fee review application under Section 306(f.1)(5) of the Workers' Compensation Act, 77 P.S. § 531 (5), are not mutually exclusive. Thus, a fee review application is timely if filed within either 30 days of the original billing date or 90 days of notice of disputed treatment.

The following is a history of the successful Section 305 prosecutions for 2010:

Commonwealth v. Erich D. Anewalt – On Sept. 24, 2010, the defendant pleaded guilty to three misdemeanor counts of failing to maintain workers' compensation insurance. He was immediately sentenced to pay \$6,500 in fines. (Berks County)

Commonwealth v. Tony Belcher – On May 17, 2010, the defendant entered into the Bradford County ARD program for a period of 90 days. He was ordered to pay the costs of prosecution, ARD costs and costs of supervision. In addition, the defendant

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was ordered to complete 40 hours of community service. (Bradford County)

Commonwealth v. Charles R. Carlin/Carlin Messenger Serv./Carlin Messenger Serv. LLC – On April 12, 2010, both the individual and business entered guilty pleas to three misdemeanor counts each of failing to maintain workers' compensation insurance. The individual was sentenced to 24 months' probation, 50 hours of community service and a \$300 fine, plus \$137,144.73 in restitution. The business was sentenced to pay a \$500 fine. (Dauphin County)

Commonwealth v. John F. DeRoss & Luella V./Brass Rail/Brass Rail Rest./Magtat Corp. – On Feb. 9, 2010, the defendants paid \$4,623.85 in restitution, bureau costs and a \$1,000 fine, after which the district attorney agreed to withdraw further charges. (Allegheny County)

Commonwealth v. Carl W. Eles/Gilbert R. Eles d/b/a Eles Brothers Ready Mix – On July 13, 2010, Gilbert and Carl Eles pleaded nolo contendere to 10 misdemeanor counts each of failing to maintain workers' compensation insurance. The defendants were sentenced to 10 years of probation and were ordered to pay restitution to the estate of a deceased worker in the amount of \$85,238.68. (Allegheny County)

Commonwealth v. Sue Ellen Engelman – On Dec. 1, 2010, the defendant was admitted into the ARD program for a six month period and ordered to pay restitution of \$23,680.48 to an injured employee. (Luzerne County)

Commonwealth v. Michael S. Ewing/Westcliffe Delivery Serv. Inc. – On June 14, 2010, the defendant, who had been charged with prior violations of failing to maintain workers' compensation insurance, pleaded guilty to one felony count and was sentenced to five years' probation and ordered to pay restitution in the amount of \$64,001 to the UEGF. Following a hearing on July 2, 2010, the defendant was ordered to pay an additional \$8,090.74 to the UEGF, for a total restitution of \$72,091.74. (Delaware County)

Commonwealth v. Samir F. Farag/Penn Psychiatric Ctr. Inc. – On April 20, 2010, the defendant entered into the ARD program for one year, during which time he completed 36 hours of community service. Farag has paid restitution to the injured worker. (Montgomery County)

Commonwealth v. Ronald Friedel d/b/a Ron Friedel Contracting – The defendant pleaded guilty to eight

misdemeanor counts of failing to maintain workers' compensation insurance. He was sentenced to eight years' probation and is required to pay approximately \$50,000 in restitution to the UEGF. (Allegheny County)

Commonwealth v. Tracey Dean Horveath/Tracey Dean's Home Improvement – On April 8, 2010, the defendant entered a plea of guilty to a single misdemeanor count of violating Section 305 and was fined \$500. (Carbon/Lehigh Counties)

Commonwealth v. Andrea Koons/Specialized Assisted Living Inc. – On Feb. 20, 2010, the defendant entered the ARD program for two years. As part of the ARD, the defendant paid restitution of \$20,000 to the injured worker and was ordered to pay \$167 for costs to the commonwealth. (Lancaster County)

Commonwealth v. William McCandless/McCandless Ins. & Real Estate Inc. – On March 10, 2010, the defendant, William McCandless, pleaded guilty to one felony count of failing to maintain workers' compensation insurance and paid a fine of \$3,000, plus costs. (Fayette County)

Commonwealth v. Joseph McKay d/b/a J B Landscaping – On Jan. 19, 2010, the defendant agreed to pay a fine of \$2,500 and entered the ARD program. (Allegheny County)

Commonwealth v. Samuel Morgan/Morgan Roofing Inc. – On March 24, 2010, the individual defendant pleaded guilty to four misdemeanor counts of failing to maintain workers' compensation insurance. He will pay \$200 a month in restitution to the UEGF over a period of probation for 10 years. (Washington County)

Commonwealth v. Stanley Nolt/1-78 Truck Serv. LLC – On March 12, 2010, the defendant entered the ARD program and agreed to pay a \$150 fine and restitution of \$3,000, plus costs of administration. (Berks County)

Commonwealth v. Michelle Patterson/Patterson & Assoc. Inc. – On April 7, 2010, the individual defendant was accepted into the ARD program, whereby the defendant is subject to a two-year period of supervision, a \$650 fine and a requirement that she perform 25 hours of community service. (Lancaster County)

Commonwealth v. Thomas C. Pfeifer/Country Garden Art Ltd. – On Feb. 3, 2010, the defendants entered the ARD program and agreed to pay an injured worker \$10,000, plus \$800 a month over a period of 96 months. (Butler County)

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Commonwealth v. John J. Poole/JLP Enterprises I Inc./JLP Enterprises Inc./Poole's Skyline Tavern/Skyline Bar & Rest./Skyline Tavern/Skyline Rest. & Bar – On Oct. 21, 2010, defendant John Poole was admitted into the ARD program for one year and ordered to pay restitution of \$8,283.70 to the UEGF and court costs. (Bucks County)

Commonwealth v. Donna Redington d/b/a Maneline Hair Studio – By order dated Aug. 16, 2010, the defendant was accepted into the ARD program, placed on six months' probation and ordered to pay restitution in the amount of \$1,177 to the bureau. (Monroe County)

Commonwealth v. Mary Catherine Rieman/Pocono Rest. Inc. d/b/a Amber Steakhouse – On Nov. 30, 2009, the defendant was placed in the ARD program for six months and ordered to pay costs to the county. (Monroe County)

Commonwealth v. Alvin Roman d/b/a No. 1 Contracting Corp. – On April 7, 2010, the defendant pleaded guilty to six misdemeanor counts of failing to maintain workers' compensation insurance. He was placed on three years' probation; ordered to procure and maintain workers' compensation insurance coverage; pay restitution in the amount of \$192,676.46 to injured employee Glenn Richards; pay restitution in the amount of \$13,641.90 to injured employee Mel Gerber; and pay restitution in the amount of \$152 to the bureau for their costs. (Luzerne County)

Commonwealth v. John Sadowsky – On July 12, 2010, the defendant pleaded guilty to 10 misdemeanor counts of failing to maintain workers' compensation insurance. He was sentenced to probation for 10 years and must make a good faith effort to pay the UEGF \$89,531.21 in restitution. (Allegheny County)

Commonwealth v. Randy R. Skokowski & Gary E./Berks County Hockey Complex SASAOH – On Dec. 9, 2010, the individual defendants entered into the ARD program for 12 months and were ordered to perform 40 hours of community service. The matter against the corporate defendant was dismissed nolle prosequi. This business is defunct. (Berks County)

Commonwealth v. Michael J. Troutman/T&T Contracting – On Nov. 2, 2010, the defendant was accepted into the ARD program for a two-year period. He is to perform 15 hours' community service, pay \$350 to defer the costs of the ARD program, \$50 per

month supervision fee, restitution of \$14,604.11 to the UEGF and \$273 to the bureau. (Carbon County)

Commonwealth v. Brenda M. Troy/Troy Bus Lines Inc. – On March 31, 2010, the defendant was placed into the ARD program for a period of one year. As terms of her program, the defendant will pay restitution in the amount of \$20,287.53 to the UEGF; restitution in the amount of \$232 to the bureau, and will perform 15 hours of community service. (Luzerne County)

Commonwealth v. Vincenzo Tucciarone/Blue Moon Equestrian Enterprises Ltd. – On May 24, 2010, Tucciarone agreed to enter the ARD program for 24 months. The court further ordered that Tucciarone be subject to close supervision and make restitution payable to the UEGF in sum of \$22,337. (Lehigh County)

Commonwealth v. Terry Watkins/Home Hardware Inc. – On May 26, 2010, the defendant entered the ARD program, paid a \$3,000 lump sum and agreed to pay \$100 per month in restitution until the outstanding amount is repaid. (Indiana County)

Commonwealth v. Ilone Woodyard d/b/a ICS/Ilona's Cleaning Serv. – On Oct. 30, 2009, the defendant pleaded guilty to one felony count of failing to maintain workers' compensation insurance. On March 10, 2010, the defendant was sentenced to three years' probation and ordered to pay restitution to the UEGF in the amount of \$29,538.87 and costs of \$3,045.50. (Lackawanna County)

Commonwealth v. Michael A. Zahand/Michael's Pizza & Subs – On Oct. 4, 2010, after being extradited from North Carolina, the defendant pleaded guilty to 52 misdemeanor counts of failing to maintain workers' compensation insurance. The defendant was sentenced to probation, and is to pay a fine in the amount of \$5,000, restitution totaling \$10,040.19 and the costs of extradition. (Washington County)

Commonwealth v. Kimberly Zell & Carol Mahosky d/b/a Happy Acres Rest./Two Hags LLC – On July 12, 2010, both defendants entered the ARD program and were placed on probation for one year, with numerous conditions, including the performance of 50 hours of community service, abstaining from the use of controlled substances and undergoing random testing for drugs and alcohol, and payment of restitution as follows: \$39,012.32 to the UEGF; \$3,756.79 to the injured employee; and \$5,750 to the injured employee's attorney. (Lycoming County)

Work Injuries and Illnesses, Pennsylvania 2010

Scope

The information provided in this publication is based on reports of injuries and illnesses that occurred during 2010 to workers employed by businesses covered by the Pennsylvania Workers' Compensation Act. These reports are filed with the Bureau of Workers' Compensation, Department of Labor & Industry. This publication reflects data reported to the bureau as of May 6, 2011.

Pursuant to the provisions of the act, all work injuries and illnesses resulting in death, permanent impairment or loss of time beyond a day or shift of occurrence are required to be reported to the bureau.

Federal employees, maritime workers and railroad workers in interstate commerce are covered under their respective federal workers' compensation programs. Injuries and illnesses of these workers are not included in statistics in this publication.

During 2010, 85,560 lost-time work injury and illness cases were reported to the Bureau of Workers' Compensation. This year's total of 85,560 is 3.8 percent lower than the 88,973 reported in 2009.

Fatalities increased to 111 in 2010 from 100 reported in the previous year.

The work injury and illness rate (the number of lost-time work injuries per 1,000 workers)¹ was 15.3 in 2010. In 2009, the rate was 15.9.

About 67.5 percent (57,800) of the 85,560 injury and illness cases occurred in Manufacturing, Educational & Health Services, Professional & Business Services and Trade, Transportation & Utilities. There were 19,608 cases from Trade, Transportation & Utilities for 22.9 percent, 18,876 cases from Educational & Health Services for 22.1 percent and 11,282 cases from Manufacturing for 13.2 percent. More than 69 percent (69.4) of the 111 fatal cases in 2010 came from Trade, Transportation & Utilities, Professional & Business Services, Construction and Public Administration. More than 22 percent (22.5) of the fatal cases came from Trade, Transportation & Utilities. Professional & Business Services had 10 percent of all fatal cases and Construction had 22.5 percent of all fatal cases. Fatalities in Construction increased from 10 to 25, while fatalities in Professional & Business Services fell from 19 to 11. Natural Resources and Mining had the highest injury and illness rate among the major industry divisions in 2010 at 41.3. The previous

year's high rate was 44.6, also in Natural Resources and Mining. Of the 12 major industry divisions, seven showed a decrease in injuries in 2010, while five divisions showed increases.

Agriculture, Forestry & Fishing: 656 Injuries

- Most frequent type of injury: sprains and strains: 231 injuries, 35.2 percent
- Body part affected most often: upper extremities: 187 injuries, 28.5 percent
- Most frequent cause of injury: overexertion: 153 injuries, 23.3 percent
- Median age of injured workers: 41.9
- County with the most injured workers: Chester

Natural Resources & Mining: 921 Injuries

- Most frequent type of injury: sprains and strains: 376 injuries, 40.8 percent
- Body part affected most often: upper extremities: 312 injuries, 33.9 percent
- Most frequent cause of injury: overexertion: 235 injuries, 25.5 percent
- Median age of injured workers: 42.2
- County with the most injured workers: Indiana

Construction: 6,979 Injuries

- Most frequent type of injury: sprains and strains: 2,847 injuries, 40.8 percent
- Body part affected most often: upper extremities: 2,265 injuries, 32.4 percent
- Most frequent cause of injury: overexertion: 1,971 injuries, 28.2 percent
- Median age of injured workers: 43.0
- County with the most injured workers: Philadelphia

Manufacturing: 11,282 Injuries

- Most frequent type of injury: sprains and strains: 4,700 injuries, 41.6 percent
- Body part affected most often: upper extremities: 4,712 injuries, 41.8 percent
- Most frequent cause of injury: overexertion: 4,001 injuries, 35.5 percent
- Median age of injured workers: 47.2
- County with the most injured workers: York

Trade, Transportation & Utilities: 19,608 Injuries

- Most frequent type of injury: sprains and strains: 9,458 injuries, 48.2 percent
- Body part affected most often: upper extremities: 6,035 injuries, 30.8 percent
- Most frequent cause of injury: overexertion: 6,792 injuries, 34.6 percent

Work Injuries and Illnesses, Pennsylvania 2010

- Median age of injured workers: 41.3
- County with the most injured workers: Philadelphia

Information: 1,033 Injuries

- Most frequent type of injury: sprains and strains: 552 injuries, 53.4 percent
- Body part affected most often: lower extremities: 309 injuries, 29.9 percent
- Most frequent cause of injury: overexertion: 354 injuries, 34.3 percent
- Median age of injured workers: 46.5
- County with the most injured workers: Philadelphia

Financial Activities: 2,411 Injuries

- Most frequent type of injury: sprains and strains: 1,017 injuries, 42.2 percent
- Body part affected most often: upper extremities: 763 injuries, 31.6 percent
- Most frequent cause of injury: overexertion: 730 injuries, 30.3 percent
- Median age of injured workers: 47.2
- County with the most injured workers: Philadelphia

Professional & Business Services: 8,034 Injuries

- Most frequent type of injury: sprains and strains: 3,558 injuries, 44.3 percent
- Body part affected most often: upper extremities: 2,632 injuries, 32.8 percent
- Most frequent cause of injury: overexertion: 2,486 injuries, 30.9 percent
- Median age of injured workers: 40.8
- County with the most injured workers: Philadelphia

Educational & Health Services: 18,876 Injuries

- Most frequent type of injury: sprains and strains: 9,285 injuries, 49.2 percent
- Body part affected most often: upper extremities: 5,224 injuries, 27.7 percent

- Most frequent cause of injury: overexertion: 6,029 injuries, 31.9 percent
- Median age of injured workers: 48.3
- County with the most injured workers: Philadelphia

Leisure & Hospitality Services: 5,344 Injuries

- Most frequent type of injury: sprains and strains: 1,868 injuries, 34.9 percent
- Body part affected most often: upper extremities: 2,152 injuries, 40.3 percent
- Most frequent cause of injury: overexertion: 1,116 injuries, 20.9 percent
- Median age of injured workers: 36.4
- County with the most injured workers: Philadelphia

Other Services (except Public Administration): 2,309 Injuries

- Most frequent type of injury: sprains and strains: 934 injuries, 40.4 percent
- Body part affected most often: upper extremities: 780 injuries, 33.8 percent
- Most frequent cause of injury: overexertion: 590 injuries, 25.5 percent
- Median age of injured workers: 24.4
- County with the most injured workers: Philadelphia

Public Administration: 7,740 Injuries

- Most frequent type of injury: sprains and strains: 3,849 injuries, 49.7 percent
- Body part affected most often: upper extremities: 2,358 injuries, 30.5 percent
- Most frequent cause of injury: overexertion: 2,045 injuries, 26.4 percent
- Median age of injured workers: 45.4
- County with the most injured workers: Philadelphia

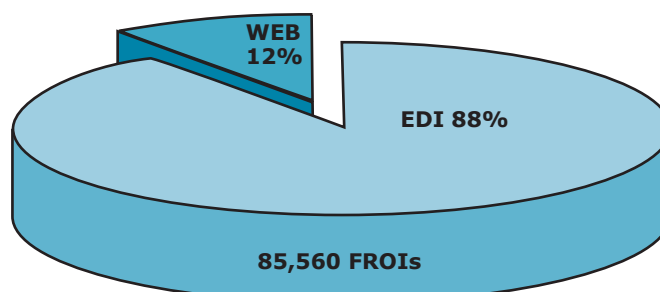
¹ See Table 2 on page 33 for work injury and illness rates in selected industries.

Work Injuries and Illnesses, Pennsylvania 2010

Collection Process of First Reports of Injury

A total of 85,560 First Reports of Injury were received by the bureau for injuries sustained in

2010. Of the reports received, 88 percent were collected via electronic data interchange, or EDI, and 12 percent were collected via the department's website.



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Table 1. Work Injuries and Illnesses by Major Industry, Pennsylvania 2010

INDUSTRY		2010	2009	% Change 2009 to 2010
All Industries	Total Fatal	85,560 111	88,973 100	-3.8% *
Agriculture, Forestry, Fishing & Hunting	Total Fatal	656 0	644 1	1.9% *
Natural Resources & Mining	Total Fatal	921 4	990 2	-7.0% *
Construction	Total Fatal	6,979 25	7,397 10	-5.7% *
Manufacturing	Total Fatal	11,282 11	11,135 6	1.3% *
Trade, Transportation & Utilities	Total Fatal	19,608 25	21,166 22	-7.4% *
Information	Total Fatal	1,033 1	1,105 2	-6.5% *
Financial Activities	Total Fatal	2,411 2	2,915 6	-17.3% *
Professional & Business Services	Total Fatal	8,034 11	8,371 19	-4.0% *
Educational & Health Services	Total Fatal	18,876 7	18,747 13	0.7% *
Leisure & Hospitality Services	Total Fatal	5,344 5	5,203 1	2.7% *
Other Services (Except Public Administration)	Total Fatal	2,309 4	2,291 4	0.8% *
Public Administration	Total Fatal	7,740 16	8,599 13	-10.0% *
Industry Not Stated	Total Fatal	367 0	410 1	-10.5% *

*Percent change not calculated for fatal cases.

