Pennsylvania Office for the Deaf & Hard of Hearing (ODHH)
ODHH advocates on behalf of people who are deaf or hard of hearing, acts as a clearinghouse of information, makes referrals, and administers the Sign Language Interpreter & Transliterator State Registration Act. Contact ODHH at 717-783-4912 V/TTY or at 717-831-1928 videophone or at www.dli.pa.gov/odhh.

Department of Labor & Industry: Bureau of Blindness and Visual Services (BBVS)
The mission of the Bureau is to assist Pennsylvanians who are blind or visually impaired gain the skills necessary to live and work independently in their communities. BBVS can assist people with visual impairment in several different ways – Employment, Setting up a Business, Independent Living Skills, and Specialized Children Services. For more information, please visit www.dli.pa.gov/ovr.

Department of Labor & Industry: Office of Vocational Rehabilitation (OVR)
The mission of the Office of Vocational Rehabilitation is to assist Pennsylvanians with disabilities to secure and maintain employment and independence. OVR provides a wide range of services that are customized to the individual’s needs and are designed to assist the eligible individual with either obtaining competitive integrated employment, retaining their current jobs, or to enhance the individual’s independent living skills. Our professional staff work out of OVR’s 21 District Offices and the Hiram G. Andrews Center in Johnstown, PA. For more information, visit www.dli.pa.gov/ovr.

Department of Human Services: Office of Mental Health & Substance Abuse Services (OMHSAS)
The mission of OMHSAS is that every individual served by the Mental Health and Substance Abuse Service system will have the opportunity for growth, recovery, and inclusion in their community, have access to culturally competent services and supports of their choice, and enjoy a quality of life that includes family members and friends. For more information, visit www.dhs.pa.gov.

Federal Emergency Management Agency Region III
Federal Emergency Management Agency (FEMA) Region III works closely with the emergency management agencies of the District of Columbia, Delaware, Maryland, Pennsylvania, Virginia, and West Virginia to prepare for, protect against, respond to, recover from and mitigate all hazards. To help accomplish its mission, Region III maintains strong partnerships through its councils – the Regional Interagency Steering Committee (RISC), the Regional Advisory Council (RAC), and the Regional Emergency Communications Coordination Working Group (RECCWG). For more information, please visit www.fema.gov.
Pennsylvania Department of Health: Bureau of Public Health Preparedness
The Department of Health was created by the Act of April 27, 1905, P.L. 312, and modified subsequently through the Administrative Code of 1929. Act 87 of July 2, 1996, P.L.518, removed the requirement that the Secretary be a Physician; The Act also established the new position of Physician General. The Department of Health has touched every citizen in all parts of the Commonwealth. Through the use of community-based strategies, the Department of Health has successfully reduced the number of serious illnesses, injuries and deaths due to major health threats; tobacco-related diseases; infectious disease; and accidental injuries. Over the years, the Department's mission has been adapted to meet the needs and demands of the dynamic nature of Public Health, but one thing has not changed -- the commitment, dedication and professionalism of Department of Health staff to provide top-quality programs and services that benefit the health, safety and well-being of all Pennsylvanians. For more information, please visit [www.health.pa.gov](http://www.health.pa.gov).

Pennsylvania Emergency Management Agency (PEMA)
The mission of PEMA's 9-1-1 office is to enhance public safety for Pennsylvania by developing reliable statewide access to 911 and by fostering a unified approach to Next Generation 911 services supported by policy leadership, operational review, technological advancement, education, and training. For more information, please visit [www.pema.pa.gov](http://www.pema.pa.gov).

Pennsylvania Link to Aging and Disability Resources – Berks, Lancaster, and Lebanon Service Area
Aging and Disability Resource Centers (ADRC) are a nationwide effort to take a seamless approach in the way we assist seniors and adults with disabilities who need help with activities of daily living. The ADRC in Pennsylvania is known as the Link. For more information, visit [www.berkslancasterlebanonlink.org](http://www.berkslancasterlebanonlink.org).

Pennsylvania Office of Developmental Programs
The Office of Developmental Programs’ mission is to support Pennsylvanians with developmental disabilities to achieve greater independence, choice and opportunity in their lives. For more information about services to people who are deaf, contact Maureen Veety, Deaf Services Coordinator, at [mveety@pa.gov](mailto:mveety@pa.gov) or at 571-346-5686 phone or 717-370-6189 videophone. Also visit our website at [www.myodp.org](http://www.myodp.org).

Pennsylvania Treasury Department; PA Able Savings Program
The Pennsylvania ABLE Act was enacted in April 2016 to provide people with disabilities and their families with a way to plan for a financially secure future without affecting government benefits. PA ABLE Savings Program accounts will be administered by the PA Treasury Department. When available, PA ABLE program accounts provide people with disabilities a way to be more financially independent and save money with affecting eligibility for means-tested federal benefits and state disability, medical assistance, health, and student aid benefits. Treasury has been working diligently on implementation and plans to offer the PA ABLE Savings Program for enrollment in December 2016. For more information, visit [www.paable.gov](http://www.paable.gov).

