

Hearing Loss Expo 2023 FAQ for Exhibitors

When is the Expo?

The Expo is open to the public on:

- Wednesday, October 11, 2023, 9 a.m. to 5 p.m.
- Thursday, October 12, 2023, 9 a.m. to 3 p.m.

The Expo is in the Grand Ballroom. Presentations & hearing screenings are located in adjacent rooms.

Are exhibitors expected to participate both days?

Yes.

Must the exhibit be staffed both days while the Expo is open?

Yes, we want all guests to have the same experience regardless of the time and day they visit the Expo.

Where is the Expo being held?

Penn Harris Hotel
1150 Camp Hill Bypass
Camp Hill, PA 17011-3734
717-763-7117
www.PennHarrisHotel.com

Can I ship items for my exhibit to the Penn Harris Hotel?

Yes. Each item must have the following information on it:

- Group name: Office for the Deaf & Hard of Hearing, Hearing Loss Expo.
- Date the guest or Expo is at the Hotel. Expo date is October 11 & 12, 2023.
- The name of the person to receive the package.

How can I reserve a guest room?

There is a block of guest rooms reserved until September 18, 2023, at the rate of \$98.00 per night (est.) plus taxes. Call 717-763-7117 to make reservations. The group name is "Hearing Loss Expo".

What time is set up & tear down?

Set up: Wednesday, October 11, 2023, from 7 a.m. to 8:45 a.m.

Tear down: Thursday, October 12, 2023, from 3 p.m. to 5 p.m.

Exhibitors are not permitted to set up after the Expo opens on October 11, 2023, at 9 a.m.

Exhibitors cannot tear down before the Expo closes October 12, 2023, at 3 p.m.

What is the price to exhibit?

There is no charge. It is the exhibitor's responsibility to purchase utilities and/or audio-visual equipment, if needed. ****The deadline to place an order is September 11, 2023, for table assignments.****

See the utility form (included in the exhibitor registration packet) for details.

What is the size of the exhibit space?

The exhibit space consists of a 6-foot table with linen, skirt & 2 chairs.

Do I need to bring my own equipment, such as computers or extension cords?

Yes, exhibitors are responsible for all equipment needed to operate their exhibit. Audio-visual equipment may be rented from the Penn Harris Hotel.

Does the Penn Harris Hotel have regulations for hanging items on a wall?

Yes, the hotel requires the following:

- Items must be delivered to the hotel at least 48 hours prior to the opening of the Expo on October 11, 2023, at 9 a.m.
 - If the hotel does not receive items ahead of time, then there is no guarantee the item will be hung.
- Banners need to have eyelets in order to be hung.
- No items will be hung with the use of tape, nails or pins on the walls.
- Items will be hung from the ceiling or on walls using poster-putty by hotel staff only.

How many exhibitors will there be?

The Grand Ballroom accommodates 100 exhibitors. Space is reserved on a first come first serve basis.

Who can exhibit?

The Expo is open to organizations that provide services or programs to Pennsylvanians who are deaf, hard of hearing or DeafBlind.

The Expo is the perfect opportunity for organizations & visitors to learn and network!
Some examples of what we are looking for:

- Programs that provide signed & open captioned theater performances.
- Movie theaters that are accessible with captioning.
- Theaters who provide accessible performances.
- Technology—captioned telephones, videophones, relay services, assistive listening devices.
- Hearing aids & cochlear implants.
- Service providers.
- State agencies.
- Consumer groups (i.e., Hearing Loss Association of America-PA Chapter, PA Society for the Advancement of the Deaf, A.G. Bell).
- Interpreter Training Programs (ITPs).
- Advisory groups.
- Support groups.
- Social gatherings (i.e., groups that meet at Wegmans or Giant or Happy Hours).
- Deaf clubs.
- Professional organizations (i.e., PA Academy of Audiology, PA Registry of Interpreters for the Deaf).
- Colleges who offer degrees in fields related to hearing loss (i.e., deaf education, speech pathology and audiology).
- Camps.
- Churches or religious affiliated groups.
- Schools for the Deaf.

And the list goes on.....

Should exhibitors provide alternate formats of information?

It is suggested to have information in other formats, such as braille, large print or Spanish to accommodate our visitors.

What about communication access?

Assistive listening devices (ALDs) will be available for visitors to borrow at no charge. There will be several roving state-registered interpreters; the interpreters will not be assigned to a specific exhibitor. Roving interpreters will wear red shirts.

It is the exhibitor's responsibility to secure interpreting services or Assistive Listening

Devices (ALDs) for your exhibit. If you need assistance, please contact Dee Dee Keiser at ODHH. She can be reached at dkeiser@pa.gov; 717-783-4912 v/tty or 717-831-1928 videophone.

Will the Expo provide food & beverage?

A grab & go lunch will be available to purchase on both days from 11 a.m. to 1 p.m. The exact location has not been determined; however, it will be in the Conference Center lobby or in the Exhibit Hall (Grand Ballroom). Seating will be available. Water stations will be positioned throughout the Expo too.

Who will come to the Expo?

The Expo is open to anyone who has an interest in learning about Pennsylvania services and products for people who are deaf, hard of hearing or DeafBlind. The Expo is free and open to the public.

What is the admission fee?

There is no admission fee. The Expo is free and open to the public. In addition, there are no parking fees.

How will the event be advertised?

The Expo will be advertised to the legislature and through the media, Commonwealth agencies, email blasts and by word of mouth!

Where can I get more information about the Expo?

The best place to get updates is the [ODHH website - www.dli.pa.gov/odhh](http://www.dli.pa.gov/odhh).

If I have a question, who do I contact?

Melissa Hawkins

mehawkins@pa.gov