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2010

Historical Series - Work Injuries and Illnesses, Pennsylvania 2010

Year	Total	Fatal	Non Fatal
1916	255,616	2,670	252,946
1917	227,980	3,072	224,908
1918	184,844	3,403	181,441
1919	152,544	2,569	149,975
1920	174,979	2,528	172,451
1921	140,197	1,924	138,273
1922	146,255	1,890	144,365
1923	200,435	2,412	198,023
1924	177,539	2,209	175,330
1925	176,379	2,009	174,370
1926	180,400	2,116	178,284
1927	160,743	2,053	158,690
1928	152,498	2,065	150,433
1929	165,657	2,000	163,657
1930	144,669	1,752	142,917
1931	111,458	1,482	109,976
1932	85,099	1,063	84,036
1933	85,642	1,029	84,613
1934	93,024	1,122	91,902
1935	90,022	1,103	88,919
1936	108,036	1,133	106,903
1937	131,147	1,246	129,901
1938	99,024	1,100	97,924
1939	103,607	1,204	102,403
1940	109,475	1,278	108,197
1941	130,403	1,338	129,065
1942	139,565	1,554	138,011
1943	135,491	1,423	134,068
1944	128,934	1,316	127,618
1945	118,682	1,197	117,485
1946	117,356	1,136	116,220
1947	124,883	1,193	123,690

Year	Total	Fatal	Non Fatal
1948	117,742	1,084	116,658
1949	94,514	891	93,623
1950	96,372	909	95,463
1951	102,181	941	101,240
1952	95,001	819	94,182
1953	92,635	862	91,773
1954	79,168	773	78,395
1955	83,884	723	83,161
1956	86,839	744	86,095
1957	82,444	770	81,674
1958	69,904	639	69,265
1959	80,039	659	79,380
1960	78,947	701	78,246
1961	75,986	672	75,314
1962	79,549	671	78,878
1963	80,891	599	80,292
1964	87,972	673	87,299
1965	90,138	649	89,489
1966	94,275	659	93,616
1967	92,173	666	91,507
1968	96,512	626	95,886
1969	98,879	672	98,207
1970	99,182	630	98,552
1971	94,000	583	93,417
1972	114,221	564	113,657
1973	134,866	495	134,371
1974	133,450	405	133,045
1975	128,010	390	127,620
1976	141,729	397	141,332
1977	152,646	407	152,239
1978	157,849	367	157,482
1979	169,768	406	169,362

Year	Total	Fatal	Non Fatal
1980	147,466	364	147,102
1981	141,266	272	140,994
1982	128,031	262	127,769
1983	121,880	276	121,604
1984	135,972	278	135,694
1985	135,258	277	134,981
1986	138,168	265	137,903
1987	139,706	291	139,415
1988	146,461	267	146,194
1989	148,445	237	148,208
1990	158,030	235	157,795
1991	145,667	183	145,484
1992	143,268	208	143,060
1993	136,769	202	136,567
1994	130,093	206	129,887
1995	118,313	167	118,146
1996	102,132	145	101,987
1997	88,451	137	88,314
1998	85,783	96	85,687
1999	82,676	121	82,555
2000	80,133	114	80,019
2001	90,405	134	90,271
2002	95,206	146	95,060
2003	99,161	140	99,021
2004	93,566	130	93,436
2005	102,259	122	102,137
2006	110,657	133	110,524
2007	115,845	148	115,697
2008	104,275	154	104,121
2009	88,973	100	88,873
2010	85,560	111	85,449

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

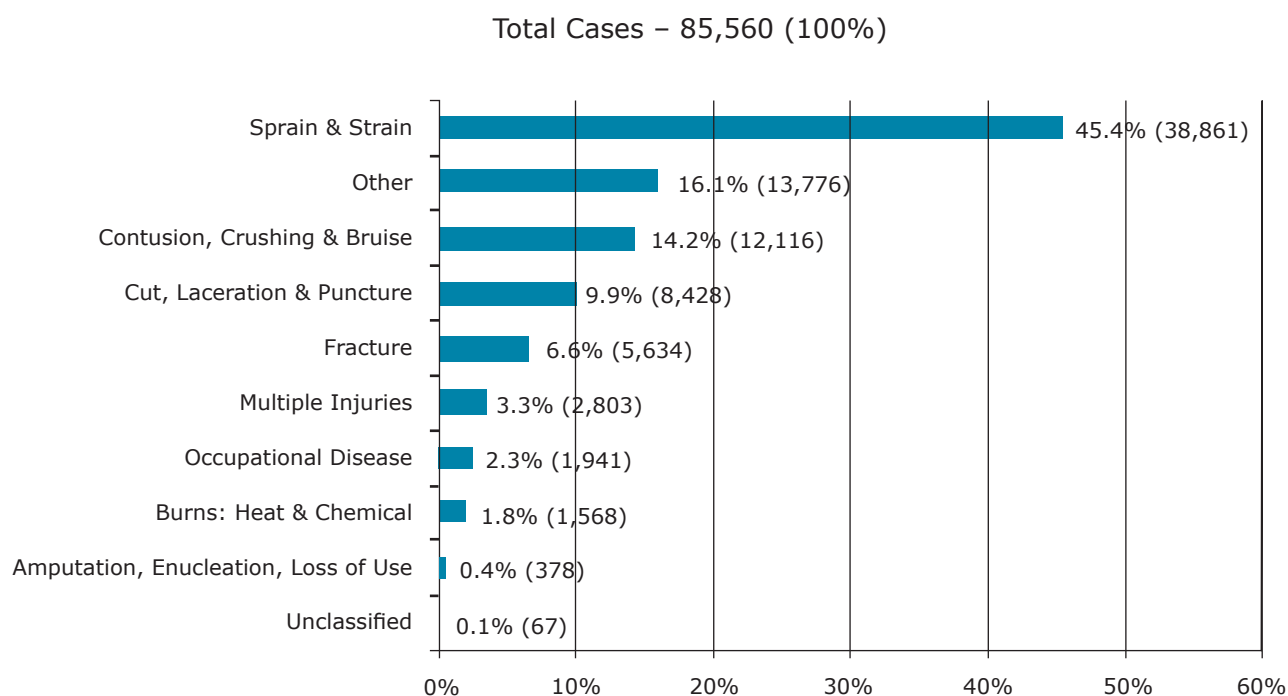
Work Injuries and Illnesses, Pennsylvania 2010

Type of Injury or Illness

Sprain, strain injuries (38,861 cases) accounted for 45.4 percent of the total cases reported in 2010. Contusions, crushes, bruises (12,116 cases, 14.2 percent) and cuts, lacerations, punctures (8,428 cases, 9.8 percent) accounted for 24.0 percent (see Figure 1 and Table 3). The greatest number

of the sprain, strain cases (14,516 cases, 37.3 percent) affected the trunk area. Most of the cuts, lacerations, punctures (5,927 cases, 70.3 percent) occurred to the upper extremities, and the greatest number of contusions, crushes, bruises (4,060 cases, 33.5 percent) involved the lower extremities (see Table 6).

Figure 1. Percentage Distribution by Type of Injury or Illness, Pennsylvania 2010



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2010

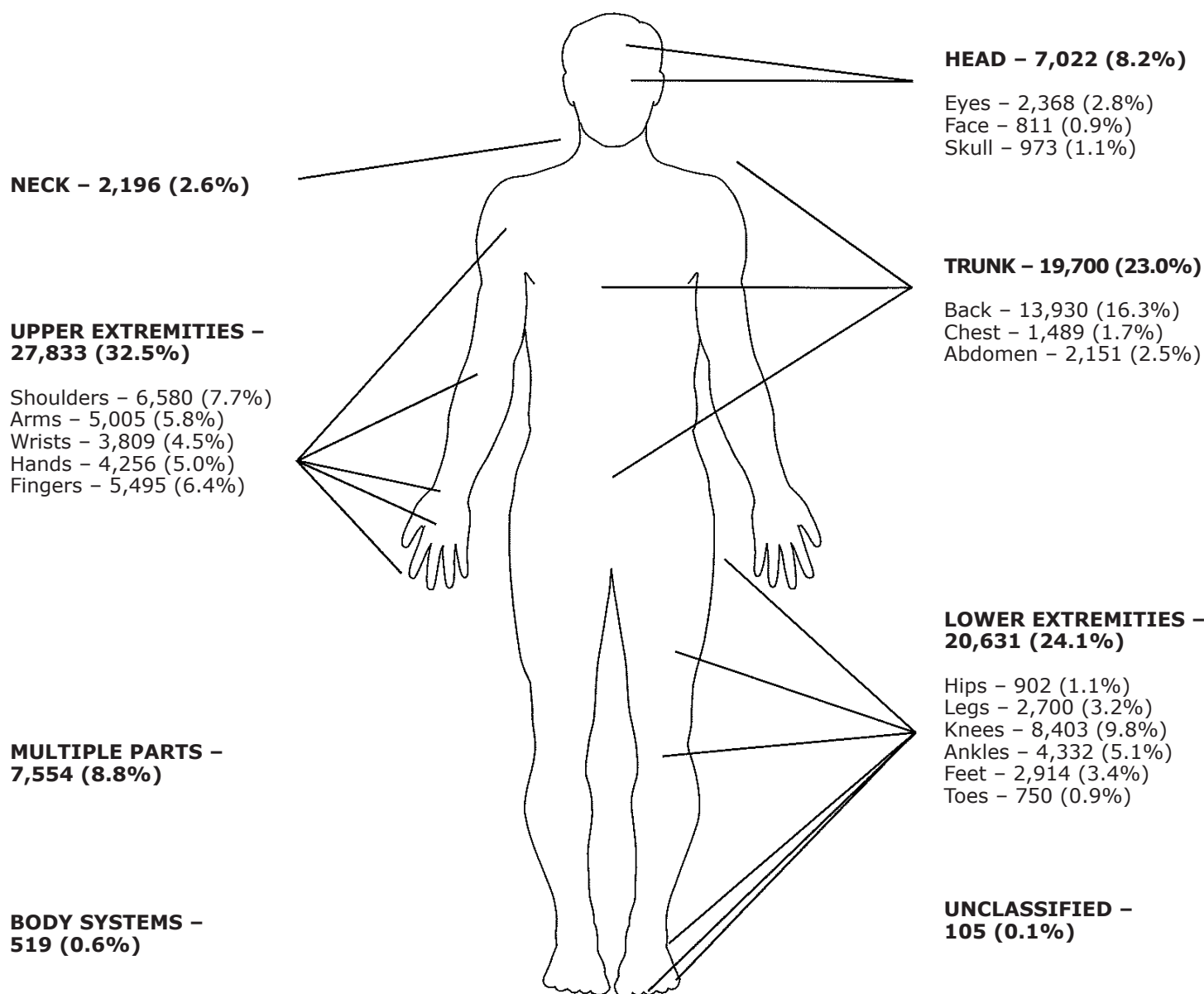
Part of Body Affected

Injuries to the upper extremities (arms, wrists, hands, fingers, shoulders) accounted for about 32.5 percent (27,833) of the total cases reported in 2010. Back injuries alone (13,930) represented 16.3 percent of the annual total. The trunk (back, chest, abdomen) was injured in 23.0 percent (19,700) of the cases and the lower extremities

(hips, legs, knees, ankles, feet, toes) in 24.1 percent (20,631) of the cases (see Figure 2 and Table 4). Most of the trunk area injuries (14,516, 73.7 percent) were sprains and strains. Of the upper extremity injuries, 40.0 percent (10,292) were sprains and strains, and 21.3 percent (5,927) were cuts, lacerations and punctures. Sprains and strains accounted for 49.9 percent (10,300) of the lower extremity injuries (see Table 6).

Figure 2. Percentage Distribution by Part of Body Affected, Pennsylvania 2010

Total Cases – 85,560 (100%)



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

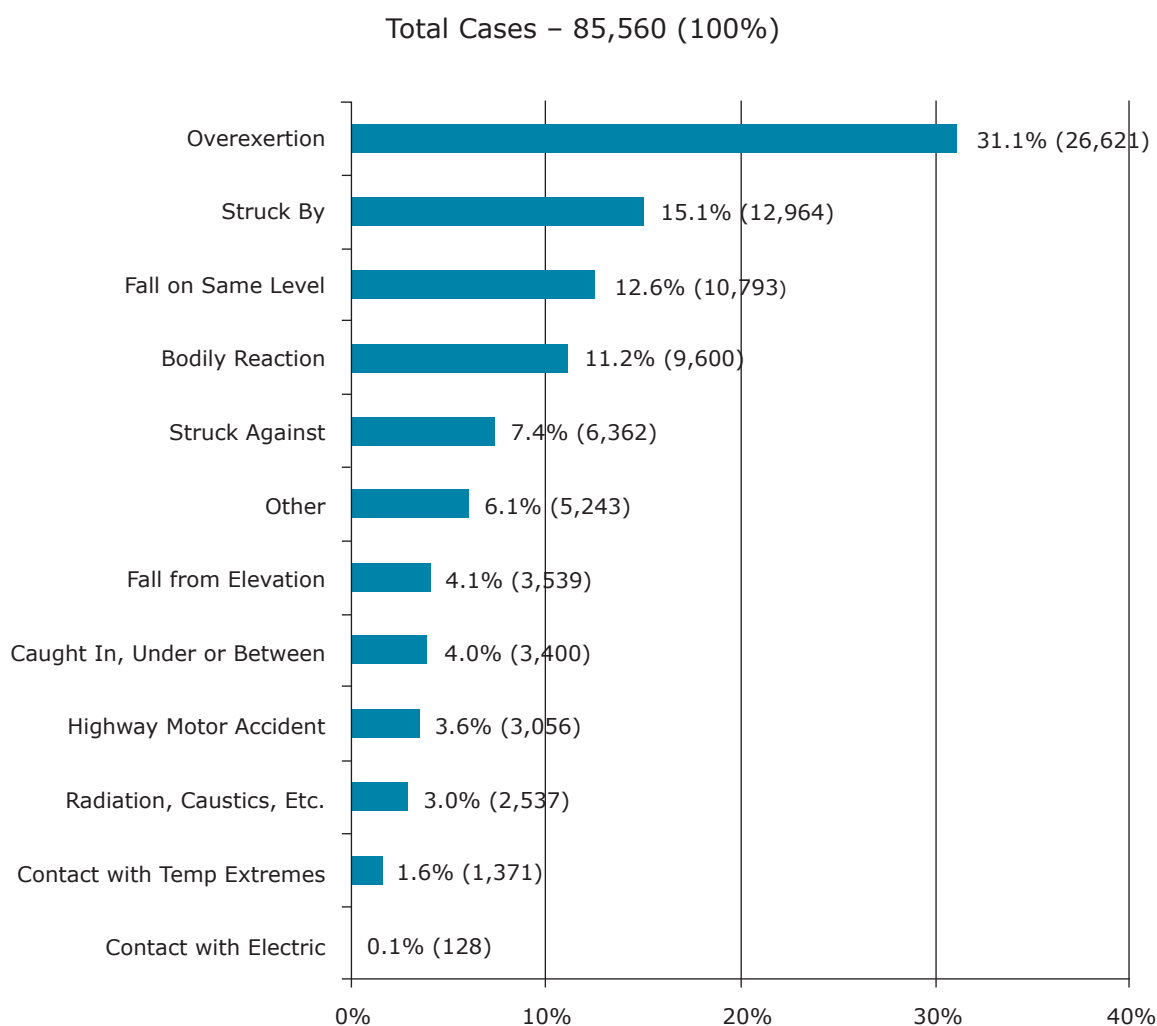
Work Injuries and Illnesses, Pennsylvania 2010

Cause of Injury

Overexertion (lifting, pulling, pushing, etc.) was the leading cause of injury in 2010. There were 26,621 cases of this accident type, which represented 31.1 percent of the total number reported. Being struck by objects (falling, flying, etc.) was the next leading cause of injury with 12,964 cases reported (15.1

percent), followed by falls on same level (10,739, 12.5 percent) (see Figure 3 and Table 5). Most of the overexertion cases (21,844, 82.0 percent) resulted in sprains or strains. The largest number of struck-by accidents (3,734, 28.8 percent) produced contusions, crushing and bruising. More than 59.0 percent (5,680) of the injuries resulting from bodily reactions caused sprains or strains (see Table 7).

Figure 3. Percentage Distribution by Cause of Injury, Pennsylvania 2010



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

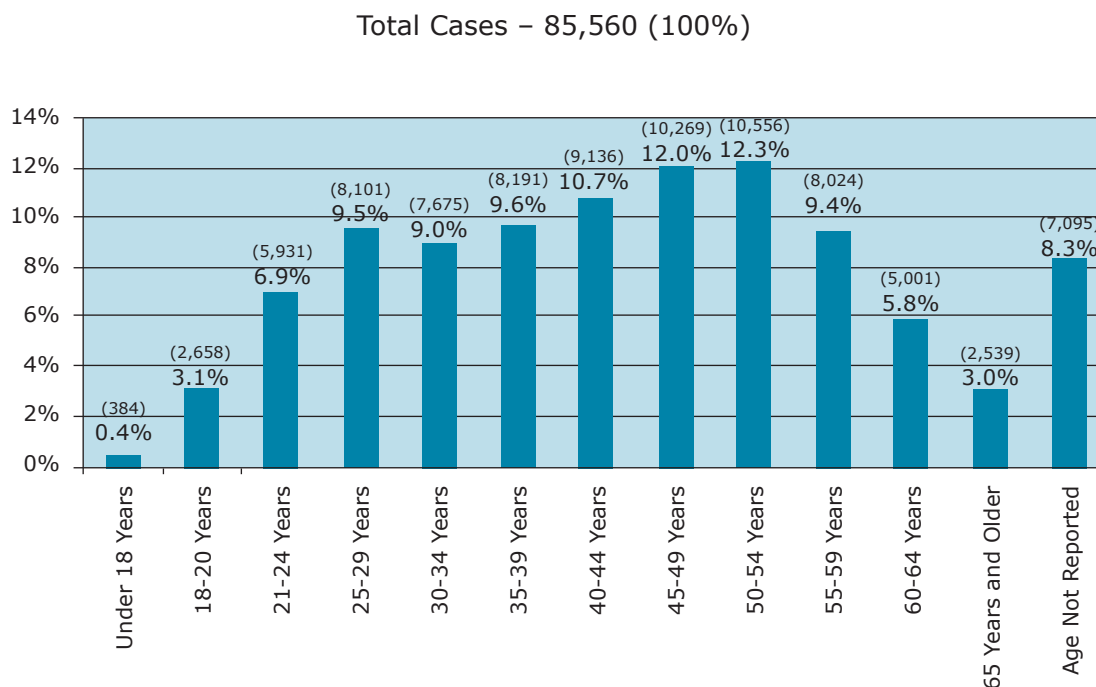
Work Injuries and Illnesses, Pennsylvania 2010

Age of Injured Worker

Workers in the 50-54 age group sustained the greatest number of injuries in 2010. This age group had 10,556 cases that represented 12.3 percent of the total reported. The median age of injured

workers in 2010 was 45.3. By industry, the median age of injured workers ranged from 24.4 in Other Services to 48.3 in Educational & Health Services. The largest number of fatalities (16) was reported in the 45-49 age group (see Figure 4 and Tables 8 and 9).

Figure 4. Percentage Distribution by Age Group, Pennsylvania 2010



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

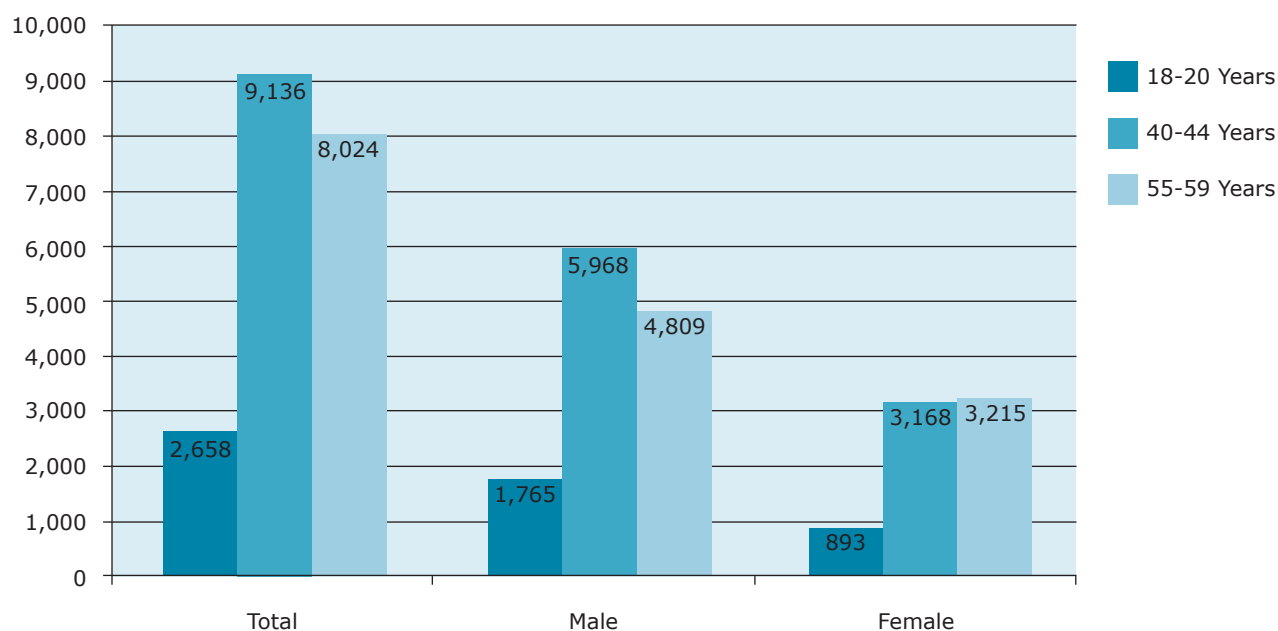
Work Injuries and Illnesses, Pennsylvania 2010

Gender of Injured Worker

Of the 85,560 injury and illness cases reported in 2010, 57,144, or 66.8 percent, were male workers.

Of the 111 fatalities reported this year, eight were female workers. The median age of injured male workers in 2010 was 45.5 and for female workers it was 45.0 (see Table 9).