Office of Child Development and Early Learning (OCDEL)
The Office of Child Development and Early Learning (OCDEL) promotes opportunities for all Pennsylvania children and families by building systems and providing supports that help ensure access to high quality child and family services. The goal of OCDEL is to create the opportunity for all of the Commonwealth's youngest children to benefit from strong early childhood programs, and to create an approach that unifies and recognizes the important contributions of all of the necessary partners—parents, schools, child care, early intervention, head start, libraries, community organizations. OCDEL recognizes the impact that early childhood learning, education, and care have on school readiness and academic success. The focus on effective prevention strategies and high-quality early childhood programs will help Pennsylvania mitigate the social and education disparities of young children that influence their ability to attain economic independence and self-sufficiency as adult citizens. Visit http://www.dhs.pa.gov/learnaboutdhs/dhsorganization/officeofchilddevelopmentandearlylearning/ for more information.

United Stated Equal Employment Opportunity Commission (EEOC)
The U.S. Equal Employment Opportunity Commission (EEOC) enforces federal laws prohibiting employment discrimination based on race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), national origin, age (40 or older), disability or genetic information. It is also illegal to discriminate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit. Most employers with at least 15 employees are covered by EEOC laws (20 employees in age discrimination cases). Most labor unions and employment agencies are also covered. For more information, visit www.eeoc.gov.

Advisory Committees & Councils

Advisory Council for the Deaf and Hard of Hearing (ACDHH)
Pennsylvania's Advisory Council for the Deaf & Hard of Hearing (ACDHH) was established as a result of Act 1997-37, which required the establishment of the Office for the Deaf and Hard of Hearing and the Advisory Council. The Council is mandated to provide recommendations to public and private agencies, advocate for services and act as a bureau of information. The Council functions in accordance with its bylaws and the Sunshine Act. It is comprised of 17 members. For more information, please visit www.dli.pa.gov/odhh.

Educational resources for Children with Hearing Loss (ERCHL)
ERCHL is an advisory committee to the Bureau of Special Education and its mission is to promote excellence in the provision of educational programs and services for all Pennsylvanian students who are deaf or hard of hearing. For more information about ERCHL, visit our website at www.pattan.net then search for ERCHL.

Governor’s Cabinet and Advisory Committee for People with Disabilities
The responsibilities of the Governor’s Cabinet for People with Disabilities include: 1. Make recommendations to the Governor regarding disability issues; 2. Serve as the Governor’s liaison to the public; and 3. Serve as a resource to State agencies. The purpose of the Governor’s Advisory Committee for People with Disabilities is to advise the Cabinet.
Pennsylvania Bar Association (PBA) – Legal Services to Persons with Disabilities Committee
The Legal Services to Persons with Disabilities Committee has approximately 40 member lawyers who practice throughout the Commonwealth of Pennsylvania. The committee's goal is to ensure that individuals with disabilities have equal access to legal representation in a wide array of legal matters. For more information, please visit www.pabar.org.

Pennsylvania Behavioral Health & Aging Coalition
The Pennsylvania Behavioral Health and Aging Coalition (PBHAC) is a statewide coalition of individuals and organizations concerned about the unmet mental health and substance abuse needs of older adults across the Commonwealth. For more information, please visit www.olderpa.org.

Pennsylvania Telecommunications Relay Services Advisory Board
The Board advises the Pennsylvania Public Utility Commission (PUC) on matters related to Telecommunications Relay Service, which enables people who are deaf, hard-of-hearing and speech impaired to communicate by phone with the hearing public. For more information, go to www.puc.state.pa.us.

Advocacy & Technical Assistance

Disability Rights Pennsylvania (DRP)
Disability Rights Pennsylvania (DRP) is a statewide, non-profit federally-mandated to advance and protect the civil rights of adults and children with disabilities. DRP works with people with disabilities and their families, their organizations, and their advocates to ensure their right to live in their communities with the services they need, to receive a full and inclusive education, to live free of discrimination, abuse and neglect, and to have control and self-determination over their services. DRP works to ensure that people with disabilities have equal and unhindered access to employment, transportation, public accommodations, and government services; to enforce their rights to vocational, habilitative, post-secondary educational, health, and other services; and to protect them from abuse and neglect. DRP identifies systemic issues which are important to people with disabilities and seeks change and reform through litigation, administrative advocacy, and public education. For more information about our organization, visit our website at www.disabilityrightspa.org.

Pennsylvania Training and Technical Assistance Network (PaTTAN)
PaTTAN supports the efforts and initiatives of the Bureau of Special Education, and works to build the capacity of local educational agencies to serve students who receive special education services. PaTTAN offers a variety of training, technical assistance, and resources to assist educators and families. For more information, please visit www.pattan.net.

PaTTAN – Pennsylvania Deaf-Blind Project
Through PaTTAN, the Pennsylvania Deaf-Blind Project supports the efforts and initiatives of the Bureau of Special Education, and works to build the capacity of local educational agencies to serve students who receive special education services. The PA Deaf-blind Project offers a variety of training, technical assistance, and resources to assist educators and families including the
areas of assessment, instruction, and family involvement activities. For more information, visit www.pattan.net.

**Pennsylvania Client Assistance Program (CAP)**
CAP is an advocacy program for people with disabilities administered by the Center for Disability Law & Policy. CAP also helps people who are seeking services from the Office of Vocational Rehabilitation, Blindness and Visual Services, Centers for Independent Living and other programs funded under federal law. CAP is dedicated to ensuring that the rehabilitation system in Pennsylvania is open and responsive to your needs. For more information, visit www.equalemployment.org.

