November 15, 2013

This message provides important information about new entry of appearance features that were added to WCAIS. Starting today, WCAIS has been updated to make it easier for users to request entry of appearance and will give users immediate access to claim information.

Entry of Appearance Features:

- Entry of appearance can now be requested in WCAIS **without a claim ID**
- Instead, request entry of appearance using a claimant name, date of birth, SSN, and/or date of injury
- WCAIS will now process entry of appearance immediately when a unique claim is identified with the request
    - This provides instant access to claim information from the dashboard
    - If a unique claim is not identified immediately by the system, the request will be sent to the bureau and they will provide entry of appearance shortly after
- Once entry of appearance is granted, a link to the claims summary screen will be available and will allow users to easily locate disputes and file answers

Thank you,

The WCAIS Project Team