Figure 5. Age by Gender, Pennsylvania 2010



County Where Injury or Illness Occurred

More than half (43,287) of the 85,560 cases reported in 2010 came from 10 of the commonwealth's 67 counties. The largest number of cases (11,068, 12.9 percent) came from

Philadelphia, followed by Allegheny (6,819, 8.0 percent), Montgomery (4,015, 4.7 percent), Lancaster (3,782, 4.4 percent), Delaware (3,397, 4.0 percent), Bucks (3,334, 3.9 percent), Luzerne (2,872, 3.3 percent), Berks (2,796, 3.3 percent), York (2,695, 3.1 percent) and Lehigh (2,509, 2.9 percent) (see Table 10).

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2010

Table 2. Injury and Illness Rates in Selected Industries, Pennsylvania 2010

INDUSTRY	Injuries and Illnesses		Rate per 1,000 Workers	
	2010	2009	2010	2009
Total	85,560	88,973	15.3	15.9
Agriculture, Forestry, Fishing & Hunting	656	644	N/A	N/A
Natural Resources & Mining	921	990	41.3	44.6
Mining	895	972	41.2	45.0
Coal mining	318	376	41.8	48.8
Construction	6,979	7,397	31.4	32.8
Construction of buildings	1,591	1,777	31.3	34.4
Heavy & civil engineering construction	1,305	1,040	41.0	32.0
Specialty trade contractors	4,083	4,580	29.2	32.4
Manufacturing	11,282	11,135	19.8	19.4
Food manufacturing	1,797	1,656	26.9	24.8
Wood product manufacturing	543	507	27.2	25.2
Printing & related support activities	415	412	14.0	13.8
Chemical manufacturing	484	530	11.2	12.2
Pharmaceutical & medicine manufacturing	157	153	7.2	7.1
Plastics & rubber products manufacturing	637	669	18.3	19.2
Nonmetallic mineral product manufacturing	530	512	23.7	22.5
Primary metal manufacturing	1,144	1,084	32.4	30.5
Iron & steel mills & ferroalloy mfg.	307	442	24.8	35.4
Fabricated metal product manufacturing	1,805	1,716	23.0	21.7
Machinery manufacturing	670	684	14.3	14.4
Computer & electronic product manufacturing	353	499	10.7	15.0
Electrical equipment & appliance mfg.	280	319	11.4	13.0
Transportation equipment manufacturing	845	670	22.1	17.3
Furniture & related product manufacturing	358	292	22.7	18.3
Miscellaneous manufacturing	334	403	12.5	15.0
Trade, Transportation & Utilities	19,608	21,166	18.2	19.6
Trade	12,911	13,354	12.0	15.7
Merchant wholesalers, durable goods	1,903	1,876	17.0	16.8
Merchant wholesalers, nondurable goods	1,424	1,171	22.0	18.0
Electronic markets, agents & brokers	720	957	15.0	19.8
Motor vehicle & parts dealers	1,279	1,178	18.8	17.3
Furniture & home furnishings stores	327	344	19.9	20.8
Electronics & appliance stores	125	121	7.9	7.7
Building material & garden supply stores	787	1,064	17.1	23.1
Food & beverage stores	2,613	2,724	18.4	19.1
Health & personal care stores	384	338	8.4	7.3
Gasoline stations	376	433	10.3	11.9
Clothing & clothing accessories stores	286	291	5.0	5.1
Sporting goods, hobby, book & music stores	191	177	7.9	7.6
General merchandise stores	1,708	1,833	15.3	16.5
Miscellaneous store retailers	457	444	13.3	12.6
Nonstore retailers	331	403	12.5	15.3
Transportation	6,141	7,132	29.5	35.0
Air transportation	978	1,959	77.0	154.3
Truck transportation	2,327	2,368	8.5	41.8
Transit & ground passenger transportation	1,374	1,331	17.2	42.3
Couriers & messengers	585	669	43.0	27.4
Warehousing & storage	481	366	7.0	6.4
Utilities	556	680	25.6	31.2
Information	1,033	1,105	10.4	11.1
Publishing industries, except Internet	397	438	12.6	13.7
Telecommunications	429	270	12.5	7.6
ISPs, search portals & data processing	47	80	N/A	N/A
Financial Activities	2,411	2,915	7.6	9.1

Work Injuries and Illnesses, Pennsylvania 2010

INDUSTRY	Injuries and Illnesses		Rate per 1,000 Workers	
	2010	2009	2010	2009
Finance & insurance	1,354	1,616	5.3	6.3
Credit intermediation & related activities	313	435	3.1	4.3
Securities, commodity contracts, investments	48	59	1.7	2.1
Insurance carriers & related activities	570	634	5.0	5.5
Real estate, rental & leasing	1,057	1,299	17.5	21.3
Real estate	687	779	17.3	19.4
Professional & Business Services	8,034	8,371	11.9	12.5
Professional & technical services	1,402	1,732	4.6	5.7
Management of companies & enterprises	1,198	947	10.4	8.4
Administrative & waste services	5,434	5,692	21.4	22.5
Administrative & support services	4,970	5,246	20.8	22.1
Educational & Health Services	18,876	18,747	16.8	16.7
Educational services	6,151	5,858	26.7	25.4
Health care & social assistance	12,725	12,889	14.3	14.5
Ambulatory health care services	2,586	2,576	9.5	9.4
Hospitals	3,784	3,935	14.1	14.6
Nursing & residential care facilities	4,364	4,137	22.4	21.3
Social assistance	1,991	2,241	13.0	14.6
Leisure & Hospitality Services	5,344	5,203	10.8	10.5
Arts, entertainment & recreation	1,082	1,074	12.5	12.4
Amusements, gambling & recreation	704	692	11.1	10.9
Accommodation & food services	4,262	4,129	10.5	10.1
Accommodation	837	829	16.8	16.8
Food services & drinking places	3,425	3,300	9.6	9.2
Other Services (except Public Administration)	2,309	2,291	9.2	9.2
Repair & maintenance	856	828	17.8	17.1
Personal & laundry services	532	543	9.0	9.2
Membership associations & organizations	908	910	6.4	6.4
Public Administration	7,740	8,599	10.2	11.4
Unclassified	367	410	N/A	N/A

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry.

Work Injuries and Illnesses, Pennsylvania 2010

Table 3. Industry by Type of Injury or Illness, Pennsylvania 2010

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Total	85,560	378	1,568	12,116	8,428	5,634	38,859	2,803	1,941	13,766	67
Agriculture, Forestry, Fishing & Hunting	656	4	4	115	83	67	231	20	11	114	7
Crop production	443	2	2	83	43	41	172	11	7	77	5
Animal production	143	2	0	23	29	20	36	6	3	22	2
Forestry	1	0	0	0	1	0	0	0	0	0	0
Fishing, hunting & trapping	4	0	0	0	1	0	1	1	0	1	0
Agriculture & forestry support activities	65	0	2	9	9	6	22	2	1	14	0
Natural Resources & Mining	921	12	15	123	67	114	376	24	25	165	0
Logging	26	0	0	2	5	6	4	1	0	8	0
Mining	895	12	15	121	62	108	372	23	25	157	0
Oil & gas extraction	81	0	5	9	8	9	32	3	0	15	0
Mining, except oil & gas	424	2	8	47	25	50	197	12	12	71	0
Coal mining	318	2	6	41	13	40	154	7	10	45	0
Metal ore mining	2	0	0	0	0	0	1	0	0	1	0
Nonmetallic mineral mining & quarrying	104	0	2	6	12	10	42	5	2	25	0
Support activities for mining	390	10	2	65	29	49	143	8	13	71	0
Construction	6,979	33	120	746	968	620	2,847	294	70	1,278	3
Construction of buildings	1,591	12	25	148	272	149	592	73	21	298	1
Residential building construction	941	9	9	89	169	92	343	51	11	167	1
Nonresidential building construction	650	3	16	59	103	57	249	22	10	131	0
Heavy & civil engineering construction	1,305	6	29	227	118	75	602	25	10	212	1
Utility system construction	397	2	13	37	47	28	165	9	5	90	1
Land subdivision	24	0	1	0	3	2	11	0	0	7	0
Highway, street & bridge construction	849	3	14	186	65	42	407	15	5	112	0
Other heavy construction	35	1	1	4	3	3	19	1	0	3	0
Specialty trade contractors	4,083	15	66	371	578	396	1,653	196	39	768	1
Building foundation & exterior contractors	944	3	11	92	125	106	368	50	7	182	0
Building equipment contractors	1,809	6	37	136	283	149	785	76	24	313	0
Building finishing contractors	616	3	9	57	93	58	219	32	4	141	0
Other specialty trade contractors	714	3	9	86	77	83	281	38	4	132	1
Manufacturing	11,292	121	300	1,351	1,341	782	4,700	241	365	2,085	6
Food manufacturing	1,797	15	49	268	145	105	843	45	59	267	1
Animal food manufacturing	96	1	5	9	7	13	46	0	0	15	0
Grain & oilseed milling	38	2	2	2	4	3	6	0	0	19	0
Sugar & confectionery product manufacturing	122	1	2	9	7	14	69	0	5	15	0
Fruit & vegetable preserving & specialty	191	1	7	33	27	17	67	7	4	28	0
Dairy product manufacturing	205	1	7	24	8	11	112	9	4	29	0
Animal slaughtering & processing	289	4	5	52	34	13	113	4	16	48	0
Seafood product preparation & packaging	3	0	0	0	1	0	1	0	0	1	0
Bakeries & tortilla manufacturing	576	4	10	96	39	18	305	12	23	69	0
Other food manufacturing	277	1	11	43	18	16	124	13	7	43	1
Beverage & tobacco product manufacturing	349	1	6	23	34	24	144	10	2	105	0
Beverage manufacturing	271	1	2	13	16	22	107	8	1	101	0
Tobacco manufacturing	78	0	4	10	18	2	37	2	1	4	0
Textile mills	69	0	2	6	9	5	33	3	4	7	0
Fiber, yarn & thread mills	19	0	1	1	5	1	10	0	0	1	0
Fabric mills	35	0	0	5	4	2	17	1	3	3	0
Textile & fabric finishing mills	15	0	1	0	0	2	6	2	1	3	0
Textile product mills	72	2	0	4	4	6	30	8	2	16	0

Work Injuries and Illnesses, Pennsylvania 2010

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Textile furnishings mills	31	1	0	2	1	1	13	4	1	8	0
Other textile product mills	41	1	0	2	3	5	17	4	1	8	0
Apparel manufacturing	72	0	1	8	11	5	30	1	3	13	0
Apparel knitting mills	5	0	0	2	1	0	2	0	0	0	0
Cut & sew apparel manufacturing	60	0	0	6	10	4	27	0	2	11	0
Accessories & other apparel manufacturing	7	0	1	0	0	1	1	1	1	2	0
Leather & allied product manufacturing	54	0	4	10	2	2	22	4	2	8	0
Leather & hide tanning & finishing	17	0	2	3	1	1	5	0	1	4	0
Footwear manufacturing	10	0	0	2	0	0	6	2	0	0	0
Other leather product manufacturing	81	0	6	15	3	3	33	6	3	12	0
Wood product manufacturing	543	10	1	51	110	47	209	21	6	88	0
Sawmills & wood preservation	121	6	0	15	16	14	44	9	2	15	0
Plywood & engineered wood product mfg.	38	1	0	2	5	8	18	1	0	3	0
Other wood product manufacturing	384	3	1	34	89	25	147	11	4	70	0
Paper manufacturing	384	5	4	60	33	41	166	2	8	64	1
Pulp, paper & paperboard mills	67	1	0	12	5	8	23	0	1	17	0
Converted paper product manufacturing	317	4	4	48	28	33	143	2	7	47	1
Printing & related support activities	415	7	5	48	47	23	181	6	12	86	0
Petroleum & coal products manufacturing	83	1	5	11	11	9	38	0	1	7	0
Chemical manufacturing	484	3	21	61	49	28	208	7	18	89	0
Basic chemical manufacturing	66	0	3	8	4	3	30	3	1	14	0
Resin, rubber & artificial fibers manufacturing	69	2	3	5	8	4	28	2	3	14	0
Agricultural chemical manufacturing	12	0	0	2	2	2	3	0	0	3	0
Pharmaceutical & medicine manufacturing	157	0	4	25	16	6	72	1	8	25	0
Paint, coating & adhesive manufacturing	51	1	1	5	7	3	19	1	2	12	0
Soap, cleaning compound & toiletry mfg.	52	0	8	8	3	5	21	0	3	4	0
Other chemical product & preparation mfg.	77	0	2	8	9	5	35	0	1	17	0
Plastics & rubber products manufacturing	637	6	10	85	98	40	263	12	21	101	1
Plastics product manufacturing	594	6	9	81	95	38	240	12	20	92	1
Rubber product manufacturing	43	0	1	4	3	2	23	0	1	9	0
Nonmetallic mineral product manufacturing	530	8	15	70	67	42	217	11	12	88	0
Clay product & refractory manufacturing	52	2	2	4	6	2	26	0	1	9	0
Glass & glass product manufacturing	92	1	2	11	15	9	37	0	3	14	0
Cement & concrete product manufacturing	287	4	6	43	35	25	112	10	4	48	0
Lime & gypsum product manufacturing	17	0	2	1	0	0	13	1	0	0	0
Other nonmetallic mineral products	82	1	3	11	11	6	29	0	4	17	0
Primary metal manufacturing	1,144	12	63	134	117	73	430	10	39	264	2
Iron & steel mills & ferroalloy mfg.	307	8	21	41	21	17	131	3	9	56	0
Steel product mfg. from purchased steel	201	0	6	23	41	21	66	2	6	36	0
Alumina & aluminum production	11	0	0	0	1	4	5	0	0	1	0
Other nonferrous metal production	156	1	10	17	21	8	63	3	5	28	0
Foundries	469	3	26	53	33	23	165	2	19	143	2
Fabricated metal product manufacturing	1,805	28	51	232	259	135	662	47	56	335	0
Forging & stamping	205	2	3	25	30	17	88	3	9	28	0
Cutlery & hand tool manufacturing	35	4	1	5	4	0	16	0	1	4	0
Architectural & structural metals mfg.	664	9	20	83	87	51	223	13	27	151	0
Boiler, tank & shipping container mfg.	107	3	5	15	12	15	31	5	2	19	0
Hardware manufacturing	18	0	2	2	1	0	10	1	0	2	0
Spring & wire product manufacturing	57	1	0	11	6	2	21	4	2	10	0
Machine shops & threaded product mfg.	340	6	9	34	66	33	125	10	9	48	0
Coating, engraving & heat treating metals	120	1	5	16	19	7	40	5	1	26	0

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INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Other fabricated metal product manufacturing	259	2	6	41	34	10	108	6	5	47	0
Machinery manufacturing	670	3	13	62	106	44	265	12	22	143	0
Ag., construction & mining machinery mfg.	113	2	1	10	8	8	49	3	10	22	0
Industrial machinery manufacturing	68	0	3	9	8	6	22	0	0	20	0
Commercial & service industry machinery	46	0	0	3	3	5	18	2	5	10	0
HVAC & commercial refrigeration equipment	65	0	1	7	13	3	32	0	1	8	0
Metalworking machinery manufacturing	148	1	3	11	38	7	56	3	1	28	0
Turbine & power transmission equipment mfg.	37	0	0	5	6	3	11	0	1	11	0
Other general purpose machinery mfg.	193	0	5	17	30	12	77	4	4	44	0
Computer & electronic product manufacturing	367	3	8	34	29	29	168	10	21	65	0
Computer & peripheral equipment mfg.	11	0	0	3	1	0	3	1	2	1	0
Communications equipment manufacturing	37	0	0	1	4	6	18	0	0	8	0
Audio & video equipment manufacturing	7	0	0	0	0	0	4	2	0	1	0
Semiconductor & electronic component mfg.	111	1	1	10	5	7	48	7	9	23	0
Electronic instrument manufacturing	195	2	7	18	19	15	95	0	9	30	0
Magnetic media manufacturing & reproducing	6	0	0	2	0	1	0	0	1	2	0
Electrical equipment & appliance mfg.	280	2	10	22	32	23	123	9	7	52	0
Electric lighting equipment manufacturing	25	0	0	1	5	4	9	1	0	5	0
Household appliance manufacturing	8	0	0	1	1	0	4	0	0	2	0
Electrical equipment manufacturing	52	0	0	4	6	5	20	2	2	13	0
Other electrical equipment & component mfg.	195	2	10	16	20	14	90	6	5	32	0
Transportation equipment manufacturing	845	3	26	105	80	49	388	9	37	147	1
Motor vehicle manufacturing	65	1	0	10	6	7	23	0	2	16	0
Motor vehicle body & trailer manufacturing	85	1	4	8	13	4	32	2	3	18	0
Motor vehicle parts manufacturing	255	0	5	28	21	10	130	3	12	46	0
Aerospace product & parts manufacturing	124	1	2	13	18	7	60	2	2	19	0
Railroad rolling stock manufacturing	93	0	2	9	4	14	33	1	12	18	0
Ship & boat building	84	0	11	12	9	5	31	1	2	12	1
Other transportation equipment manufacturing	139	0	2	25	9	2	79	0	4	18	0
Furniture & related product manufacturing	358	8	2	28	62	24	148	6	12	68	0
Household & institutional furniture mfg.	220	6	2	16	36	15	81	1	11	52	0
Office furniture & fixtures manufacturing	106	1	0	9	20	8	51	5	1	11	0
Other furniture-related product manufacturing	32	1	0	3	6	1	16	0	0	5	0
Miscellaneous manufacturing	334	4	4	29	36	28	132	8	21	72	0
Medical equipment & supplies manufacturing	130	0	3	13	16	4	51	6	8	29	0
Other miscellaneous manufacturing	204	4	1	16	20	24	81	2	13	43	0
Trade, Transportation & Utilities	19,608	80	234	2,790	1,761	1,260	9,458	558	377	3,072	18
Trade	12,911	53	186	1,739	1,385	844	6,005	370	218	2,109	2
Merchant wholesalers, durable goods	1,903	15	42	238	200	153	852	67	35	299	2
Merchant wholesalers, nondurable goods	1,424	5	19	193	98	91	735	47	20	216	0
Electronic markets & agents & brokers	720	4	8	76	69	55	331	9	36	132	0
Motor vehicle & parts dealers	1,279	3	27	165	149	88	525	72	19	231	0
Furniture & home furnishings stores	327	1	1	39	34	11	183	9	1	48	0
Electronics & appliance stores	125	0	1	15	10	4	60	6	5	24	0
Building material & garden supply stores	787	5	1	105	80	64	386	19	2	125	0
Food & beverage stores	2,613	9	53	346	412	122	1,166	54	40	411	0
Health & personal care stores	384	0	2	45	24	30	195	15	11	62	0
Gasoline stations	376	1	11	45	45	31	159	13	4	67	0
Clothing & clothing accessories stores	286	1	1	39	30	25	129	6	4	51	0
Sporting goods, hobby, book & music stores	191	0	4	26	19	15	74	2	3	48	0
General merchandise stores	1,708	5	11	310	127	110	828	23	22	272	0