### Agencies that Provide Multiple Services

**Berks Deaf and Hard of Hearing Services (BDHHS)**
The mission of Berks Deaf and Hard of Hearing services is to provide services, resources, and social opportunities to, education and advocacy for the deaf, hard of hearing and hearing individuals in Berks and surrounding counties. BDHHS provides: advocacy, assistive device program, hearing aid assistance, hearing aid repair, hearing screenings, information and referral, interpreting services, personal assistance, sign language classes, and social and educational programs. Contact BDHHS at 610-685-4520, or 484-388-4086 videophone or at www.bdhhs.org.

**Hear Fayette Program of St. Vincent de Paul**
Hear Fayette is a program of St. Vincent de Paul. The goal of Hear Fayette Program is to connect people with people especially those with hearing loss. Hear Fayette is the place to learn about, complain about, and do something about the problems of living with hearing loss. We are an idea, diverse people, and an inclusive social site in Southwestern PA. Contact Hear Fayette at 724-439-9188 or at http://www.stvincentdepauluniontown.org/.

### Assistance Programs

**Pennsylvania Assistive Technology Foundation (PATF)**
PATF is a non-profit organization that makes it easier for people with disabilities, including veterans and older Pennsylvanians, to finance assistive technology (AT) devices and services. The foundation offers consumers low and no-interest loans for AT. The process is quick and respects the consumers’ right to choose what they feel works best for them. AT is defined as any device or service that helps a person with a disability achieve a more independent and productive life. This can include, but is not limited to, screen readers, lowered floors for cars and vans, ramps, grab bars and wider doorways for homes, hearing and vision aids, scooters, iPads, and computers with special software and/or hardware. For more information, visit our website at www.patf.us.

### Assistive Technology
East Coast Hearing Loops
East Coast Hearing Loops installs & services residential & commercial hearing loops. For more information about East Coast, visit our website at www.eastcoasthearingloops.com

Hearing Loss Association of America Pennsylvania State Office: ALD Demonstration
The mission of HLAA is to open the world of communication to people with hearing loss by providing information, education, support and advocacy. The Assistive Listening Device Kit of the HLLA PA State Office will be on display. This presents various equipment available to help people with hearing loss hear better in a variety of listening environments. Our ALD coordinator will be demonstrating devices and available for questions. Resources explaining different technologies will also be available.

Pennsylvania’s Initiative on Assistive Technology (PIAT)
PIAT offers information and referral about assistive technology (AT), device demonstrations, and awareness-level presentations. PIAT’s programs include: Pennsylvania’s AT ending library, a free, state-supported program that loans AT devices to Pennsylvanians of all ages; the Telecommunication Device Distribution Program (TDDP), a program that provides free specialized equipment to people with disabilities which prevent them from using regular telephone equipment; iCanConnect, the national deafblind equipment distribution program, which provides free advanced telecommunications equipment to people who are deafblind; and the Reused and Exchanged Equipment Partnership (REEP), a network of programs offering ways for people to obtain, donate or sell AT equipment. For more information visit our website at www.disabilities.temple.edu/piat.

Telecommunication Device Distribution Program (TDDP)
Pennsylvania's Telecommunication Device Distribution Program (TDDP) provides specialized equipment, FREE, to eligible Pennsylvanians who have disabilities which impede them from having independent access to telephone services. People with disabilities includes people who are deaf, hard of hearing, speech impaired, blind or have visual problems, have physical disabilities or intellectual disabilities. Created through PA ACT 34-1995, the TDDP is implemented by Pennsylvania's Initiative on Assistive Technology (PIAT), a program of the Institute on Disabilities at Temple University, in conjunction with the PA Office of Vocational Rehabilitation (OVR) and the PA Public Utility Commission (PUC). For more information, please visit http://disabilities.temple.edu/programs/assistive/tddp.

Behavioral Health

Community Care Behavioral Health (CCBH)
Community Care, a nonprofit recovery-oriented behavioral health managed care organization, is a responsive and accountable community partner. Community Care’s approach to behavioral health managed care is grounded in public-sector commitment, recovery orientation, expert
clinical competencies, and program/fiscal accountability. Community Care supports members of Pennsylvania’s HealthChoices program by managing mental health and substance abuse services for Medical Assistance recipients in 39 counties.

**Milestone Centers**
We are a Community Mental Health Center located in Wilkinsburg, PA. We have been providing services to people who are Deaf or Hard of Hearing for over 25 years. We have an intensive Outpatient program for adults who have a mental health diagnosis. We also offer Psychiatric assessment and medication monitoring and traditional outpatient services. For more information, please visit [www.milestonepa.org](http://www.milestonepa.org).

**PAHrtners Deaf Services**
PAHrtners Deaf Services, established in 2001, offers a wide-range of behavioral, developmental and therapeutic support programs to Deaf and Hard of Hearing individuals in an environment free of cultural or language barriers. Our Glenside location is outside of Philadelphia, Pennsylvania, where PAHrtners provides residential and out-patient services to Deaf and Hard of Hearing (HoH) children, adolescents and adults. In Pittsburgh we provide adult residential services. Most of our staff members are Deaf/HoH. All direct care staff, and almost all administrative staff, are fluent in American Sign Language (ASL) and versed in Deaf culture. PAHrtners is truly innovative in that we offer assistance to the Deaf and HoH population in a Deaf-centered environment. PAHrtners’ programs are expansive and diverse. We are able to assist individuals with varying needs, from low-level to intense. Our team approach to care delivers services in a seamless and integrated manner. For more information about PAHrtners, visit our website at [www.pahrtners.com](http://www.pahrtners.com).