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Miscellaneous store retailers	457	3	3	63	58	27	193	14	10	86	0
Nonstore retailers	331	1	2	34	30	18	189	14	6	37	0
Transportation	6,141	22	40	988	325	383	3,156	176	148	889	14
Air transportation	978	1	6	230	55	22	537	9	68	50	0
Water transportation	4	0	2	0	0	1	1	0	0	0	0
Truck transportation	2,327	11	20	284	135	198	1,200	84	23	363	9
Transit & ground passenger transportation	1,376	2	5	303	55	61	668	40	39	201	2
Pipeline transportation	12	0	1	0	1	0	7	0	0	3	0
Scenic & sightseeing transportation	25	1	1	5	4	1	11	1	0	1	0
Support activities for transportation	353	2	3	52	16	28	183	15	7	47	0
Couriers & messengers	585	1	0	52	28	34	295	14	5	153	3
Warehousing & storage	481	4	2	62	31	38	254	13	6	71	0
Utilities	556	5	8	63	51	33	297	12	11	74	2
Information	1,033	3	3	111	71	67	552	25	21	180	0
Publishing industries, except Internet	397	3	1	50	26	24	208	9	7	69	0
Motion picture & sound recording industries	55	0	2	7	4	8	25	1	0	8	0
Broadcasting, except Internet	68	0	0	6	10	6	37	2	2	5	0
Internet publishing & broadcasting	3	0	0	1	0	1	0	0	0	1	0
Telecommunications	429	0	0	32	25	24	237	8	11	92	0
ISPs, search portals & data processing	47	0	0	5	3	4	26	5	1	3	0
Other information services	34	0	0	10	3	0	19	0	0	2	0
Financial Activities	2,411	6	37	313	209	183	1,017	78	124	442	2
Finance & insurance	1,354	4	23	207	111	107	514	50	107	229	2
Monetary authorities - central bank	68	0	0	13	3	0	24	0	16	12	0
Credit intermediation & related activities	313	1	4	51	19	23	109	17	28	60	1
Securities, commodity contracts, investments	48	0	1	5	3	9	21	3	3	3	0
Insurance carriers & related activities	570	2	6	65	30	62	199	25	52	128	1
Funds, trusts & other financial vehicles	355	1	12	73	56	13	161	5	8	26	0
Real estate & rental & leasing	1,057	2	14	106	98	76	503	28	17	213	0
Real estate	687	1	12	60	63	42	337	22	13	137	0
Rental & leasing services	361	1	2	46	33	34	161	6	4	74	0
Lessors of nonfinancial intangible assets	9	0	0	0	2	0	5	0	0	2	0
Professional & Business Services	8,034	37	108	1,054	897	551	3,558	283	159	1,384	3
Professional & technical services	1,402	9	13	159	220	100	551	53	40	257	0
Management of companies & enterprises	1,198	3	36	133	92	92	575	41	33	191	2
Administrative & waste services	5,434	25	59	762	585	359	2,432	189	86	936	1
Administrative & support services	4,970	22	54	709	528	310	2,252	168	82	844	1
Waste management & remediation services	464	3	5	53	57	49	180	21	4	92	0
Educational & Health Services	18,866	24	204	2,861	1,312	999	9,285	807	480	2,871	23
Educational services	6,151	15	87	985	453	386	2,630	315	124	1,151	5
Health care & social assistance	12,715	9	117	1,876	859	613	6,655	492	356	1,720	18
Ambulatory health care services	2,586	2	8	305	191	124	1,428	92	73	361	2
Hospitals	3,784	3	37	606	302	183	1,979	138	118	416	2
Nursing & residential care facilities	4,364	1	55	660	228	183	2,278	172	117	662	8
Social assistance	1,991	3	17	305	138	123	980	90	48	281	6
Leisure & Hospitality Services	5,344	26	409	673	934	358	1,868	185	49	840	2
Arts, entertainment & recreation	1,082	3	40	135	119	82	461	43	6	192	1
Performing arts & spectator sports	303	2	3	40	16	29	154	13	2	43	1
Museums, historical sites, zoos & parks	75	0	0	7	12	8	33	2	0	13	0
Amusements, gambling & recreation	704	1	37	88	91	45	274	28	4	136	0
Accommodation & food services	4,262	23	369	538	815	276	1,407	142	43	648	1

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INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Accommodation	837	3	23	106	84	67	364	31	8	150	1
Food services & drinking places	3,425	20	346	432	731	209	1,043	111	35	498	0
Other Services (except Public Administration)	2,309	7	39	273	303	206	934	91	48	407	1
Repair & maintenance	856	4	23	97	134	67	293	37	12	188	1
Personal & laundry services	532	0	5	59	82	37	235	20	17	77	0
Membership associations & organizations	908	3	11	116	87	99	400	34	19	139	0
Private Households	13	0	0	1	0	3	6	0	0	3	0
Public Administration	7,740	22	84	1,664	453	388	3,849	191	186	901	2
Executive, legislative & general government	5,807	18	48	889	333	345	3,117	174	152	729	2
Justice, public order & safety activities	1,342	2	33	601	75	32	459	10	12	118	0
Administration of human resource programs	125	0	0	53	1	2	49	1	4	15	0
Administration of environmental programs	140	0	0	53	5	3	65	1	1	12	0
Community & housing program administration	261	2	2	56	34	3	123	4	15	22	0
Administration of economic programs	64	0	1	12	5	3	36	1	1	5	0
Space research & technology	0	0	0	0	0	0	0	0	0	0	0
National security & international affairs	1	0	0	0	0	0	0	0	1	0	0
Unclassified	367	3	11	42	29	39	184	6	26	27	0

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

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Table 4. Industry by Part of Body Affected, Pennsylvania 2010

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Total	85,560	7,022	2,196	27,833	19,700	20,631	7,554	519	105
Agriculture, Forestry, Fishing & Hunting	656	86	9	187	143	168	56	6	1
Crop production	443	64	9	119	105	108	33	4	1
Animal production	143	14	0	45	20	42	20	2	0
Forestry	1	0	0	1	0	0	0	0	0
Fishing, hunting & trapping	4	0	0	0	2	1	1	0	0
Agriculture & forestry support activities	65	8	0	22	16	17	2	0	0
Natural Resources & Mining	921	79	29	312	172	267	59	3	0
Logging	26	3	0	5	4	12	2	0	0
Mining	895	76	29	307	168	255	57	3	0
Oil & gas extraction	81	12	1	24	13	22	9	0	0
Mining, except oil & gas	424	26	16	142	81	128	29	2	0
Coal mining	318	15	9	103	63	104	22	2	0
Metal ore mining	2	0	0	1	0	0	1	0	0
Nonmetallic mineral mining & quarrying	104	11	7	38	18	24	6	0	0
Support activities for mining	390	38	12	141	74	105	19	1	0
Construction	6,979	597	140	2,265	1,612	1,721	596	42	6
Construction of buildings	1,591	145	40	534	318	382	168	3	1
Residential building construction	941	81	25	322	178	222	110	2	1
Nonresidential building construction	650	64	15	212	140	160	58	1	0
Heavy & civil engineering construction	1,305	114	33	411	337	329	70	11	0
Utility system construction	397	45	10	95	100	101	41	5	0
Land subdivision	24	4	0	4	4	9	2	1	0
Highway, street & bridge construction	849	63	20	302	221	212	26	5	0
Other heavy construction	35	2	3	10	12	7	1	0	0
Specialty trade contractors	4,083	338	67	1,320	957	1,010	358	28	5
Building foundation & exterior contractors	944	76	11	280	215	262	91	7	2
Building equipment contractors	1,809	154	34	622	440	388	159	9	3
Building finishing contractors	616	53	9	211	130	161	49	3	0
Other specialty trade contractors	714	55	13	207	172	199	59	9	0
Manufacturing	11,282	1,006	219	4,712	2,459	2,248	594	41	3
Food manufacturing	1,797	141	33	674	408	445	89	5	2
Animal food manufacturing	96	7	2	33	29	22	3	0	0
Grain & oilseed milling	38	5	1	11	6	9	6	0	0
Sugar & confectionery product manufacturing	122	10	4	50	27	28	2	1	0
Fruit & vegetable preserving & specialty	191	17	0	78	40	43	13	0	0
Dairy product manufacturing	205	6	4	76	54	55	9	0	1
Animal slaughtering & processing	289	21	4	133	55	60	16	0	0
Seafood product preparation & packaging	3	0	0	1	1	1	0	0	0
Bakeries & tortilla manufacturing	576	54	10	191	142	155	20	4	0
Other food manufacturing	277	21	8	101	54	72	20	0	1
Beverage & tobacco product manufacturing	349	16	6	132	88	79	28	0	0
Beverage manufacturing	271	11	5	90	77	65	23	0	0
Tobacco manufacturing	78	5	1	42	11	14	5	0	0
Textile mills	69	1	2	36	12	15	2	1	0
Fiber, yarn & thread mills	19	1	0	10	3	4	1	0	0
Fabric mills	35	0	2	17	7	8	1	0	0
Textile & fabric finishing mills	15	0	0	9	2	3	0	1	0
Textile product mills	72	0	1	33	12	19	7	0	0

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INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Textile furnishings mills	31	0	1	16	4	8	2	0	0
Other textile product mills	41	0	0	17	8	11	5	0	0
Apparel manufacturing	72	4	2	34	12	14	6	0	0
Apparel knitting mills	5	0	0	2	1	2	0	0	0
Cut & sew apparel manufacturing	60	3	2	29	10	11	5	0	0
Accessories & other apparel manufacturing	7	1	0	3	1	1	1	0	0
Leather & allied product manufacturing	58	3	3	27	13	11	1	0	0
Leather & hide tanning & finishing	17	1	2	9	3	2	0	0	0
Footwear manufacturing	10	1	0	5	0	4	0	0	0
Other leather product manufacturing	31	1	1	13	10	5	1	0	0
Wood product manufacturing	543	40	10	247	131	91	23	1	0
Sawmills & wood preservation	121	7	1	57	31	19	5	1	0
Plywood & engineered wood product mfg.	38	1	0	16	7	13	1	0	0
Other wood product manufacturing	384	32	9	174	93	59	17	0	0
Paper manufacturing	384	29	7	164	75	94	13	2	0
Pulp, paper & paperboard mills	67	3	3	28	11	20	1	1	0
Converted paper product manufacturing	317	26	4	136	64	74	12	1	0
Printing & related support activities	415	15	4	178	101	97	20	0	0
Petroleum & coal products manufacturing	83	8	2	27	19	20	6	1	0
Chemical manufacturing	484	55	14	165	114	90	44	1	1
Basic chemical manufacturing	66	9	1	22	13	19	2	0	0
Resin, rubber & artificial fibers mfg.	69	9	1	19	21	9	9	0	1
Agricultural chemical manufacturing	12	2	0	4	2	2	2	0	0
Pharmaceutical & medicine manufacturing	157	17	6	52	34	30	17	1	0
Paint, coating & adhesive manufacturing	51	3	0	22	12	8	6	0	0
Soap, cleaning compound & toiletry mfg.	52	4	4	12	15	14	3	0	0
Other chemical product & preparation mfg.	77	11	2	34	17	8	5	0	0
Plastics & rubber products manufacturing	637	45	15	307	134	110	23	3	0
Plastics product manufacturing	594	42	13	288	123	103	22	3	0
Rubber product manufacturing	43	3	2	19	11	7	1	0	0
Nonmetallic mineral product manufacturing	530	44	8	191	125	129	32	1	0
Clay product & refractory manufacturing	52	2	1	25	11	11	2	0	0
Glass & glass product manufacturing	92	6	1	41	23	17	3	1	0
Cement & concrete product manufacturing	287	29	3	89	63	85	18	0	0
Lime & gypsum product manufacturing	17	2	0	4	7	2	2	0	0
Other nonmetallic mineral products	82	5	3	32	21	14	7	0	0
Primary metal manufacturing	1,144	168	36	476	219	199	41	5	0
Iron & steel mills & ferroalloy mfg.	307	20	9	141	56	65	15	1	0
Steel product mfg. from purchased steel	201	18	9	97	37	31	9	0	0
Alumina & aluminum production	11	0	0	5	2	3	1	0	0
Other nonferrous metal production	156	11	1	74	34	25	9	2	0
Foundries	469	119	17	159	90	75	7	2	0
Fabricated metal product manufacturing	1,805	184	25	768	380	330	112	6	0
Forging & stamping	205	19	5	89	35	38	19	0	0
Cutlery & hand tool manufacturing	35	4	0	19	9	1	2	0	0
Architectural & structural metals mfg.	664	76	7	265	138	129	45	4	0
Boiler, tank & shipping container mfg.	107	15	2	42	18	27	3	0	0
Hardware manufacturing	18	1	0	9	3	4	1	0	0
Spring & wire product manufacturing	57	1	1	27	13	9	6	0	0
Machine shops & threaded product mfg.	340	28	5	159	78	49	19	2	0
Coating, engraving & heat treating metals	120	19	2	51	20	21	7	0	0
Other fabricated metal product manufacturing	259	21	3	107	66	52	10	0	0

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INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Machinery manufacturing	670	74	11	301	156	102	23	3	0
Agriculture, construction & mining machinery mfg.	113	15	1	47	27	22	1	0	0
Industrial machinery manufacturing	68	14	1	28	16	7	2	0	0
Commercial & service industry machinery	46	2	1	20	9	10	3	1	0
HVAC & commercial refrigeration equipment	65	3	2	32	18	9	1	0	0
Metalworking machinery manufacturing	148	11	0	75	31	22	8	1	0
Turbine & power transmission equipment mfg.	37	3	1	10	14	7	2	0	0
Other general purpose machinery manufacturing	193	26	5	89	41	25	6	1	0
Computer & electronic product manufacturing	353	26	8	149	70	74	25	1	0
Computer & peripheral equipment mfg.	11	2	1	4	0	2	2	0	0
Communications equipment manufacturing	37	0	1	13	9	11	3	0	0
Audio & video equipment manufacturing	7	0	0	3	0	1	3	0	0
Semiconductor & electronic component mfg.	97	9	0	43	19	20	6	0	0
Electronic instrument manufacturing	195	15	6	82	42	38	11	1	0
Magnetic media manufacturing & reproducing	6	0	0	4	0	2	0	0	0
Electrical equipment & appliance mfg.	280	21	5	125	56	52	21	0	0
Electric lighting equipment manufacturing	25	2	0	15	4	4	0	0	0
Household appliance manufacturing	8	0	1	1	2	3	1	0	0
Electrical equipment manufacturing	52	4	0	20	11	7	10	0	0
Other electrical equipment & component mfg.	195	15	4	89	39	38	10	0	0
Transportation equipment manufacturing	845	89	15	356	174	164	40	7	0
Motor vehicle manufacturing	65	5	3	26	15	12	4	0	0
Motor vehicle body & trailer manufacturing	85	10	3	41	14	13	4	0	0
Motor vehicle parts manufacturing	255	25	5	101	65	40	14	5	0
Aerospace product & parts manufacturing	124	15	1	53	20	29	5	1	0
Railroad rolling stock manufacturing	93	5	2	39	21	20	6	0	0
Ship & boat building	84	21	1	30	11	17	3	1	0
Other transportation equipment manufacturing	139	8	0	66	28	33	4	0	0
Furniture & related product manufacturing	358	16	6	173	88	60	15	0	0
Household & institutional furniture mfg.	220	10	1	114	48	39	8	0	0
Office furniture & fixtures manufacturing	106	5	3	45	29	18	6	0	0
Other furniture-related product manufacturing	32	1	2	14	11	3	1	0	0
Miscellaneous manufacturing	334	27	6	149	72	53	23	4	0
Medical equipment & supplies manufacturing	130	14	3	47	28	25	12	1	0
Other miscellaneous manufacturing	204	13	3	102	44	28	11	3	0
Trade, Transportation & Utilities	19,607	1,496	570	6,035	4,928	4,758	1,714	86	20
Trade	12,911	985	306	4,224	3,248	3,069	1,009	62	8
Merchant wholesalers, durable goods	1,903	143	59	633	462	430	170	5	1
Merchant wholesalers, nondurable goods	1,424	80	32	432	414	368	95	3	0
Electronic markets & agents & brokers	720	51	22	249	192	162	41	2	1
Motor vehicle & parts dealers	1,279	169	21	425	299	249	113	2	1
Furniture & home furnishings stores	327	13	5	106	96	82	25	0	0
Electronics & appliance stores	125	13	5	35	36	22	14	0	0
Building material & garden supply stores	787	63	16	213	231	223	39	1	1
Food & beverage stores	2,613	152	35	1,029	651	556	172	16	2
Health & personal care stores	384	23	14	108	93	93	46	7	0
Gasoline stations	376	25	9	123	80	87	46	5	1
Clothing & clothing accessories stores	286	27	6	82	58	93	18	2	0
Sporting goods, hobby, book & music stores	191	17	1	74	33	49	16	1	0
General merchandise stores	1,708	149	63	473	418	451	147	7	0
Miscellaneous store retailers	457	44	7	146	98	126	29	7	0
Nonstore retailers	331	16	11	96	87	78	38	4	1

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INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Transportation	6,140	464	249	1,654	1,537	1,537	667	20	12
Air transportation	978	74	30	248	216	241	168	1	0
Water transportation	4	1	0	1	0	0	2	0	0
Truck transportation	2,326	177	104	629	634	571	195	8	8
Transit and ground passenger transportation	1,376	124	75	347	277	320	226	5	2
Pipeline transportation	12	2	2	4	0	3	1	0	0
Scenic & sightseeing transportation	25	1	8	7	1	4	4	0	0
Support activities for transportation	353	27	6	113	89	86	31	1	0
Couriers & messengers	585	23	13	173	162	194	17	1	2
Warehousing & storage	481	35	11	132	158	118	23	4	0
Utilities	556	47	15	157	143	152	38	4	0
Information	1,033	79	36	292	255	309	56	6	0
Publishing industries, except Internet	397	26	15	135	89	108	23	1	0
Motion picture & sound recording industries	55	6	3	13	10	19	4	0	0
Broadcasting, except Internet	68	6	4	14	13	27	4	0	0
Internet publishing & broadcasting	3	1	1	1	0	0	0	0	0
Telecommunications	429	35	12	111	126	123	17	5	0
ISPs, search portals & data processing	47	2	0	10	10	19	6	0	0
Other information services	34	3	1	8	7	13	2	0	0
Financial Activities	2,411	208	59	763	525	587	245	22	2
Finance & insurance	1,354	129	29	443	226	341	167	18	1
Monetary authorities - central bank	68	9	1	21	8	11	10	8	0
Credit intermediation & related activities	313	32	9	89	47	74	57	4	1
Securities, commodity contracts, investments	48	4	3	10	11	10	8	2	0
Insurance carriers & related activities	570	38	12	180	105	148	84	3	0
Funds, trusts & other financial vehicles	355	46	4	143	55	98	8	1	0
Real estate & rental & leasing	1,057	79	30	320	299	246	78	4	1
Real estate	687	56	19	200	199	156	53	3	1
Rental & leasing services	361	23	11	117	97	87	25	1	0
Lessors of nonfinancial intangible assets	9	0	0	3	3	3	0	0	0
Professional & Business Services	8,035	639	223	2,632	1,799	1,916	764	55	7
Professional & technical services	1,403	133	52	470	278	299	148	21	2
Management of companies & enterprises	1,198	79	30	376	285	299	125	2	2
Administrative & waste services	5,434	427	141	1,786	1,236	1,318	491	32	3
Administrative & support services	4,970	381	134	1,640	1,144	1,197	443	28	3
Waste management & remediation services	464	46	7	146	92	121	48	4	0
Educational & Health Services	18,876	1,552	534	5,224	4,697	4,625	2,085	127	32
Educational services	6,151	635	138	1,657	1,259	1,736	695	26	5
Health care & social assistance	12,725	917	396	3,567	3,438	2,889	1,390	101	27
Ambulatory health care services	2,586	135	102	689	758	542	330	23	7
Hospitals	3,784	288	110	1,215	977	778	387	23	6
Nursing & residential care facilities	4,364	308	137	1,197	1,206	1,043	430	37	6
Social assistance	1,991	186	47	466	497	526	243	18	8
Leisure & Hospitality Services	5,344	427	71	2,152	948	1,246	469	29	2
Arts, entertainment & recreation	1,082	95	23	326	175	364	93	6	0
Performing arts & spectator sports	303	23	8	79	46	126	20	1	0
Museums, historical sites, zoos & parks	75	5	1	27	17	19	6	0	0
Amusements, gambling & recreation	704	67	14	220	112	219	67	5	0
Accommodation & food services	4,262	332	48	1,826	773	882	376	23	2
Accommodation	837	69	9	272	197	209	76	5	0
Food services & drinking places	3,425	263	39	1,554	576	673	300	18	2
Other Services (except Public Administration)	2,309	225	57	780	432	546	254	15	0

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INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Repair & maintenance	856	126	17	321	157	151	80	4	0
Personal & laundry services	532	38	18	204	94	122	51	5	0
Membership associations & organizations	908	61	22	251	180	271	117	6	0
Private households	13	0	0	4	1	2	6	0	0
Public Administration	7,740	612	242	2,358	1,629	2,160	644	65	30
Executive, legislative & general government	5,807	400	173	1,653	1,293	1,627	576	55	30
Justice, public order & safety activities	1,342	144	46	520	203	391	30	8	0
Administration of human resource programs	125	17	8	40	35	22	2	1	0
Administration of environmental programs	140	16	4	47	23	48	2	0	0
Community & housing program administration	261	32	6	76	60	55	31	1	0
Administration of economic programs	64	2	5	22	15	17	3	0	0
Space research & technology	0	0	0	0	0	0	0	0	0
National security & international affairs	1	1	0	0	0	0	0	0	0
Unclassified	367	16	7	121	101	80	18	22	2