**Value Behavioral Health of Pennsylvania**
Value Behavioral Health of Pennsylvania (VBH-PA) coordinates behavioral health services for Health Choices members living in 13 counties throughout Western Pennsylvania. The VBH-PA vision employs the principles of Recovery and Resiliency in developing a unique array of services and providers for each county that target its member’s service needs and strengthen its existing delivery system. VBH-PA is committed to supporting recovering and improving the quality of life for persons living with mental illness and substance abuse disorders. For more information, please visit [www.vbh-pa.com](http://www.vbh-pa.com).

**Camps**

**Camp Mark 7**
Camp Mark Seven (CM7) is a lakefront recreational, educational and leadership camp in the Adirondack Mountains of New York which offers diverse summer programs for deaf, hard-of-hearing, hearing individuals and KODAs of all age. For more information, please visit [www.campmark7.org](http://www.campmark7.org).
**Archive Reporting & Captioning Service, Inc.**

Archive specializes in communication solutions for the hard of hearing and hearing impaired. Using the latest technology in conjunction with CART, remote CART, broadcast captioning, and reporting and transcript production, Archive Reporting & Captioning Service provides accurate and reliable solutions. With over 20 years of experience, we have a proven and successful track record of exceeding our clients' expectations. Archive Reporting & Captioning Service's nationally certified captioners and reporters facilitate communication in many venues including schools, universities, courtrooms and boardrooms or remotely to caption conference calls, internet classes or television broadcasts. For more information, visit our website at [www.archivereporting.com](http://www.archivereporting.com).

**Closed Caption Maker**

ClosedCaption Maker of Harrisburg adds subtitles/captions to your videos. We add subtitles to streaming video (WMV, QT, FLASH) and DVDs. We are a service-disabled, veteran-owned small business and provide captioning for many college and federal agencies. Visit us at [www.ccmaker.com](http://www.ccmaker.com).

**InnoCaption**

InnoCaption is an app for smartphones (iPhone and Android) that provides real-time captioning. Instead of relying on voice-recognition software or voice-writers, our patented-technology employs stenographers to provide real-time captions to our users within one to two seconds with at least 95 percent accuracy. InnoCaption is funded by the FCC, which makes our app free to download and use for anyone with a hearing loss. For more information, visit [www.innocaption.com](http://www.innocaption.com).

**Center for Independent Living (CILs)**

**Center for Independent Living of Central PA (CILCP)**

The CILCP is a consumer driven nonprofit organization eliminating and preventing barriers that people with disabilities experience by providing ongoing advocacy and offering innovative programs and services. For more information about our services, visit our website at [www.cilcp.org](http://www.cilcp.org).

**DeafBlind Living Well Services**

Deafblind Living Well Services (DBLWS) is one of these innovative programs under the Center for Independent Living of Central PA (CILCP). DBLWS provides trained Support Service Providers (SSPs) to Pennsylvanians who are deafblind. SSPs empower a person who is deafblind to become independent and to maintain that independence. SSPs provide information in a non-bias way, facilitate communication, and assist in navigating; the deafblind person can then make informed choices and decisions. For more information, visit [http://www.cilcp.org/living-well-programs-services/deaf-blind-living-well-services/](http://www.cilcp.org/living-well-programs-services/deaf-blind-living-well-services/).

**Disability Empowerment Center**

The Disability Empowerment Center is the Center for Independent Living serving Lancaster and Lebanon Counties. DEC is a private, nonprofit, nonresidential organization run by and for people with disabilities. We dedicate our efforts to breaking through the barriers to Independent Living. The Disability Empowerment Center (DEC) offers licensed, certified American Sign Language (ASL) Interpreters and Certified Deaf Interpreters (CDIs) for hire for the deaf and hard of
hearing, their families and the community at large. Our interpreters work with performing arts venues, conference facilities, schools, courts, hospitals, colleges, state and county government, mental health agencies, and all types of businesses. For more information, visit www.decpa.org and www.dec-interpreters.org.

**Lehigh Valley Center for Independent Living (LVCIL)**
LVCIL is a non-profit organization based in Allentown, PA that provides services and support to people with all types of disabilities. The Sign Language Referral Service (SLIRS) is a 24/7 service created to provide consumers who are deaf, hard of hearing, or deaf/blind that use American Sign Language (ASL) to communicate with easy access to interpreters for scheduled appointments and/or emergency situations. For more information, visit www.lvcil.org.

**Liberty Resources, Inc. (LRI): Deaf Advocacy & Outreach**
LRI is the Center for Independent Living for the Philadelphia area, which advocates for and works with persons with disabilities, especially those who are Deaf, Deafblind and hard of hearing, to ensure their civil rights and equal access to all aspects of life in our community. It is our hope that the center will be seen as the major point of entry into the community for people with disabilities in Philadelphia and the surrounding area, a place where an individual can make contact and receive the services they need, or are referred to appropriate organizations in the community. For more information about our organization, visit our website at www.libertyresources.org.