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2010

Table 5. Industry by Cause of Injury, Pennsylvania 2010

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Total	85,560	6,362	12,964	3,539	10,739	3,400	9,600	26,621	128	1,371	2,537	3,056	5,243
Agriculture, Forestry, Fishing & Hunting	656	56	143	41	58	41	85	153	1	3	33	15	27
Crop production	443	36	82	33	37	26	62	110	0	2	29	11	15
Animal production	143	13	47	6	15	9	13	28	0	0	2	0	10
Forestry	1	0	0	0	0	0	1	0	0	0	0	0	0
Fishing, hunting & trapping	4	0	1	0	2	1	0	0	0	0	0	0	0
Agriculture & forestry support activities	65	7	13	2	4	5	9	15	1	1	2	4	2
Natural Resources & Mining	921	63	174	37	90	76	114	235	1	11	24	40	56
Logging	26	0	14	1	1	2	5	2	0	0	0	0	1
Mining	895	63	160	36	89	74	109	233	1	11	24	40	55
Oil & gas extraction	81	5	10	3	6	10	12	18	0	4	2	8	3
Mining, except oil & gas	424	26	75	15	48	26	54	127	1	6	12	10	24
Coal mining	318	16	61	11	33	22	42	96	0	4	9	8	16
Metal ore mining	2	0	1	0	0	0	1	0	0	0	0	0	0
Nonmetallic mineral mining & quarrying	104	10	13	4	15	4	11	31	1	2	3	2	8
Support activities for mining	390	32	75	18	35	38	43	88	0	1	10	22	28
Construction	6,979	620	1,109	765	503	256	686	1,971	27	98	265	242	437
Construction of buildings	1,591	143	288	218	119	47	139	411	4	20	57	43	102
Residential building construction	941	81	178	148	67	26	83	228	1	6	36	30	57
Nonresidential building construction	650	62	110	70	52	21	56	183	3	14	21	13	45
Heavy & civil engineering construction	1,305	111	192	81	119	56	129	410	4	25	47	60	71
Utility system construction	397	25	71	28	28	11	37	109	4	11	19	24	30
Land subdivision	24	1	5	1	2	0	6	4	0	1	2	1	1
Highway, street & bridge construction	849	81	109	50	86	44	80	288	0	12	26	34	39
Other heavy construction	35	4	7	2	3	1	6	9	0	1	0	1	1
Specialty trade contractors	4,083	366	629	466	265	153	418	1,150	19	53	161	139	264
Building foundation & exterior contractors	944	91	137	133	66	42	111	254	1	11	34	14	50
Building equipment contractors	1,809	177	253	180	121	55	182	542	14	27	87	74	97
Building finishing contractors	616	53	104	93	31	15	48	168	2	5	22	13	62
Other specialty trade contractors	714	45	135	60	47	41	77	186	2	10	18	38	55
Manufacturing	11,282	965	1,572	376	931	822	1,030	4,001	20	203	601	126	635
Food manufacturing	1,797	144	197	65	224	113	156	640	2	29	64	35	128
Animal food manufacturing	96	8	11	7	9	6	6	30	0	3	6	2	8
Grain & oilseed milling	38	4	2	0	1	2	5	11	0	1	3	1	8
Sugar & confectionery product mfg.	122	8	13	4	12	6	8	59	1	1	3	3	4
Fruit & vegetable preserving & specialty	191	20	33	6	22	12	17	50	0	5	11	6	9
Dairy product manufacturing	205	9	15	14	32	12	20	78	0	2	9	4	10
Animal slaughtering & processing	289	17	52	5	33	24	29	89	0	2	9	3	26
Seafood product preparation & packaging	3	1	1	0	0	0	0	1	0	0	0	0	0
Bakeries & tortilla manufacturing	576	52	51	13	86	32	45	222	1	9	11	7	47
Other food manufacturing	277	25	19	16	29	19	26	100	0	6	12	9	16
Beverage & tobacco product manufacturing	349	29	38	13	42	17	26	157	0	4	4	10	9
Beverage manufacturing	271	13	30	13	30	13	19	134	0	1	2	8	8
Tobacco manufacturing	78	16	8	0	12	4	7	23	0	3	2	2	1
Textile mills	69	2	10	4	6	5	10	27	1	2	0	0	2
Fiber, yarn & thread mills	19	2	3	1	3	1	4	4	0	1	0	0	0
Fabric mills	35	0	5	2	3	4	6	14	0	0	0	0	1
Textile & fabric finishing mills	15	0	2	1	0	0	0	9	1	1	0	0	1
Textile product mills	72	6	4	6	3	8	4	37	0	0	0	1	3
Textile furnishings mills	31	3	2	1	1	3	0	19	0	0	0	0	2
Other textile product mills	41	3	2	5	2	5	4	18	0	0	0	1	1

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INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Apparel manufacturing	72	7	7	2	12	4	5	28	0	1	0	0	6
Apparel knitting mills	5	0	2	0	2	0	0	1	0	0	0	0	0
Cut & sew apparel manufacturing	60	7	4	2	9	3	5	24	0	0	0	0	6
Accessories & other apparel manufacturing	7	0	1	0	1	1	0	3	0	1	0	0	0
Leather & allied product manufacturing	58	3	7	0	4	2	4	26	0	1	1	0	10
Leather & hide tanning & finishing	17	1	1	0	1	1	1	7	0	1	1	0	3
Footwear manufacturing	10	0	2	0	1	1	1	5	0	0	0	0	0
Other leather product manufacturing	31	2	4	0	2	0	2	14	0	0	0	0	7
Wood product manufacturing	543	48	123	20	24	50	51	183	0	1	17	6	20
Sawmills & wood preservation	121	9	20	8	5	19	18	35	0	0	2	3	2
Plywood & engineered wood product mfg.	38	3	8	2	4	3	2	12	0	0	1	0	3
Other wood product manufacturing	384	36	95	10	15	28	31	136	0	1	14	3	15
Paper manufacturing	384	30	44	16	44	37	44	144	0	5	10	1	9
Pulp, paper & paperboard mills	67	4	6	2	10	10	10	24	0	1	0	0	0
Converted paper product manufacturing	317	26	38	14	34	27	34	120	0	4	10	1	9
Printing & related support activities	415	41	37	14	30	49	43	168	1	2	7	1	22
Petroleum & coal products manufacturing	83	9	10	3	12	6	8	26	0	2	6	0	1
Chemical manufacturing	484	36	56	16	48	16	52	158	1	11	39	13	38
Basic chemical manufacturing	66	5	6	1	5	2	13	20	0	1	8	0	5
Resin, rubber & artificial fibers mfg.	69	4	8	2	10	1	6	29	1	3	2	0	3
Agricultural chemical manufacturing	12	1	2	0	2	0	1	2	0	0	1	2	1
Pharmaceutical & medicine mfg.	157	15	14	3	19	5	15	51	0	2	9	8	16
Paint, coating & adhesive manufacturing	51	4	8	3	4	2	6	14	0	0	5	1	4
Soap, cleaning compound & toiletry mfg.	52	2	5	3	6	2	2	19	0	5	5	1	2
Other chemical product & preparation mfg.	77	5	13	4	2	4	9	23	0	0	9	1	7
Plastics & rubber products manufacturing	637	52	95	20	49	56	59	230	0	9	20	2	45
Plastics product manufacturing	594	51	91	18	46	52	54	208	0	9	19	2	44
Rubber product manufacturing	43	1	4	2	3	4	5	22	0	0	1	0	1
Nonmetallic mineral product manufacturing	530	65	65	29	49	27	63	159	0	11	26	7	29
Clay product & refractory manufacturing	52	11	3	0	1	1	11	19	0	1	2	0	3
Glass & glass product manufacturing	92	13	6	6	10	7	7	32	0	1	6	0	4
Cement & concrete product manufacturing	287	37	42	21	28	11	39	73	0	5	13	6	12
Lime & gypsum product manufacturing	17	0	0	0	2	1	1	11	0	0	2	0	0
Other nonmetallic mineral products	82	4	14	2	8	7	5	24	0	4	3	1	10
Primary metal manufacturing	1,144	77	171	25	68	95	81	381	4	63	130	4	45
Iron & steel mills & ferroalloy mfg.	307	20	38	10	21	38	30	108	2	18	12	2	8
Steel product mfg. from purchased steel	201	20	46	4	19	18	9	63	0	5	8	0	9
Alumina & aluminum production	11	0	4	0	1	1	3	2	0	0	0	0	0
Other nonferrous metal production	156	17	22	5	10	12	11	55	1	11	10	1	1
Foundries	469	20	61	6	17	26	28	153	1	29	100	1	27
Fabricated metal product manufacturing	1,805	182	295	57	93	163	155	579	2	21	130	19	109
Forging & stamping	205	25	37	3	6	17	11	78	0	1	12	0	15
Cutlery & hand tool manufacturing	35	2	4	1	2	4	1	16	0	1	1	1	2
Architectural & structural metals mfg.	664	65	106	30	43	45	51	208	1	8	55	10	42
Boiler, tank & shipping container mfg.	107	13	15	7	3	11	10	29	0	2	12	0	5
Hardware manufacturing	18	1	1	0	0	2	3	7	1	1	0	0	2
Spring & wire product manufacturing	57	2	10	1	3	7	4	22	0	1	0	0	7
Machine shops & threaded product mfg.	340	39	59	8	13	45	28	98	0	3	25	4	18
Coating, engraving & heat treating metals	120	10	22	4	8	12	19	25	0	2	10	0	8
Other fabricated metal product mfg.	259	25	41	3	15	20	28	96	0	2	15	4	10
Machinery manufacturing	670	69	111	21	49	40	55	248	2	9	37	2	27
Ag., construction & mining machinery mfg.	113	13	9	1	13	4	10	46	0	1	5	0	11

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INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Industrial machinery manufacturing	68	4	10	5	7	4	5	20	1	1	9	0	2
Commercial & service industry machinery	46	2	7	1	3	2	4	24	0	0	1	0	2
HVAC & commercial refrigeration equipment	65	10	9	3	2	3	4	32	0	1	0	0	1
Metalworking machinery manufacturing	148	22	33	5	10	9	16	41	1	3	6	0	2
Turbine & power transmission equipment mfg.	37	6	6	2	3	1	1	14	0	1	2	0	1
Other general purpose machinery mfg.	193	12	37	4	11	17	15	71	0	2	14	2	8
Computer & electronic product manufacturing	353	23	40	11	41	13	28	149	1	7	15	7	18
Computer & peripheral equipment mfg.	11	0	3	0	2	0	1	4	0	0	1	0	0
Communications equipment manufacturing	37	1	4	4	4	1	4	18	0	0	0	1	0
Audio & video equipment manufacturing	7	0	0	0	2	0	1	4	0	0	0	0	0
Semiconductor & electronic component mfg.	97	6	10	2	8	5	8	43	0	1	3	1	10
Electronic instrument manufacturing	195	16	22	5	23	6	14	80	1	6	11	5	6
Magnetic media manufacturing & reproducing	6	0	1	0	2	1	0	0	0	0	0	0	2
Electrical equipment & appliance mfg.	280	21	35	6	17	19	21	124	2	6	12	2	15
Electric lighting equipment manufacturing	25	5	4	1	1	3	2	8	0	0	0	0	1
Household appliance manufacturing	8	0	2	0	0	0	0	5	0	0	0	1	0
Electrical equipment manufacturing	52	3	6	2	4	4	4	19	1	0	3	0	6
Other electrical equipment & component mfg.	195	13	23	3	12	12	15	92	1	6	9	1	8
Transportation equipment manufacturing	845	58	113	27	78	57	100	272	3	15	57	6	59
Motor vehicle manufacturing	65	4	11	0	5	5	9	26	0	1	0	0	4
Motor vehicle body & trailer manufacturing	85	3	12	4	7	8	8	27	0	3	7	1	5
Motor vehicle parts manufacturing	255	13	38	4	12	24	15	92	0	3	18	2	34
Aerospace product & parts manufacturing	124	15	10	5	23	2	18	33	1	1	9	1	6
Railroad rolling stock manufacturing	93	4	12	7	10	6	11	36	0	1	3	1	2
Ship & boat building	84	5	14	4	4	5	7	21	0	3	14	0	7
Other transportation equipment mfg.	139	14	16	3	17	7	32	37	2	3	6	1	1
Furniture & related product manufacturing	358	30	77	11	15	26	30	134	0	1	10	3	21
Household & institutional furniture mfg.	220	15	52	5	8	17	21	79	0	1	8	0	14
Office furniture & fixtures manufacturing	106	12	19	6	6	7	6	41	0	0	2	3	4
Other furniture related product mfg.	32	3	6	0	1	2	3	14	0	0	0	0	3
Miscellaneous manufacturing	334	33	37	10	23	19	35	131	1	3	16	7	19
Medical equipment & supplies mfg.	130	17	10	0	12	2	18	47	1	2	7	4	10
Other miscellaneous manufacturing	204	16	27	10	11	17	17	84	0	1	9	3	9
Trade, Transportation & Utilities	19,608	1,437	2,773	903	2,183	781	2,031	6,792	24	220	492	977	995
Trade	12,911	953	1,972	545	1,424	529	1,281	4,656	16	165	268	404	698
Merchant wholesalers, durable goods	1,903	138	282	90	151	120	199	639	3	25	70	116	70
Merchant wholesalers, nondurable goods	1,424	90	168	82	115	75	142	606	2	18	24	48	54
Electronic markets & agents & brokers	720	50	82	30	91	32	58	259	2	6	17	32	61
Motor vehicle & parts dealers	1,279	115	187	45	156	56	113	384	2	17	65	73	66
Furniture & home furnishings stores	327	29	44	19	31	10	34	144	0	1	4	3	8
Electronics & appliance stores	125	5	15	4	16	4	12	50	0	1	2	4	12
Building material & garden supply stores	787	72	135	36	57	27	61	328	0	5	9	25	32
Food & beverage stores	2,613	175	515	66	316	88	250	951	4	53	25	18	152
Health & personal care stores	384	18	36	24	40	11	50	143	0	2	4	24	32
Gasoline stations	376	35	58	12	61	8	53	88	0	13	7	13	28
Clothing & clothing accessories stores	286	28	52	23	37	7	35	81	1	4	5	2	11
Sporting goods, hobby, book & music stores	191	19	29	14	20	6	19	71	0	3	2	0	8
General merchandise stores	1,708	120	250	60	214	57	179	656	1	10	19	14	128
Miscellaneous store retailers	457	45	79	17	61	17	45	141	0	5	12	15	20
Nonstore retailers	331	14	40	23	58	11	31	115	1	2	3	17	16
Transportation	6,141	449	716	332	676	242	663	1,960	7	50	210	563	273
Air transportation	978	131	91	35	80	46	97	334	0	10	67	70	17

Work Injuries and Illnesses, Pennsylvania 2010

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Water transportation	4	0	1	1	0	0	0	0	0	2	0	0	0
Truck transportation	2,327	124	252	187	272	84	257	755	1	15	54	227	99
Transit & ground passenger transport.	1,376	104	187	48	209	45	140	279	5	6	68	212	73
Pipeline transportation	12	0	0	0	3	0	3	3	0	1	0	1	1
Scenic & sightseeing transportation	25	4	5	1	1	1	4	3	0	1	0	2	3
Support activities for transportation	353	14	49	20	41	14	43	119	0	4	11	19	19
Couriers & messengers	585	39	64	27	37	17	73	263	0	4	2	12	47
Warehousing & storage	481	33	67	13	33	35	46	204	1	7	8	20	14
Utilities	556	35	85	26	83	10	87	176	1	5	14	10	24
Information	1,033	71	96	51	179	44	125	354	4	7	6	56	40
Publishing industries, except Internet	397	34	32	12	63	28	50	135	2	0	4	21	16
Motion picture & sound recording industries	55	5	11	4	6	3	6	15	1	2	0	2	0
Broadcasting, except Internet	68	6	12	5	12	0	7	17	0	0	0	4	5
Internet publishing & broadcasting	3	0	1	1	0	0	0	0	0	0	0	1	0
Telecommunications	429	20	28	28	76	11	48	163	1	5	2	28	19
ISPs, search portals & data processing	47	5	4	1	14	1	9	13	0	0	0	0	0
Other information services	34	1	8	0	8	1	5	11	0	0	0	0	0
Financial Activities	2,411	134	274	87	429	67	288	730	2	30	71	105	194
Finance & insurance	1,354	85	128	36	276	41	174	357	0	19	51	61	126
Monetary authorities - central bank	68	5	4	1	12	3	5	20	0	0	0	3	15
Credit intermediation & related activities	313	15	22	7	71	14	50	69	0	4	4	17	40
Securities, commodity contracts, investments	48	2	7	3	7	2	4	10	0	1	1	4	7
Insurance carriers & related activities	570	21	53	21	133	10	53	164	0	5	24	31	55
Funds, trusts & other financial vehicles	355	42	42	4	53	12	62	94	0	9	22	6	9
Real estate & rental & leasing	1,057	49	146	51	153	26	114	373	2	11	20	44	68
Real estate	687	33	96	41	98	13	71	249	2	10	15	16	43
Rental & leasing services	361	15	48	10	54	13	41	122	0	1	5	28	24
Lessors of nonfinancial intangible assets	9	1	2	0	1	0	2	2	0	0	0	0	1
Professional & Business Services	8,034	650	1,272	288	947	362	874	2,486	10	90	247	324	484
Professional & technical services	1,402	119	266	53	185	47	151	343	2	11	39	86	100
Management of companies & enterprises	1,198	68	206	25	165	41	138	397	3	27	27	29	72
Administrative & waste services	5,434	463	800	210	597	274	585	1,746	5	52	181	209	312
Administrative & support services	4,970	415	733	192	563	243	515	1,609	5	49	168	182	296
Waste management & remediation services	464	48	67	18	34	31	70	137	0	3	13	27	16
Educational & Health Services	18,876	1,063	3,189	415	2,994	465	2,426	6,029	15	204	412	561	1,103
Educational services	6,151	342	1,173	215	1,098	205	931	1,541	5	89	123	122	307
Health care & social assistance	12,725	721	2,016	200	1,896	260	1,495	4,488	10	115	289	439	796
Ambulatory health care services	2,586	129	335	38	410	39	296	963	1	7	65	179	124
Hospitals	3,784	268	539	48	516	82	398	1,458	6	40	116	42	271
Nursing & residential care facilities	4,364	231	822	52	671	111	482	1,497	0	51	69	112	266
Social assistance	1,991	93	320	62	299	28	319	570	3	17	39	106	135
Leisure & Hospitality Services	5,344	625	900	144	889	155	652	1,116	14	381	92	69	307
Arts, entertainment & recreation	1,082	96	193	38	135	54	155	282	0	36	16	14	63
Performing arts & spectator sports	303	25	59	9	36	14	49	85	0	3	1	4	18
Museums, historical sites, zoos & parks	75	6	14	5	17	2	6	22	0	0	1	0	2
Amusements, gambling & recreation	704	65	120	24	82	38	100	175	0	33	14	10	43
Accommodation & food services	4,262	529	707	106	754	101	497	834	14	345	76	55	244
Accommodation	837	83	95	18	166	15	118	241	1	19	14	6	61
Food services & drinking places	3,425	446	612	88	588	86	379	593	13	326	62	49	183
Other Services (except Public Administration)	2,309	199	351	103	306	76	301	590	3	31	93	113	143
Repair & maintenance	856	100	134	38	63	41	79	218	3	13	68	55	44
Personal & laundry services	532	38	94	21	71	19	63	146	0	7	10	21	42

Work Injuries and Illnesses, Pennsylvania 2010

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Membership associations & organizations	908	61	121	43	170	16	158	220	0	11	15	36	57
Private households	13	0	2	1	2	0	1	6	0	0	0	1	0
Public Administration	7,740	458	1,073	308	1,190	243	939	2,045	7	83	174	412	808
Executive, legislative & general government	5,807	298	769	232	806	161	793	1,678	3	52	111	250	654
Justice, public order & safety activities	1,342	101	211	44	284	64	106	207	3	29	36	129	128
Administration of human resource programs	125	13	25	4	25	5	10	26	0	0	4	9	4
Administration of environmental programs	140	17	16	9	29	6	6	39	1	0	6	10	1
Community & housing program administration	261	22	46	17	35	7	15	81	0	2	15	7	14
Administration of economic programs	64	7	6	2	11	0	9	14	0	0	1	7	7
Space research & technology	0	0	0	0	0	0	0	0	0	0	0	0	0
National security & international affairs	1	0	0	0	0	0	0	0	0	0	1	0	0
Unclassified	367	21	38	21	40	12	49	119	0	10	27	16	14