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**College, Universities, and Training Centers**

**Bloomsburg University of Pennsylvania: Education of the Deaf & Hard of Hearing Program**
Bloomsburg University's Education of the Deaf teacher preparation program is nationally and state accredited. The program has both Council on Exceptional Children (CEC) and Council on the Education of the Deaf (CED) national accreditation as well as Pennsylvania Department of Education (PDE) accreditation. There are three programs in the Education of the Deaf: the Undergraduate Dual Early Childhood Education K-4 and Deaf/HH N-12 teacher certification program, the 13-month graduate Master of Science Deaf/HH N-12 teacher certification, and the Minor in Deaf Education. For more information about our program, visit our website at http://www.bloomu.edu/deaf_education.

**Commonwealth Technical Institute at Hiram G. Andrews Center**
Established in 1959, HGAC is the world's first and largest comprehensive vocational rehabilitation facility. HGAC offers a wealth of individualized services such as counseling, evaluation, physical restoration, cognitive therapy, assistive technology intervention, and on-site education at the Commonwealth Technical Institute (CTI). As a bureau of the PA Office of Vocational Rehabilitation, our goal is to assist individuals who have a disability in preparing for employment. For more information, please visit www.dli.pa.gov/hgac.
Community College of Philadelphia: ASL & English Interpreting Program
Our American Sign Language (ASL)/English Interpreting program will teach you the unique language and culture of the American Deaf Community as you pursue a career as a professional sign language interpreter. You will acquire advanced skills in both ASL and English, and you will be able to understand and translate the thoughts and feelings of others. The College’s program also offers a multimedia language and interpreting lab with video, digital and computer technology, feedback on your progress through recorded ASL and interpreting demonstrations of skill, field experience in the deaf community, networking with professional interpreters and an interpreting internship. For more information, please visit www.ccp.edu.

Gallaudet University
The world’s only university designed to be barrier-free for deaf and hard of hearing students. For more than 150 years, Gallaudet University has led advances in education of deaf and hard of hearing students and deaf rights worldwide. Today, students from across the United States and more than 25 counties-diverse in perspective, backgrounds, interest and communication styles-form an exciting learning community as they prepare for dynamic careers and a lifetime of growth. For more information, visit www.gallaudet.edu.

Hearing, Vision and Speech

Advanced Bionics
Advanced Bionics is a global leader in developing the most advanced cochlear implant systems in the world. Acquired by Sonova Holding AG and working with Phonak since 2009, AB develops cutting-edge cochlear implant technology that restores hearing to those with severe-to-profound hearing loss. For more information, visit www.advancedbionics.com.

Associated Otolaryngologists of Pennsylvania
Audiology and Hearing Aid Professionals of AOP is committed to providing the highest level of hearing healthcare by offering a wide range of diagnostic, preventative, and therapeutic services. Our Audiologists are board certified and work alongside physicians who specialize in otolaryngology (ear, nose, and throat) including Central Pennsylvania’s only board certified Neurologist (Specialist in surgery of the ear). We pride ourselves on delivering the service and care that produces successful results. For more information, visit www.askaop.com.

Center for Hearing & Balance; Bloomsburg University
The Center for Hearing & Balance is a full service audiology clinic, open to the public, where education meets life. The Center is committed to providing excellent and complete hearing healthcare of our patient’s hearing and balance issues. The Center provides comprehensive hearing assessments, balance testing, rehabilitation, counseling and personalized hearing solutions provided by national and state licensed hearing healthcare professionals. Please visit our website at www.buhearing.com for additional information about our services.

Cochlear Americas
Cochlear Americas helps people hear and be heard through a range of implantable hearing solutions that offer a lifetime of hearing outcomes. Contact Cochlear at 800-523-5798 or at www.cochlear.com.

**MED-EL Corporation**

MED-EL is a Cochlear Implant Company that has become a global leader in the industry and has developed cutting edge hearing technology for recipients with various degrees of hearing loss. We will be exhibiting our latest technology including the Synchrony Implant- the only FDA MRI 3.0 tesla level approved device and the Electric Acoustic System (EAS) that provides a hearing aid and implant combination solution. We also provide solutions for listening rehabilitation at all ages. For more information, visit www.medel.com.

**Reading Hospital Speech and Hearing Center**

Reading Health System includes a state-of-the-art medical center that provides acute care, post-acute rehabilitation and outpatient services. At the Speech and Hearing Center, highly trained audiologists provide comprehensive diagnostic and treatment programs including hearing aids and cochlear implants for infants, children and adults. Speech-language pathologists provide diagnosis and therapy for children ages 2.5 years through 17 years. For more information about the center, visit our website at https://www.readinghealth.org/services/speech-hearing/.

**Select Medical Audiology**

Audiology office provides complete diagnostic evaluations as well as hearing aid evaluations, sales, and services. Ages of patients range from newborn through senior citizens. We accept a large variety of health insurance.

**Vision Resources of Central Pennsylvania**

The mission of Vision Resources is to support and promote the interests of people who are blind, visually impaired, and otherwise disabled, and to provide blindness prevention services. We are a private 501 (C)(3) non-profit organization that works to provide opportunities to help individuals who are blind or visually impaired to flourish within and enrich our communities. VROCP offers employment opportunities and job skill training for individuals who are blind, visually impaired or otherwise disabled. For more information, visit our website at www.vrocp.org

**Interpreter Referral Agencies**

**All Hands Interpreting Service, LLC.**

All Hands Interpreting Services, LLC provides sign language interpreting services to facilitate communication between hearing and deaf and hard of hearing individuals serving the central PA region. We also offer sign language classes, educational interpreter consulting services, and trainings. For more information, please visit http://www.allhandsis.com.