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2010

Table 6. Type of Injury or Illness by Body Part Affected, Pennsylvania 2010

INJURY OR ILLNESS	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Total	85,560	7,022	2,196	27,833	19,700	20,631	7,554	519	105
Amputation, Enucleation, Loss of Use	378	40	3	311	0	21	3	0	0
Burns: Heat & Chemical	1,568	266	29	814	56	251	149	1	2
Contusion, Crushing, Bruise	12,116	1,637	142	3,692	1,339	4,060	1,236	4	6
Cut, Laceration, Puncture	8,428	1,202	38	5,927	86	1,020	153	1	1
Fracture	5,634	249	43	2,418	436	2,318	165	2	3
Sprain, Strain	38,861	133	1,657	10,292	14,516	10,300	1,939	23	1
Multiple Injuries	2,803	198	43	388	143	328	1,646	44	13
Occupational Disease	1,941	189	23	785	353	38	373	162	18
Other	13,764	3,102	215	3,200	2,757	2,284	1,879	282	45
Unclassified	67	6	3	6	14	11	11	0	16

Table 7. Type of Injury or Illness by Cause of Injury, Pennsylvania 2010

INJURY OR ILLNESS	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Total	85,560	6,362	12,964	3,539	10,739	3,400	9,600	26,621	128	1,371	2,537	3,056	5,243
Amputation, Enucleation, Loss of Use	378	53	102	3	2	173	6	7	0	1	15	4	12
Burns: Heat & Chemical	1,568	5	28	0	11	16	5	5	25	1,148	294	7	24
Contusion, Crushing, Bruise	12,116	1,307	3,734	697	2,616	1,285	1,234	353	1	13	11	493	372
Cut, Laceration, Puncture	8,428	3,178	3,684	95	244	573	204	124	3	10	35	102	176
Fracture	5,634	256	1,129	750	1,455	534	949	242	1	4	1	193	120
Sprain, Strain	38,861	801	1,804	1,345	4,508	414	5,680	21,844	2	15	13	1,375	1,060
Multiple Injuries	2,803	105	551	251	593	138	364	195	3	11	26	372	194
Occupational Disease	1,941	33	68	5	15	6	71	502	1	36	489	11	704
Other	13,764	624	1,854	390	1,284	261	1,082	3,346	92	133	1,652	494	2,552
Unclassified	67	0	10	3	11	0	5	3	0	0	1	5	29

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2010

Table 8. Age by Industry Division, Pennsylvania 2010

AGE	TOTAL	AGRICULTURE, FORESTRY & FISHING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION & PUBLIC UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY SERVICES	OTHER SERVICES (EXCEPT PUBLIC ADMINISTRATION)	PUBLIC ADMINISTRATION	UNCLASSIFIED
Total	85,560	656	921	6,979	11,282	19,608	1,033	2,411	8,034	18,876	5,344	2,309	7,740	367
Under 18 years	384	3	0	20	9	72	2	7	31	52	140	23	22	3
18 thru 20 years	2,658	33	28	195	238	691	13	53	338	347	511	89	97	25
21 thru 24 years	5,931	63	64	498	578	1,385	45	149	789	1,085	731	181	336	27
25 thru 29 years	8,101	76	107	777	871	1,712	80	206	1,059	1,583	677	218	693	42
30 thru 34 years	7,675	67	119	746	957	1,595	103	194	878	1,497	498	213	781	27
35 thru 39 years	8,191	58	103	778	1,152	1,790	110	216	790	1,672	401	180	899	42
40 thru 44 years	9,136	74	90	801	1,279	2,143	135	257	846	1,823	438	248	968	34
45 thru 49 years	10,269	53	93	857	1,544	2,569	136	286	921	2,108	484	241	931	46
50 thru 54 years	10,556	63	110	814	1,669	2,636	152	307	876	2,367	418	254	845	45
55 thru 59 years	8,024	50	97	440	1,323	1,856	106	279	554	2,123	273	198	688	37
60 thru 64 years	5,001	24	62	280	807	1,247	79	195	402	1,255	182	130	313	25
65 years & older	2,539	17	10	73	243	742	34	108	176	680	162	119	163	12
Age Not Reported	7,095	75	38	700	612	1,170	38	154	374	2,284	429	215	1,004	2
Median Age	45.3	41.9	42.2	43.0	47.2	41.3	46.5	47.2	40.8	48.3	36.4	24.4	45.4	42.6

Table 9. Age by Gender, Pennsylvania 2010

AGE	TOTALS		MALE		FEMALE	
	TOTAL	FATAL	TOTAL	FATAL	TOTAL	FATAL
Total	85,560	111	57,144	103	28,416	8
Under 18 years	384	1	223	0	161	1
18 thru 20 years	2,658	2	1,765	2	893	0
21 thru 24 years	5,931	5	3,858	4	2,073	1
25 thru 29 years	8,101	5	5,406	5	2,695	0
30 thru 34 years	7,675	6	5,190	4	2,485	2
35 thru 39 years	8,191	7	5,487	7	2,704	0
40 thru 44 years	9,136	10	5,968	10	3,168	0
45 thru 49 years	10,269	16	6,521	15	3,748	1
50 thru 54 years	10,556	14	6,528	12	4,028	2
55 thru 59 years	8,024	14	4,809	14	3,215	0
60 thru 64 years	5,001	15	3,003	15	1,998	0
65 years & older	2,539	13	1,472	12	1,067	1
Age not reported	7,095	3	6,914	3	181	0
Median Age	45.3	51.0	45.5	52.1	45.0	45.0

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2010

Table 10. County by Industry Division, Pennsylvania 2010

COUNTY	TOTAL	AGRICULTURE, FORESTRY, FISHING & HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION & UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY	OTHER SERVICES (EXCEPT PUBLIC ADMINISTRATION)	PUBLIC ADMINISTRATION	UNCLASSIFIED
TOTAL	85,560	656	921	6,979	11,282	19,608	1,033	2,411	8,034	18,876	5,344	2,309	7,740	367
Adams	719	38	0	82	166	147	6	13	56	115	44	20	30	2
Allegheny	6,819	1	12	522	471	1,465	131	263	688	1,667	575	252	754	18
Armstrong	446	5	32	50	81	98	6	6	39	72	12	18	27	0
Beaver	1,332	3	5	78	189	383	6	45	161	279	72	41	69	1
Bedford	306	8	2	43	39	98	1	2	14	63	15	6	13	2
Berks	2,796	58	2	242	571	547	21	65	316	540	116	58	234	26
Blair	910	3	3	83	126	213	6	8	77	221	37	30	102	1
Bradford	322	6	15	25	64	51	2	6	32	75	16	8	20	2
Bucks	3,334	17	6	332	376	840	47	126	289	865	154	94	179	9
Butler	1,126	5	13	87	167	295	18	20	125	215	69	32	74	6
Cambria	1,030	6	48	77	139	180	8	18	102	218	52	27	147	8
Cameron	52	0	1	2	30	3	1	2	1	7	2	1	2	0
Carbon	596	1	4	49	95	130	17	11	56	92	36	20	84	1
Centre	613	2	1	57	49	122	9	14	40	140	63	15	98	3
Chester	2,256	143	2	200	235	570	30	62	224	424	143	72	142	9
Clarion	295	0	15	20	39	67	1	9	19	95	4	5	21	0
Clearfield	549	1	16	43	65	154	4	6	37	130	21	13	52	7
Clinton	263	4	7	26	60	46	4	2	20	42	17	6	28	1
Columbia	450	4	0	36	110	81	6	9	68	77	21	7	30	1
Crawford	520	1	15	35	133	82	5	4	33	123	22	17	48	2
Cumberland	1,305	8	0	114	141	348	17	42	124	278	83	33	115	2
Dauphin	1,697	11	0	103	147	351	24	73	211	474	115	41	147	0
Delaware	3,397	7	0	233	229	903	45	133	329	991	177	96	251	3
Elk	252	0	7	8	120	25	0	9	23	32	1	4	16	7
Erie	1,637	24	1	84	346	323	18	41	129	402	120	51	92	6
Fayette	1,074	12	53	93	164	262	15	30	77	183	67	29	88	1
Forest	51	0	2	2	8	10	0	2	2	12	1	0	12	0
Franklin	915	9	7	80	149	211	2	8	123	176	35	38	75	2
Fulton	76	2	1	10	16	16	0	0	6	15	6	0	4	0
Greene	284	0	57	37	28	53	1	8	14	55	7	5	19	0
Huntingdon	283	1	3	37	62	49	1	6	21	51	14	1	36	1
Indiana	577	10	79	50	83	89	7	14	24	112	27	23	57	2
Jefferson	317	0	32	33	63	69	1	4	23	55	13	8	14	2
Juniata	137	4	0	21	37	27	1	5	9	18	3	3	7	2
Lackawanna	1,820	1	1	73	212	389	30	43	181	438	110	38	287	17
Lancaster	3,782	32	15	465	643	875	64	116	333	630	303	105	170	31
Lawrence	693	5	7	45	143	161	10	12	71	125	31	15	66	2
Lebanon	897	5	2	75	162	172	8	23	108	213	60	14	50	5
Lehigh	2,509	25	3	173	288	747	23	83	379	382	165	94	129	18
Luzerne	2,872	8	15	164	392	565	25	48	266	554	250	46	526	13
Lycoming	977	9	15	74	242	185	9	15	65	233	57	21	51	1
McKean	294	0	33	12	76	40	1	14	33	51	11	6	17	0
Mercer	676	2	4	46	99	137	9	27	51	195	44	6	53	3
Mifflin	374	2	1	29	159	61	1	6	17	58	16	1	17	6
Monroe	1,084	3	2	69	85	292	11	22	95	224	174	35	66	6

Work Injuries and Illnesses, Pennsylvania 2010

COUNTY	TOTAL	AGRICULTURE, FORESTRY, FISHING & HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION & UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY	OTHER SERVICES (EXCEPT PUBLIC ADMINISTRATION)	PUBLIC ADMINISTRATION	UNCLASSIFIED
Montgomery	4,015	6	3	400	455	924	52	174	372	1,025	270	102	203	29
Montour	106	1	0	6	13	16	2	3	18	26	6	1	14	0
Northampton	2,054	8	1	127	279	533	21	71	208	406	163	52	174	11
Northumberland	680	10	8	47	117	184	7	12	61	109	34	5	82	4
Perry	360	7	0	63	45	91	2	14	33	58	12	8	26	1
Philadelphia	11,068	5	3	792	670	2,191	134	304	895	3,362	631	307	1,738	36
Pike	282	2	0	18	10	60	1	9	15	53	60	27	24	3
Potter	84	0	4	9	23	11	0	2	11	12	4	2	6	0
Schuylkill	1,250	27	32	114	270	291	3	18	105	187	54	22	126	1
Snyder	231	3	2	19	58	55	7	4	16	25	5	1	32	4
Somerset	557	2	30	40	110	131	1	6	36	95	42	11	47	6
Sullivan	27	0	1	4	4	3	0	3	0	10	0	0	2	0
Susquehanna	209	6	9	9	14	51	3	1	17	68	10	4	15	2
Tioga	358	8	17	28	96	34	2	12	73	58	18	3	9	0
Union	178	2	1	12	23	50	2	1	15	35	14	6	14	3
Venango	389	0	2	40	84	72	1	5	15	76	14	4	74	2
Warren	279	1	17	11	43	86	0	8	21	45	6	1	40	0
Washington	1,477	4	39	136	174	345	15	38	155	324	85	40	120	2
Wayne	329	2	4	31	26	84	13	7	14	59	40	18	28	3
Westmoreland	2,435	9	31	210	392	601	26	73	212	448	142	72	212	7
Wyoming	190	1	7	11	18	52	3	1	27	35	12	6	15	2
York	2,695	20	1	247	677	570	18	73	258	428	140	64	187	12
Out of State	3,593	46	170	386	382	1,241	68	97	346	515	201	98	33	10

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Appendix

Methodology

Injuries and illnesses are reported to the bureau by electronic data interchange, or EDI, or through the department's website. The narrative description of the accident or exposure is coded for type of injury, part of body affected and cause of injury. These characteristics are classified according to the National Council on Compensation Insurance Coding System as it refers to work-related injuries. The nature of business is classified according to the North American Industry Classification System. In Tables 3, 4 and 5 of this publication, Natural Resources, Mining, Construction and Manufacturing industries are classified at the four-digit level. All other industries are classified at the three-digit level. Tables 1, 8 and 10 are at the division level. Age and gender are obtained directly from the electronic report.

The data tabulated refers to the years in which the injury or illness was reported.

Glossary

North American Industry Classification System (NAICS)

A classification system developed by the Office of Statistical Standards, Executive Office of the President/Office of Management and Budget, for use in classifying firms by type of activity in which they are engaged. Each firm is assigned an industry code for its major activity, which is determined by the product or group of products produced or services rendered.

Cause of Injury

Description of the event that directly resulted in the injury, i.e., struck by or against; fall; caught in, under or between; overexertion; etc.

Type of Injury

Result of the injury or illness, i.e., cut, bruise, fracture, amputation, sprain, etc.

Part of Body Affected

The part of the worker's body directly affected by the injury or illness.

Work Injury and Illness Rate

Injury and illness rates for selected industries are obtained by dividing the number of injuries or illnesses reported during the year by the estimated average preliminary employment for 12 months, times 1,000.

Age and Gender

Obtained directly from the First Report of Injury at time of injury.

Electronic Data Interchange (EDI)

Process of submitting a First Report of Injury electronically.

Web

Process of submitting a First Report of Injury via the Internet.

MESSAGE FROM

MaryKay Rauenzahn

DIRECTOR, WORKERS' COMPENSATION OFFICE OF ADJUDICATION



In 2010, the Workers' Compensation Office of Adjudication continued to work to more efficiently and effectively accomplish its mission to "address workers' compensation disputes by affording timely and impartial adjudication of workers' compensation matters, and to encourage cooperation among parties to workers' compensation claims by providing alternative dispute resolution services." The success of our efforts can be seen in the continuation in the trend of reducing both the number of petitions pending before workers' compensation judges and the number of cases closed and awaiting decision for more than 90 days.

In the area of alternative dispute resolution, the Office of Adjudication continued its efforts to actively encourage disputants to increase their awareness of the benefits of resolving workers' compensation disputes through mediation. The Office of Adjudication made it a priority to increase the number of judges providing mediation services by offering specialized training to 20 judges in 2010, with an additional 30 judges scheduled to attend training in 2011. Additionally, we have continued to adapt the mediation program in a number of offices to better meet the special needs of the parties involved, resulting in a 19 percent increase in the number of mediations held across the commonwealth in 2010.

In June 2010, the Office of Adjudication also undertook a major initiative to enhance the security of our staff and all parties involved in the adjudication process by implementing a security screening program in our 24 field offices and all remote hearing sites. All visitors to hearing and mediation locations across the commonwealth are now subject to security screening upon entering WCOA facilities.

Customer service and attention to detail play a very large part in delivering on our mission and meeting our goals. The success of the WCOA in 2010 would not have been possible without the hard work and dedication of our clerical employees, judges and management team. I want to recognize and thank each of them for their superior efforts in allowing the Office of Adjudication to provide top-notch service to the Pennsylvania workers' compensation community. We look forward to continuing to serve all workers' compensation stakeholders and to provide the means to promptly and efficiently move workers' compensation claims through the litigation process.

Sincerely,

A handwritten signature in black ink, appearing to be "MKR" followed by a large, stylized loop.

MaryKay Rauenzahn

Overview of the Office of Adjudication

Primary Function

The Office of Adjudication is responsible for the resolution of disputed workers' compensation matters. The director of adjudication oversees 94 workers' compensation judges, four judge managers, four administrative officers and 24 field offices. The workers' compensation judges conduct hearings in disputed matters and render reasoned decisions in a timely manner. Judges also provide alternative dispute resolution services in contested matters.

2010 Accomplishments

Kept the statewide average time to hear and decide workers' compensation cases below 7 months for the second consecutive year. At 6.9 months, it rose slightly from 6.8 months in 2009, and was down from 7.1 months in 2008, 7.3 months in 2007, 7.8 months in 2006, 8.3 months in 2005, 8.4 months in 2004, 8.7 months in 2003, 9.3 months in 2002, 9.8 months in 1999 and 11.5 months in 1998.

Reduced the number of pending petitions by 6 percent from 27,599 in 2009 to 25,893 at the end of 2010.

Reduced the number of cases pending for greater than 18 months to 985 or 6 percent of all cases pending, down from 1,118 in 2009 and 1,223 in 2008.

Ended the year with only 32 total petitions having been closed for more than 90 days prior to decision.

Increased the total number of mediation sessions held in 2010 by 19 percent over the 2009 total.

Continued to expand the availability of alternative dispute resolution services to the parties by increasing the number of judges providing mediation services, increasing the number of judges trained in alternative dispute resolution and improving the delivery of the services through the hearing offices.

Continued to provide new and expanded opportunities for the judges to meet the training requirements of the act, including specially designed courses in ethics and mediation as well as through the 2010 Workers' Compensation Judges' Conference.

Continued to work with the judges and district safety committees to identify and address safety

concerns. Implemented a security screening program to screen all individuals attending hearings and mediations in our 24 field offices and all remote hearing sites.

Continued to support employee training and certification in CPR, AED and first aid as well as monitor and update AED equipment as necessary.

Encouraged participation by the judges as speakers at educational events, such as the bureau conference, bar association presentations and other industry gatherings.

Continued to update and refine training materials for new judges to ensure that newly-hired judges received the most comprehensive training possible.

Continued to educate parties on the department's limited-English-proficiency policy and the procedure for requesting language interpretation services at hearings and mediations.

Continued to work side-by-side with the Bureau of Workers' Compensation to provide additional convenience to our customers by introducing additional forms for submission via the Web.

Mission Statement

To address workers' compensation disputes by affording timely and impartial adjudication of workers' compensation matters, and to encourage cooperation among parties to workers' compensation claims by providing alternative dispute resolution services.

Judge Managers

In addition to managing their own caseloads, the judge managers supervise the judges in the Office of Adjudication field offices in their respective regions and the four administrative officers.



Susan
Caravaggio



David
Cicola



Joseph
Hagan



Karen
Wertheimer

Overview of the Office of Adjudication

Among other duties, judge managers are responsible for balancing workloads among judges; reassigning petitions among judges; assigning judges to handle informal conferences; performing or assigning other judges to perform hearing duties for judges who are absent; training and evaluating new judges; interfacing with stakeholders and evaluating the impact of proposed policy and legislative changes.

Administrative Officers

The four administrative officers manage the Office of Adjudication field office facilities and clerical staff, supporting the judges in their respective districts.

They develop enhancements of the adjudication processes in the field and provide innovative technology, necessary equipment and appropriate training for field office staff. The administrative officers are the Office of Adjudication's liaisons with the various divisions of the bureau and the department. They provide support to field offices that helps judges render timely decisions.

The Administrative Officers are:
Saundra Parker – Southeastern District
Linda Bivens – Eastern District
Sharon Hooks – Central District
Diane Dayton-Crawford – Western District

Office of Adjudication Updates

Compromise and Release Agreements

The parties may settle matters in dispute under the act by entering into a Compromise and Release Agreement. The agreement must contain detailed information about the settlement and be presented to the judge on form LIBC-755, Compromise and Release Agreement.

A workers' compensation judge must conduct a hearing and circulate a written decision before the agreement can be effective. The judge may not approve the agreement unless the injured worker understands its full legal significance. During calendar year 2010, workers' compensation judges approved 14,422 Compromise and Release Agreements resulting in payments to injured workers totaling \$926,601,951.90. Eighty-four percent of the approved Compromise and Release Agreements were "full" settlements resolving both the indemnity and medical aspects of the claim.

Alternative Dispute Resolution Services

The Office of Adjudication is pleased to offer mandatory mediation services, voluntary mediation services and informal conferences under the act.

Under this system, the decision is placed in the hands of the parties through a process of self-determination to reach an amicable agreement. The judge's role is to facilitate the parties' discussion, provide guidance through the process in identifying each party's interests and to assist the parties in determining creative solutions for possible settlements.