**ASL Services**

ASL Services provides state-registered ASL interpreters and transliterators throughout Pennsylvania. For more information, visit our website at www.aslservices-pa.com.
Berks Deaf and Hard of Hearing Services (BDHHS)
The mission of Berks Deaf and Hard of Hearing services is to provide services, resources, and
social opportunities to, education and advocacy for the deaf, hard of hearing and hearing
individuals in Berks and surrounding counties. BDHHS provides: advocacy, assistive device
program, hearing aid assistance, hearing aid repair, hearing screenings, information and
referral, interpreting services, personal assistance, sign language classes, and social and
educational programs. Contact BDHHS at 610-685-4520, or 484-388-4086 videophone or at
www.bdhhs.org.

Deaf-Hearing Communication Center, Inc. (DHCC)
Deaf-Hearing Communication Center, Inc. works to promote equal communication accessibility
and cultural awareness to the deaf, hard of hearing and hearing populations by providing quality
communication services, advocacy, and educational programs along with community
development and outreach. For more information about our service, contact us at info@dhcc.org
or at www.dhcc.org.

Fair Interpreting, LLC
Established in 2009 to facilitate equality in communication through professionalism in
interpretation, Fair Interpreting, LLC assists individuals and corporate clients in meeting
requirements and obligations outlined under the American with Disabilities Act (ADA) in regards
to accessibility and equality in communication. For more information, visit us at

Interpretek
Founded in 1993 by President and CEO Michael Rizzolo, Interpretek established a service
enterprise based on community interpreting in the greater Rochester, NY area. We quickly
earned a reputation for outstanding quality, high ethics, leadership, and dedication to the Deaf
and hearing professional community. Today, Interpretek serves five metropolitan areas across
the country in New York, Pennsylvania, Florida, Kansas, and Missouri. We provide premier video
remote interpreting services nationwide and produce Online Focus, a vital resource for collegiate
interpreter education curricula, statewide mentoring programs and individual professionals
seeking continuing education. For more information, visit our website at www.interpretek.com

Organizations
Alexander Graham Bell Association for the Deaf and Hard of Hearing
The Alexander Graham Bell Association for the Deaf and Hard of Hearing helps families, health
care providers and education professionals understand childhood hearing loss and the
importance of early diagnosis and intervention. Through advocacy, education, research and
financial aid, AG Bell helps to ensure that every child and adult with hearing loss has the
opportunity to listen, talk and thrive in mainstream society. AG Bell is the premier nonprofit
organization serving the oral deaf and hard of hearing community. For more information, visit
www.agbell.org.

Caring Hearts Pet Therapy
Caring Hearts Pet Therapy is an all-volunteer, non-profit 501(c)(3) organization which involves the positive interaction of our registered therapy pets with adults & children with guidance from our experienced volunteer pet handlers. Our volunteer/pet teams visit area community organizations including: military and veteran related; hospitals; libraries; medical centers; nursing homes; rehabilitation centers; retirement communities; schools and other special programs. All visits are done on a volunteer basis with no fee charged to the location. We have over 200 volunteer/pet teams who visit over 85 locations in the South Central Pennsylvania area on a regular basis. The following types of domesticated pets are welcome into our program if they meet the pet requirements - alpacas, cats, dogs (all breeds), pygmy goats and horses.

Hearing Loss Association of America Pennsylvania State Office
The mission of HLAA-PA is to improve the quality of life for people with hearing loss through education and statewide advocacy; to support local chapters and outreach efforts; and to promote awareness about hearing loss. HLAA-PA’s activities include publishing the free quarterly newsletter HearSay and sponsoring the annual Walk4Hearing and Lunch and Learn events. For more information, visit our website at www.hlaa-pa.org.

Hearing Loss Association of America: Blair County Chapter
HLAA-Blair County Chapter is a brand new chapter! We provide individuals with hearing loss the ability to enhance their quality of life through advocacy, education, information, and support. CART and Sign Language interpreters are provided for their monthly meetings.

Hearing Loss Association of America: Capital Region Chapter
The Capital Region Chapter has been in existence for three decades. The Chapter was founded on April 9, 1986. Before the National association rebranded in 2006, we were called Self Help for Hard of Hearing People (SHHH) - Harrisburg Area Chapter. Over the years, we have learned and grown together as a group focused on self-advocacy and improving the lives of those living with a hearing loss. Our mission is to open the world of communication to people with hearing loss by providing advocacy, education, information, and support.

National Cued Speech Association
The National Cued Speech Association supports effective communication, language development, and literacy in families with deaf, hard of hearing or learning disabled infants, children and youth through the use of Cued Speech. For more information, email us at info@cuedspeech.org or visit our website at www.cuedspeech.org.

Pennsylvania Educators of Students who are Deaf or Hard of Hearing (PESDHH)
PESDHH is a grassroots organization of teachers and other educational professionals serving students with hearing loss across Pennsylvania. Through continuing education of service providers and decision makers along with advocacy and collaboration, our mission is to ensure that all students with hearing loss have appropriate, quality services delivered by highly qualified
personnel, regardless of their geographic location. It is also our mission that these highly qualified providers have the necessary supports to continually improve services to Deaf and hard of hearing students so the students can thrive and reach their maximum potential as individuals. For more information, please visit www.pesdhh.org

**Pennsylvania Registry of Interpreters for the Deaf (PARID)**
PARID is an affiliate chapter of the registry of Interpreters for the Deaf, Inc., (RID) headquartered in Alexandria, VA. It is the mission and goal of PARID to provide state and local forums and an organizational structure for the continued growth and development of the profession of interpretation and transliteration of American Sign Language and English. Contact PARID at www.parid.org.

**Pennsylvania Society for the Advancement of the Deaf (PSAD)**
PSAD’s mission is to maximize the participation and productivity of its Deaf and Hard of Hearing Citizens within the larger society of Pennsylvania through education, advocacy, and services. For more information about PSAD, visit our website at www.psadweb.org

**West Shore Sertoma Club**
Sertoma exists for the high and noble purpose of SERvice TO MANkind by communication of thoughts, ideas and concepts to accelerate human progress in health, educations, freedom and democracy. West Shore Sertoma Club provides a 4-year scholarship to students on the West Shore who major in Speech and Hearing related programs.

**Pennsylvania Schools for Children Who Have Hearing Loss**

**Clarke Schools for Hearing and Speech**
Clarke Schools for Hearing and Speech provide children who are deaf and hard of hearing with the listening, learning and spoken language skills they need to succeed. Currently our five campus locations include Boston, Jacksonville, New York, Northampton and Philadelphia. www.clarkeshools.org.

**DePaul School for Hearing & Speech**
The mission of DePaul School for Hearing and Speech is to teach each child who is deaf or hard of hearing to listen, speak and learn. Our children enter the educational mainstream with the foundation to succeed. DePaul School works with children and families from birth to age 15 using Listening and Spoken Language education techniques and also provides a host of services on site including speech therapy, audiology, PT/OT, and self-advocacy training. For more information, call 412-924-1012 VTTY or visit www.depaulhearingandspeech.org.

**Pennsylvania School for the Deaf (PSD)**
The Pennsylvania School for the Deaf, established in 1820, is the 3rd oldest school of its kind in the U.S. and provides a tuition-free educational environment for students with significant
hearing loss. Our educational programs include Early Intervention programs for infants and toddlers birth to 3; Language & Learning Playgroups for toddlers, and a comprehensive day school for students age 3 through high school.  PSD works with multiple school districts and also provides Independent Psycho-Education Evaluations, Speech & Language Assessments, Parent Support Groups and other student and family supports. We believe language is key to building literacy and to the development of understanding, and that American Sign Language & English are both essential to students who are Deaf, Hard of Hearing and/or use cochlear implants or other assistive technology. We invite you to contact us to learn more about our programs. For more information, visit our website at www.psd.org.

Scranton School for Deaf and Hard of Hearing Children
This is the newest school for deaf and hard of hearing children in the nation. We are committed to developing students for a lifetime of success. A program of the Western PA School for the Deaf (WPSD), we are dedicated to meeting the individual needs of our students and supporting our families through exceptional services. We are proud to offer the very best of academic, residential, and support services to our students at no cost to their families. For more information, visit our website at www.scrantonschool.org.

Western Pennsylvania School for the Deaf (WPSD)
WPSD is a non-profit, tuition-free school, provides academic and extracurricular programs to deaf and hard of hearing children from birth through twelfth grade. Founded in 1869, WPSD continues its tradition of excellence thought services to children from 54 counties across Pennsylvania. WPSD’s barrier-free, all inclusive communication environment meets the needs of the individual student. American Sign Language, Sign Supported English and Spoken English are all incorporated to promote the academic, social, emotional and physical development of our students. For more information about WPSD, visit our website at www.wpsd.org.

Religious Organizations, Programs, Business, Consultation, etc.

Connecting Deaf Fellowship
Connecting to God, connecting to each other and connecting to the community. Pastor Todd Miller offers service at 10:30am on Sundays at United Methodist Conference Center of Eastern PA. The address is 980 Madison Ave., Audubon, Pa 19403.

Deaf, Hard of Hearing, & Interpreter Resource Collection
The Office for the Deaf & Hard of Hearing (ODHH), the Hiram G. Andrews Center (HGAC), and the Pennsylvania Registry of Interpreters for the Deaf (PARID) have collaborated to develop the Deaf, Hard of Hearing, & Interpreter Resource Collection. The collection includes more than 450 items on topics such as hearing loss, deaf culture, coping skills, laws, sign language interpreting, technology, American Sign Language, and deafblindness. Items can be borrowed from your local library through the Access PA Interlibrary Loan (ILL) system. The items are stored at the library at the HGAC in Johnstown, Pa. To visit the collection and borrow items, go to http://hgacti.follettdestiny.com.

DeafVille – Building Deaf Friendly Communities in Poconos
Currently spreading the word that efforts are being made to create a Deaf Friendly Community in the Poconos area. For more information and survey, please visit www.deafville.com.
Dr. Bo A. Byun, DMD
Dr. Bo A. Byun is a Deaf Dentist that practices in Marriottsville, Maryland.