Parties retain control over the outcome. There is no cost when a workers' compensation judge serves as the neutral party. Other potential benefits of this system include:

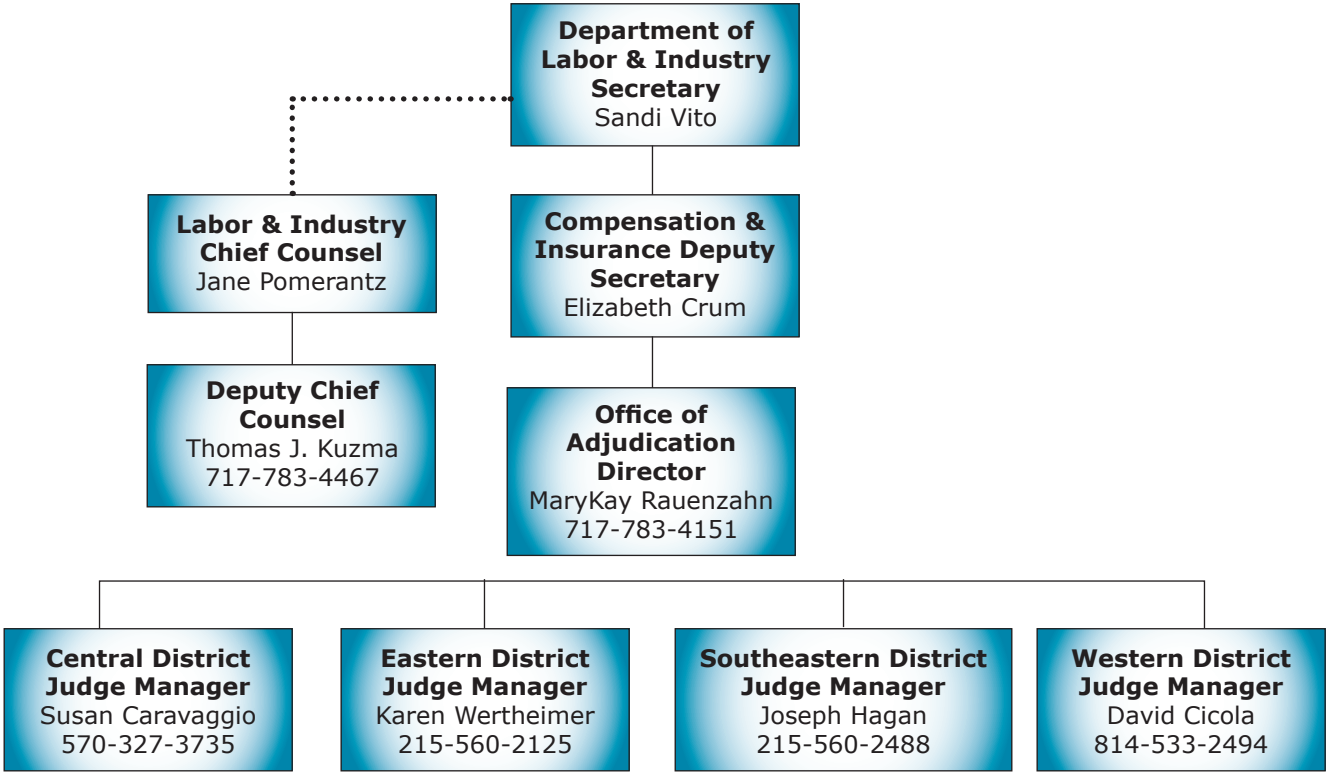
- Informal sessions
- Open communication between the parties
- Expedition of the claims process

The Office of Adjudication schedules mandatory mediation sessions as required by the act, as well as voluntary mediation sessions upon request of the parties. In 2010, the Office of Adjudication conducted mediations in 7,351 cases resulting in resolution of 3,502 claims.

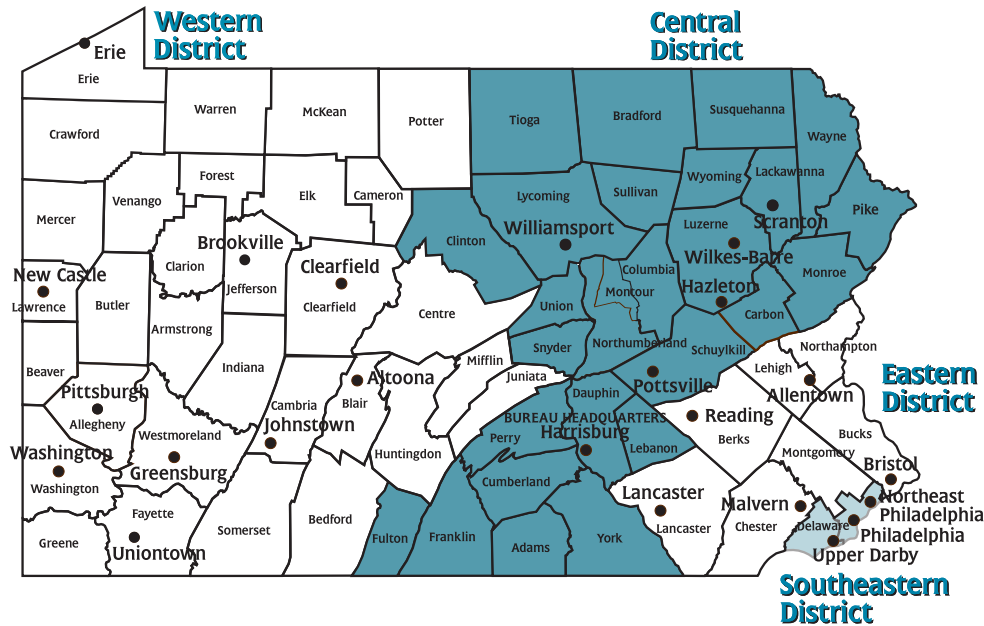
Office of Adjudication Personnel

Organization Chart

As of Dec. 31, 2010



Office of Adjudication District Offices



See telephone directory on page 72 for names, telephone numbers and office locations of workers' compensation judges.

Western District

Altoona
615 Howard Ave., Suite 202
Altoona, PA 16601-4813
814-946-7355

Brookville
18 Western Ave., Suite F
Brookville, PA 15825-1540
814-849-5382

Clearfield
241 E. Market St.
Clearfield, PA 16830-2424
814-765-6398

Erie
3400 Lovell Place
13th & Holland streets
Erie, PA 16503-2621
814-871-4632

Greensburg
144 N. Main St., Suite 1A
Greensburg, PA 15601-2404
724-832-5310

Johnstown
607 Main St., Suite 100
Johnstown, PA 15901-2119
814-533-2494

New Castle
Cascade Galleria
100 S. Jefferson St., Suite 146
New Castle, PA 16101-3900
724-656-3084

Pittsburgh
411 7th Ave., Room 310
Pittsburgh, PA 15219-1944
412-565-5277

Uniontown
108 N. Beeson Blvd., Suite 200
Uniontown, PA 15401-7401
724-439-7420

Washington
Millcraft Center, Suite 120 LL
90 W. Chestnut St.
Washington, PA 15301-4528
724-223-4595

Central District

Director's Office
East Gate Center
1010 N. 7th St., Room 318
Harrisburg, PA 17102-1400
717-783-4151

Harrisburg
East Gate Center
1010 N. 7th St., Room 319
Harrisburg, PA 17102-1400
717-783-4419

Hazleton
1201A N. Church St., Suite 203
Hazle Township, PA 18202-1455
570-459-3840

Pottsville
112 S. Claude A. Lord Blvd.
Pottsville, PA 17901-3602
570-621-3146

Scranton
400 Spruce St., Suite 500
Scranton, PA 18503-1814
570-963-4580

Wilkes-Barre
101-105 N. Main St.
2nd Floor Rear
Wilkes-Barre, PA 18701-2097
570-826-2577

Williamsport
208 W. Third St., Rear
Suite 202
Williamsport, PA 17701-6450
570-327-3735

Eastern District

Allentown
160 Hamilton St., Suite 200
Allentown, PA 18101-1918
610-821-6554

Bristol
1242 Veterans Highway
Bristol, PA 19007-2512
215-781-3274

Lancaster
315 W. James St., Suite 206
Lancaster, PA 17603-2979
717-299-7591

Malvern
72 Lancaster Ave., 2nd Floor
Malvern, PA 19355-2142
610-251-2878

Reading
Reading State Office Bldg.
625 Cherry St.
Reading, PA 19602-1151
610-621-2370

Southeastern District

Northeast Philadelphia
Grant Plaza Business Park
2901 Grant Ave., Suite 900
Philadelphia, PA 19114-1000
215-560-2125

Philadelphia
110 N. 8th St., Suite 401
Philadelphia, PA 19107-2413
215-560-2488

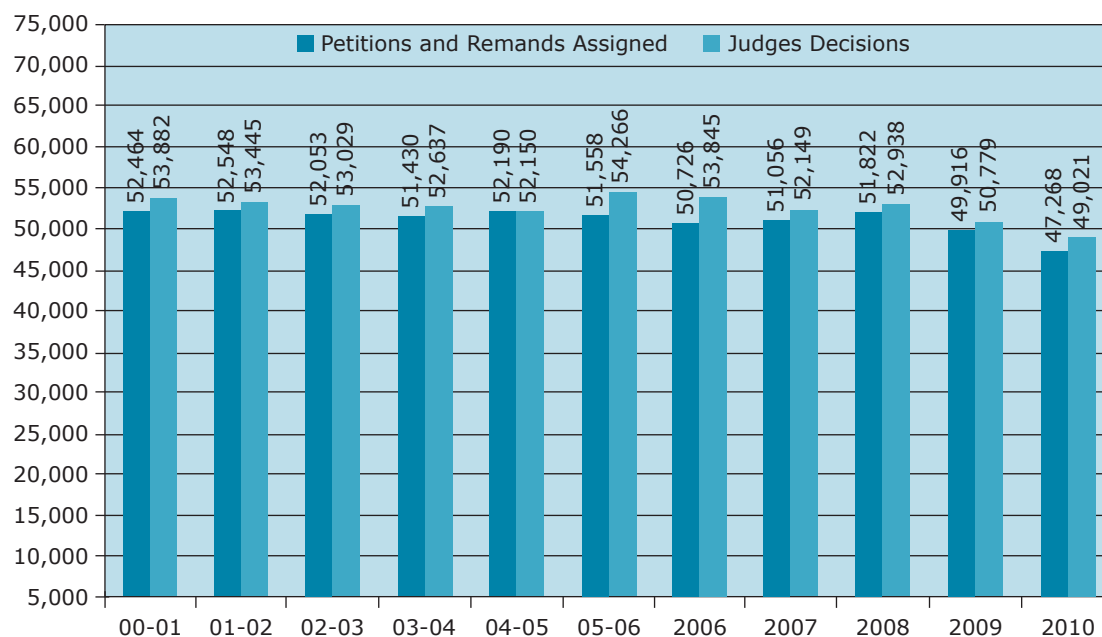
Upper Darby
Barclay Square Center, 2nd Floor
1500 Garrett Road
Upper Darby, PA 19082-4519
610-284-6913

Office of Adjudication Statistical Review

Petitions Assigned to Judges (not remands) Fiscal Year 2005-06 through Calendar Year 2010

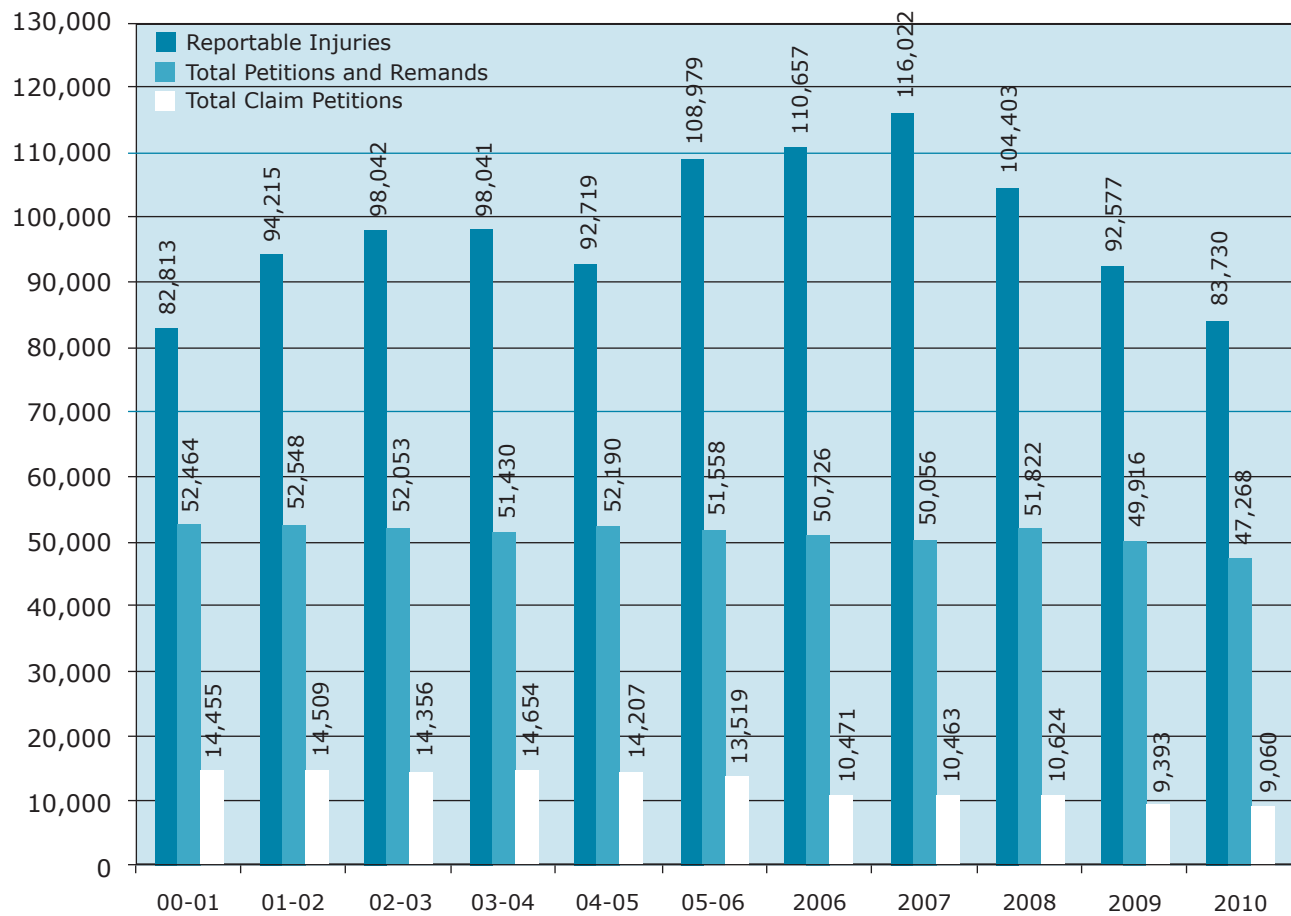
TYPE OF PETITION	2005-06	2006	2007	2008	2009	2010
Claim Petition	10,805	10,471	10,463	9,990	9,393	9,060
Commutation Petition	3	4	2	4	1	1
Employee Challenge	815	819	832	794	790	784
Fatal Basic OD Petition	3	12	5	4	5	4
Fatal Claim Petition	91	77	80	78	81	76
Fatal Other OD Petition	3	5	6	11	3	5
Interview Petition	426	390	375	327	301	259
Joinder Petition	444	421	369	323	367	326
OD 301(i) Petition	18	16	20	21	19	13
Penalty Petition	6,926	6,747	6,842	6,967	6,594	6,308
Petition to Modify Compensation	3,147	3,201	3,388	3,174	3,038	2,917
Petition to Reinstate Compensation Benefits	2,561	2,515	2,381	2,522	2,650	2,489
Petition to Review Benefit Offset	N/A	N/A	293	331	334	292
Petition to Review Compensation Benefits	3,808	4,308	4,009	4,249	4,278	4,177
Petition to Review Medical Treatment	1,112	1,079	1,033	1,059	1,067	997
Petition to Seek Approval of C&R	6,731	6,618	6,642	6,688	6,647	6,106
Petition to Set Aside Final Receipt	38	35	28	34	29	25
Petition to Suspend Compensation	4,544	4,414	4,562	4,776	4,181	3,790
Petition to Terminate Compensation Based on Physician's Affidavit	949	923	848	908	865	734
Petition to Terminate Compensation Benefits	4,031	3,927	4,103	4,575	4,404	4,461
Physical Exam Petition	2,081	2,137	2,217	2,127	2,024	1,862
SFR Petition	124	97	68	75	70	49
Subsequent Injury Fund Petition	N/A	N/A	2	N/A	7	2
UEGF Claim Petition	N/A	N/A	94	227	293	262
UR Petition	1,811	1,751	1,741	1,920	1,986	1,917
Total	50,471	49,967	50,401	51,184	49,427	46,916

Petitions and Remands Assigned vs. Judges' Decisions Fiscal Year 2000-01 through Calendar Year 2010



Office of Adjudication Statistical Review

Reportable Injuries* vs. Total Petitions and Remands vs. Total Claim Petitions** Fiscal Year 2000-01 through Calendar Year 2010



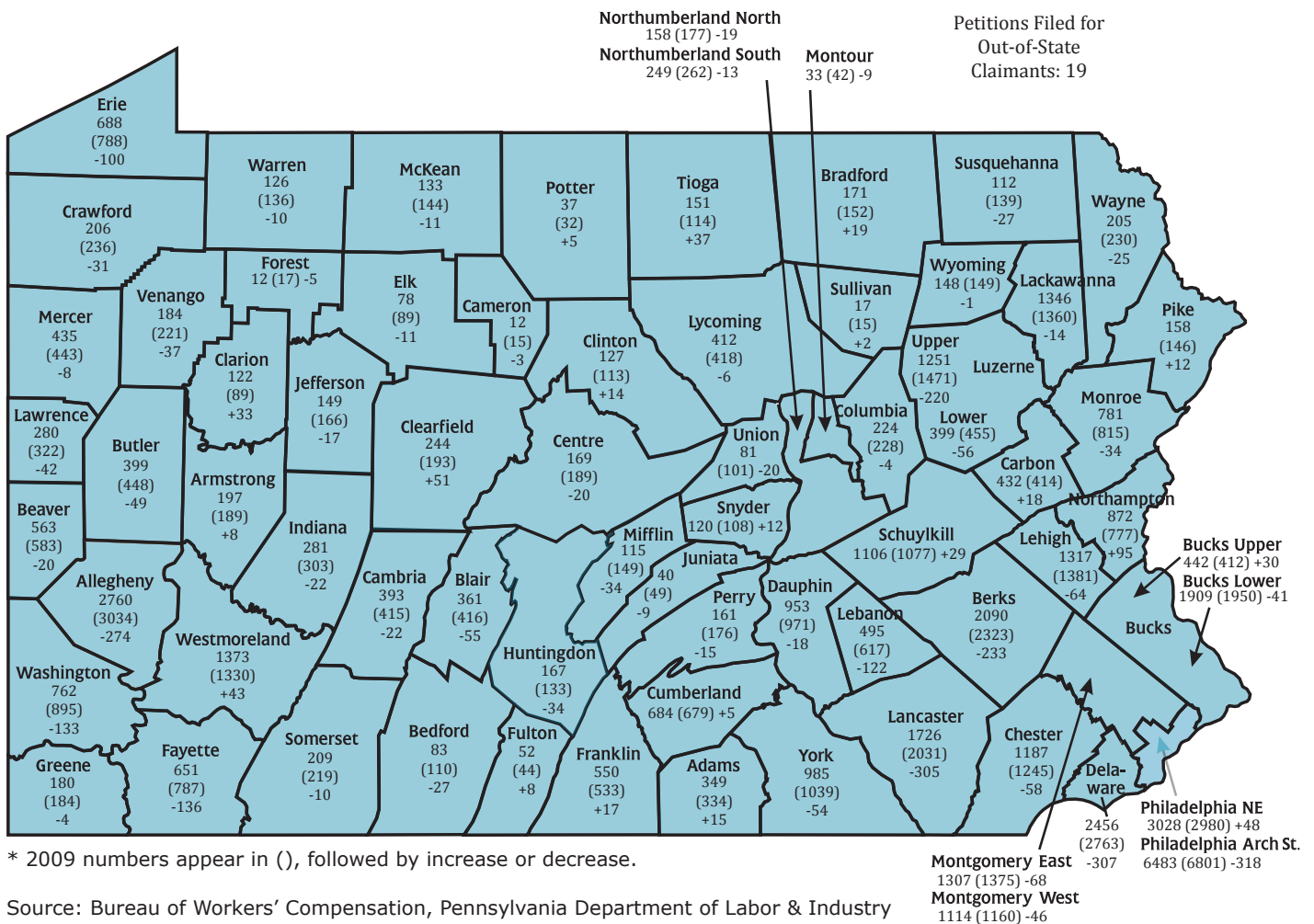
* Missed more than one day, shift or turn of work due to injury

** Claim petitions include: claim, reinstatement, fatal, set aside final receipt, 301(i) and OD fatal.

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Office of Adjudication Statistical Review

Petitions Assigned by County 2009 Calendar Year* vs. 2010 Calendar



Workplace Safety

Governor's Occupational Safety and Health Conference

This two-day conference brings together individuals with special interest in the field of workplace health and safety to share ideas and to meet innovators in safety program design and technology.

Using labor-management cooperation, the conference goal is to create a safer workplace and a healthier workforce, and to increase awareness of safety issues in the workplace, the home and throughout local communities.

Featuring nationally-known speakers, the conference highlights one-on-one interaction during two days of workshops. Many of the workshops are created based on needs expressed by attendees at the previous year's conference. In addition, workshops with the most interest from attendees are repeated in the second session of the day to ensure that all participants have the opportunity to participate in the workshops of their interest.

Governor's Award for Safety Excellence

Providing a safe work environment for Pennsylvania's workers requires complete commitment by employers and employees. This safety initiative provides Pennsylvania employers and employees with the information and technical assistance needed to develop comprehensive safety practices in the workplace. It also recognizes the successful employer-employee joint safety programs, which result in the achievement of safety excellence.

The Governor's Award for Safety Excellence is a competitive award, as evidenced by the high number of nominations received annually. The

information gained from these nominations provides valuable best practices that are shared across the state.

Any Pennsylvania employer is eligible for the Governor's Award for Safety Excellence; nominations for the award are voluntary. Information and criteria used to determine finalists include any established joint safety committee; level of labor and management cooperation in prevention efforts; a comprehensive safety plan with a commitment of resources and training; trends experienced in workplace injuries/illnesses over the past five years; number, frequency and severity of workplace injuries/illnesses vs. industry standards; and innovation and strategic development of safety policy and approaches.

Initial review of all nominations is conducted by the Governor's Award for Safety Excellence Review Committee. Semi-finalists are then contacted for an on-site visit conducted by a member(s) of the department's safety team to review the nominee's comprehensive safety program. Site visit reports are written and distributed to the Governor's Award for Safety Excellence Review Committee for the determination of finalists. Recommendations are then forwarded to the secretary of Labor & Industry, who makes the final determination.

Award winners are recognized at the Annual Governor's Occupational Safety and Health Conference in Hershey, Pa., and award presentations are conducted at the award winner's workplace.

For a copy of the award application, visit www.dli.state.pa.us; click on "Workers' Compensation," then "Health & Safety Division," then "Governor's Award for Safety Excellence."

2010 Governor's Award for Safety Excellence Winners



Greater Valley EMS

Greater Valley EMS (Sayre, Bradford County), certified in Pennsylvania and New York, has 118 employees in five divisions: medical, volunteer, dive/SCUBA and paratransit. In 2009, it had its largest run volume since opening in 1948. The organization's Safe Ride Home program provided 350 free rides home on New Year's Eve. Its annual Golf for Defibrillation tournament helps fund Automatic External Defibrillators, or AEDs, for local businesses and organizations.

James Construction

James Construction (Carnegie, Allegheny County), which has not had a lost-work day since 2000, has a dedicated employee health and safety manager and safety officer who conduct weekly and monthly professional safety training classes and oversee all aspects of each project's safety. The company has been commended by the U.S. Department of the Navy for completing its Safety Through Awards recognitions, or STAR, program.



J.B. Myers Enterprises

J.B. Myers Enterprises (Blairsville, Westmoreland County), which supplies and maintains portable toilet rentals and cleans septic tanks and grease pits, has had zero workplace injuries in the past four years. The company has an extensive fleet safety program, regular workplace inspections, annual first-aid and CPR training for employees and daily safety communications. It established a state-certified workplace safety committee in 2006.



2010 Governor's Award for Safety Excellence Winners



Lehigh Valley Health Network

Lehigh Valley Health Network (Allentown, Lehigh County), which won a GASE award in 2005 and has more than 10,000 employees, has been named among the Best 100 Places to Work in Health Care by Becker's Hospital Review. Since 2007, it has invested millions of dollars in its safety education program, including employee online orientation, specific health and safety projects and special initiatives to reduce injuries associated with needle use and moving patients.

Penn Maid Dairy/HP Hood LLC

Penn Maid Dairy/HP Hood LLC (Fort Washington, Montgomery County) uses extensive safety training programs and labor-management cooperation to protect its 156 workers. For the past two years, the company partnered with Indiana University of Pennsylvania through the school's OSHA Consultation Program. Penn Maid provides all employees' personal protection equipment, and its Shoes for Crews program successfully eliminated workplace slips or falls for four years.



SCE Environmental Group

SCE Environmental Group (Dickson City, Lackawanna County), which controls chemical, physical and environmental construction site hazards around the country, has compiled more than 150,000 accident-free hours since 2008. The company, which worked on projects with the U.S. Army Corps of Engineers, the Environmental Protection Agency and Pennsylvania Department of Environmental Protection, employs a full-time safety director and conducts safety training at its facility in Mount Cobb, Lackawanna County.

2010 Governor's Award for Safety Excellence Winners



Smurfit-Stone Container Enterprises

Smurfit-Stone Container Enterprises (Philadelphia, Philadelphia County), involved in recycling and curbside collection of cardboard and paper, had logged 691,897 accident-free hours as of Dec. 31, 2009. In 1985, the company created its SAFE process — Smurfit-Stone Accident Free Environment. The company's environmental efforts include reducing greenhouse gas emissions, a sustainable forestry initiative and recycling third-party plastic, metal and glass.

More Information

On the Web

Check us out on the Web at www.dli.state.pa.us; click on "Workers' Compensation." Use the left navigation bar to find more exciting and innovative workers' compensation features, including:

Health and Safety

Find descriptions about a variety of safety-related programs including: safety committee certification, return-to-work, the Governor's Award for Safety Excellence and drug-free workplaces. You'll also learn about HandS, the health and safety online filing system, and the Pennsylvania Training for Health and Safety, or PATHS, resource. Self-insured employers and insurers can file annual reports online. Employers who want to certify their safety committees or renew existing certification can do so on the Web. Health and Safety Web pages provide instructions on how to use the HandS system and how to establish a user account.

Medical Treatment Information

The Health Care Services Review Division is pleased to offer online tutorials to assist providers with the completion of the Application for Fee Review (LIBC-507) and Medical Report Form (LIBC-9). The division also provides an online courtesy copy of the workers' compensation fee schedule.

Claims Information

The bureau has been working to make electronic filing of official bureau forms and petitions available to the workers' compensation community. On the website, you'll find links to assist in obtaining a User ID and password and for instructions on how to file the forms and petitions via the Internet. Also provided is a tutorial to explain when the forms and petitions are used and how to complete them.

Be green! File these forms electronically:

- First Report of Injury
- Notice of Temporary Compensation Payable (LIBC-501)
- Notice Stopping Temporary Compensation (LIBC-502)
- Notice of Compensation Payable (LIBC-495)
- Notice of Workers' Compensation Denial (LIBC-496)
- Claim Petition (LIBC-362)
- Defendant's Answer to Claim Petition Under PA WC Act (LIBC-374)

- Petition To/For (LIBC-378)
- Subpoena (LIBC-480)
- Statement of Wages (LIBC-494)

Other Useful Information

Use the Web to access other information such as the Workers' Compensation Act, bureau publications, information on obtaining workers' compensation hearing transcripts, alternative dispute resolution, Kids' Chance of Pennsylvania Inc. and more.

Publications Available from the Bureau of Workers' Compensation

Workers' Compensation Act

The bureau makes the Pennsylvania Workers' Compensation Act available online at www.dli.state.pa.us; click on "Workers' Compensation," then "Publications," then "WC Act." Hard copies of the act are available for purchase from the State Bookstore of Pennsylvania's website, www.pabookstore.com.

Employer Information

- Employer's Guide to Self-Insuring Workers' Compensation (LIBC-300) – Information on how to self-insure your workers' compensation coverage.
- Employer Information (LIBC-200) – Includes key aspects of the act that relate specifically to employers.

Injured Worker Information

- Workers' Compensation & the Injured Worker (LIBC-100) – General information on the rights and responsibilities of injured workers under the law. This publication is also available in Spanish.

Medical Cost Containment Information

- Medical Cost Containment Regulations Reference – workers' compensation medical cost containment regulation highlights.

Health and Safety Materials

- Health and Safety Regulations published in the Pennsylvania Bulletin, Vol. 31, no. 28, July 14, 2001

More Information

- State-Certified Workplace Safety Committee Program (LIBC-733)
- Application for Certification of Workplace Safety Committee Completion Guide (LIBC-372)
- Renewal Application for Safety Committee Certification Completion Guide (LIBC-372R)
- Commonwealth of Pennsylvania Insurer's Initial Report of Accident & Illness Prevention Services (LIBC-211I)
- Insurer's Annual Report of Accident & Illness Prevention Services (LIBC-210I)
- Commonwealth of Pennsylvania Self-Insured Employer's Initial Report of Accident & Illness Prevention Program (LIBC-221E)
- Accident & Illness Prevention Program Status by Individual Self-Insured Employers (LIBC-220E)
- Governor's Award for Safety Excellence application
- By Email
ra-li-bwc-helpline@pa.gov
- By Phone
Claims Information Services
Inside PA toll-free 800-482-2383
Local and outside PA 717-772-4447
Employer Information Services
717-772-3702
TTY for hearing and speech impaired
Inside PA toll-free 800-362-4228
Local and outside PA 717-772-4991
- By Mail
Bureau of Workers' Compensation
Information Services Section
1171 S. Cameron St., Room 324
Harrisburg, PA 17104-2501

Miscellaneous

- News & Notes – Bureau newsletter on policies, procedures and updates on the law.
- Section 305 Prosecutions – A guide to aid Pennsylvania's district attorneys in prosecuting employers who fail to carry the required workers' compensation insurance coverage as outlined in Section 305 of the act.

To obtain copies of the publications listed above or for information regarding workers' compensation in Pennsylvania, contact the bureau:

Certified Employer Network

For referrals to employers who have volunteered to provide assistance in establishing workplace safety committees, call 717-772-1917.

Join our Mailing List

To be added to our electronic mailing list, email your name, the county in which you work or reside and your affiliation (claimant attorney, defense attorney, employer, government, health care industry, insurance industry, labor, third-party administrator or other) to RA-LI-BWC-Helpline@pa.gov and ask to be added to our mailing list.

Workers' Compensation Offices of Adjudication Directory

Allentown 160 Hamilton St., Suite 200 Allentown, PA 18101-1918	610-821-6554	New Castle Cascade Galleria 100 S. Jefferson St., Suite 146 New Castle, PA 16101-3900	724-656-3084
Altoona 615 Howard Ave., Suite 202 Altoona, PA 16601-4813	814-946-7355	Northeast Philadelphia Grant Plaza Business Park 2901 Grant Ave., Suite 900 Philadelphia, PA 19114-1000	215-560-2125
Bristol 1242 Veterans Highway Bristol, PA 19007-2512	215-781-3274	Philadelphia 110 N. 8th St., Suite 401 Philadelphia, PA 19107-2413	215-560-2488
Brookville 18 Western Ave., Suite F Brookville, PA 15825-1540	814-849-5382	Pittsburgh 411 7th Ave., Room 310 Pittsburgh, PA 15219-1944	412-565-5277
Clearfield 241 E. Market St. Clearfield, PA 16830-2424	814-765-6398	Pottsville 112 S. Claude A. Lord Blvd. Pottsville, PA 17901-3602	570-621-3146
Director's Office East Gate Center 1010 N. 7th St., Room 318 Harrisburg, PA 17102-1400	717-783-4151	Reading Reading State Office Bldg. 625 Cherry St. Reading, PA 19602-1151	610-621-2370
Erie 3400 Lovell Place 13th & Holland streets Erie, PA 16503-2621	814-871-4632	Scranton 400 Spruce St., Suite 500 Scranton, PA 18503-1814	570-963-4580
Greensburg 144 N. Main St., Suite 1A Greensburg, PA 15601-2404	724-832-5310	Uniontown 108 N. Beeson Blvd., Suite 200 Uniontown, PA 15401-7401	724-439-7420
Harrisburg Judges' Office East Gate Center 1010 N. 7th St., Room 319 Harrisburg, PA 17102-1400	717-783-4419	Upper Darby Barclay Square Center, 2nd Floor 1500 Garrett Rd. Upper Darby, PA 19082-4519	610-284-6913
Hazleton 1201A N. Church St., Suite 203 Hazle Township, PA 18202-1455	570-459-3840	Washington Millcraft Center, Suite 120 LL 90 W. Chestnut St. Washington, PA 15301-4528	724-223-4595
Johnstown 607 Main St., Suite 100 Johnstown, PA 15901-2119	814-533-2494	Wilkes-Barre 101-105 N. Main St. 2nd Floor Rear Wilkes-Barre, PA 18701-2097	570-826-2577
Lancaster 315 W. James St., Suite 206 Lancaster, PA 17603-2979	717-299-7591	Williamsport 208 W. Third St., Rear Suite 202 Williamsport, PA 17701-6450	570-327-3735
Malvern 72 Lancaster Ave., 2nd Floor Malvern, PA 19355-2142	610-251-2878		

Bureau of Workers' Compensation Directory

Administrative Support Division	717-783-5421
Claims Management Division	717-772-0621
Email: ra-cmdClaimsOps@pa.gov	
Compensable Documents Unit	717-772-0619
Subsequent Documents	717-772-1905
Calculation Review Unit	717-772-0618
Petitions Unit	717-787-3274
Records Unit	717-787-3361
Information Services Helpline	717-783-5421
Email: ra-li-bwc-helpline@pa.gov	
Claims Information Services	
Inside PA toll-free	800-482-2383
Local and outside PA	717-772-4447
Employer Information Services	717-772-3702
TTY for hearing and speech impaired	
Inside PA toll-free	800-362-4228
Local and outside PA	717-772-4991
Statistical Information Section	717-886-9182
Email: ra-cmdStatistical@pa.gov	
for first reports of injury, annual claims	
status reports and electronic data	
interchange-	
Regulatory Adherence & Educational Outreach	
Email: ra-cmdRegAd&EdOutrch@pa.gov	
for training, 21-day compliance and	
general questions-	
SFR/Medical Payments	717-787-3457
Director's Office	717-783-5421
Compliance Section	717-783-5421
Health and Safety Division	717-772-1917
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ra-li-bwc-paths@pa.gov	
Audit/Report Processing	717-772-1636
Certification/Education	717-772-1635
Health Care Services Review Division	717-787-3486
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Fee Review	717-772-1900
Utilization Review	717-772-1914
Legal Division	717-783-4467
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Bureau of Workers' Compensation and Office of Adjudication Contact Information

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Baker, Paul	Harrisburg DO	Workers' Compensation Judge	717-783-4419
Baldys, Karl.....	Williamsport DO.....	Workers' Compensation Judge	570-327-3735
Beach, Audrey	Allentown DO	Workers' Compensation Judge	610-821-6554
Benedict, Alfred	New Castle DO	Workers' Compensation Judge	724-656-3084
Benischek, Robert.....	Bristol DO	Workers' Compensation Judge	215-781-3274
Bloom, Irving	Greensburg DO.....	Workers' Compensation Judge	724-832-5310
Bowers, Debra.....	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Boyer, Andy	Harrisburg HQ	Supervisor, Subsequent Docs. – Claims Mgmt. .	717-772-1905
Briston, Pamela	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Bulman, Timothy	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Burman, Martin	Malvern DO.....	Workers' Compensation Judge	610-251-2878
Callahan, Bonnie.....	Malvern DO.....	Workers' Compensation Judge	610-251-2878
Caravaggio, Susan	Williamsport DO.....	Workers' Compensation Judge Manager	570-327-3735
Cercone, Susan	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Cicola, David	Johnstown DO	Workers' Compensation Judge Manager	814-533-2494
Clark, Charles.....	Harrisburg DO	Workers' Compensation Judge	717-783-4419
Cohen, Nathan	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Coholan, Anne	Uniontown DO	Workers' Compensation Judge	724-439-7420
Costelnock, Paul	Greensburg DO.....	Workers' Compensation Judge	724-832-5310
Craig, Sandra	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Cummings, Patrick	Scranton DO	Workers' Compensation Judge	570-963-4580
Crum, Elizabeth	Harrisburg	Deputy Secretary for Comp. & Insurance	717-787-5082
Dayton-Crawford, Diane ...	Uniontown DO	Administrative Officer.....	724-439-7420
Dietrich, Wayne	Harrisburg DO	Workers' Compensation Judge	717-783-4419
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Dlin, Geoffrey.....	Allentown DO	Workers' Compensation Judge	610-821-6554
Doman, Bruce	Allentown DO	Workers' Compensation Judge	610-821-6554
Doneker, Beverly.....	Allentown DO	Workers' Compensation Judge	610-821-6554
Dupin, Kathleen	Harrisburg HQ	Chief, Claims Management	717-772-0621
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Evans, Darrel	Harrisburg HQ	Supervisor, Mailroom – Admin.	717-783-5421
Fegley, Wayne	Pottsville DO	Workers' Compensation Judge	570-621-3146
Getty, Charles	Johnstown DO	Workers' Compensation Judge	814-533-2494
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Bureau of Workers' Compensation and Office of Adjudication Contact Information

Personnel	Location	Title	Telephone No.
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Guyton, Ada.....	Greensburg DO.....	Workers' Compensation Judge	724-832-5310
Hagan, Joseph.....	Philadelphia DO	Workers' Compensation Judge Manager	215-560-2488
Hakun, Joseph.....	Malvern DO	Workers' Compensation Judge	610-251-2878
Harlen, Stephen.....	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Harris, Alan.....	Wilkes-Barre DO	Workers' Compensation Judge	570-826-2577
Harrison, Marc.....	NE Philadelphia DO..	Workers' Compensation Judge	215-560-2125
Hemak, Brian	Wilkes-Barre DO	Workers' Compensation Judge	570-826-2577
Henry, David	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Hetrick, Michael	Lancaster DO	Workers' Compensation Judge	717-299-7591
Hines, Thomas.....	Malvern DO	Workers' Compensation Judge	610-251-2878
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Jones, Perry	New Castle DO	Workers' Compensation Judge	724-656-3084
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Koll, Michael.....	Clearfield DO.....	Workers' Compensation Judge	814-765-6398
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Kuzma, Thomas.....	Harrisburg HQ	Deputy Chief Counsel – Legal Div.....	717-783-4467
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Lincicome, Francine.....	Philadelphia DO	Workers' Compensation Judge	215-560-2488
Lorine, Carl	Upper Darby DO	Workers' Compensation Judge	610-284-6913
Lowman, William	Uniontown DO	Workers' Compensation Judge	724-439-7420
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Bureau of Workers' Compensation and Office of Adjudication Contact Information

Personnel	Location	Title	Telephone No.
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Parker, Rosalia	Pittsburgh DO	Workers' Compensation Judge	412-565-5277
Parker, Sandra	Philadelphia DO	Administrative Officer	215-560-2488
Peckmann, Karl	Harrisburg DO	Workers' Compensation Judge	717-783-4419
Peleak, Mark	Wilkes-Barre DO	Workers' Compensation Judge	570-826-2577
Pierce, Robert	Harrisburg HQ	Manager, Health & Safety	717-772-1635
Pletcher, Eric	Wilkes-Barre DO	Workers' Compensation Judge	570-826-2577
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Poorman, Donald	Malvern DO	Workers' Compensation Judge	610-251-2878
Puhala, Brian	Reading DO	Workers' Compensation Judge	610-621-2370
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Steiner, Robert	New Castle DO	Workers' Compensation Judge	724-656-3084

Bureau of Workers' Compensation and Office of Adjudication Contact Information

Personnel	Location	Title	Telephone No.
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Torrey, David.....	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
Vallely, Kathleen	Pittsburgh DO.....	Workers' Compensation Judge	412-565-5277
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Walsh, Kenneth	Williamsport DO.....	Workers' Compensation Judge	570-327-3735
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Weyl, David.....	Harrisburg DO	Workers' Compensation Judge	717-783-4419
Wright, Jean.....	Erie DO	Workers' Compensation Judge	814-871-4632
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