Lend An Ear Consulting
Our founder, Michelle Walker, is all about breaking down barriers and fostering growth. Born Deaf/Hard of Hearing in a hearing world; she has gained insightful firsthand knowledge of how to interact with those with and without hearing loss. Lend An Ear Consulting, is pleased to offer Anti-Bullying Awareness presentations, Customized American Sign Language Instruction, Deaf Culture Education and Outreach and Support Services to assist in promoting cultural and inclusion sensitivity. Michelle has teaching experience with many individuals, families, organizations and businesses. She has worked with people who are: Hearing, D/deaf and Hard of Hearing, and those with complete to non-verbal communication abilities. For more information, please visit www.lendanearconsulting.com.

National Association for the Deaf (NAD) Deaf Culture & History Section
This program focuses on providing Deaf culture and history awareness. There will be some authors who are Deaf making appearances for book signings. For more information, visit www.nad.org.

TileStroke Studio
Ellen Mansfield is a Deaf Professional Artist that works closely with Deaf schools across the nation as well as internationally. Ms. Mansfield provides workshops about mosaics, tile making, and painting to colleges, organizations, universities, schools, and festivals. For more information about TileStroke StudioTi, please visit www.ellenmansfield.com or call 240-575-2096.

York Sign Language Congregation of Jehovah’s Witnesses
Provides Bible based topics on DvDs utilized in ASL and provide downloadable ASL videos. All videos are free.

Supports for Families

Hands & Voices of Pennsylvania
Hands & Voices is dedicated to assisting families with navigation through the hearing loss process without bias of communication mode. Hands & Voices of PA brings families together by providing support, social events and educational workshops. Our Advocates help families with IEP meetings and guide parents to resources needed for their child’s medical and educational needs. For more information, visit our website at www.handsandvoicespa.org.

Hands & Voices Guide By Your Side of Pennsylvania
Hands & Voices Guide By Your Side of Pennsylvania (GBYS) is dedicated to supporting families and their infants and toddlers who are identified with hearing loss by offering them an opportunity to talk or meet face-to-face with a parent guide, a trained parent of a deaf or hard of hearing child, who can provide assistance using their personal experience and knowledge. For more information about GBYS, visit our website at http://www.handsandvoicespa.org/GBYS.
Parent to Parent of Pennsylvania
Parent to Parent of PA links families of children and adults with disabilities or special needs to Peer Supporter families for purposes of support or information. For more information, please visit www.parenttoparent.org.

PEAL Center
The PEAL Center serves families of children with disabilities and special health care needs. We provide information and workshops/trainings on education and healthcare needs and support services across the state of Pennsylvania. Parent advisors answer education questions and offer information on resources. We help families know their rights, plan and strategize for meetings, understand state and federal special education laws and work to empower the family. The PEAL Center distributes a quarterly newsletter, maintains an information packed website and hosts an annual statewide conference featuring national experts. All services provided by PEAL are free of charge to parents and youth with disabilities. Contact the PEAL Center at 866-950-1040 or at 412-281-4409 TTY or at www.pealcenter.org.

Telephone Relay Providers

CaptionCall
CaptionCall is a revolutionary telephone for anyone who has difficulty hearing on the phone. Similar to captioned television, CaptionCall communication assistants use voice recognition technology to quickly provide written captions of what callers say on a large, easy-to-read screen. Plus, CaptionCall offers exceptional sound quality with amplification and customizable audio settings to match an individual's unique hearing loss. To learn more about the CaptionCall phone and free red-carpet services, please visit www.captioncall.com or call 1-877-557-2227.

ClearCaptions
A federally funded company that provides captioned telephones to individuals who are hard of hearing. For more information, visit www.clearcaptions.com.

Pennsylvania Relay
Pennsylvania Relay provides several service options that are available at no cost, 24 hours a day, every day – making it possible for individuals who are deaf, hard of hearing, deafblind, or have difficulty speaking and/or hearing to communicate over the phone. For more information, please visit http://www.hamiltonrelay.com.

Pennsylvania Captioned Telephone Relay
The Pennsylvania Captioned Telephone Relay is responsible for coordinating and implementing outreach activities designed to promote Captioned Telephone Service in Pennsylvania. For more information, please visit www.hamiltonrelay.com.
Purple Communications Inc.
Purple Video Relay Services provides Deaf and hard of hearing individuals a means to communication over video desktop and mobile devices with hearing individual in real time using American Sign Language (ASL) interpreters. This service is free to our Deaf and hard of hearing customers. For more information, visit our website at www.purple.us

Sorenson Communications
When you choose Sorenson VRS® (SVRS®), you get the best. Sorenson offers the highest-quality professional interpreters and the broadest range of products, including a free ntouch®VP videophone made specifically for people who are deaf. Sorenson delivers the most technically advanced features, such as SignMail®, Sorenson Video Center, Sorenson myPhone, Sorenson HD and Contact Photos. To top it off, Sorenson provides the most extensive outreach, technical support and education programs in the industry. For more information, visit our website at www.sorenson.com.

Sprint CapTel
People with hearing loss can use the phone with ease thanks to services from Sprint! Like closed captions on TV, now you can read what your caller says using our state of the art captioning service! Don’t miss another word, visit us at our booth to learn more! For more information, please visit www.sprintcaptel.com.